

RFQ NUMBER : 2332500930

DATE	: 15.04.2025
REQ No	: 1032501736

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REQ TITLE : DEWA Academy Tender

DELIVERY LOCATION

DATE

CLOSING DATE : 23.04.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	DEWA ACADEMY - OUTSOURCE OF NURSE ROOM CLINICTENDER SPECIFICATIONS, TERMS AND CONDITIONS FOR ONE YEAR, STARTING FROM15-SEPTEMBER-202 5 TILL 15-SEPTEMBER-2026#S. NO.#SERVICE #SPECIFICATIONS#1#OUTSOURSE COMPANY MANAGEMENT #THE SELECTED VENDOR WILL BERESPONSIBLE FOR PROVIDING ALL STAFFING, MATERIALS, SUPPLIES, EQUIPMENT, AND OTHER ITEMS NECESSARY TO DELIVER COMPREHENSIVE HEALTH SERVICES TODEWA ACA DEMY, IN COMPLIANCE WITH ALL APPLICABLE RULES, REGULATIONS, ANDREQUIREMENTS SET BY THE DUBAI HEALTH AUTHORITY (DHA), DUBAIMUNICIPALI TY, KHDA, DEWA, AND ANY OTHER RELEVANT AUTHORITIES.THE VENDOR MUST ENSURE ADHERENCE TO DHA GUIDELINES AND REGULATIONS. ANYINCURRING FINES RESULTING FROM THE VIOLATION OF THESE REGULATIONS ARE TOBE SOLELY PAID BY THE VENDOR.#2#ACADEMY SCHOOL HEALTH	1	AU				



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			SERVICES#1. ACAD						
			EMY NURSING SERVICES:###ENSURE A SAFE						
			SCHOOL ENVIRONMENT FOR STUDENTS AND						
			STAFF BYPREVENTING COMMUNICABLE						
			DISEASES.###MAINTAIN ACCUR						
			ATE AND UP-TO-DATE MEDICAL RECORDS FOR ALL						
			STUDENTS.###ADMINISTER MEDICATIONS AND						
			TREATMENTS AS REQUIRED BY STUDENT						
			HEALTHPLANS.###D						
			EVELOP INDIVIDUAL HEALTH PLANS FOR						
			STUDENTS WITH CHRONIC ILLNESSESOR						
			DISABILITIES.###PROVIDE QUARTERLY						
			METABOLISM REPORTS AND AN ACT						
			ION PLAN FOR ALLSTUDENTS, INCLUDING AN						
			OBESITY WELFARE PROGRAM BASED ON						
			STUDENTS' BODYMASS INDEX (BMI).###OFFER						
			EMERGENCY CARE, INCL						
			UDING FIRST AID, ILLNESS MANAGEMENT,						
			ANDTRIAGE/REFERRAL.###CONDUCT VISION AND						
			HEARING SCREENINGS AND REPORT FINDINGS AS						
			PER DHAREQUI						
			REMENTS.###MANAGE COMMUNICABLE DISEASE						
			SCREENINGS, CARE, AND EXCLUSIONPROTOCOLS						



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			ACCORDING TO DHA POLICIES.###MAINTAIN						
			COMPREHENSIVE						
			DOCUMENTATION FOR ALL REQUIRED LICENSES						
			ANDPROFESSIONAL INSURANCE FOR						
			HEALTHCARE STAFF.###2. PREVENTIVE						
			HEALTHCARE SERVICES:###OFFER						
			PREVENTIVE HEALTH SERVICES AND EDUCATION,						
			SUCH AS NUTRITIONALEDUCATION, MENTAL						
			HEALTH SCREENINGS, HIGH-RISK ASSESSMENTS,						
			AND GENERA						
			LHEALTH MAINTENANCE.###CONDUCT ROUTINE						
			HEALTH SCREENINGS AND ASSESSMENTS AS PER						
			ACADEMYPOLICY.###MANAGE DISEASE						
			PREVENTION ACTIVITIE						
			S, INCLUDING IMMUNIZATIONS ANDCONTROL OF						
			COMMUNICABLE DISEASES.###OVERSEE THE						
			STUDENT VACCINATION PROGRAM, INCLUDING						
			ARRANGING VACCI						
			NEPICK-UPS FROM DHA STORES.###CHECK BMI						
			QUARTERLY FOR ALL STUDENTS EACH ACADEMIC						
			YEAR.###PROVIDE HEALTH EDUCATION AND						
			AWARENESS CAMP						
			AIGNS FOR STUDENTS ANDSTAFF AS PER DHA						



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			GUIDELINES.###3. PRIMARY HEALTH CARE						
			SERVICES:###CONDUCT FULL MEDICAL						
			CHECK-UPS FOR NEWLY JOI						
			NING STUDENTS.###MAINTAIN ALL DOCUMENTS OF						
			MEDICAL RESULTS IN THE SCHOOL HEALTH FILEOF						
			EACH STUDENT###PROVIDE MEDICAL SERVICES						
			AS DI						
			RECTED BY DEWA ACADEMY						
			MANAGEMENT, INCLUDING FOR DEPARTMENTS						
			SUCH AS ACADEMY, SCHOLARSHIP,						
			TALENTACQUISITION, OR EMERGENCY SITUATIONS						
			.###PERFORM ROUTINE HEALTH ASSESSMENTS						
			FOR STUDENTS AND UPDATE THESCHOOL HEALTH						
			RECORDS.###EXAMINE STUDENTS FOR EARLY						
			HEALTHDISORDERS.###REINFORCE HEALTH						
			DETERMINATION(POD).###PROVIDE REFERRALS						
			TO PAED						
			IATRICIANS AND SPECIALISTS AS						
			REQUIRED.###MANAGE ACUTE ILLNESSES						
			ON-SITE.#3#HEALTHCARE PROFESSIONAL						
L			UN-SITE.#3#REALTRUAKE FRUFESSIUNAL						



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			REQUIREMENTS#1. DHA-LICENSED HEA						
			LTHCAREPROFESSIONALS:###REGISTERED NURSE						
			(RN):###THE CLINIC MUST EMPLOY A						
			DHA-LICENSED REGISTERED NURSE (RN) WITH						
			ATLEAST ONE YEAR O						
			F EXPERIENCE WORKING WITH CHILDREN IN A						
			SCHOOL ORPAEDIATRIC SETTING, ALONG WITH						
			EXPERIENCE IN CHILD HEALTH						
			IMMUNIZATIONS.###PHYSICIA						
			N:###THE CLINIC MUST EMPLOY A DHA-LICENSED						
			PHYSICIAN WITH AT LEAST TWOYEARS OF						
			PAEDIATRIC CARE EXPERIENCE (E.G.,						
			PAEDIATRICIAN, FAMI						
			LYMEDICINE, OR GENERAL PRACTITIONER).###2.						
			REQUIRED QUALIFICATIONS AND						
			CERTIFICATIONS:###ALL HEALTHCARE						
			PROFESSIONALS MUST MAINTAIN						
			VALID BASIC LIFE SUPPORT(BLS)						
			CERTIFICATION.###ADVANCED CARDIAC LIFE						
			SUPPORT (ACLS) AND PAEDIATRIC ADVANCED						
			LIFESUPPORT (PALS) CERTI						
			FICATIONS MUST BE MAINTAINED FOR AT LEAST						
			ONEHEALTHCARE PROFESSIONAL PRESENT						



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			DURING SCHOOL HOURS.###HEALTHCARE						
			PROFESSIONALS MUST PA						
			RTICIPATE IN CONTINUING MEDICALEDUCATION						
			(CME) FOCUSED ON SCHOOL HEALTH						
			PROGRAMS:###PHYSICIANS: 40 CME HOURS						
			ANNUALLY.###NURSES: 20						
			CME HOURS ANNUALLY.###3. TRAINING AND						
			COMMUNICATION:###ONGOING TRAINING MUST BE						
			PROVIDED EITHER WITHIN THE SCHOOL						
			ORTHROUGH EXTERNAL						
			CME PARTICIPATION, COVERING ESSENTIAL						
			TOPICS SUCH ASEMERGENCY RESPONSE,						
			COMMUNICABLE DISEASES, IMMUNIZATIONS, AND						
			INFECTIONCONTROL.						
			###A COMMUNICATION PLAN MUST BE IN PLACE TO						
			ENSURE PROPER REPORTING						
			ANDDOCUMENTATION OF ALL MEDICAL ISSUES,						
			EMERGENCIES, AND CONSULT						
			ATIONSBETWEEN HEALTHCARE PROFESSIONALS						
			AND HOSPITAL/CLINIC STAFF.#4#MEDICAL &						
			HAZARDOUS WASTE#THE VENDOR IS						
			RESPONSIBLE FOR THE PROP						
			ERDISPOSAL AND REMOVAL OF MEDICAL WASTE,						



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			ADHERING TO ALL APPLICABLE LAWSAND						
			REGULATIONS.###A SIGNED CONTRACT WITH A						
			MEDICAL WASTE CO						
			LLECTION COMPANY MUST BEPROVIDED,						
			ENSURING WASTE IS COLLECTED ACCORDING TO						
			DHA REQUIREMENTS.###WASTE MUST BE						
			COLLECTED FROM THE CLIN						
			IC AT LEAST ONCE PER WEEK ORMORE						
			FREQUENTLY AS REQUIRED.###PROPER WASTE						
			MANAGEMENT, INCLUDING YELLOW BAGS AND						
			SHARP CONTAINERS, MUST						
			BE PROVIDED.###FOLLOW DUBAI MUNICIPALITY						
			GUIDELINES FOR WASTE DISPOSAL						
			ANDHANDLING.#5#STAFFING AND						
			COMMUNICATION#PROVIDE 1 FULL TIME						
			DH LICENSE REGISTEREDNURSE ###NURSES						
			MUST MAINTAIN THE WORK DUTY HOURS OF THE						
			ACADEMY, MONDAY TOTHURSDAY FROM 07:00 AM						
			TO 07:00 PM						
			AND ON FRIDAY FROM 07:00 AM TO 12:30PM,						
			SATURDAY & SUNDAYS IF REQUIRED BY ACADEMY						
			TIMETABLE. ###PROVIDE ONE PART-TIME						
			DHA-LICENSED D						



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			OCTOR WHO WILL VISIT EVERYTUESDAY AND						
			THURSDAY, FOR 4 HOURS EACH TIME,						
			CONDUCTING ROUTINE MEDICALEXAMINATIONS						
			FOR STUDENTS.###PROVID						
			E A NUTRITIONIST, 2 TIMES PER MONTH, FOR						
			NUTRITIONALCOUNSELING.###PROVIDE A						
			DENTIST, 1 TIME, PER MONTH FOR REGULAR						
			CHECK-UP###ENSURE						
			IMMEDIATE REPLACEMENT OF FULL-TIME NURSES						
			OR PART-TIMEDOCTORS DURING LEAVE						
			PERIODS.###TIMELY COMMUNICATION IS						
			REQUIRED FOR ANY STAF						
			FING CHANGES, DEPARTURES, OR TEMPORARY						
			COVERAGE.###TIMELY REPORTING OF MEDICAL						
			INCIDENTS AND TREATMENTS.###PROVIDE						
			EFFECTIVE COMMUNIC						
			ATION WITH PARENTS, PARTICULARLY						
			REGARDINGVACCINATION STATUS OR						
			COUNSELLING FOR VACCINE						
			REFUSAL.###MAINTAIN RECORDS BY THE						
			OUTSOURCE						
			COMPANY###ISSUANCE OF VACCINATION						
			SCHEDULE AND CARDS###OUT SOURCE COMPANY						



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			SHALL BE RESPONSIBLE TO RUN THE DAY TO						
			DAYFUNCTION###IT I						
			S ALSO ADVISED TO HAVE IT CLEARLY MENTIONED						
			IN THE TENDER ABOUTPROCUREMENT OF DAY TO						
			DAY CONSUMABLES FOR THE CENTER TO						
			MAINTAINED BY						
			THE OUTSOURCE COMPANY. ###REGULAR						
			MONTHLY REPORTS SHALL BE NEEDED FOR US TO						
			FOLLOW UP ANDMONITOR THE						
			SAME.#6#COMPLIANCE AND REQUIREM						
			ENTS#MAINTAIN ALL HEALTH AND SAFETY						
			RECORDSIN ACCORDANCE WITH LOCAL AND DHA						
			REGULATIONS.###ENSURE COMPLIANCE WITH ALL						
			APPLICABLE LAW						
			S, REGULATIONS, ANDGUIDELINES GOVERNING						
			MEDICAL PRACTICES AND HEALTHCARE						
			PROVISION INEDUCATIONAL SETTINGS AS ISSUED						
			BY DHA, DUBAI MU						
			NICIPALITY, KHDA, ANDDEWA.###ADHERE TO						
			CONFIDENTIALITY AND DATA PROTECTION						
			REGULATIONS CONCERNINGMEDICAL						
			RECORDS.###RENEW ALL LICENS						
			ES FOR MEDICAL FACILITIES, PART-TIME						



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			DOCTORS, ANDFULL-TIME NURSES AS REQUIRED						
			BY DHA, INCLUDING PAYMENT OF RENEWAL						
			FEES.###ENSURE TI						
			MELY UPDATING OF THE INFECTIOUS DISEASE						
			NOTIFICATION SYSTEM(IDNS).###TRACK AND						
			UPDATE STUDENTS# VACCINATION RECORDS IN						
			ORMATION SYSTEM (SIS) AND SCHOOL HEALTH						
			RECORDS.###ASSIST WITH DHA INSPECTIONS AND						
			DOCUMENTATION.###MAINTAIN VALID						
			CME AND MALPRACTICE INSURANCE FOR						
			DOCTORS AND NURSES.###PROVIDE ACLS OR						
			PALS AND BLS CERTIFICATES FOR HEALTHCARE						
			STAFF.###THE VENDO						
			R IS RESPONSIBLE FOR ANY DAMAGES TO ACADEMY PREMISES CAUSEDBY ITS EMPLOYEES						
			OR EQUIPMENT.###GRANT AND MAINTAIN ALL THE						
			REQUIRED LICE						
			NSES / POLICIES /REGULATIONS ISSUED BY DUBAI						
			HEALTH AUTHORITY (DHA)#7#MEDICAL SUPPLIES AND EQUIPMENT#THE OUTSOURCE CLINIC MUST						
			SUPPL						
			JUFFL						



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			Y ALLREQUIRED MEDICINES, INCLUDING EMERGENCY MEDICATIONS IN ACCORDANCE WITHDHA STANDARDS.###MAINTAIN AN UP-TO-DATE INVENTORY OF MEDI CINES, REPLACING ANY EXPIREDSUPPLIES.###PROPERLY STORE AND HANDLE PHARMACEUTICAL DRUGS ON THE PREMISESACCORDING TO DHA GUIDELINES.## #THE DOCTOR MUST REVIEW ANNUAL REPORTS AND DATA IN COLLABORATION WITHTHE ACADEMY NURSE.#8#LAUNDRY SERVICE#A SIGNED CONTRACT WITH A L A						

TOTAL AMOUNT IN WORDS:

SPECIAL NOTES / INSTRUCTIONS:

DEWA Academy Tender Specifications - Medical Services for Academy Clinic

for Academic Year 2025-2026 starting from 15-Sept-2025 till

15-Sept-2026. The required specifications and other details are

attached, for reference. For further information or clarification,

TOTAL AMOUNT:



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please contact Manager - Academic Advisory, Mr. Abdulkarim Fairooz / 055-4231513

STANDARD TERMS & CONDITIONS

1) Prices should be 'DDP' delivery duty paid at DEWA stores.

2) Quotation to be submitted only in local currency U.A.E Dirhams

3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material

4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP