

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332402378  
**DATE** : 18.09.2024  
**REQ No** : 1032404188  
**REQ TITLE** : AMC OF DAIKIN WATER  
**DELIVERY LOCATION**  
**CLOSING DATE** : 24.09.2024  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>COMPREHENSIVE AMC OF DAIKIN WATER COOLED CHILLERS AT RUWAIYAH DPCOMPLEX.A. SCOPE OF WORK: -##THE CONTRACTOR IS REQUIRED TO QUOTE LU</p> <p>MP SUM PRICE FOR COMPREHENSIVEANNUAL MAINTENANCE OF WATER-COOLED CHILLERS INCLUDING SPARES SUCH ASDISPLAY BOARD, MOTHER BOARD, CONTR</p> <p>OL BOARD AND ALL TYPE OF CIRCUITSBOARDS, TRANSDUCER, LEAVING &amp; ENTERING SENSORS, REFRIGERANT GAS, DRIERFILTERS, OIL, GUIDE VAN ACTUA</p> <p>TOR AND ALL ARE CONSUMABLE PARTS.##THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEYONLY.##SPARE PARTS REQUIRED T</p> <p>O CARRY OUT THE RECTIFICATION ACTIVITY SHOULD BE ARRANGED AT THE EARLIEST ALSO CONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING IN O</p> <p>RDER TO KEEP THE EQUIPMENT DOWN TIME TO MINIMUM ANDMUST BE GENUINE SPARES FROM OEM OR OEM RECOMMENDED</p>	4	JOB				

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			<p>VENDORS.##DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE MORE MANPOWER TO CARRYOUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWA SCHEDULE.##ALL THE MATERIALS IN GENERAL WILL CONFORM AS PER LATEST STANDARDS AND SHALL BE SUBMITTED TO DEWA FOR ENGINEERS APPROVAL.##THE CONTRACTOR IS REQUIRED TO TAKE ALL PRECAUTION. SO AS NOT, DAMAGE ANY OF THE EXISTING EQUIPMENT/ STRUCTURE ETC.##THE CONTRACTOR SHALL DEPLOY THE SKILLED AC TECHNICIANS FOR CARRYING OUT THE MAINTENANCE WORKS. THE TECHNICIANS SHALL BE APPROVED BY DEWA ENGINEER.##SHOULD WE EXPERIENCE A BREAKDOWN IN ANY OF EQUIPMENT/SYSTEM AT ANYTIME OF THE DAY OR NIGHT, YOU WILL RESPOND TO OUR REQUEST WITH YOUR 24 HOURS EMERGENCY CALL OUT SYSTEM AVAILABLE 7 DAYS A WEEK ALL YEAR ROUND. RESPONDING TIME TO BREAKDOWN CALLS</p>						

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			<p>IS WITHIN 30 MINUTES AFTER RECEIPT OF NOTIFICATION AS PER BELOW TWO SLA CONDITIONS.##ALL MAINTENANCE ACTIVITIES SHALL BE PERFORMED IN PRESENCE/SUPERVISION OF COMPETENT SUPERVISOR.##</p> <p>PPM REPORTS TO BE SUBMITTED WITH THEIR OWN CHECK LIST AND DEWA CHECKLIST AS WELL ON A QUARTERLY BASIS FOR OUR VERIFICATION.##CONTRACTOR IS REQUIRED TO VISIT EVERY MONTH TO CHECK CHILLER PERFORMANCE AND ALARMS TO BE VERIFIED AND REPORTS TO BE SUBMITTED ACCORDINGLY.##</p> <p>CONTRACTOR TO BE CARRIED OUT DESCALING OF CONDENSER TUBES AND EVAPORATOR TUBES ONCE PER YEAR OR AS PER SITE REQUIREMENT.##CONTRACTOR TO BE PERFORM EDDY CURRENT TEST FOR CONDENSER TUBES ONCE PER YEAR OR AS PER SITE REQUIREMENT AND REPORTS TO BE SUBMITTED ACCORDINGLY.##</p> <p>#BASED ON THE EDDY CURRENT REPORTS</p>						

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			<p>CONTRACTOR TO BE PLUGGED THE DAMAGED CONDENSER TUBES AS PER SITE REQUIREMENT.##CONTRACTOR TO BE ARRANGED RECOVERY MACHINE TO RECOVER THE REFRIGERANT IN THE SYSTEM IF NECESSARY, AS PER SITE REQUIREMENT.##CONTRACTOR TO BE RECTIFIED THE LEAKAGE (OIL &amp; REFRIGERANT) IN THE SYSTEM AS PER SITE REQUIREMENT.##CONTRACTOR TO BE SUPPLY THE REFRIGERANT GAS TO REFILL IN THE SYSTEM AS PER SITE REQUIREMENT.##BUILDING MAINTENANCE CONTRACT TO BE HANDED OVER AFTER THE AMC TENURE IF THE AMC AWARDED TO ANOTHER PARTY FOR UPCOMING YEAR WITH PRESENCE OF DEWA SUPERVISOR ALSO SNAG TO BE CLEARED WITHIN 15 DAYS DEWA SUPERVISOR WILL EVALUATE SNAGS WHICH IS VALID OR INVALID, IF FAILED TO CLEAR THE SNAGS AS PER SLA, DEWA WILL GET THE RECTIFICATION DONE THROUGH THIRD PARTY AND THE RESPEC</p>						

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			<p>TIVE COST SHALL BE DEDUCTED FROM PAYMENT.##CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FORFORWARDING AND REGIS TERING COMPLAINTS.##CONTRACTORS TO BE SUBMITTED THEIR OWN CHECK LIST FOR THE CORRECTIVEMAINTENANCE AND CONSUMABLE ITEMS TO BE MENTIO NED FOR DEWA VERIFICATIONAND RECORD.##CONTRACTOR TO BE PROVIDED US VALID CALIBRATION CERTIFICATES FOR THEALL MEASURING INSTRUMENTS, SUCH AS MANIFOLD GAUGE, CLAMP METER AND MULTIMETERS ETC..##CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKINGDAYS W ITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATIONAND RECORD.##TRAINING TO BE PROVIDED BY SPECIALIZED TRAINER TO OUR D EWA STAFFS.##RISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN TO BE SUBMITTEDBEFORE PROCEEDING WORK, SUCH AS</p>						

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			<p>MAJOR PPM AND CORRECTIVE MAINTENANCE.##THE CONTRACT CAN BE TERMINATED BY EMPLOYER#S CONVENIENCE WITH SEVENDAYS WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON FORTERMINATION. CONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORKDONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED BASED ONEMPLOYER VERIFICATION AND CONFIRMATION.##THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE/ VISIT.##MINIMUM 4 PPM SERVICES (ONE MAJOR AND THREE MINOR SERVICE) TO BECARRIED OUT YEARLY.##IN CASE OF UN-SATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLEDGIVING 15 DAYS# NOTICE##CONTACT PERSON FOR SITE VISIT MR. AKBAR ALI: 052 8682151(AKBAR.ALI@DEWA.GOV.AE) AND MR. MOHIDEEN: 055 3810513, 04 3227879(MOHIDEEN.ESMAIL@DEWA.GOV.AE).ALL</p>						

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			SPARE PARTS ARE INCLUDED EXPECT THE BLOW MAJOR ITEM:##REPLACEMENT OF EVAPORATOR SHELL AND TUBES.##REPLACEMENT OF CONDENSER SHELL AND TUBES.##REPLACEMENT OF COMPRESSORS.##REPLACEMENT OF COMPRES SOR WINDING.##REPLACEMENT OF COMPRESSOR ROTOR AND IMPELLER.##OVERHAULING OF COMPRESSOR.MAJOR MAINTENANCE (ONCE IN A YEAR)##VISUAL INSPECT FOR REFRIGERANT LEAK AND TOP UP IF REQUIRED.##INSPECT VIBRATION ELIMINATOR##CHECK REFRIGERANT IN SIGHT GLASS.##INSPECT AND TIGHTEN ELECTRICAL CONNECTIONS.##CHECK RELAYS AND OPERATING/SAFETY CONTROLS AND REPLACE IF REQUIRED.##CHECK OPERATION OF ELECTRONIC EXPANSION VALVE AND REPLACE IF REQUIRED.##PERFORM MICRO TECH CHECK, LOG, AND LAST FAULT ANALYSIS, ANALYZE PERFORMANCE.##CHECK CONDITION OF SAFETY SWITCHES AND REPLACE IF						

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			<p>REQUIRED.##CHECK CONDITION OF FLOW SWITCH AND REPLACE IF REQUIRED.##CHECK CONDITION OF DRIER CORES AND REPLACE IF REQUIRED.##CHECK THE PAINT AND TOUCH UP ONLY ON CORRODED AREAS.##CHECK THE SAFETY CONTROLS, SUCH AS THE HIGH- AND LO W-PRESSURETRANSDUCERS, AND MOTOR PROTECTOR MODULE AND REPLACE IF REQUIRED.##CHECK THE CONFIGURATION AND SETTINGS. ADJUST IF REQUIRED .##CHECK THE COMPRESSOR OVER ALL PARAMETERS.##UPGRADING THE SOFTWARE IF REQUIRED.##CHECK AND TIGHTEN COMPRESSOR ELECTRICAL CONNECTIO NS.##CHECK AND RECORD WATER ENTERING AND LEAVING TEMPERATURE AND REPLACEIF REQUIRED.##CHECK AND RECORD SUPPLY VOLTAGE.##CONFIRM CORR ECT WATER FLOW AND PRESSURE DROP.##ANALYZE COMPRESSOR FAULT LOG.##CLEAN ELECTRICAL PANEL.##CHECK COOLER INSULATION CONDITION AND REP</p>						

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			<p>LACE IF REQUIRED.##CHECK TIGHTNESS OF ALL ELECTRICAL CONNECTIONS.##CHECK AND RECORD COMPRESSOR AMPS.##CHECK FOR ANY UNUSUAL NOISE OR VIBRATION.##CHECK IGV OPERATION.##CHECK &amp; RECORD ALL REFRIGERATION PARAMETER.##DESCALING OF CONDENSER TUBES AND EVAPORATOR TUBES ON CE PER YEAR OR ASPER SITE REQUIREMENT, ALSO TO BE SUBMITTED EDDY CURRENT TEST REPORTS.MINOR SERVICE FOR CHILLERS (3 TIMES)##CHECK GENERAL CONDITION AND OPERATION OF THE UNIT.##CHECK AND RECORD CONDENSER WATER ENTERING AND LEAVING TEMPERATURE ANDREPLACE IF REQUIRED .##VISUAL INSPECTION OF LEAK.##CHECK AND RECORD WATER ENTERING AND LEAVING TEMPERATURE AND REPLACEIF REQUIRED.##CHECK AND RECORD SUPPLY VOLTAGE.##CONFIRM CORRECT WATER FLOW AND PRESSURE DROP.##CHECK AND RECORD LINE VOLTAGE.##INSPECT POWER COMPONENTS</p>						

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			<p>FOR SIGNS OF O                      VERHEATING.##ANALYZE COMPRESSOR FAULT                      LOG.##CLEAN ELECTRICAL PANEL.##CHECK                      COOLER INSULATION CONDITION AND REPLACE IF                      REQUIRED.##CHE                      CK TIGHTNESS OF ALL ELECTRICAL                      CONNECTIONS.##CHECK AND RECORD                      COMPRESSOR AMPS.##CHECK FOR ANY UNUSUAL                      NOISE OR VIBRATION.##CHECK IGV                      OPERATION.##CHECK &amp; RECORD ALL                      REFRIGERATION PARAMETER.##PERFORM                      MICROTECH® III CHECK, LOG, AND LAST FAULT                      ANALYSIS.##CHECK AND REC                      ORD SUCTION AND DISCHARGE PRESSURE.B. SLA                      CONDITION: -##BASED ON CRITICALITYP 1 -                      EMERGENCY: LIFE, PROPERTY, ENVIRONMENT                      AND / OR BU                      SINESSCONTINUITY AT RISK.ITEM: PRIORITY P1                      SLA RESPONSE DETAILSPRIORITY: P1-                      EMERGENCYTIME TO RESPOND: 30 MINUTESTIME                      TO RESOLVE: 4                      HOURSTYPICAL (P1- EMERGENCY                      PROBLEMS)##SIGNIFICANT IMPACT HAS</p>						

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			OCCURRED OR HAS THE POTENTIAL TO OCCUR TO THECLIENT / BUSINESS OPERATI ON.##HEALTH AND SAFETY ISSUE. INJURY HAS OCCURRED OR AND IMMEDIATE THREATOF INJURY IS PRESENT.##SIGNIFICANT DAMAGE TO PROPERTY HAS O CCURRED.##ANY ENVIRONMENTAL PROBLEM THAT PRESENTS AN IMMEDIATE RISK OFSIGNIFICANT CONTAMINATION OF THE RE						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

**SPECIAL NOTES / INSTRUCTIONS:**

AMC OF DAIKIN WATER COOLED CHILLERS AT RUWAIYAH DP COMPLEX.

NOTE: M/s Daikin is the OEM supplier for this chiller.

Contact Person: Mr.Mohideen on 055-3810513.

Payment Terms: Quarterly basis (Every 3 Months.

Site Visit Date: 19.09.2024

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### STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**