



**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	AMC OF SOLAR EXHIBITEQUIPMENT AT	4	LS				
			SOLARINNOVATION CENTER AS PERATTACHED						
			SPECIFICATION ANNUAL MAINTENANCE CONTRACT						
			OF EXHIBIT EQUIPMEN						
			T AT SOLAR INNOVATIONCENTER.# THE PARTIES						
			SHALL VISIT THE SITE AND MAKE THEMSELVES						
			THOROUGHLYACQUAINTED WITH LOCAL SITE						
			CONDITIONS,						
			NATURE AND REQUIREMENT OF WORK,PRESENT						
			CONDITIONS OF THE SYSTEM AND MAKE AN						
			ASSESSMENT OF LABOUR ANDMATERIAL,						
			REQUIRED BEFORE SUBMIT						
			TING THE PRICE FOR ANNUAL						
			MAINTENANCECONTRACTS (SEMI-						
			COMPREHENSIVE) EXHIBITS EQUIPMENT.# THE						
			CONTRACTOR SHALL HAVE MAINTENANCE EXPE						
			RIENCE OF A SIMILAR SYSTEMFOR A MINIMUM OF 5						
			YEARS. THE CONTRACT SHALL BE VALID FOR						
			TWELVE MONTHSCOMMENCING FROM THE DATE						
			OF AWARD O						
			F THE CONTRACT.SCOPE OF WORKS:THE						
			FOLLOWING WILL BE DONE DURING PREVENTIVE						
			MAINTENANCE VISITS BUT NOTLIMITED TO.# THE						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAI PRICE
			CONTRACTOR WIL						
			L PROVIDE A DETAILED SCOPE OF PREVENTIVE						
			MAINTENANCEACTIVITIES RELATED TO THE FULL						
			COVERED SCOPE.# THE CONTRACTOR WILL						
			PROVIDE A DET						
			AILED REPORT ON EACH UNIT FOR EACHVISIT						
			STATING UNIT PARAMETERS, CONDITIONS AND						
			RECOMMENDATIONS# THE CONTRACTOR WILL						
			PROVIDE ON-SITE						
			AV ENGINEER AND EXPERT INAUDITORIUM AND						
			EXHIBIT ITEMS ALL DAY DURING SIC WORKING						
			HOURS.# THE PREVENTIVE, PREDICTIVE &						
			CORRECTIVE MA						
			INTENANCE SHALL BE CARRIEDOUT BY THE						
			MANUFACTURER#S RECOMMENDATION UNDER						
			THE SUPERVISION OF TWOQUALIFIED ENGINEERS						
			AND TWO TECHNICIA						
			NS ONLY ON A QUARTERLY BASIS.# RESPOND						
			TIME IN AN EMERGENCY, IF THE UNIT IS OUT OF						
			SERVICE OR ANYCRITICAL ALARM ARRIVAL OF AV						
			MAINTE						
			NANCE ENGINEERS TO A SITE, NOT MORETHAN						
			ONE HOUR.# CONTRACTOR SHOULD NOTE AND						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

L NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAI PRICE
			REPORT ENVIRONMENTAL CONDITIONS.# CHECK						
			THE SYSTEM FOR						
			FAULTS AND ALARMS AND ANALYZE THE STATUS						
			OF THESYSTEM.# CHECK ALL THE POWER FUSES,						
			CONTROL FUSES# INCLUDED DEEP INTERIOR						
			CLEANING O						
			F THE UNIT QUARTERLY.# IF ANY DISCREPANCIES						
			REMAIN, WHICH PROHIBIT THE UNIT FROM						
			THEOPERATION, THE CONTRACTOR WILL NOTIFY						
			THESE DISC						
			REPANCIES DEWAIMMEDIATELY, THE IMMEDIATE						
			OR URGENT REPLACEMENT OF DAMAGED						
			COMPONENTSOR RECTIFICATION IS INCLUDED IN						
			THE CONTRACTOR S						
			COPE. UPON WORKCOMPLETION, A SEPARATE						
			QUOTE/INVOICE WILL BE SUBMITTED TO DEWA.						
			SPAREPARTS, AND ARE EXCLUDED FROM THE						
			SCOPE (CONSUMAB						
			LES ARE INCLUDED). THECONTRACTOR SHALL						
			PROVIDE THE LIST OF CONSUMABLES AFTER THE						
			FIRST VISITWITH THE COORDINATION OF THE						
			END-USER.#						
			PROVIDE A BILL OF MATERIALS (BOM) IF ANY						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

L NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAI PRICE
			REQUIRED OR SUGGESTED						
			SPARESREPLACEMENTS ARE NOT PRESENTLY						
			ONSITE, ALONG WITH THE ITEM#S PA						
			RTNUMBER, UNIT PRICE, AND AVAILABILITY#						
			PROVIDE A LIST, UNIT PRICE, AND AVAILABILITY OF						
			RECOMMENDED SPAREPARTS AND BRING IT TO						
			THE N						
			ORMAL OPERATION CONDITION# CHECK INTERNAL						
			POWER SUPPLY VOLTAGE.# THE CONTRACTOR						
			SHALL MAKE SURE THE ARRANGEMENT TO						
			PROVIDE GENUINEPA						
			RTS IN CASE OF ANY EMERGENCY AT DEWA COST						
			APPROVAL.# FOR PROJECTORS - LAMPWORKING						
			HOURS WILL BE CHECKED PERIODICALLY						
			ANDSTATUS REPOR						
			TS WILL BE PROVIDED AS PER THE						
			MANUFACTURER'S RECOMMENDATIONAND WILL						
			BE REPLACED IF THE LAMP REACHES THE						
			MANUFACTURER'S RECOMMENDEDO						
			PERATING HOURS. TO PROVIDE A STOCK OF LAMP						
			BULBS FOR IMMEDIATE SUPPORTIN CASE OF						
			BREAKDOWN.# A REPORT WILL BE PROVIDED WITH						
			A RECOMM						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAI PRICE
			ENDATION TO UPGRADE THE						
			LATESTTECHNOLOGY.# THE OFFER SHALL BE						
			CONFORMING IN ACCORDANCE WITH DEWA						
			ENERGYMANAGEMENT POLICY & ENMS MANU						
			AL.PLANNED PREVENTIVE MAINTENANCE:# THE						
			PRICE INCLUDED PROVIDING FOUR PREVENTIVE						
			MAINTENANCE VISITS IN AYEAR (QUARTERLY) TO						
			ENSURE T						
			ROUBLE-FREE OPERATION AND TO MAXIMIZE						
			THELIFE OF EXHIBITS EQUIPMENT. THE						
			PREVENTIVE MAINTENANCE SHALL BE						
			CARRIEDOUT BY THE MANUFACTU						
			RER#S RECOMMENDATION. INCLUDED UN-LIMITED						
			EMERGENCYRESPONSE / VISITS FOR ANY TYPE OF						
			FAULTS, ALARM, TO BE ATTENDED IN TWOHOURS						
			24X7						
			ROUND THE CLOCK 365 DAYS.# SERVICE TO BE						
			CARRIED OUT IN THE PRESENCE OF SIC						
			OPERATION TEAM & DEWACIVIL DEPARTMENT						
			STAFF ONLY.# PROVI						
			DE STOCK OF CONSUMABLES SPARE PARTS FOR						
			IMMEDIATE REPAIR & AVOIDDOWNTIME OF						
			OPERATION.BREAKDOWN CALL:Ø ALL EMERGENCY						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

L NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAI PRICE
			MAINTENANCE CAL						
			LS FOR ANY TYPE OF FAULTS, ALARM, TO						
			BEATTENDED IN ONE HOUR 24X7 ROUND THE						
			CLOCK 365 DAYS. (UN-LIMITEDEMERGENCY						
			RESPONSE / VISITS)RE						
			PAIRS TO PLANT & EQUIPMENT:Ø IT WILL BE THE						
			OBJECTIVE OF THE AGREEMENT THAT THE						
			CONTRACTOR WILLPROVIDE ALL LABOUR,						
			NECESSARY FOR MAI						
			NTAINING THE EQUIPMENT IN GOODOPERATING						
			CONDITION, FURNISH REMEDIAL MAINTENANCE						
			AND PROVIDE A TEAM OFENGINEERS TO KEEP						
			EQUIPMENT WOR						
			KING UP TO THE						
			MANUFACTURER#SSPECIFICATIONS.SPECIAL						
			CONDITION:Ø THE CONTRACTOR MUST FULLY						
			UNDERSTAND ALL EXHIBITS EQUIPMENT						
			BACKENDS						
			OFTWARE, SYSTEM/EXHIBITS OPERATION OF						
			HARDWARE & SOFTWARE BASE.EQUIPMENT						
			DETAILS:1) AUDITORIUMØ PROJECTOR -CHRISTIE						
			BB.1 (BOXER 4K30						
			) (2NOS.)Ø CHRISTIE ROADSTER HD20K-J (1NO)Ø						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAI PRICE
			TURBOSOUND NUQ102, 2-WAY 10" FULL RANGE						
			LOUDSPEAKER (8 NOS.)Ø TURBOSOUND DUBLIN						
			TCX15, 1						
			5" TWO-WAY LOUDSPEAKER (BLACK) (8 NOS.)Ø						
			TURBOSOUND NUQ82, 2-WAY 8" LOW FREQUENCY						
			FULL-RANGE LOUDSPEAKER (12NOS.)Ø						
			POWERSOFT OTTOCAN						
			ILI 1204; 1,280 W OUTPUT POWER OVER 8						
			AMPLIFIERCHANNELSØ POWERSOFT OTTOCANILI						
			8K4, 8,000 W AT 4# (2NOS.)Ø POWERSOFT						
			OTTOCANILI 12K4,						
			12,000 W AT 4# (3 NOS.)Ø POWERSOFT						
			OTTOCANILI 4K4, 4,000 W AT 4# (3 NOS.)STAGE						
			LIGHTS:Ø VISION PRO LIGHTNING VPC200 WW						
			0-1528 (4 NO						
			S.)Ø -VISION PRO LIGHTNING VPC200 WW-2045 (4						
			NOS.)Ø -VISION PRO LIGHTNING XS4 CMY (8NOS.)Ø						
			-VISION PRO LIGHTNING XWASH 1200 (6NOS.)C						
			ONTROL ROOM:Ø WATCHOUT MEDIA SERVERS						
			FOR EXHIBITS (AUDITORIUM, EX-1, EX-12)Ø						
			SYMETRIX SYSNET 12X8 RADIUS (2 NOS.) # DSP						
			AUDIO SYSTEM						
			Ø QUADCORE SOLID STATE CONTROL # DMX						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			CONTROLLERØ MCTRL600 # LED DISPLAY						
			CONTROLLER (2 NOS.)Ø CRESTRON CP3 # SYSTEM						
			CONTROLLERØ PIXIL						
			AB BLOCKS # SYSTEM CONTROL SERVERØ CROWN						
			AMPLIFIER- BGM CONTROLLER (4 NOS)Ø BLU-806						
			DA # DSP BGM CONTROLLER (1 NOS)Ø BLU-326 DA						
			_DSP						
			BGM CONTROLLER (2 NOS)2) EXHIBIT 3 "VIP						
			MAJLIS DIGITAL ENERGY" (DUBAI ENERGY)Ø						
			PROJECTOR -CHRISTIE BOXER 2K20Ø EXHIBIT						
			MEDIA SERVER						
			3) AUDITORIUM & VIP MAJLIS DIGITAL ENERGYØ 1						
			SET OF LAMP FOR BELOW PROJECTORØ CHRISTIE						
			BB.1 (BOXER 4K30) (2NOS.)Ø CHRISTIE ROADSTER						
			HD20K-J (1 NOS)Ø CHRISTIE BOXER 2K20 (1 NO)4)						
			EXHIBIT 1 "MEDIA WALL"Ø P3.9 LED SCREEN,1000 X						
			250 MM (152 NOS.)5) EXHIBIT 4 "KEY MILE						
			STONE OF DEWA"Ø SAMSUNG UD46 LCD PANEL (18						
			NOS.)Ø WATCHOUT MEDIA SERVERØ PLANAR						
			DISPLAYS (3 NOS)6) EXHIBIT 10 & 11 #HISTORY OF						
			DEWA						
			AND ELECTRICITYØ INTEL NUC PC (6 NOS)Ø						
			PLANAR DISPLAYS (3 NOS)7) EXHIBIT 12 "WATER						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			FACILITIES"Ø LED PANEL, 1.25M X 0.75M; 128X384PI						
			X-ELS (6NOS.)Ø MEDIA SERVER.8) EXHIBIT 13						
			OPTICAL ZONEØ REFRACTION OF LIGHT,						
			AUDRONO SYSTEM WITH STEPPER MOTORØ LED						
			PANEL, 6M X 0.75						
			M ; 1920X240PIXELSØ MEDIA SERVER9) EXHIBIT 15						
			SOLAR INTERACTIVE FLOORØ LED FLOOR PANEL,						
			50X50 P7.8 FLOOR (56 NOS)Ø LED COLUMN PANELS						
			BMI PLUS P3.1,2.5MX0.5+0.5 (5 COLUMNS)Ø MEDIA						
			SERVER10) EXHIBIT 23 "RENEWABLE						
			DEVELOPMENTS & INITIATIVES"Ø SAMSUNG UD46						
			LCD PANEL (						
			9 NOS.)Ø DATAPATH FX4 DISPLAY CONTROLLER #						
			DISPLAY C(4 NOS.)11) EXHIBIT 24 "SMART DUBAI"Ø						
			LED VIDEO WALL PANEL; 2.5M X 4.0M, 1536X96						
			9 PIXELØ MEDIA SERVER12) EXHIBIT 29						
			"SUSTAINABLE BUILDINGS"Ø LED PANEL; 2MX0.75M						
			; 288X768PIXELSØ 32 IN PLANAR INTERACTIVE						
			SCREENØ M						
			EDIA SERVER13) MUSEUM INTERACTIVE SCREENØ						
			INTERACTIVE SCREEN (4 NOS)Ø MEDIA SERVER (2						
			NOS)14) SMART CAMERA STATIONSØ DISPLAY						
			SCREEN						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

**REQ TITLE** : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			(3 NOS)Ø CONTROLLER PC (3 NOS)15) SOCIAL						
			MEDIA WALLØ DISPLAY SCREEN (1 NOS)Ø						
			CONTROLLER PC (1 NOS)Ø16) PV PANEL						
			INSPECTORØINTERACTIV						
			E DISPLAY SCREEN (2 NOS)ØCONTROLLER PC (1						
			NOS)17) INTERACTIVE TABLEØINTERACTIVE						
			DISPLAY SCREEN (1 NOS)ØCONTROLLER PC (1						
			NOS)18) DIGI						
			TAL GUEST BOOKØINTERACTIVE DISPLAY SCREEN						
			(1 NOS)ØCONTROLLER PC (1 NOS)19)SOLAR						
			GAMING STATIONSØINTERACTIVE DISPLAY						
			SCREEN (2 NOS)ØC						
			ONTROLLER PC (2 NOS)PAYMENT						
			TERMSØPAYMENTS TERMS SHALL BE QUARTERLY						
			ON COMPLETION OF EACH						
			PREVENTIVEMAINTENANCE VISIT AND						
			BREAKDOWN						
			VISIT AND SUBMISSION OF REPORTDULYSIGNED						
			BY OUR REPRESENTATIVE.GENERAL						
			CONDITIONS#THE CONTRACTOR AT DEWA WORK						
			PREMISES SHALL FOLLOW						
			DEWA SAFETY &ENVIRONMENT POLICY, RULES AND REGULATIONS DURING THE						





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			CONTRACTPERIOD.#THE CONTRACTOR SHALL CARRY OUT A RISK ASSESSMENT F OR ALL HIS WORKS.THIS RISK ASSESSMENT SHALL BE FROM SA						

TOTAL AMOUNT IN WORDS: TOTAL AMOUNT:

#### **SPECIAL NOTES / INSTRUCTIONS:**

Annual Maintenance of Exhibit Equipment at Solar Innovation Center

for more information contavt Arif - phone: 0552239059

site visit date is 02/04/2024 morning 8:30

#### STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.





**RFQ NUMBER** : 2332400825

**DATE** : 26.03.2024 **REQ No** : 1032401139

REQ TITLE : Annual Maintenance of Exhibit

**DELIVERY LOCATION** 

**CLOSING DATE** : 04.04.2024

CLOSING TIME : 10:00:00

5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

**SUPPLIER'S REMARKS:** 

SUPPLIER'S SIGNATURE AND STAMP