

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332401238
DATE : 21.05.2024
REQ No : 1032401850
REQ TITLE : technical support Remote
DELIVERY LOCATION
CLOSING DATE : 24.05.2024
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>ONSITE ANNUAL TECHNICAL SUPPORT FOR THE IMPLEMENTATION OF HMSSOFTWARE/FEATURES AND SETUP OF THE ON-LINE HYDRAULIC MODEL (BY EXPERTFR OM SSL-UK)SCOPE OF WORKUNDER THE SCOPE OF WORK, M/S. IDS MIDDLE EAST & M/S. SSL SHALL PROVIDETECHNICAL SUPPORT WITH REGARDS TO THE H MS (HYDRAULIC MANAGEMENTSOFTWARE) SYSTEM INCLUDING THE ON-LINE, OFFLINE AND TRAINING SIMULATORRELATED HYDRAULIC MODEL. THE TECHNICAL SUPPORT SHALL INCLUDE REQUIREDTECHNICAL SUPPORT ON THE DELIVERED HMS SYSTEMS ONSITE WHEN AND ASREQUIRED BY DEWA WATER SCADA HMS TEA M.M/S VIVAVIS AND M/S. SSL-UK SHALL SUCCESSFULLY IMPLEMENT THE FOLLOWINGHMS SOFTWARE FUNCTIONAL IMPROVEMENTS (BUT NOT LIMITED TO) AS PART OF THETECHNICAL SUPPORT.A)PREDICTIVE OR LOOKAHEAD MODEL FOR TRANSMISSION NETWORK # PROVIDETECHNICAL SUPPORT TO</p>	30	D				

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			<p>CREATE A REPLIC A OF THE ONLINE MODEL, NAMEDPREDICTIVE (OR SIMULATION) MODEL THAT PROVIDES AN OPTION TO THEOPERATORS VIA CUSTOMIZED INTERFACE TO QUI CKLY RUN THE SCENARIOS FORDAY-TO-DAY WATER NETWORK PLANNING/OPERATIONS AND LOOKAHEAD INFORMATION.THIS SHALL UTILIZE THE REAL TIME HY DRAULIC MODEL#S STATE FROM THE REALTIME SYSTEM.PREDICTIVE SIMULATIONS ARE AUTOMATED WHAT-IF SIMULATIONS THAT SHOULD RUNIMMEDIATELY A ND ON A FIXED FREQUENCY. THESE SIMULATIONS SHALL OBTAIN THECURRENT STATE FROM THE REAL TIME SIMULATOR TO ACCELERATE THECALCULATIONS INTO THE FUTURE TO DETERMINE THE FUTURE PIPELINE/NETWORKCONDITIONS (PRESSURES, FLOWS, TRACKED LOCATIONS) AND ALSO DETERMINEWHETHER A NY CRITICAL CONDITIONS WILL BE REACHED AND THE TIME THAT THEYWILL OCCUR (E.G., HIGH/LOW</p>						

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			<p>PRESSURE, HIGH/LOW VELOCITIES).IT MUST BE POSSIBLE TO TRIGGER THE PREDICTIVE MODEL FROM OPERATORS SCREENS.B)DATA QUALITY MONITORING IMPLEMENT DASHBOARD FOR REAL-TIME DATA - PROVIDE TECHNICAL SUPPORT TO DEVELOP A CUSTOMIZED DASHBOARD EITHER INSIDE OR OUTSIDE VARISIM HMS SOFTWARE TO PROVIDE A TOOL THAT QUICKLY IDENTIFIES DATA QUALITY ISSUES WHICH CAN POTENTIALLY REDUCE THE MODEL PERFORMANCE/ACCURACY. THE CATEGORIES OF THE DATA TO BE IMPLEMENTED/MONITORED USING THE DPP FUNCTION SHALL INCLUDE:#OPC SERVER DATA QUALITY, PASSED ON TO THE HMS SYSTEM.#TAGS THAT HAVE BEEN IDLE (NOT UPDATING) SINCE A SPECIFIED PERIOD (TO IDENTIFY SIGNALS NO LONGER IN SCADA).#TAGS (INCLUDING PTS AND FTS) THAT HAVE VIOLATED THE SPECIFIED LIMITS.#TAGS PRESENTING NON-REALISTIC VALUES SUCH AS ZERO VALUE WHERE ZERO</p>						

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			<p>IS NOT EXPECTED. #TAGS THAT HAVE VALUES FLUCTUATING WITH RESPECT TO A SPECIFIED THRESHOLD. PAGE 2 OF 3 #TAGS WITH INVALID DATA QUALITY FLAGS. #INCLUDE SUBSTITUTE FUNCTION TO REPLACE THE BAD DATA WITH GOOD DATA. IN ADDITION TO THE INCOMING DATA QUALITY MONITORING, SSL SHALL CONFIGURE AND OPTIMIZE DATA EXCHANGE (DEAD BAND) CHECKING FOR OUTGOING VALUES FROM HEMS TO SCADA. FOR OUTGOING VALUES, A DEAD BAND VALUE CAN BE SET TO REDUCE THE TRAFFIC BACK TO THE OPERATOR SERVER USING THE USER DEFINED CONFIGURATION TAG. ONLINE MODEL RESTART MECHANISM SHALL BE REVIEWED/IMPROVED UNDER THIS CONTEXT TO AVOID ALARM/TELEGRAM OVERLOAD. C) IMPLEMENTATION OF AN API SERVICE # SSL SHALL PROVIDE TECHNICAL SUPPORT TO IMPLEMENT AN API I.E., VARIS</p>						

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			<p>M API (REST) TO CONNECT TO EXTERNALDASHBOARD OR PUSH THE DATA INTO EXTERNAL DATABASES.VARISIM API IS NEEDED TO BRING INTERNAL AND EXTERNAL APPLICATIONSTOGETHER IN ORDER TO PERFORM FUNCTIONS BUILT AROUND SHARING DATA ANDEXECUTING PRE-DEFINED PROCESSES. IT SHALL WORK AS AN AGENT, ALLOWINGDEVELOPERS TO BUILD NEW PROGRAMMATIC INTERACTIONS BETWEEN THE REAL TIMESIMULATION AND BUSINESS PLATFORMS.IN ADDITION TO THE REST API AN INSERT API FUNCTION SHALL BEIMPLEMENTED/CONFIGURED. THE PURPOSE OF THE INSERT API IS TO WRITEVARISIM TAG VALUES TO THIRD PARTY DATABASE RUNNING WITHIN THE SAMENETWORK. MULTIPLE TAG VALUES SHALL BE INSERTED WITH ASSOCIATED INSERTFREQUENCY</p> <p>.D)IMPLEMENTATION OF PTS BASED ROC BURST DETECTION - PROVIDE TECHNICALSUPPORT TO IMPLEMENT BURST DETECTION MODULE USING</p>						

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			<p>THE PTS ROC USING CLUSTERING AND GEO MAP REPRESENTATION. THE BURST DETECTION FUNCTION SHALL MONITOR THE PRESSURE TRANSDUCER RESPONSES AND SHALL IDENTIFY POTENTIAL BURST SCENARIOS BASED ON THOSE RESPONSES. THE VALUE SELECTED FOR THE ROC COULD BE MODEL, SCADA OR DELTA VALUE. BURST DETECTION SHALL BE ABLE TO ASSESS POTENTIAL BURST BASED ON EITHER CURRENT DELTA OR RATE OF CHANGE VALUES CALCULATED BY THE TRANSDUCERS.</p> <p>WHEN A TRANSDUCER IS IDENTIFIED AS RESPONDING TO A POTENTIAL BURST A SEARCH IS MADE FOR OTHER TRANSDUCERS WITHIN THE ASSOCIATION RADIUS, IF ANOTHER TRANSDUCER IS FOUND WITH A POTENTIAL BURST STATUS, A CLUSTER IS FORMED CONTAINING BOTH TRANSDUCERS. THE OUTPUT OF THIS FUNCTION SHALL BE INTEGRATED WITH THE SCADA SYSTEM.</p> <p>E) TRAINING SYSTEM - CONFIGURE AND</p>						

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			<p>SET UP THE TRAINING SYSTEM WITH ADEQUATE TRAINING SCENARIOS TO MAKE IT AVAILABLE TO THE OPERATORS AND TRAINERS. IN ORDER TO MAKE THE TRAINING SYSTEM MORE USABLE ON A DAILY BASIS, THE FOLLOWING ACTIVITIES SHALL BE IMPLEMENTED AS PART OF THE TECHNICAL SUPPORT.#UPDATE/VERIFY ALL TRAINING SYSTEMS WITH THE LATEST SOFTWARE.#UPDATE NEW FUNCTIONS TO THE BROWSER-BASED ASSESSMENT FORMS.#PREPARE REAL WORLD TRAINING SCENARIOS IN CONSULTATION WITH DEWA HWS/T RANSMISSION TEAM.#PREPARE TRAINING ACADEMY DOCUMENTATION THAT WILL INVOLVE THE TRAINING MANUALS AND REGULATIONS FOR THE SUCCESSFUL OPERATION.#CONFIGURE THE TRAINING MANAGER ON EACH TRAINING SERVER IN ORDER TO CREATE A ONE-TO-ONE API.#SET UP THE TRAINEE CONTROL APPLICATION TO ALLOW BOTH VARISIM MODEL</p>						

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			<p>AND TRAINER CONTROL ACCESS THE VARISIM SERVICE XML FILE AT THE SAME TIME. PAGE 3 OF 3) IMPLEMENTATION OF HMS DATA HISTORIAN # TWO TYPES OF DATA STORAGE SHALL BE CONFIGURED, NAMELY, HISTORICAL DATA FOR SCADA TAGS STORED AS COMPRESSED FILES AND STATE FILE DATA STORED IN THE RELATIONAL DATABASE. THE REPLAY FUNCTION SHALL BE CONFIGURED WHICH CAN PLAY, PAUSE, FORWARD THE HISTORICAL DATA SAVED AS COMPRESSED FILES. THE PLAYBACK FUNCTION SHALL USE EXACTLY THE SAME FREQUENCY AS IT WAS RECEIVED FROM SCADA IN REAL-TIME OPERATION. G) NEW USER FORMS # HMS DATA SHALL BE PRESENTED IN USER-DEFINED TEMPLATES. THIS FUNCTION SHALL BE USED TO CREATE CUSTOM USER FORM. ENGINEERING SUPPORT SHALL BE PROVIDED TO DEBUG THE CODES AND DESIGN OF ANY CUSTOM USER FORM THAT BE PRODUCED AS PER</p>						

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			<p>R REQUIREMENT. IN ADDITION, THE TITLE OF THE USER FORM MUST BECOME INDEPENDENT OF THE FILE NAME.H)WATER BALANCE ZONE # CONFIGURE ZONE</p> <p>S BASED ON THE GEOGRAPHICAL BOUNDARIES AND DMS POLYGONS. AS TECHNICAL SUPPORT, REAL-TIME WATER BALANCE SHALL BE CONFIGURED AS A USER FORM DASHBOARD. THE WATER BALANCE CALCULATION SHALL BE MADE AVAILABLE AS A PLUGIN TO VARISIM. IT WILL CALCULATE WATER PRODUCTION AND CONSUMPTION FOR DEMAND ZONES AND CONSIDER WATER STORAGE IN TANKS AND RESERVOIRS WITHIN THESE ZONES. IT WILL BE UPDATED FREQUENTLY (DEFAULT 15) AND OUTPUTS A PDF REPORT ON A REGULAR BASIS (DEFAULT 24 HOURS, MINIMUM 30 MINUTES). IN ADDITION, THE PROPERTIES FOR EACH ZONE CAN BE MADE AVAILABLE IN THE VARISIM SUITE MESSAGE BROKER AND THUS PASSED ON REAL-TIME TO THE SCADA CONTROL ROOM USER</p>						

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			INTERFACE.I)MODEL REVIEW - BY PINPOINTING CONFIGURATION ERRORS, IDENTIFYING MODEL TUNING PARAMETERS, PLC CODE OPTIMIZATION, CORRECT COMMUNICATION ERRO RSSUCH AS UNITS, LIMITS, TRANSLATIONS.SSL IN CLOSE COORDINATION WITH DEWA ENGINEER SHALL REVIEW AND OPTIMIZE ALL THE EXISTING PLC SOF TWARE CODES FOR AN OPTIMUM SOFTWARE AND MODEL RUN.						
2		ITEM-00001	REMOTE ANNUAL TECHNICAL SUPPORT FOR THE IMPLEMENTATION OF HMS SOFTWARE/FEATURES AND SETUP OF THE ON-LINE HYDRAULIC MODEL SCOPE OF WORK UNDER THE SCOPE OF WORK, M/S. IDS MIDDLE EAST & M/S. SSL SHALL PROVIDE TECHNICAL SUPPORT WITH REGARDS TO THE HMS (HYDRAULIC MANAGEMEN T SOFTWARE) SYSTEM INCLUDING THE ON-LINE, OFFLINE AND TRAINING SIMULATOR RELATED HYDRAULIC MODEL. THE TECHNICAL SUPPORT SHALL INCLUDE	25	D				

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			<p>REQUIRED TECHNICAL SUPPORT ON THE DELIVERED HMS SYSTEMS ONSITE WHEN AND AS REQUIRED BY DEWA WATER SCADA HMS TEAM. M/S VIVAVIS AND M/S.</p> <p>SSL-UK SHALL SUCCESSFULLY IMPLEMENT THE FOLLOWING HMS SOFTWARE FUNCTIONAL IMPROVEMENTS (BUT NOT LIMITED TO) AS PART OF THE TECHNICAL SUPPORT.</p> <p>A) PREDICTIVE OR LOOKAHEAD MODEL FOR TRANSMISSION NETWORK #</p> <p>PROVIDE TECHNICAL SUPPORT TO CREATE A REPLICA OF THE ONLINE MODEL, NAMED PREDICTIVE (OR SIMULATION) MODEL THAT PROVIDES AN OPTION TO THE OPERATORS VIA CUSTOMIZED INTERFACE TO QUICKLY RUN THE SCENARIOS</p> <p>FOR DAY-TO-DAY WATER NETWORK PLANNING/OPERATIONS AND LOOKAHEAD INFORMATION. THIS SHALL UTILIZE THE REAL TIME HYDRAULIC MODEL'S STATE FROM THE REALTIME SYSTEM. PREDICTIVE SIMULATIONS ARE AUTOMATED WHAT-IF SIMULATIONS THAT SHOULD RUN IMMEDIATELY</p>						

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			<p>AND ON A FIXED FREQUENCY . THESE SIMULATIONS SHALL OBTAIN THECURRENT STATE FROM THE REAL TIME SIMULATOR TO ACCELERATE THECALCULATIONS INTO THE FUTURE TO DETE RMINE THE FUTURE PIPELINE/NETWORKCONDITIONS (PRESSURES, FLOWS, TRACKED LOCATIONS) AND ALSO DETERMINEWHETHER ANY CRITICAL CONDITIONS WILL BE REACHED AND THE TIME THAT THEYWILL OCCUR (E.G., HIGH/LOW PRESSURE, HIGH/LOW VELOCITIES).IT MUST BE POSSIBLE TO TRIGGER THE P REDICTIVE MODEL FROM OPERATORSSCREENS.B)DATA QUALITY MONITORING IMPLEMENT DASHBOARD FOR REAL-TIME DATA - PROVIDETECHNICAL SUPPORT TO DEVELOP A CUSTOMIZED DASHBOARD EITHER INSIDE OROUTSIDE VARISIM HMS SOFTWARE TO PROVIDE A TOOL THAT QUICKLY IDENTIFIESDATA QUALITY IS SUES WHICH CAN POTENTIALLY REDUCE THE</p>						

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			<p>MODEL PERFORMANCE/ACCURACY. THE CATEGORIES OF THE DATA TO BE IMPLEMENTED/MONITORED USING THE DPP FUNCTION SHALL INCLUDE: #OPC SERVER DATA QUALITY, PASSED ON TO THE HMS SYSTEM. #TAGS THAT HAVE BEEN IDLE (NOT UPDATING) SINCE A SPECIFIED PERIOD (TO IDENTIFY SIGNALS NO LONGER IN SCADA). #TAGS (INCLUDING PTS AND FTS) THAT HAVE VIOLATED THE SPECIFIED LIMITS. #TAGS PRESENTING NON-REALISTIC VALUES SUCH AS ZERO VALUE WHERE ZERO IS NOT EXPECTED. #TAGS THAT HAVE VALUES FLUCTUATING WITH RESPECT TO A SPECIFIED THRESHOLD. PAGE 2 OF 3 #TAGS WITH INVALID DATA QUALITY FLAGS. #INCLUDE SUBSTITUTE FUNCTION TO REPLACE THE BAD DATA WITH GOOD DATA. IN ADDITION TO THE INCOMING DATA QUALITY MONITORING, SSL SHALL CONFIGURE AND OPTIMIZE DATA EXCHANGE (DEAD BAND) CHECKING FOR OUTGOING</p>						

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			<p>VALUES FROMHMS TO SCADA. FOR OUTGOING VALUES, A DEAD BAND VALUE CAN BE SET TOREDUCE THE TRAFFIC BACK TO THE OPC SERVER USING THE USE R DEFINEDCONFIGURATION TAG. ONLINE MODEL RESTART MECHANISM SHALL BEREVIEWED/IMPROVED UNDER THIS CONTEXT TO AVOID ALARM/TELEGRAM OVER LOAD.C)IMPLEMENTATION OF AN API SERVICE # SSL SHALL PROVIDE TECHNICAL SUPPORTTO IMPLEMENT AN API I.E., VARISIM API (REST) TO CONNECT TO EXTERNALDASHBOARD OR PUSH THE DATA INTO EXTERNAL DATABASES.VARISIM API IS NEEDED TO BRING INTERNAL AND EXTERNAL APPLICATIONSTOGE THER IN ORDER TO PERFORM FUNCTIONS BUILT AROUND SHARING DATA ANDEXECUTING PRE-DEFINED PROCESSES. IT SHALL WORK AS AN AGENT, ALLOWING DEVELOPERS TO BUILD NEW PROGRAMMATIC INTERACTIONS BETWEEN THE REAL TIMESIMULATION AND BUSINESS PLATFORMS.IN</p>						

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			<p>ADDITION TO THE REST API AN INSERT API FUNCTION SHALL BEIMPLEMENTED/CONFIGURED. THE PURPOSE OF THE INSERT API IS TO WRITEVARISIM TAG VALUES TO THIRD PARTY D ATABASE RUNNING WITHIN THE SAMENETWORK. MULTIPLE TAG VALUES SHALL BE INSERTED WITH ASSOCIATED INSERTFREQUENCY.D)IMPLEMENTATION OF PT S BASED ROC BURST DETECTION - PROVIDE TECHNICALSUPPORT TO IMPLEMENT BURST DETECTION MODULE USING THE PTS ROC USINGCLUSTERING AND GEO MAP REPRESENTATION.THE BURST DETECTION FUNCTION SHALL MONITOR THE PRESSURE TRANSDUCERRESPONSES AND SHALL IDENTIFY POTENTIAL BURST S CENARIOS BASED ON THOSERESPONSES. THE VALUE SELECTED FOR THE ROC COULD BE MODEL, SCADA OR DELTAVALUE.BURST DETECTION SHALL BE ABLE T O ASSESS POTENTIAL BURST BASED ON EITHERCURRENT DELTA OR RATE OF CHANGE</p>						

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			<p>VALUES CALCULATED BY THE TRANSDUCERS.WHEN A TRANSDUCER IS IDENTIFIED AS RESPONDING TO A POTENTIAL BURST A SEARCH IS MADE FOR OTHER TRANSDUCERS WITHIN THE ASSOCIATION RADIUS, IF ANOTHER TRANSDUCER IS FOUND WITH A POTENTIAL BURST STATUS, A CLUSTER IS FORMED CONTAINING BOTH TRANSDUCERS.THE OUTPUT OF THIS FUNCTION SHALL BE INTEGRATED WITH THE SCADA SYSTEM.E) TRAINING SYSTEM - CONFIGURE AND SET UP THE TRAINING SYSTEM WITH ADEQUATE TRAINING SCENARIOS TO MAKE IT AVAILABLE TO THE OPERATORS AND TRAINERS.IN ORDER TO MAKE THE TRAINING SYSTEM MORE USABLE ON A DAILY BASIS, THE FOLLOWING ACTIVITIES SHALL ALL BE IMPLEMENTED AS PART OF THE TECHNICAL SUPPORT.#UPDATE/VERIFY ALL TRAINING SYSTEMS WITH THE LATEST SOFTWARE.#UPDATE NEW FUNCTIONS TO THE BROWSER-BASED ASSESSMENT</p>						

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			<p>FORMS.#PREPARE REAL WORLD TRAINING SCENARIOS IN CONSULTATION WITH DEWAHMS/TRANSMISSION TEAM.#PREPARE TRAINING ACADEMY DOCUMENTATION THAT WILL INVOLVE THE TRAININGMANUALS AND REGULATIONS FOR THE SUCCESSFUL OPERATION.#CONFIGURE THE TRAINING MANAGER ON EACH TRAINING SERVER IN ORDER TOCREATE A ONE-TO-ONE API.#SET UP THE TRAINEE CONTROL APPLICATION TO ALLOW BOTH VA</p> <p>RISIM MODEL ANDTRAINEE CONTROL ACCESS THE VARISIM SERVICE XML FILE AT THE SAME TIME.PAGE 3 OF 3F)IMPLEMENTATION OF HMS DATA HISTORIA</p> <p>N # TWO TYPES OF DATA STORAGE SHALLBE CONFIGURED, NAMELY, HISTORICAL DATA FOR SCADA TAGS STORED ASCOMPRESSED FILES AND STATE FILE DATA STORED IN THE RELATIONAL DATABASE.THE REPLAY FUNCTION SHALL BE CONFIGURED WHICH CAN PLAY, PAUSE, FORWARDTHE HISTORICAL DATA SAVED</p>						

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			<p>AS COMPRESSED FILES. THE PLAYBACK FUNCTIONS SHALL USE EXACTLY THE SAME FREQUENCY AS IT WAS RECEIVED FROM SCADA IN REAL-TIME OPERATION.</p> <p>G) NEW USER FORMS # HMS DATA SHALL BE PRESENTED IN USER-DEFINED TEMPLATES. THIS FUNCTION SHALL BE USED TO CREATE CUSTOM USER FORM. ENG</p> <p>INTEGRATION SUPPORT SHALL BE PROVIDED TO DEBUG THE CODES AND DESIGN OF ANY CUSTOM USER FORM THAT BE PRODUCED AS PER REQUIREMENT. IN ADDITION, THE TITLE OF THE USER FORM MUST BECOME INDEPENDENT OF THE FILE NAME.</p> <p>H) WATER BALANCE ZONE # CONFIGURE ZONES BASED ON THE GEOGRAPHICAL BOUNDARIES AND DMS POLYGONS. AS TECHNICAL SUPPORT, REAL-TIME WATER BALANCE SHALL BE CONFIGURED AS A USER FORM DASHBOARD. THE WATER BALANCE CALCULATION SHALL BE MADE AVAILABLE AS A PLUGIN TO VARISIM. IT WILL CALCULATE WATER PRODUCTION AND</p>						

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			<p>CONSUMPTION FOR DEMAND ZONES AND CONSIDER WATER STORAGE IN TANKS AND RESERVOIRS WITHIN THESE ZONES. IT WILL BE UPDATED FREQUENTLY (DEFAULT 1S) AND OUTPUTS A PD FREPORT ON A REGULAR BASIS (DEFAULT 24 HOURS, MINIMUM 30 MINUTES). IN ADDITION, THE PROPERTIES FOR EACH ZONE CAN BE MADE AVAILABLE IN THE VARISIM SUITE MESSAGE BROKER AND THUS PASSED ON REAL-TIME TO THE SCADA CONTROL ROOM USER INTERFACE.) MODEL REVIEW - BY PINPOINTING CONFIGURATION ERRORS, IDENTIFYING MODEL TUNING PARAMETERS, PLC CODE OPTIMIZATION, CORRECT COMMUNICATION ERRORS SUCH AS UNITS, LIMITS, TRANSLATIONS. SSL IN CLOSE COORDINATION WITH DEWA ENGINEER SHALL REVIEW AND OPTIMIZE ALL THE EXISTING PLC SOFTWARE CODES FOR AN OPTIMUM SOFTWARE AND MODEL RUN.</p>						

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TOTAL AMOUNT IN WORDS:

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SPECIAL NOTES / INSTRUCTIONS:

Provision of technical support Remote (Software support) on implementation of the HMS software and setup of the on-line hydraulic model.

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP