

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332400995
DATE : 23.04.2024
REQ No : 1032401653
REQ TITLE : AMC HVAC 1032401653
DELIVERY LOCATION
CLOSING DATE : 03.05.2024
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COMPREHENSIVE ANNUAL MAINTENANCE OF HVAC SYSTEM AT JEBEL ALI NEW STAFFACCOMMODATION (BLOCK A & B)A. SCOPE OF WORK: -##THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVEMAINTENANCE OF HVAC SYSTEM (AHU, FCU, FAHU, PACKAGE UNIT, DX TYPE UNIT,SPLIT AC, CCU, VRF, CHILLED & CONDENSER WATER PUMPS, VFD AND CONTROLPANELS, PRESSURIZATION UNITS, AIR CURTAIN, WATER COOLERS, CHILLED WATE RPIPE INSULATION ETC..) INCLUDING SPARE PARTS SUCH AS REPLACEMENT OFCOMPRESSOR, FAN MOTOR, CONTACTOR, RELAY, CAPACITOR, BELTS, PULLEY,FILTERS, STRAINERS, ELECTRONIC BOARD, THERMOSTAT, ETC###THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEYONLY.# #SPARE PARTS REQUIRED TO CARRY OUT THE RECTIFICATION ACTIVITY SHOULD BE ARRANGED AT THE EARLIEST ALSO CONTRACTOR SHOULD	4	NO				

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			<p>KEEP SPARE PA RTS INTHE BUILDING IN ORDER TO KEEP THE EQUIPMENT DOWN TIME TO MINIMUM ANDMUST BE GENUINE SPARES FROM OEM OR OEM RECOMMENDED VENDORS .##CONTRACTOR TO PROVIDE ONE SENIOR HVAC TECHNICIANS (WITH BMSKNOWLEDGE) AND ONE SENIOR ELECTRICIAN FOR OPERATING, MAINTENANCE ANDAT TENDING CHILLERS/BMS/HVAC/ELECTRICAL AND MEP DAILY COMPLAINTS ANDINCLUDING REPLACEMENT OF ELECTRICAL ACCESSORIES SUCH AS LIGHTS, SOC KETS,ETC#. (ELECTRICAL MATERIALS WILL BE PROVIDED BY DEWA) FROM 07.00 AM TO05:00 PM (MONDAY TO SATURDAY). THE TECHNICIANS SHALL BE S ELECTED BY DEWAENGINEER.##DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE MORE MANPOWER TO CARRYOUT PREVENTIVE MAINTENANCE AND TO BE COM PLETED AS PER THE DEWA SCHEDULE.##ALL THE MATERIALS IN GENERAL WILL CONFORM AS PER</p>						

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			LATEST STANDARDS AND SHALL BE SUBMITTED TO DEWA FOR ENGINEERS APPROVAL.##THE CONTRACTOR IS REQUIRED TO TAKE ALL PRECAUTION. SO AS NOT DAMAGE ANY OF THE EXISTING EQUIPMENT/ STRUCTURE THE CONTRACTOR SHALL DEPLOY THE SKILLED AC TECHNICIANS FOR CARRYING OUT THE MAINTENANCE WORKS. THE TECHNICIANS SHALL BE APPROVED BY DEWA ENGINEER.##CONTRACTOR TO BE CLEANED CHILLED AND CONDENSER WATER PIPELINE ALL STRAINERS AND SIDE STREAM FILTRATION SYSTEM FILTERS AS WELL AS PER SITE REQUIREMENTS.##CONTRACTOR TO BE REPLACED DAMAGED CONDENSER & CHILLED WATER STRAINERS AS PER SITE REQUIREMENT.##CONTRACTOR TO BE REPLACED DAMAGED AHU, FAHU, FCU & SIDE STREAM FILTRATION SYSTEM FILTERS BAG AND PREFILTERS AS PER SITE REQUIREMENT. ##CONTRACTOR TO MAINTAIN AND REPAIR THE						

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			VFD AND CONTROL PANELS.##CONTRACTOR TO REPLACE ALL SIZE OF DEFECTIVE VALVES SUCH AS DRV, NRV ,BUTTERFLY VALVES AND GATE VALVES FOR CHILLED & CONDENSER WATER PIPELINES(INCLUDING COOLING TOWER & CHEMICAL DOSING SYSTEM PIPES)##CONTRACTOR TO REPAIR CHILLED AND CONDENSER WATER PIPELINES (LEAKAGE)AS PER SITE REQUIREMENT.##SHOULD WE EXPERIENCE A BREAKDOWN IN ANY OF EQUIPMENT/SYSTEM AT ANYTIME OF THE DAY OR NIGHT, YOU WILL RESPOND TO OUR REQUEST WITH YOUR 24HOURS EMERGENCY CALL OUT SYSTEM AVAILABLE 7 DAYS A WEEK ALL YEAR ROUND.RESPONDING TIME TO BREAKDOWN CALLS IS WITHIN 30 MINUTES AFTER RECEIPT OF NOTIFICATION AS PER BELOW TWO SLA CONDITIONS.##ALL MAINTENANCE ACTIVITIES SHALL BE PERFORMED IN PRESENCE/SUPERVISION OF COMPETENT SUPERVISOR.##PPM ACTIVITIES						

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			<p>S TO BE CARRIED OUT AS PER THE DEWA CHECK LIST.##PPM REPORTS SOFT COPY TO BE SUBMITTED BEFORE 10TH OF EVERY MONTHALONG WITH DETAILS (ASSET NUMBER, MODEL NUMBER, SERIAL NUMBER, DATE,QUANTITY & QUARTER, MAJOR/MINOR) AFTER VERIFICATION OF DEWA CONCERNSUPERVISOR.##CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FORFORWARDING AND REGISTERING COMPLAINTS.##CONTRACTORS TO BE SUBMITTED THEIR OWN CHECK LIST FOR THE CORRECTIVEMAINTENANCE AND CONSUMABLE ITEMS TO BE MENTIONED FOR DEWA VERIFICATIONAND RECORD.##CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKINGDAYS WITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATIONAND RECORD.##ALL CONTRACTOR TO SHARE DAILY COMPLAINT ATTENDED LIST ON DAILY BASISBEFORE COB.##RISK ASSESSMENT, METHOD</p>						

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			OF STATEMENT AND ACTION PLAN TO BE SUBMITTED BEFORE PROCEEDING WORK, SUCH AS MAJOR PPM AND CORRECTIVE MAINTENANCE.##QUARTERLY STATUS REPORT TO BE SUBM ITTED FOR BUILDING HVAC SYSTEM#S CONDITIONS AND REQUIRE REPAIRING SUCH AS AC UNIT, UNIT REPLACEMENT, AC#SPIPE, INSULATION, AC PIPE CL ADDING, AIR OUTLETS, FILTERS, UNIT SETTINGS, AC DUCT, ENVIRONMENT-FRIENDLY GAS, AND VALVES, ETC.##THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE/ VISIT.##MINIMUM 4 PPM SERVICES (ONE MAJOR AND THREE MINOR SERVICE) TO BE CARRIED OUT YEARLY.##BUILDING MA INTENANCE CONTRACT TO BE HANDED OVER AFTER THE AMC TENURE IF THE AMC AWARDED TO ANOTHER PARTY FOR UPCOMING YEAR WITH PRESENCE OF DEWA SUPERVISOR ALSO SNAG TO BE CLEARED WITHIN 15 DAYS DEWA SUPERVISOR WILL EVALUATE						

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			SNAGS WHICH IS VALID OR INVALID, IF FAILED TO CLEAR T HESNAGS AS PER SLA DEWA WILL GET THE RECTIFICATION DONE THROUGH THIRDPARTY AND THE RESPECTIVE COST SHALL BE DEDUCTED FROM PAYMENT.## THE CONTRACT CAN BE TERMINATED BY EMPLOYER#S CONVENIENCE WITH SEVENDAYS WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REAS ON FORTERMINATION. CONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORKDONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED B ASSED ONEMPLOYER VERIFICATION AND CONFIRMATION.##IN CASE OF UN-SATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLEDGIVING 15 DAYS# NOT ICE##CONTACT PERSON FOR SITE VISIT MR. AKBAR ALI: 052 8682151(AKBAR.ALI@DEWA.GOV.AE) AND MR. MOHIDEEN: 055 3810513, 04 3227879(MOHID EEN.ESMAIL@DEWA.GOV.AE).ALL SPARE PARTS						

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			ARE INCLUDED EXPECT THE BLOW MAJOR ITEM:##REPLACEMENT CONDENSER & EVAPORATIVE COIL##REPLACEM ENT OF AC UNITS.##REPLACEMENT OF CHILLED & CONDENSER WATER PUMPS.##REPLACEMENT OF PRESSURIZATION UNITS.B. SLA CONDITION: -##BASED ON CRITICALITYP 1 - EMERGENCY: LIFE, PROPERTY, ENVIRONMENT AND / OR BUSINESSCONTINUITY AT RISK.ITEM: PRIORITY P1 SLA RESPONSE DETAILSP RORITY: P1- EMERGENCYTIME TO RESPOND: 30 MINUTESTIME TO RESOLVE: 4 HOURSTYPICAL (P1- EMERGENCY PROBLEMS)##SIGNIFICANT IMPACT HAS OC CURRED OR HAS THE POTENTIAL TO OCCUR TO THECLIENT / BUSINESS OPERATION.##HEALTH AND SAFETY ISSUE. INJURY HAS OCCURRED OR AND IMMEDIA TE THREATOF INJURY IS PRESENT.##SIGNIFICANT DAMAGE TO PROPERTY HAS OCCURRED.##ANY ENVIRONMENTAL PROBLEM THAT PRESENTS AN IMMEDIATE R ISK OFSIGNIFICANT CONTAMINATION OF THE						

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			RESIDENCE, WORKPLACE OR ENVIRONMENT.##ANY RISK THAT WOULD ENDANGER SECURITY OF THE PROPERTY AND OCCUPIES.P2 - NON - EMERGENCY; CANNOT WAIT UNTIL NEXT SCHEDULED VISIT WITHOUT HAVING A NEGATIVE IMPACT TO THE CLIENT / BUSINESS OPERATION.ITEM: PRIORITY P2 SLA RESPONSE DETAILSPRIORITY: P2-URGENTTIME TO RESPOND: 30 MINUTETIME TO RESOLVE: 8 HOURSTYPICAL (P2- URGENT PROBLEMS)##MINOR IMPACT HAS OCCURRED OR HAS POTENTIAL OF OCCURRING TO THE CLIENT/ BUSINESS OPERATION.##POTENTIAL OCCUPATIONAL HEALTH AND SAFETY ISSUE PRESENTING POSSIBLETHREAT OF INJURY.##ENVIRONMENTAL ISSUE PRESENTING POTENTIAL RISK OF MINOR CONTAMINATIONOF RESIDENCE, WORKPLACE OR ENVIRONMENT.P3- ROUTINE: SERVICE THAT CAN WAIT UNTIL A REGULAR VISIT WITHOUT HAVING A NEGATIVE IMPACT TO THE C						

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			LIENT / BUSINESS OPERATION.ITEM: PRIORITY P3 SLA RESPONSE DETAILSPRIORITY: P3-ROUTINETIME TO RESPOND: 1 DAYTIME TO RESOLVE: 2 DAYSTY PICAL (P3- ROUTINE PROBLEMS)##MINOR PRESENTATION ISSUE.##POTENTIAL OCCUPATIONAL HEALTH AND SAFETY ISSUE.##NO THREAT OF INJURY IS PRE SENT.C. GENERAL CONDITION & MOBILIZATION AT SITE OF THE CONTRACT: -##CONTRACTOR SHALL OBTAIN ALL NECESSARY APPROVALS/ CLEARANCE FROM CONCERNED DEWA ENGINEER/SUPERVISOR BEFORE COMMENCING ANY MAINTENANCEACTIVITIES.##SUPERVISOR SHALL BE RESPONSIBLE FOR THE SAFETY OF M EN/ EQUIPMENTDURING THE MAINTENANCE ACTIVITIES AND ALSO MUST ENSURE THAT WORKEXECUTED IS OF HIGHEST STANDARD.##CONTRACTOR SHALL TAKE CARE OF ALL RELATED FORMALITIES LIKEMOBILIZATION OF STAFF, ENSURING TOOLS & TEST EQUIPMENT#S ARE AVAILABLEAT SITE FOR						

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			CARRYING OUT THE CORRECTIVE MAINTENANCE ACTIVITIES.##TRANSPORTATION OF STAFF FROM TO SITE SHALL BE ARRANGED BY THECONTRACTOR.##AFTER AWARDED THE LPO CONTRACTOR TO APPLY FULL TEAM ENTRY PERMIT FOR6 MONTHS FOR VARIOUS ADMIN BUILDINGS AND JEBEL ALI ACCOMMODATION APPLYFOR 3 MONT						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

AMC HVAC

STANDARD TERMS & CONDITIONS

- Prices should be 'DDP' delivery duty paid at DEWA stores.
- Quotation to be submitted only in local currency U.A.E Dirhams
- DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or

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perceived Conflict of Interest.

5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP