



Supplier Enrolment - Training Related Suppliers

**USER
MANUAL**

ISSUE DATE

29 Nov 2023

REVISION DATE

29 Nov 2023

VERSION

1.0

Overview

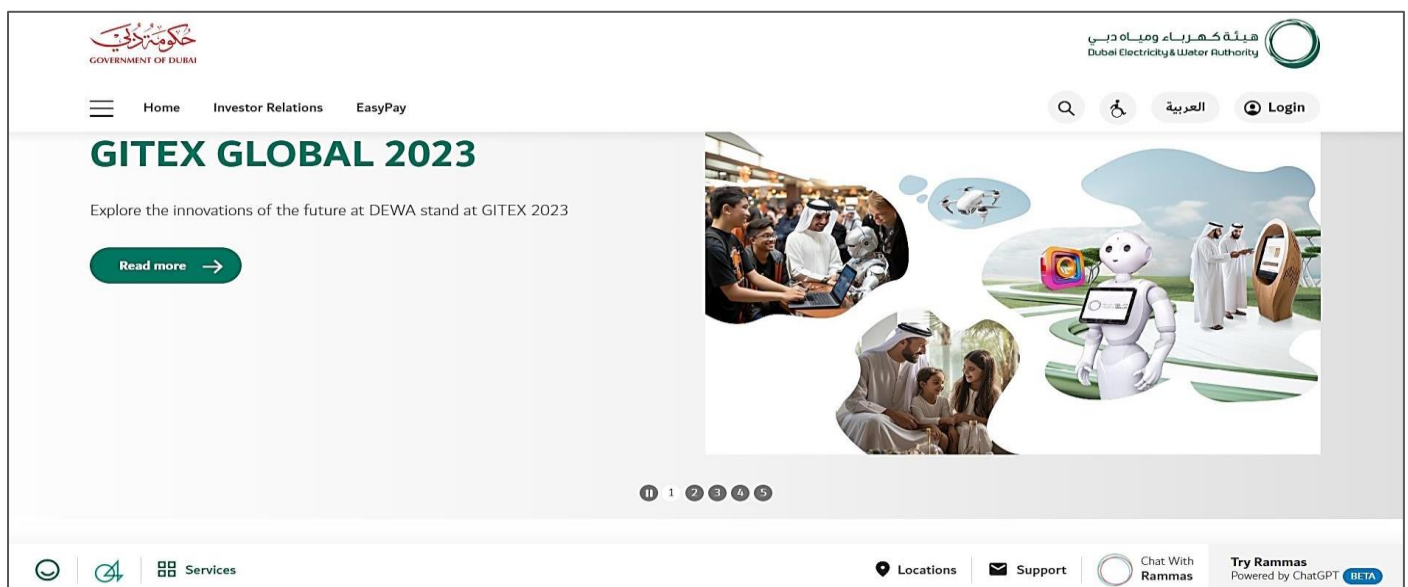
The objective of this tutorial is to learn the DEWA SAP HR Training related vendor registration process. New Supplier Registration is an enhanced service on SRM portal for new supplier registration.

1.1 Service features

1. Company & Trade License Details
2. Other Company and Admin Details
3. User Details
4. Product Details

1.2. How to request

1.2.1. Dewa Web-Page



User Action: User can use <https://www.dewa.gov.ae/en/supplier> link to access this portal

حكومة دبي
GOVERNMENT OF DUBAI

هيئة كهرباء ومياه دبي
Dubai Electricity & Water Authority

Home Investor Relations EasyPay

العربية Login

Consumer

Builder

Partner

Supplier

Student

Trending Services

- Bill Payment
- Request for Activation of Electricity/Water (Move-in)
- Attending Technical Notifications – Electricity/Water (Smart Response)

Supply Management

- Request for Activation of Electricity/Water (Move-in)
- Request for Deactivation of Electricity/Water (Move-out)
- Transfer of Electricity/Water (Move-to)

Consumption Management

- Smart Living **NEW**
- Request for Consumption Verification - Electricity/Water
- Compare Multiple Accounts

User Action: Scroll down and click on Supplier to access the supplier portal.

حكومة دبي
GOVERNMENT OF DUBAI

هيئة كهرباء ومياه دبي
Dubai Electricity & Water Authority

1 2 3 4

Consumer

Builder

Partner

Supplier

Student

Main Services

- Register New Vendor
- Open Tender
- Procurement
- RFX & Auction
- Purchase Order Collaboration

Support Services

- Submission of Generation Projects Documents
- Suggestions & Complaints

Useful Links & Guides

- Frequently Asked Questions & Tutorial Videos
- New Vendor Registration Guide
- Update Vendor Profile Guide
- Suppliers code of Conduct & Ethics
- RFX & Quotation Submission for Contracts Section
- RFX & Quotation Submission for Local Purchase

User Action: Click on **Register New Vendor** Service to register new vendor. This will open Enrollement Page.

1.2.2. Company and Trade License Details

In this section user must enter the details of the company and trade license

Create an Account

All fields are mandatory, unless marked optional

●

○

○

○

○

Company & Trade License Details
Basic information of the Company & Trade License details

Other Company & Admin Details
Additional details of the Company details of the Company Administrator

User Details
Users who coordinate with DEWA on behalf of company

Product Details
Details of products available in stock for Exclusive & Non-Exclusive Agent or Distributors

Document Uploads
All documents that are to be uploaded for the process

Details of the company

Company Full Name

Styrotech Industries Limited

① Company Full Name as per Trade License

Street Name

Street Name

Country

City

City

PO Box/Postal Code

PO Box/Postal Code

User Action: Enter the Company Full Name.

Create an Account

All fields are mandatory, unless marked optional

Company & Trade License Details
Basic information of the Company &
Trade License details

Other Company & Admin Details
Additional details of the Company
details of the Company Administrator

User Details
Users who coordinate with DEWA on
behalf of company

Product Details
Details of products available in stock
for Exclusive & Non-Exclusive Agent or
Distributors

Document Uploads
All documents that are to be uploaded
for the process

Details of the company

Company Full Name

Styrotech Industries Limited

① Company Full Name as per Trade License

Street Name

12A , Wing - B , Bur Dubai

Country

City

City

PO Box/Postal Code

PO Box/Postal Code

User Action: Enter the Street Name for the company.

Details of the company

Company Full Name

Styrotech Industries Limited

① Company Full Name as per Trade License

Street Name

12A , Wing - B , Bur Dubai

Country

United Arab Emirates

Emirate

DUBAI

PO Box/Postal Code

PO Box/Postal Code

Company Telephone

+971 4

Extension

Extension

① eg:4XXXXXXX

Mobile Number (Optional)

+971 Mobile Number

User Action: Select Country Name and Emirates from Dropdown list. For Ex. Country selected as **United Arab Emirates** and Emirates selected as **Dubai**.

Company Full Name

Styrotech Industries Limited

① Company Full Name as per Trade License

Street Name

12A, Wing - B, Bur Dubai

Country

United Arab Emirates

Emirate

DUBAI

PO Box/Postal Code

4625

Company Telephone

+971 44534545

Extension

34

① eg:4XXXXXXX

Mobile Number (Optional)

+971 Mobile Number

① eg:5XXXXXXX

E-mail

styro@ind.com

① Only Company E-mail address is allowed

User Action: Fill up **PO Box / Postal Code** details of the company. Enter **Company Telephone** number with extension. **Mobile Number** is optional field. Enter **Email** address of the company.

E-mail

styro@ind.com

Only Company E-mail address is allowed

Are you a Sheikh Mohd. Bin Rashid Establishment?

☐ Yes ☒ No

Are you registering for HR Training related Procurement?

☐ Yes ☒ No

Details of Trade License

Issued By

Trade License Number **Trade License - Date of Expiry**

Trade License Number DD/MM/YYYY

Trade License - Date of Issue

DD/MM/YYYY

Chamber of Commerce Registration (Optional)

Chamber of Commerce Registration

User Action: If vendor is a Sheikh Mohd. Bin Rashid Establishment then select Radio button as **Yes** else select **No**.
Select radio button **Yes**.

Are you a Sheikh Mohd. Bin Rashid Establishment?

☒ Yes ☐ No

SME Registration Number

4532

SME Registration Date

22/11/2023

SME Expiry Date

23/11/2028

Are you registering for HR Training related Procurement?

☐ Yes ☒ No

Details of Trade License

Issued By

Trade License Number **Trade License - Date of Expiry**

Trade License Number DD/MM/YYYY

User Action: Enter SME Registration number and select Registration Date and Expiry Date for it.



Are you a Sheikh Mohd. Bin Rashid Establishment?

☒ Yes ☐ No

SME Registration Number

4532

SME Registration Date

22/11/2023



SME Expiry Date

23/11/2028



Are you registering for HR Training related Procurement?

☒ Yes ☐ No

Details of Trade License

Issued By

User Action: Select Radio Button as **Yes** for HR training related vendor registration.

Details of Trade License

Issued By

Dubai Economic Development
Others

Trade License - Date of Issue

DD/MM/YYYY



Chamber of Commerce Registration (Optional)

Chamber of Commerce Registration

Turn Over Amount (AED)

VAT Registration Number (Optional)

VAT Registration Number

VAT Region (Optional)

User Action: If Trade License For vendor is issued by DED then select the same option otherwise select option as Others. For ex. **Dubai Economic Developent** is selected.

Details of Trade License

Issued By
Dubai Economic Development

Trade License Number: 1000818 Trade License - Date of Expiry: 19/12/2023 Search

Trade License - Date of Issue
DD/MM/YYYY

Chamber of Commerce Registration (Optional)
Chamber of Commerce Registration

Turn Over Amount (AED)

VAT Registration Number (Optional)
VAT Registration Number

VAT Region (Optional)

Is this company in any way is owned or related to one of DEWA Employee?

User Action: Enter **Trade License Number** and select **Trade License Date of Expiry** then click on **Search** button. This will automatically fetch Trade License Date of Issue.

Details of Trade License

Issued By
Dubai Economic Development

Trade License Number: 1000818 Trade License - Date of Expiry: 19/12/2023 Search

Trade License - Date of Issue
20/12/2021

Chamber of Commerce Registration (Optional)
Chamber of Commerce Registration

Turn Over Amount (AED)

0 to 186,999
187,000 to 375,000
375,001 and above

VAT Registration Number (Optional)

VAT Region (Optional)

Is this company in any way is owned or related to one of DEWA Employee?

☐ Yes ☒ No

User Action: Select **Turn Over Amount** from dropdown list.

If turn over amount is greater than 375000 AED, You must have to enter VAT registration number and have to select VAT region. For ex. **0 to 18699** is selected.



Trade License - Date of Issue

20/12/2021

Chamber of Commerce Registration (Optional)

Chamber of Commerce Registration

Turn Over Amount (AED)

0 to 186,999

VAT Registration Number (Optional)

VAT Registration Number

VAT Region (Optional)

Is this company in any way is owned or related to one of DEWA Employee?

☐ Yes

☒ No

Save and Continue

User Action: If company is owned by DEWA employee select Radio Button as **Yes** else select **No**.

Trade License Number

1000818

Trade License - Date of Expiry

19/12/2023

Search

Trade License - Date of Issue

20/12/2021

Chamber of Commerce Registration (Optional)

Chamber of Commerce Registration

Turn Over Amount (AED)

375,001 and above

VAT Registration Number

432443534353534

VAT Region

Dubai

Is this company in any way is owned or related to one of DEWA Employee?

☐ Yes

☒ No

Save and Continue

User Action: Verify entered all details and click on **Save and Continue** button to move on next page.

1.2.3. Other Company & Admin Details

In this section user must enter the details of the company Sponsor and Administrator.

Create an Account

All fields are mandatory, unless marked optional

✓

Company & Trade License Details
Basic information of the Company & Trade License details

●

Other Company & Admin Details
Additional details of the Company details of the Company Administrator

○

User Details
Users who coordinate with DEWA on behalf of company

○

Product Details
Details of products available in stock for Exclusive & Non-Exclusive Agent or Distributors

○

Document Uploads
All documents that are to be uploaded for the process

Additional Company Details

Sponsor Name
Ahmed Khan

Web URL (Optional)
Web URL

Company Activity
Consulting

Category
Accident protection

User Action: Enter **Sponsor Name**, Select **Company Activity** and **Categories** from dropdown list. For ex **Consulting** and **Accident Protection** selected respectively.

Details for Company Administrator

Do you have Emirates ID Number?

☒ Yes ☐ No

Emirates ID Number

Expiry Date

Search

Admin First Name

Admin Last Name

Designation

Admin E-mail

Verify

Mobile Number

Verify

User Action: Select Radio button as **Yes** if Admin is having Emirate Id else Admin can be registered with Passport Details as well.



Details for Company Administrator

Do you have Emirates ID Number?

☒ Yes

☐ No

Emirates ID Number

784197593258144

Expiry Date

04/10/2030

Search

Admin First Name

Admin Last Name

Designation

Admin E-mail

Admin E-mail

Verify

Mobile Number

+971

Mobile Number

Verify

User Action: Enter **Emirates ID Number** and Select **Expiry Date** then Click on **Search** Button to fetch the Admin **First Name** and **Last Name**.

Emirates ID Number

784197593258144

Expiry Date

04/10/2030

Search

Admin First Name

AL-ARABA

Admin Last Name

EMAD-UL-DIN

Designation

BRAND MANAGER

Admin E-mail

admin@styrotech.com

Verify

Mobile Number

+971

Mobile Number

Verify

Do you need access to all services?

Letter from the Company

[Download Template](#)

Upload your File

User Action: Select **Designation** for Admin and enter **Admin Email** Address then click on **Verify** button for email Verification.

Do you have Emirates ID Number?

Emira

78

Admin

AL

Design

BR

Admin E-mail

admin@styrotech.com

Verify

Mobile Number


+971

Mobile Number

Verify

Do you need access to all services?

Verify Email Address



Please enter the 6-digit OTP sent to your e-mail admin@styrotech.com.

9

9

9

9

9

9


The session will end in 2:39
Didn't receive any code? [Resend](#)

Verify

User Action: Enter OTP received on admin email and click on **Verify**. You will receive success message as below.

Do you have Emirates ID Number?

☒ Yes ☐ No



Success

Email verified successfully

OK

Admin E-mail

admin@smarsol.com

Verified

Mobile Number

+971

Mobile Number

Verify

Do you need access to all services?

Letter from the Company

Download Template

Upload your File

Supported File Types: PNG, JPG, PDF (Up to 5 MB)

☐ I have read and understood the Terms and Conditions of Use

Back

Next

User Action: Click on **Ok** Button.



Admin First Name

AL-ARABA

Admin Last Name

EMAD-UL-DIN

Designation

BRAND MANAGER

Admin E-mail

admin@styrotech.com

Verified

Mobile Number

+971

587684546

Verify

Do you need access to all services?

Letter from the Company

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Back

Next

User Action: Similarly enter **Mobile Number** and click on **Verify** Button.

Do you have Emirates ID Number?

Emira

78

Admi

AL

Desig

BR

Admin E-mail

admin@styrotech.com

Verified

Mobile Number

+971

587684546

Verify

Do you need access to all services?

Verify Mobile Number

Please enter the 6-digit OTP sent to your mobile number 587684546.

9

9

9

9

9

9

The session will end in 2:51

Didn't receive any code? [Resend](#)

Verify

User Action: Enter OTP received on admin Mobile and click on **Verify**. You will receive success message as below.



Do you have Emirates ID Number?

☒ Yes ☐ No

✓

Success

Mobile verified successfully

OK

Admin E-mail
admin@smarsol.com ✓ **Verified**

Mobile Number
+971 542427657 ✓ **Verified**

Do you need access to all services?
☐ Yes ☐ No

Letter from the Company [Download Template](#)

Upload your File

Supported File Types: PNG, JPG, PDF (Up to 5 MB)

☐ I have read and understood the [Terms and Conditions of Use](#)

Back **Next**

User Action: Click on **Ok** Button.

Designation
BRAND MANAGER ✓

Admin E-mail
admin@styrotech.com ✓ **Verified**

Mobile Number
+971 587684546 ✓ **Verified**

Do you need access to all services?
☐ Yes ☐ No

Letter from the Company [Download Template](#)

Upload your File

Supported File Types: PNG, JPG, PDF (Up to 5 MB)

☐ I have read and understood the [Terms and Conditions of Use](#)

Back **Next**

User Action: Select option **Yes** if you need access for all Services. **Download Temaplate** to upload the company letter in the shared format as below.

Company Letter Head

Dear Dubai Electricity & Water Authority,

We, [Supplier's Name & Vendor Number], hereby authorize and designate our employee, [Employee's Full Name], as the official administrative representative for your organization. This authorization is effective from [start date], unless otherwise specified.

The purpose of this letter is to grant [Employee's Full Name] the authority to act as the admin and primary point of contact on behalf of [Supplier's Name] within your organization. [Employee's Full Name] will have the necessary privileges to handle administrative tasks, manage account information, and perform other relevant duties as required.

Please find below the details of [Employee's Full Name] and the supporting information required for the admin assignment:

1. Employee's Full Name: [Employee's Full Name]
2. Employee's Designation: [Employee's Designation]
3. Employee's Emirates ID Number (if UAE Resident): [Employee's ID Number]
4. Employee's Contact Information:
 - Phone: [Employee's Phone Number]
 - Mobile: [Employee's Mobile Number]
 - Email: [Employee's Email Address]

By assigning [Employee's Full Name] as the authorized admin, we confirm that they have undergone the necessary training and possess the knowledge and skills required to fulfill administrative responsibilities effectively. They have also been briefed on the confidentiality and security measures required to protect sensitive information.

Yours sincerely,

[Supplier's Top Management Name]
[Supplier's Designation]
[Supplier's Company]
[Supplier's Contact Number]
[Supplier's Email Address]

Company stamp



Admin E-mail

admin@styrotech.com ✓

Verified

Mobile Number

+971

587684546 ✓

Verified

Do you need access to all services?

Yes

Letter from the Company

[Download Template](#)

Upload your File

Supported File Types: PNG,JPG,PDF(Up to 5 MB)

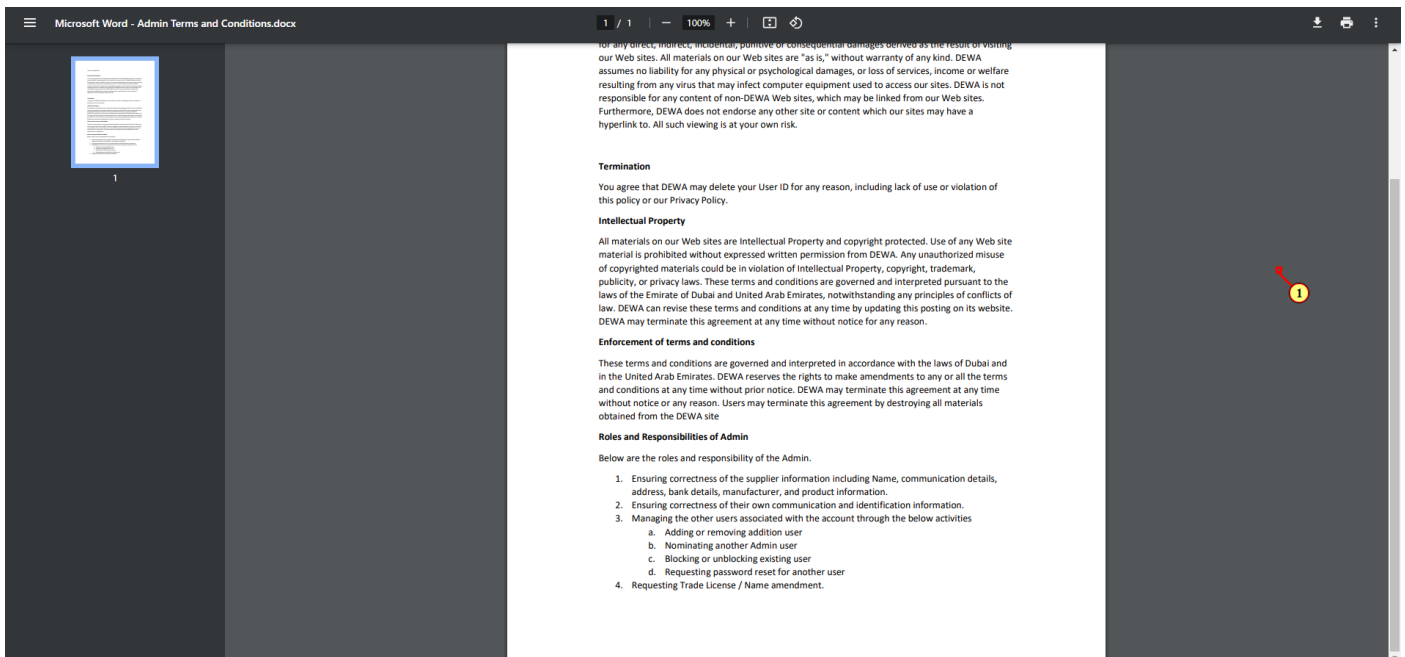
PDF letter.pdf
0.031MB

☒ I have read and understood the [Terms and Conditions](#) of Use

Back

Next

User Action: Click on **Upload your File** button and Upload Company letter, then read the [Terms and Conditions](#) by clicking on hyperlink and select checkbox for agreeing the same.





Admin E-mail

admin@styrotech.com



Verified

Mobile Number

+971



587684546



Verified

Do you need access to all services?

Yes



Letter from the Company

[Download Template](#)

Upload your File

Supported File Types: PNG,JPG,PDF(Up to 5 MB)

PDF

letter.pdf



0.031MB

☒ I have read and understood the [Terms and Conditions of Use](#)

Back

Next

User Action: Click On  button to move on next page.



1.2.4. User Details

In this section user can add single or multiple Users by providing their details

Create an Account

All fields are mandatory, unless marked optional

✓
Company & Trade License Details
Basic information of the Company & Trade License details

✓
Other Company & Admin Details
Additional details of the Company details of the Company Administrator

●
User Details
Users who coordinate with DEWA on behalf of company

○
Product Details
Details of products available in stock for Exclusive & Non-Exclusive Agent or Distributors

○
Document Uploads
All documents that are to be uploaded for the process

Contact Person 1

Do you have Emirates ID Number?

☒ Yes
 ☐ No

Emirates ID Number

Expiry Date

Search

First Name

Last Name

User Action: Select Radio button as **Yes** if Contact Person is having Emirate Id else Admin can be registered with Passport Details as well. Select Radio button as **No**.

Contact Person 1

Do you have Emirates ID Number?

☐ Yes
 ☒ No

Passport Number

Passport Issue Date

Passport Expiry Date

First Name

Last Name

E-mail

Mobile Number

▼

eg:5XXXXXXX

User Action: Enter Contact Person **Passport Number**, Select **Passport Issue** and **Expiry Date**, Enter Contact Person **First Name** and **Last Name**. As well as enter **Email** address and **Mobile Number**.



E-mail

rashid@smartsol.com

Mobile Number

+971 538342347

eg:5XXXXXXX

User Role

PROCUREMENT X

BIDDER X

Designation

BRAND MANAGER

Passport Copy

Upload your File

Supported File Types: PNG,JPG,PDF(Up to 5 MB)

+ [Add a new Contact Person](#)

Back

Next

User Action: Select required role for the contact person. Also Select Designation for Contact Person from Dropdown list.

Role details:

- **Bidder** – This role allows access to services related to RFX response submission. If required alternate quotations, you required to create multiple user under contact person for same RFX.
- **Procurement** – This role allows access to services related to operational procurement including PO acknowledgement, Advance Shipment Notification creation, Good receipt status, Invoice Submission.
- **GIS-** This allow access to submit As is build drawing submission on supplier portal.
- **Site Note Consultant** – This role allows access to services which display information related to ongoing Site Projects.
- **Site Note Contractor** - This role allows access to services which display information related to ongoing Site Projects.



Mobile Number

+971

538342347

eg:5XXXXXXX

User Role

PROCUREMENT

BIDDER

Designation

BRAND MANAGER

Passport Copy

Upload your File

Supported File Types: PNG,JPG,PDF(Up to 5 MB)

PDF

passport 22.pdf

0.031MB

+ Add a new Contact Person

Back

Next

User Action: Click on [Upload your File](#) button to add supporting documents of the user. You can click on [Add a new Contact Person](#) button to add new Contact Person. Otherwise click on [Next](#) button to move on next page.


1.2.5. Product Details

This section user must update the information related to company product such as Name, Product type, Brand, Stock status etc. User can add single or multiple product in this section.

All fields are mandatory, unless marked optional

Progress bar: 1. Company & Trade License Details (Completed), 2. Other Company & Admin Details (Completed), 3. User Details (Completed), 4. Product Details (Active), 5. Document Uploads (Pending)

Product 1

Choose Type 

☒ Product Exclusive Agent ☐ Product Non-Exclusive Agent

Product Name
Transformer

Product
Transformer Type 1

Brand
Siemens

Stock Held
Yes

+ [Add new Product](#)

Back Next

User Action: Select appropriate radio button for Product type whether it is an **Exclusive Agent** or **Non-Exclusive Agent**, also Enter **Product Name**. For ex. Transformer. Enter **Product** details. Enter **Brand Name** of the product and Select **Stock held** status of the product.



All fields are mandatory, unless marked optional

Progress bar: 1. Company & Trade License Details (Completed), 2. Other Company & Admin Details (Completed), 3. User Details (Completed), 4. Product Details (Active), 5. Document Uploads (Optional).

Product 1

Choose Type

☒ Product Exclusive Agent ☐ Product Non-Exclusive Agent

Product Name
Transformer

Product
Transformer Type 1

Brand
Siemens

Stock Held
Yes

[+ Add new Product](#)

Back Next

User Action: To add new product details, click on [Add new Product](#) option.

All fields are mandatory, unless marked optional

Progress bar: 1. Company & Trade License Details (Completed), 2. Other Company & Admin Details (Completed), 3. User Details (Completed), 4. Product Details (Active), 5. Document Uploads (Optional).

Product 1

Choose Type

☒ Product Exclusive Agent ☐ Product Non-Exclusive Agent

Product Name
Transformer

Product
Transformer Type 1

Brand
Siemens

Stock Held
Yes

[+ Add new Product](#)

Back **Next**

User Action: Verify all the details and click on **Next** button to Move on Next Page.

1.2.6. Document Uploads

This section is used to upload all the relevant documents such as Trade License, Passport Copy of Owner/ Manager, VAT Certificate, etc. User have to check and upload all the mandatory documents.

The attachments are to be provided to get registered with DEWA.

Create an Account

All fields are mandatory, unless marked optional

✓

Company & Trade License Details
Basic information of the Company & Trade License details

✓

Other Company & Admin Details
Additional details of the Company details of the Company Administrator

✓

User Details
Users who coordinate with DEWA on behalf of company

✓

Product Details
Details of products available in stock for Exclusive & Non-Exclusive Agent or Distributors

○

Document Uploads
All documents that are to be uploaded for the process

Document Uploads

Trade License (Attach if Trade License not issued by DED) / Foreign vendor
Registration attachment

Upload your File

① Supported File Types: PNG,JPG,PDF(Up to 5 MB)

Passport copy of Owner/Manager

Upload your File

① Supported File Types: PNG,JPG,PDF(Up to 5 MB)

Chamber of Commerce & Industry Certificate (Optional)

Upload your File

User Action: Click on **Upload your File** button to upload the documents

Create an Account

All fields are mandatory, unless marked optional

✓

Company & Trade License Details
Basic information of the Company & Trade License details

✓

Other Company & Admin Details
Additional details of the Company details of the Company Administrator

✓

User Details
Users who coordinate with DEWA on behalf of company

✓

Product Details
Details of products available in stock for Exclusive & Non-Exclusive Agent or Distributors

○

Document Uploads
All documents that are to be uploaded for the process

Document Uploads

Trade License (Attach if Trade License not issued by DED) / Foreign vendor
Registration attachment

Upload your File

① Supported File Types: PNG,JPG,PDF(Up to 5 MB)

PDF

Trade License..pdf

0.031MB

✕

Passport copy of Owner/Manager

Upload your File

① Supported File Types: PNG,JPG,PDF(Up to 5 MB)

PDF

Passport 3.pdf

0.031MB

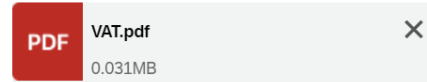
✕

Chamber of Commerce & Industry Certificate (Optional)

VAT Certificate issued by Federal Tax Authority (Optional)

Upload your File

Supported File Types: PNG,JPG,PDF(Up to 5 MB)



Agency Registration Certificate (Optional)

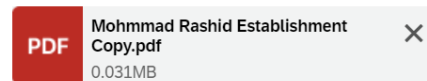
Upload your File

Supported File Types: PNG,JPG,PDF(Up to 5 MB)

Sheikh Mohd Bin Rashid Establishment Copy (Optional)

Upload your File

Supported File Types: PNG,JPG,PDF(Up to 5 MB)



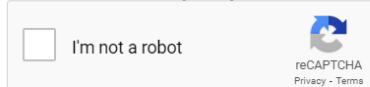
Young Business Leadership Membership (Optional)

Upload your File

- ☒ The Supplier / User Account holders and their custodians hereby agree to have read and understood the above clauses in the [Terms & Conditions](#) and commit to comply on the intent of these and any other expressly written security and privacy requirements communicated through any other channels, but not in this acknowledgement
- ☒ I have read and agreed the [Code of Conduct](#)
- ☒ We hereby confirm that no DEWA staff or his or her relatives upto third degree has ownership of partnership in our company and our participation in DEWA Tenders does not constitute a conflict or perceived conflict of interest.
- ☒ [Supplier Acknowledgement \(Click here to read\)](#)

You cannot enroll unless you agree Past Supply/ Work record/ Company Profile/ Financial Statement (if Applicable).

Please review the Privacy Policy and Disclaimer before enrolling with DEWA.



Back

Submit

User Action: Click on [Terms and Conditions](#) Hyperlink to read the clauses, Similarly read [Code of Conduct](#) and [Supplier Acknowledgement \(Click here to read\)](#) as well. To agree all clauses tick all the checkbox.

Terms and Condition -

1

2

3

4

قبول الشروط والأحكام

إن استخدام الموقع الإلكتروني للهيئة يعني موافقتك القانونية على الشروط والأحكام وسياسة الخصوصية وإخلاء المسؤولية. وأي مخالفة لهذه الشروط والأحكام ستخبر المستخدم من إمكانية التسجيل والإطلاع على العمليات الأخرى ومنعه من أي استخدامات أخرى لهذا الموقع الإلكتروني. لا تربط هذه المواقع الإلكترونية بأي شركة أخرى أو موقع إلكتروني آخر بغرض محدد موقع موجود مماثل، وأي شكل من أوجه التشابه يعتبر من قبيل الصدفة.

تتفق هيئة كهرباء ومياه دبي (الهيئة) بتحديث الشروط والأحكام في أي وقت دون إشعار مسبق. وعليه فإن استخدام المواقع الإلكترونية الخاصة بالمرء المستخدم بجميع عمليات التحديث المطبقة. ويتعين على المستخدم الالتزام بـ وتحديث جميع المراجعات للشروط والأحكام من حين لآخر.

Submissions to DEWA's World Wide Web

DEWA has the right to use any information provided for any purpose without restriction or compensation to the person sending the submission.

The User acknowledges the authenticity of any submission to DEWA and accepts responsibility for its accuracy, suitability and legality.

Usage restrictions

The User account issued for the website services is applicable only for the relevant purpose and misuse of credentials may lead to revocation of the account as per DEWA ISMS policies.

The authorised person handling the privileged account will be held accountable for the activities of users on the DEWA website or any other channel of services.

DEWA provides Users with passwords and other authentication mechanisms and Users are required to comply with these restrictions for security reasons.

قبول الشروط والأحكام

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Submissions to DEWA's World Wide Web

تتفق هيئة كهرباء ومياه دبي استخدام أي معلومات لتقديمها لأي غرض من الأغراض دون قيد أو تعويض للشخص المرسل.

يقر المستخدم بأصالة أي بيانات ترسل إلى هيئة كهرباء ومياه دبي ويتحمل مسؤولية دقتها وملاءمتها واستخدامها.

قيود الاستخدام

تقوم الهيئة بإصدار حساب المستخدم لخدمات الموقع الإلكتروني فقط للأغراض ذات الصلة وقد تؤدي إساءة استخدام بيانات الحساب إلى إلغاء الحساب وفقاً لسياسات نظم إدارة أمن المعلومات في هيئة كهرباء ومياه دبي.

يكون الشخص الممثل الذي يتعامل مع الحساب المميز مسؤولاً عن أنشطة المستخدمين الذين تم إنشاء حسابات لهم في الموقع الإلكتروني للهيئة كهرباء ومياه دبي أو أي قناة خدمات.

تقوم هيئة كهرباء ومياه دبي بتزويد المستخدمين بكلمات مرور وأليات توثيق أخرى ويتعين على هؤلاء المستخدمين الامتناع لهذه القيد لأسباب أمنية.

Code of Conduct-

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DEWA'S CODE OF CONDUCT AND ETHICS FOR SUPPLIERS, CONTRACTORS AND ASSOCIATES

Version 1.0 : January 2020



Supplier Acknowledgement -

Microsoft Word - Supplier Acknowledgement Form 102022

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Supplier Acknowledgement Form

Security and Protection

DEWA places high emphasis on information security and ensures protection of critical and classified information through appropriate and defined security controls. For the purpose of this Acknowledgment, the term, External Party, shall refer to and shall mean and include, but not limited to, DEWA's Suppliers, Vendors, Contractors, Subsidiaries, Consultants and Sub- Contractors. DEWA expects the External parties who have access to DEWA's information to adhere to the obligations of confidentiality, comply with DEWA's Information Security Policies applied in the infrastructure and use DEWA's information in a secure manner. All External party personnel related to applicable DEWA Contracts and / or Supplier provisions are expected to adhere to DEWA's Policies and Procedures embedded in the services, including the following:

1. All information received from DEWA shall be used for only the purposes originally intended and not for any other purposes.
2. All External Parties shall secure any documentation when received from DEWA to protect its confidentiality and integrity. All External Parties shall adhere to any applicable regulatory, legal and compliance requirements.
3. All External Parties shall handle, store, use and/or dispose any information of DEWA in a secure manner, including associated data handling requirements. Specifically, External Parties shall not retain DEWA information on any cloud based IT infrastructure outside UAE boundaries and/or beyond the confidentiality period.
4. All External Parties shall ensure to provide access only to legally authorized person on 'need-to-know' and 'need-to-use' basis when providing access to or sharing the documents/ information related to project undertaken for DEWA. Any access violation, access breach or potential breach observed by the supplier account holder shall be brought to the notice of DEWA information security department through available channels and contacts of DEWA.
5. All External Parties who have been provided access shall maintain sufficient access control mechanisms to allow fine-grained access control, and identification, authentication and monitoring of individual authorized users and shall cooperate with DEWA in the event of security breaches or potential security breaches during analysis and investigation of incidents.

For generations to come

- ☒ The Supplier / User Account holders and their custodians hereby agree to have read and understood the above clauses in the [Terms & Conditions](#) and commit to comply on the intent of these and any other expressly written security and privacy requirements communicated through any other channels, but not in this acknowledgement
- ☒ I have read and agreed the [Code of Conduct](#)
- ☒ We hereby confirm that no DEWA staff or his or her relatives upto third degree has ownership of partnership in our company and our participation in DEWA Tenders does not constitute a conflict or perceived conflict of interest.
- ☒ [Supplier Acknowledgement \(Click here to read\)](#)

You cannot enroll unless you agree Past Supply/ Work record/ Company Profile/ Financial Statement (if Applicable).

Please review the [Privacy Policy](#) and [Disclaimer](#) before enrolling with DEWA.

☒ I'm not a robot

reCAPTCHA
Privacy - Terms

Back

Submit

User Action: Verify Captcha and Click **Submit** button to do the final submission for creation of the vendor.



Submission Successful

Your reference number is 0000001539
Your request(s) is under review

Submitted Date	29 Nov 2023 03:38:54
Application Number	0000001539
Trade License/Company Registration Number	1000818
Company Full Name	Styrotech Industries Limited

What's Next?

Your application is being processed. We will send you an E-mail and SMS once application status changes.
Once application is approved, an email with a link to create user name and password will be sent.

[Track Application](#)

User Action: On submission you will get success message as above.

Information on Submission:

- Upon submission, you will get the Request Number which will be used for future reference till your registration process completion.
- Upon the data verification and approval by DEWA SRM Team you will be receiving mail confirmation from DEWA. Company admin and contact person will be getting separate mail to set password for their account.
- In case of rejection you will receive a notification with rejection reason.
- SRM team will revert the request with clarification comments. You will be able to view the enrollment application from track enrollment and resubmit with required amendments