

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332400893
DATE : 02.04.2024
REQ No : 1032400983
REQ TITLE : S&I of Software Services for
DELIVERY LOCATION
CLOSING DATE : 23.04.2024
CLOSING TIME : 11:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	SOFTWARE SUPPORT (FOR PRODUCTS PURCHASED UNDER ORIGINAL SOFTWARE ORDERDEWA_10177) SMLVBASIC3000 FROM 02-11-2023 TO 01-11-2024 CP392-03F007BARTENDER - SUPPORT AND MAINTENANCE FOR 1 YEAR -SMBT3007THERE ARE SIX MAIN COMPONENTS TO THE LABVANTAGE SUPPORT AND MAINTENAN CEPLAN:1. ACCESS TO THE CUSTOMER CARE HELPDESK2. NEW SOFTWARE RELEASES: UPGRADES, UPDATES AND MAINTENANCE RELEASES13. ACCESS TO VANT AGE CARE, THE CUSTOMER CARE WEB PORTAL FOR MAKINGINQUIRIES, SUBMITTING/TRACKING ISSUES ANDDOWNLOADING NEW SOFTWARE RELEASES4. ACCESS TO TECHNICAL NOTES AND WHITEPAPERS5. ACCESS TO THE LABVANTAGE WEB USER COMMUNITY6. ACCESS TO THE LABVANTAGE INNOVATION CENTER & EXCH ANGE (ICE)SO SUPPORT IS NECESSARY FOR PATCHES, UPDATES, MAINTENANCE RELEASE FORANY ENTERPRISE SOLUTION FOR ITS SMOOTH	1	AU				

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			FUNCTIONING						
2		ITEM-00001	MSQL SERVER 2022 STANDARD EDITION FOR DEV ENVIRONMENTTO SEPARATE THE DEV AND PRODUCTION INSTANCE AND AVOID RISKS. ALSO NEEDANOTHER I NSTANCE TO CHECK THE AUTOMATIC BACK UP USING SQL AGENT	1	AU				
3		ITEM-00001	WINDOWS SERVER 2019 STANDARD EDITION PERPETUALIT IS REQUIRED TO CREATE JUMP BOX IN RND SERVER.	2	AU				
4		ITEM-00001	OVERLEAF STANDARD - GROUP SUBSCRIPTION FOR ENTERPRISE ANNUAL LICENSETERM	15	AU				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

S<(>&<)>I of Software Services for R<(>&<)>D

STANDARD TERMS & CONDITIONS

1) Prices should be 'DDP' delivery duty paid at DEWA stores.

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- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP