



To
All Electrical Contractors
Dubai

Dear Customer,

Improvement of Services to Customers

Submission of LV Wiring Installation Inspection (after approval of shop Drawings by DEWA)
Through Internet (DEWA Web Site – www.dewa.gov.ae)

The Authority is constantly endeavoring to improve its services to all Customers. We thank you for your valuable co-operation and coordination with us to provide you the best services within minimum time limit.

Please be informed that, you are now able to submit the application for LV Wiring Installation Inspection (after approval of shop Drawings by DEWA) through DEWA Website (www.dewa.gov.ae). This will enable you to receive SMS messages and E-mail notifications for appointment, receive inspection snags through web, etc. and track the status of your application.

The authorized Electrical Contractor shall obtain approval on their shop drawings for their project, prior to commencement of their works. Upon completion of the electrical installation as per DEWA approved drawings, the contractor shall submit application for Inspection through the internet.

Appointment date for inspection will be received through SMS message and E-Mail by the Electrical Contractor.

Following shall be ensured by the Electrical Contractor:-

- Confirmation shall be sent back to DEWA as soon as appointment date is received through SMS/E-mail.
- The Electrical Contractor's supervising Engineer shall be available at site during inspection by DEWA
- The original approved drawings shall be produced at site for inspection.
- Documents required such as Building Completion Certificate, Test Certificate, Panel Clearance Certificate, Civil Defense Clearance, etc. as applicable, shall be submitted to DEWA, before release of power supply

For clarification and guidance please contact our front-line help desk in DEWA.

Thanking you in anticipation of your full cooperation.

Yours faithfully,
for Dubai Electricity & Water Authority

(Sr. Manager - Consumer Services)

ص.ب : ٥٦٤ دبي - أ.ع.م. - هاتف : ٤٤٤٤-٣٢٤ (٠٤) - برقياً : كهرباء، دبي - تليكس : ٤٥٨٣٨ كهرباء دبي إم - فاكس : ٣٢٤-٨١١١ (٠٤)
P.O. Box : 564 DUBAI - U.A.E. - TEL : (04) 324-4444 - CABLE : KAHRABA, DUBAI - TLX : 45838 KAHRBA EM - FAX : (04) 324-8111
E-mail : dewa@dewa.gov.ae website : http://www.dewa.gov.ae dewa@dewa.gov.ae البريد الإلكتروني :

