

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332401009  
**DATE** : 24.04.2024  
**REQ No** : 1032401654  
**REQ TITLE** : AMC Water cooler 1032401654  
**DELIVERY LOCATION**  
**CLOSING DATE** : 02.05.2024  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	SPECIFICATION FOR COMPREHENSIVE AMC OF WATER COOLED CHILLERS ATRUWAIYAH GARAGEA. SCOPE OF WORK: -##THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVEANNUAL MAINTENANCE OF WATER-COOLED CHILLERS INCLUDING SPARES SUCH ASDISPLAY BOARD, MOTHER BOARD, CONTROL BOARD AND ALL TYPE OF CIRCUITSBOARDS, TRANSDUCER, LEAVING & ENTERING SENSORS, REFRIGERANT GAS, DRIERFILTERS, OIL, GUIDE VAN ACTUATOR AND ALL ARE CONSUMABLE PARTS.##THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEYONLY.##SPARE PARTS REQUIRED TO CARRY OUT THE RECTIFICATION ACTIVITY SHOULD BE ARRANGED AT THE EARLIEST ALSO CONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING IN ORDER TO KEEP THE EQUIPMENT DOWN TIME TO MINIMUM ANDMUST BE GENUINE SPARES FROM OEM OR OEM RECOMMENDED	4	NO				

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			<p>             VENDORS.##DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE MORE MANPOWER TO CARRYOUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWA SCHEDULE.##ALL THE MATERIALS IN GENERAL WILL CONFORM AS PER LATEST STANDARDS ANDSHALL BE SUBMITTED TO DEWA FOR ENGINEERS APPROVAL.##THE CONTRACTOR IS REQUIRED TO TAKE ALL PRECAUTION. SO AS NOT, DAMAGEANY OF THE EXISTING EQUIPMENT/STRUCTURE ETE###THE CONTRACTOR SHALL DEPLOY THE SKILLED AC TECHNICIANS FOR CARRYINGOUT THE MAINTENANCE WORKS. THE TECHNICIANS SHALL BE APPROVED BY DEWAENGINEER.##SHOULD WE EXPERIENCE A BREAKDOWN IN ANY OF EQUIPMENT/SYSTEM AT ANYTIME OF THE DAY OR NIGHT, YOU WILL RESPOND TO OUR REQUEST WITH YOUR 24HOURS EMERGENCY CALL OUT SYSTEM AVAILABLE 7 DAYS A WEEK ALL YEAR ROUND.RESPONDING TIME TO BREAKDOWN           </p>						

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			CALLS IS WITHIN 30 MINUTES AFTER RECEIPT OFNOTIF ICATION AS PER BELOW TWO SLA CONDITIONS.##ALL MAINTENANCE ACTIVITIES SHALL BE PERFORMED IN PRESENCE/SUPERVISION OF COMPETENT SUPERVI SOR.##PPM REPORTS TO BE SUBMITTED WITH THEIR OWN CHECK LIST AND DEWA CHECKLIST AS WELL ON A QUARTERLY BASIS FOR OUR VERIFICATION.##C ONTRACTOR IS REQUIRED TO VISIT EVERY MONTH TO CHECK CHILLERPERFORMANCE AND ALARMS TO BE VERIFIED AND REPORTS TO BE SUBMITTEDACCORDIN GLY.##CONTRACTOR TO BE CARRIED OUT DESCALING OF CONDENSER TUBES ANDEVAPORATOR TUBES ONCE PER YEAR OR AS PER SITE REQUIREMENT.##CONTR ACTOR TO BE PERFORM EDDY CURRENT TEST FOR CONDENSER TUBES ONCEPER YEAR OR AS PER SITE REQUIREMENT AND REPORTS TO BE SUBMITTEDACCORDI						

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			NGLY.##BASED ON THE EDDY CURRENT REPORTS CONTRACTOR TO BE PLUGGED THE DAMAGED CONDENSER TUBES AS PER SITE REQUIREMENT.##CONTRACTOR TO BE ARRANGED RECOVERY MACHINE TO RECOVER THE REFRIGERANT IN THE SYSTEM IF NECESSARY, AS PER SITE REQUIREMENT.##CONTRACTOR TO BE RECTI FIED THE LEAKAGE (OIL & REFRIGERANT) IN THE SYSTEM AS PER SITE REQUIREMENT.##CONTRACTOR TO BE SUPPLY THE REFRIGERANT GAS TO REFILL IN THE SYSTEM AS PER SITE REQUIREMENT.##BUILDING MAINTENANCE CONTRACT TO BE HANDED OVER AFTER THE AMC TENURE IF THE AMC AWARDED TO ANOTH ER PARTY FOR UPCOMING YEAR WITH PRESENCE OF DEWA SUPERVISOR ALSO SNAG TO BE CLEARED WITHIN 15 DAYS DEWA SUPERVISOR WILL EVALUATE SNAGS WHICH IS VALID OR INVALID, IF FAILED TO CLEAR THE SNAGS AS PER SLA, DEWA WILL GET THE RECTIFICATION DONE THROUGH THIRD PARTY AND						

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			THE RESPECTIVE COST SHALL BE DEDUCTED FROM PAYMENT.##CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FORFORWARDING AND REGISTERING COMPLAINTS.##CONTRACTORS TO BE SUBMITTED THEIR OWN CHECK LIST FOR THE CORRECTIVEMAINTENANCE AND CONSUMABLE ITEMS TO BE MENTIONED FOR DEWA VERIFICATIONAND RECORD.##CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKINGDAYS WITH THEIR OWN S ERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATIONAND RECORD.##TRAINING TO BE PROVIDED BY SPECIALIZED TRAINER TO OUR DEWA STAFFS.##RI SK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN TO BE SUBMITTEDBEFORE PROCEEDING WORK, SUCH AS MAJOR PPM AND CORRECTIVE MAINTENAN CE.##THE CONTRACT CAN BE TERMINATED BY EMPLOYER#S CONVENIENCE WITH SEVENDAYS						

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			WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON FOR TERMINATION. CONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORK DONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED BASED ON EMPLOYER VERIFICATION AND CONFIRMATION.##THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE/ VISIT.##MINIMUM 4 PPM SERVICES (ONE MAJOR AND THREE MINOR SERVICE) TO BE CARRIED OUT YEARLY.##IN CASE OF UN-SATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLED GIVING 15 DAYS# NOTICE##CONTACT PERSON FOR SITE VISIT MR. AKBAR ALI: 052 8682151 (AKBAR.ALI@DEWA.GOV.AE) AND MR. MOHIDEEN: 055 3810513, 04 3227879 (MOHIDEEN.ESMAIL@DEWA.GOV.AE). ALL SPARE PARTS ARE INCLUDED EXPECT THE BLOW MAJOR ITEM:##REPLACEMENT OF EVAPORATOR SHELL AND TUBES.##REPLACEMENT OF						

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			CONDENSER SHELL AND TUBES.##REPLACEMENT OF COMPRESSORS.##REPLACEMENT OF COMPRESSOR WINDING.##REPLACEMENT OF COMPRESSOR ROTOR AND IMPELLER.##OVERHAULING OF COMPRESSOR.MAJOR MAINTENANCE (ONCE IN A YEAR)##VISUAL INSPECT FOR REFRIGERANT LEAK AND TOP UP IF REQUIRED.##INSPECT VIBRATION ELIMINATOR##CHECK REFRIGERANT IN SIGHT GLASS.##INSPECT AND TIGHTEN ELECTRICAL CONNECTIONS.##CHECK RELAYS AND OPERATING/SAFETY CONTROLS AND REPLACE IF REQUIRED.##CHECK OPERATION OF ELECTRONIC EXPANSION VALVE AND REPLACE IF REQUIRED.##PERFORM MICRO TECH CHECK, LOG, AND LAST FAULT ANALYSIS, ANALYZE PERFORMANCE.##CHECK CONDITION OF SAFETY SWITCHES AND REPLACE IF REQUIRED.##CHECK CONDITION OF FLOW SWITCH AND REPLACE IF REQUIRED.##CHECK CONDITION OF DRIER CORES AND REPLACE IF						

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			<p>REQUIRED.##CHECK THE PAINT AND TOUCH UP ONLY ON CORRODED AREAS.##CHECK THE SAFETY CONTROLS, SUCH AS THE HIGH- AND LOW-PRESSURETRANS DUCERS, AND MOTOR PROTECTOR MODULE AND REPLACE IF REQUIRED.##CHECK THE CONFIGURATION AND SETTINGS. ADJUST IF REQUIRED.##CHECK THE CO MPRESSOR OVER ALL PARAMETERS.##UPGRADING THE SOFTWARE IF REQUIRED.##CHECK AND TIGHTEN COMPRESSOR ELECTRICAL CONNECTIONS.##CHECK AND RECORD WATER ENTERING AND LEAVING TEMPERATURE AND REPLACEIF REQUIRED.##CHECK AND RECORD SUPPLY VOLTAGE.##CONFIRM CORRECT WATER FLOW AND PRESSURE DROP.##ANALYZE COMPRESSOR FAULT LOG.##CLEAN ELECTRICAL PANEL.##CHECK COOLER INSULATION CONDITION AND REPLACE IF REQUIRE D.##CHECK TIGHTNESS OF ALL ELECTRICAL CONNECTIONS.##CHECK AND RECORD COMPRESSOR AMPS.##CHECK FOR ANY UNUSUAL</p>						



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			NOISE OR VIBRATION.##CH ECK IGV OPERATION.##CHECK & RECORD ALL REFRIGERATION PARAMETER.##DESCALING OF CONDENSER TUBES AND EVAPORATOR TUBES ONCE PER YEAR OR ASPER SITE REQUIREMENT, ALSO TO BE SUBMITTED EDDY CURRENT TEST REPORTS.MINOR SERVICE FOR CHILLERS (3 TIMES)##CHECK GENERAL CONDITION AND OPERATION OF THE UNIT.##CHECK AND RECORD CONDENSER WATER ENTERING AND LEAVING TEMPERATURE ANDREPLACE IF REQUIRED.##VISUAL INSPE CTION OF LEAK.##CHECK AND RECORD WATER ENTERING AND LEAVING TEMPERATURE AND REPLACEIF REQUIRED.##CHECK AND RECORD SUPPLY VOLTAGE.##C ONFIRM CORRECT WATER FLOW AND PRESSURE DROP.##CHECK AND RECORD LINE VOLTAGE.##INSPECT POWER COMPONENTS FOR SIGNS OF OVERHEATING.##AN ALYZE COMPRESSOR FAULT LOG.##CLEAN ELECTRICAL PANEL.##CHECK COOLER INSULATION						

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			<p>CONDITION AND REPLACE IF REQUIRED.##CHECK TIGHTNESS OF ALL ELECTRICAL CONNECTIONS.##CHECK AND RECORD COMPRESSOR AMPS.##CHECK FOR ANY UNUSUAL NOISE OR VIBRATION.##CHECK IGV OPERATION.##CHECK &amp; RECORD ALL REFRIGERATION PARAMETER.##PERFORM MICROTECH® III CHECK, LOG, AND LAST FAULT ANALYSIS.##CHECK AND RECORD SUCTION AND DISCHARGE PRESSURE.B. SLA CONDITION: -##BASED ON CRITICALITY P1 - EMERGENCY: LIFE, PROPERTY, ENVIRONMENT AND / OR BUSINESS CONTINUITY AT RISK.ITEM: PRIORITY P1 SLA RESPONSE DETAILS PRIORITY: P1- EMERGENCY TIME TO RESPOND: 30 MINUTE TIME TO RESOLVE: 4 HOURS TYPICAL (P1- EMERGENCY PROBLEMS)##SIGNIFICANT IMPACT HAS OCCURRED OR HAS THE POTENTIAL TO OCCUR TO THE CLIENT / BUSINESS OPERATION.##HEALTH AND SAFETY ISSUE. INJURY HAS OCCURRED OR AND</p>						

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			IMMEDIATE THREAT OF INJURY IS PRESENT.##SIGNIFICANT DAMAGE TO PROPERTY HAS OCCURRED.##ANY ENVIRONMENTAL PROBLEM THAT PRESENTS AN IMMEDIATE RISK OF SIGNIFICANT CONTAMINATION OF THE RESIDENCE, WORKPLACE OR ENVIRONMENT.##ANY RISK THAT WOULD ENDANGER SECURITY OF THE PROPERTY AND OCCUPIES.P2 - NON - EMERGENCY; CANNOT WAIT UNTIL NE						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

### SPECIAL NOTES / INSTRUCTIONS:

AMC Water cooler

### STANDARD TERMS & CONDITIONS

- Prices should be 'DDP' delivery duty paid at DEWA stores.
- Quotation to be submitted only in local currency U.A.E Dirhams
- DEWA Standard payment terms is '30 days credit' from the date of acceptance of material

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4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**