

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332500118
DATE : 13.01.2025
REQ No : 1032406093
REQ TITLE : AMC OF CARRIER 1032406093
DELIVERY LOCATION
CLOSING DATE : 27.01.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>COMPREHENSIVE AMC OF CARRIER AIR-COOLED CHILLERS AT AL HUDAIBAH CHC# DEWA-CONFIDENTIAL COMPREHENSIVE AMC OF CARRIER AIR-COOLED CHILLERS AT AL HUDAIBAH CHCA. SCOPE OF WORK: -##THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVEANNUAL MAINTENANCE OF CARRIER AIR COOLED CHILLERS INCLUDING OVERHAULINGOF COMPRESSOR AND SPARE PARTS AS WELL.##THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEYONLY.##THE CONTRACTOR TO BE PERFORMED PPM ACTIVITIES AS PER THE BELOW DEWACHECK LIST.##THE SPARE PARTS REQUIRED BY THE CONTRACTOR TO CARRY OUT THE RECTIFICATION ACTIVITY SHOULD BE ARRANGED AT THE EARLIEST & BEFORE THE ACTIVITY STARTS ON THE EQUIPMENT.##IF THE CONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING TO KEEP THE EQUIPMENT DOWN TIME TO MINIMUM, THE</p>	4	JOB				

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			<p>SPARE PARTS MUST BE KEPT IN A PROPER PLACE & STORED CORRECTLY AND IN A PROPER PLACE WITHIN THE BUILDING PREMISES TO PREVENT ANY DAMAGE OR WEAR OR EXPOSURE TO ANY ELEMENT THAT CAN CAUSE A DAMAGE TO THE SPARE PART.##THE SPARE PARTS PROVIDED BY THE CONTRACTOR MUST BE GENUINE SPARES FROM OEM OR OEM RECOMMENDED VENDORS AND APPROVED BY DEWA ENGINEERS.##DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE SUFFICIENT MANPOWER TO CARRY OUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWA SCHEDULE WITHOUT DELAY.##ALL THE MATERIALS THAT WILL BE PROVIDED BY THE CONTRACTOR FOR THE USE IN ANY ACTIVITY RELATED TO THIS AMC SCOPE OF WORK MUST BE CONFIRMED AND APPROVED PRIOR BY DEWA ENGINEERS AND AS PER THE LATEST STANDARDS APPROVED AND IMPLEMENTED IN</p>						

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			<p>DEWA.##IT#S MANDATORY FOR THE CONTRACTOR WHO WILL ACCEPT & SIGN THIS AMCCONTRACT TO TAKE ALL PRECAUTIONS AND SAFETY MEASURES WHEN CARRYING ANYKIND OF ACTIVITY RELATED TO THIS AMC SCOPE OF WORK.##ITS MA</p> <p>MANDATORY FOR THE CONTRACTOR WHO WILL ACCEPT & SIGN THIS ANNUALMAINTENANCE CONTRACT TO CARRIED OUT ANY ACTIVITY RELATED TO THISCONTRAC</p> <p>T SCOPE OF WORK IN WAY THAT MUST NOT CAUSE ANY DAMAGE, FAILURE, WARE , BREAKDOWN AND MALFUNCTION TO ANY OF THE EXISTING EQUIPMENT/STR</p> <p>UCTURE OR ANY PROPERTIES OF DEWA.##THE CONTRACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST DEPLOY AND</p> <p>PROVIDEKNOWLEDGEABLE & PROFESSIONAL AC TECHNICIANS FOR CARRYING OUT THEMaintenance WORK & ANY RELATED MAINTENANCE ACTIVITY TO THE EQUIPMENT.##ALL THE TECHNICAL PERSONA</p> <p>LS PROVIDED BY THE CONTRACTOR WHO SIGNED</p>						

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			<p>&ACCEPTED THIS AMC SHALL BE APPROVED BY DEWA ENGINEERS RESPONSIBLE FOR THE RELATED SCOPE OF WORK.##THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RESPONSE TO ANY EMERGENCY CALL OR BREAKDOWN CALL RELATED TO ANY EQUIPMENT FALLING UNDER THIS CONTRACT WITHIN 30 MINUTES AFTER THE RECEIPT OF THE NOTIFICATION AS PER THE TWO SLA CONDITIONS MENTIONED IN THIS CONTRACT.##THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RECEIVE EMERGENCY CALLS FROM THE CLIENT 24/7 AND ALL THE YEAR ROUND TILL THE EXPIRY OF THIS AMC.##IF DEWA DECIDED TO RENEW THE ANNUAL MAINTENANCE CONTRACT WITH THE SAME CONTRACTOR FOR THE NEXT YEAR, THE EXISTING CONTRACTOR MUST CONTINUE TO FOLLOW THE TERMS MENTIONED IN THIS CONTRACT UNTIL THE NEW CONTRACT IS ACCEPTED & SIGNED.##SHOULD WE</p>						

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			<p>EXPERIENCE A BREAKDOWN IN ANY OF EQUIPMENT/SYSTEM AT ANYTIME OF THE DAY OR NIGHT, YOU WILL RESPOND TO OUR REQUEST WITH YOUR 24HOURS EMERGENCY CALL OUT SYSTEM AVAILABLE 7 DAYS A WEEK ALL YEAR ROUND.RESPONDING TIME TO BREAKDOWN CALLS IS WITHIN 30 MINUTES AFTER RECEI PT OFNOTIFICATION AS PER BELOW TWO SLA CONDITIONS.##THE CONTRACTOR WHO AGREES & SIGNED THIS AMC MUST PROVIDE COMPETENTSUPERVISOR TO SUPERVISE ALL MAINTENANCE ACTIVITIES RELATED TO THEEQUIPMENT UNDER THIS CONTRACT. FAILING TO PROVIDE A COMPETENT SUPERVISORTO SUPERV ISE ANY MAINTENANCE ACTIVITIES AS MENTIONED IN THIS PARAGRAPHWILL SUBJECT THE WORK TO BE UNDER EVALUATION BY DEWA ENGINEERS TO BEAPP ROVED OR REJECTED. (PENALTY WILL BE APPLIED FOR NOT PROVIDINGSUPERVISOR TO SUPERVISE THE MAINTENANCE</p>						

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			<p>ACTIVITY.)DEWA-CONFIDENTIAL##DEWA HAS THE RIGHT TO REQUEST A COMPREHENSIVE REPORT FOR ANY ACTIVITYCARRIED OUT BY THE CONTRACTOR TO THE EQUIPMENT FALLING UNDER THIS CONTRACT. THE REPORT MUST BE PRESENTED & SUBMITTED WITH SUFFICIENTINFORMATION, PICTURES, AND VIDEOS OF THE WORK PROCESS AND PROCEDUR ESCARRIED OUT.##ALL MAINTENANCE ACTIVITIES SHALL BE PERFORMED IN THE PRESENCE/SUPERVISION OF A COMPETENT SUPERVISOR.##ALL PPM ACTIVITIES CARRIED OUT BY THE CONTRACTOR WHO AGREES & SIGNSTHIS AMC MUST BE CARRIED OUT AS PER THE APPROVED DEWA CHECK LIST GIVENBY THE APPOINTED DEWA SUPERVISOR.##THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST INCLUDE & SUBMITTHEIR OWN WORK CHECK LIST FOR EVALUATION & VERIFICATION BY DEWA ONQUARTERLY BASIS.##PPM REPORTS WITH THEIR OWN CHECK</p>						

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			<p>LIST AND DEWA CHECK LIST AS WELL ON A QUARTERLY BASIS FOR OUR VERIFICATION.##THE CONTRACTOR WHO AGREES & SIGNS THIS CONTRACT IS REQUIRED TO CONDUCT A SITE VISIT EVERY MONTH TO CHECK THE CHILLERS# CONDITION, CHILLERS OPERATION & TO CONDUCT A PERFORMANCE EVALUATION FOR THE CHILLERS AT THE SITE. IN ADDITION TO REPORT ANY ALARMS OR CRITICAL TRENDS RELATED TO THE CHILLER#S OPERATION OR THE HEALTHINESS CONDITION OF THE EQUIPMENT TO DEWA APPOINTED SUPERVISOR. A REPORT MUST BE SUBMITTED AFTER THE MONTHLY SITE VISIT INSPECTION AND EVALUATION COMPLETED TO DEWA APPOINTED SUPERVISOR WITH ALL THE FINDINGS, RECOMMENDATION, CORRECTIVE ACTIONS, ETC. ###THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST CARRY OUT CONDENSER COILS WASHING AND CLEANING AT LEAST ONCE A MONTH OR AS</p>						

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			<p>PER SITE REQUIREMENT OR AS REQUESTED BY THE APPOINTED DEWA SUPERVISOR. THE WASHING AND CLEANING MUST CARRIED OUT IN ACCORDANCE TO THE OEM STANDARDS AND RECOMMENDATIONS. PICTURES OF THE CONDENSER#S COILS BEFORE AND AFTER THE CLEANING MUST BE SUBMITTED TO THE APPOINTED DEWA SUPERVISOR RESPONSIBLE FOR THE SITE. IN CASE THE CONTRACTOR DIDN#T FOLLOW THE OEM STANDARDS AND RECOMMENDATION DEWA PRESERVE THE RIGHT TO REQUEST THE CONTRACTOR TO REPEAT THE WASHING AND THE CLEANING OF THE CONDENSER COIL SAS PER THE OEM RECOMMENDATION TILL SATISFACTORY .## CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FOR FORWARDING AND REGISTERING COMPLAINTS.## THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST SUBMIT THEIR CORRECTIVE MAINTENANCE CHECK LIST AND CONSU</p>						

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			<p>MABLE MATERIALS OR ITEMS LIST TO DEWA ENGINEERS FOR EVALUATION AND APPROVAL.##THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PROVIDE VALID CALIBRATION CERTIFICATES FOR THE ALL MEASURING INSTRUMENTATION, EQUIPMENT USED IN MAINTENANCE ACTIVITY OR ANY CALIBRATION DEVICES USED IN MAINTENANCE ACTIVITY SUCH AS MANIFOLD GAUGE, CLAMP METER AND MULTIMETERS ETC...##ALL CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKING DAYS ALONG WITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATION AND RECORD.##THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PREPARE AND SUBMIT RISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN BEFORE PROCEEDING WORK, SUCH AS MAJOR PPM AND CORRECTIVE MAINTENANCE.##THE CONTRACT PERIOD WILL START FROM THE DATE OF THE FIRST SERVICE</p>						

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			<p>ORVISIT.##THE CONTRACT OR WHO AGREES & SIGNS THIS AMC MUST CARRY OUT 4 PPM SERVICES (ONE MAJOR AND THREE MINOR SERVICE) IN THE PERIOD OF THE AGREED & SIGNED CONTRACT.##TRAINING TO BE PROVIDED BY A SPECIALIZED TRAINER FOR OUR DEWA STAFF.##BUILDING MAINTENANCE CONTRACT TO BE HANDED OVER AFT ER THE AMC TENURE IF THE AMC AWARDED TO ANOTHER PARTY FOR UPCOMING YEAR WITH PRESENCE OF DEWA SUPERVISOR ALSO SNAG TO BE CLEARED WITH I N 15 DAYS DEWA SUPERVISOR WILL EVALUATE SNAGS WHICH IS VALID OR INVALID, IF FAILED TO CLEAR THE SNAGS AS PER SLA DEWA WILL GET THE REC TIFICATION DONE THROUGH THIRD PARTY AND THE RESPECTIVE COST SHALL BE DEDUCTED FROM PAYMENT.##THE CONTRACT CAN BE TERMINATED AT THE EM PLOYER'S CONVENIENCE WITH SEVEN DAYS# WRITTEN NOTICE TO THE CONTRACTOR WITHOUT</p>						

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			EXPLAINING ANYREASON FOR TERMINATION. THE CONTRACTOR WILL SUBMIT THE INVOICE BASED ONACTUAL WORK DONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASEDBASED ON EMPLOYER VERIFICATION AND CONFIRMATION.##IN CASE OF UNSATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLEDGIVING 15 DAYS# NOTICE.DEWA-CONFIDENTIAL##CONTACT PERSON FOR SITE VISIT MR. AKBAR A						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

COMPREHENSIVE AMC OF CARRIER AIR-COOLED CHILLERS AT AL HUDAIBAH CHC

for more information contact Mohideen- phone 553810513

site visit date : 16.01.2026 10:00

STANDARD TERMS & CONDITIONS

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP