

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332501028
DATE : 24.04.2025
REQ No : 1032501923
REQ TITLE : COMPREHENSIVE ANNUAL
DELIVERY LOCATION
CLOSING DATE : 30.04.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>DEWA-CONFIDENTIAL COMPREHENSIVE ANNUAL MAINTENANCE OF HVAC SYSTEM AT DEWA HEAD OFFICE.A. SCOPE OF WORK: -##THE CONTRACTOR IS REQUIR</p> <p>ED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVEMAINTENANCE OF HVAC SYSTEM (AHU, FCU, FAHU, DX TYPE UNIT, SPLIT AC, VRF, CHILLED & CONDENSER WATER PUMPS, VFD AND CONTROL PANELS, PRESSURIZATIONUNITS, AIR CURTAIN, DRINKING WATER COOLERS, DOMESTIC WATER COOLED, ROPLANT, CHILLED WATER PIPE INSULATION ETC..) INCLUDING SPARE PARTS SUCHAS REPLACEMENT OF COMPRESSOR, FAN MOTOR, CONTACTOR, RELAY, CAPACITOR, B</p> <p>ELTS, PULLEY, FILTERS, STRAINERS, ELECTRONIC BOARD, THERMOSTAT, ETC###THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEYONLY.##THE SPARE PARTS REQUIRED BY THE CONTRACTOR TO CARRY OUT THERECTIFICATION ACTIVITY SHOULD BE</p>	4	NO				

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			<p>ARRANGED AT THE EARLIEST & BEFORE THEACTIVITY STARTS ON THE EQUIPMENT.##IF THE CONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING TO KEEP THEEQUIPMENT DOWN TIME TO MINIMUM, THE SPARE PARTS MUST BE KEPT IN A PROPERPLACE & STORED CORRECTLY AND IN A PROPER PLACE WITHIN THE BUILDINGPREMISES TO PREVENT ANY DAMAGE OR WARE OR EXPOSURE TO ANY ELEMENT THATCAN CAUSE A DAMAGE TO THE SPARE PART.##THE SPARE PARTS PROVIDED BY THE CONTRACTOR MUST BE GENUINE SPARESFROM OEM OR OEM RECOMMENDED VENDORS AND APPROVED BY DEWA ENGINEERS.##THE CONTRACTOR WHO ACCEPTS & SIGN THIS AMC MUST PROVIDE ONE SENIORHVAC TECHNICIANS (WITH BMS KNOWLEDGE) AND ONE SENIOR ELECTRICIAN (WITHBMS KNOWLEDGE) FOR OPERATING & MAINTAINING THE EQUIPMENT INCLUDINGREPLACEMENT OF ELECTRICAL</p>						

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			<p>ACCESSORIES SUCH AS LIGHTS, SOCKETS, ETC.(ELECTRICAL MATERIALS WILL BE PROVIDED BY DEWA) BY 24/7 FROM MONDAY TO SUNDAY. THE TECHNICIANS SHALL BE SELECTED BY DEWA ENGINEER. SYSTEMS TO BE ATTENDED AS FOLLOWS:##CHILLER PLANTS.##BMS.##HVAC.##ELECTRICAL.##MEP DAILY COMPLAINTS##DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE SUFFICIENT MANPOWER TO CARRY OUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWA SCHEDULE WITHOUT DELAY.##DURING PPM ACTIVITIES FOR THE HVAC SYSTEM, CONTRACTORS VERIFY THE CONDITION OF ALL VALVES, INCLUDING BUTTERFLY VALVES, GATE VALVES, AND MOTORIZED VALVES. THIS INCLUDES CONDUCTING A DETAILED INSPECTION, APPLYING LUBRICATION WHERE NECESSARY, AND PROVIDING A COMPREHENSIVE REPORT ON THE OPERATIONAL STATUS OF EACH VALVE, ADDITIONALLY, IF ANY VALVES</p>						

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			<p>ARE FOUND TO BE FAULTY OR MALFUNCTIONING, THEY MUST BE REPORTED IMMEDIATELY TO THE DEWA SUPERVISOR. UPON APPROVAL, THE REPLACEMENT OF DEFECTIVE VALVES SHOULD BE CARRIED OUT WITHOUT DELAY TO ENSURE THE CONTINUED EFFICIENCY OF THE SYSTEM. ## DURING PPM ACTIVITIES FOR THE HVAC SYSTEM, THE CONTRACTOR TO APPLY OR REPAIR THE NECESSARY EQUIPMENT AS PER SITE REQUIREMENTS. THIS INCLUDES, BUT IS NOT LIMITED TO, CHILLER UNITS, PUMPS, PIPE SUPPORTS, VALVE BODIES, FAHU, AHU AND OTHER HVAC COMPONENTS THAT REQUIRE SURFACE PROTECTION AND AESTHETIC MAINTENANCE. ## IT IS MANDATORY FOR THE CONTRACTOR TO MAINTAIN DAILY LOGS FOR THE CHILLER PLANTS SUCH AS CHILLERS, COOLING TOWERS, CHILLED & CONDENSER WATER PUMPS, CHEMICAL DOSING SYSTEMS, CHLORINE DOSING SYSTEM AND THESE LOGS</p>						

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			<p>MUST BE COMPILED AND SUBMITTED TO THE CONCERNED DEWA SUPERVISOR FOR REVIEW AND RECORD.##ALL THE MATERIALS THAT WILL BE PROVIDED BY THE CONTRACTOR FOR THE USE IN ANY ACTIVITY RELATED TO THIS AMC SCOPE OF WORK MUST BE CONFIRMED AND APPROVED PRIOR BY DEWA ENGINEERS AND AS PER THE LATEST STANDARDS APPROVED AND IMPLEMENTED IN DEWA.##IT IS MANDATORY FOR THE CONTRACTOR WHO WILL ACCEPT & SIGN THIS AMC CONTRACT TO TAKE ALL PRECAUTIONS AND SAFETY MEASURES WHEN CARRYING OUT ANY KIND OF ACTIVITY RELATED TO THIS AMC SCOPE OF WORK. DEWA-CONFIDENTIAL##IT IS MANDATORY FOR THE CONTRACTOR WHO WILL ACCEPT & SIGN THIS ANNUAL MAINTENANCE CONTRACT TO CARRY OUT ANY ACTIVITY RELATED TO THIS CONTRACT SCOPE OF WORK IN A WAY THAT MUST NOT CAUSE ANY DAMAGE, FAILURE, WEAR, BREAKDOWN AND MALFUNCTION TO ANY OF THE</p>						

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			<p>EXISTING EQUIPMENT/STRUCTURE OR ANY PROPERTIES OF DEWA.##THE CONTRACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST DEPLOY AND PROVIDEKNOWLEDGEABLE & PROFESSIONAL AC TECHNICIANS FOR CARRYING OUT THEMANTENANCE WORK & ANY RELATED MAINTENANCE ACTIVITY TO THE EQUIPMENT.##THE CONTRACT OR WHO ACCEPTS & SIGN THIS AMC MUST CLEAN CHILLED WATERPIPELINES, CONDENSER WATER PIPELINES, RELATED STRAINERS AND SIDEFILTRATION SY STEM FILTERS AS PER SITE REQUIREMENT & AS PER DEWA SITESUPERVISOR.##CONTRACTOR TO REPORT & REPLACE THE DAMAGED CONDENSER WATER & CHI LLEDWATER STRAINERS AS PER SITE REQUIREMENT.##CONTRACTOR TO REPORT & BE REPLACE THE DAMAGED AHU, FAHU, FCU & SIDESTREAM FILTRATION S YSTEM FILTERS BAG AND PREFILTERS AS PER SITEREQUIREMENT.##CONTRACTOR TO REPORT,</p>						

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			<p>MAINTAIN & REPAIR ALL THE VFD AND CONTROLPANELS IN CASE OF DAMAGE, MALFUNCTION OR FAILURE.##CONTRACTOR TO REPORT AND REPLACE ALL SIZED & DEFECTIVE VALVES ANDVALVE ACTUATORS SUCH AS DRV , NRV, BUTTERFLY VALVES AND GATE VALVES FORCHILLED & CONDENSER WATER PIPELINES INCLUDING COOLING TOWER & CHEMICALDOSING SYSTEM PIPES</p> <p>##CONTRACTOR TO REPORT, ATTEND & REPAIR CHILLED AND CONDENSER WATERPIPELINES LEAKAGES AS PER SITE REQUIREMENT & AS PER SITE SUPERVISOR INSTRUCTION.##THE CONTRACTOR SHALL BE RESPONSIBLE FOR REPORTING AND CARRYING OUTREPAIRS OR REPLACEMENT OF CHILLED AND CONDENSER WATER PIPE INSULATIONWITH CLOTH FOSTER AS PER SITE REQUIREMENTS AND INSTRUCTIONS FROM THESITE SUPERVISOR.##THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RESPONSE TO</p>						

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			<p>ANY EMERGENCY CALL OR BREAKDOWN CALL RELATED TO ANY EQUIPMENT FALLING UNDER THIS CONTRACT WITHIN 30 MINUTES AFTER THE RECEIPT OF THE NOTIFICATION AS PER THE TWO SLA CONDITIONS MENTIONED IN THIS CONTRACT. ## THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RECEIVE EMERGENCY CALLS FROM THE CLIENT 24/7 AND ALL THE YEAR ROUND TILL THE EXPIRY OF THIS AMC. ## THE CONTRACTOR WHO AGREES & SIGNED THIS AMC MUST PROVIDE COMPETENT SUPERVISOR TO SUPERVISE ALL MAINTENANCE ACTIVITIES RELATED TO THE EQUIPMENT UNDER THIS CONTRACT. FAILING TO PROVIDE A COMPETENT SUPERVISOR TO SUPERVISE ANY MAINTENANCE ACTIVITIES AS MENTIONED IN THIS PARAGRAPH WILL SUBJECT THE WORK TO BE UNDER EVALUATION BY DEWA ENGINEERS TO BE APPROVED OR REJECTED. ## ALL THE TECHNICAL PERSONNELS PROVIDED BY</p>						

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			<p>THE CONTRACTOR WHO SIGNED &ACCEPTED THIS AMC SHALL BE APPROVED BY DEWA ENGINEERS RESPONSIBLE FORTHE RELATED SCOPE OF WORK.##DEWA HAS THE RIGHT TO REQUEST A COMPREHENSIVE REPORT FOR ANY ACTIVITYCARRIED OUT BY THE CONTRACTOR TO THE EQUIPMENT OR ITS RELATEDAUXILIARIE S FALLING UNDER THIS CONTRACT. THE REPORT MUST BE PRESENTED &SUBMITTED WITH SUFFICIENT INFORMATION, PICTURES, AND VIDEOS OF THE WORK PROCESS AND PROCEDURES CARRIED OUT.##ALL PPM ACTIVITIES CARRIED OUT BY THE CONTRACTOR WHO AGREES & SIGNSTHIS AMC MUST BE CARRIED OUT AS PER THE APPROVED DEWA CHECK LIST GIVENBY THE APPOINTED DEWA SUPERVISOR.##THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST INCLUDE & SUBMITTHEIR OWN WORK CHECK LIST FOR EVALUATION & VERIFICATION BY DEWA ONQUARTERLY BASIS.##PPM REPORTS SOFT</p>						

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			<p>COPY TO BE SUBMITTED BEFORE 10TH OF EVERY MONTH ALONG WITH DETAILS (ASSET NUMBER, MODEL NUMBER, SERIAL NUMBER, DATE, QUANTITY & QUARTER, MAJOR/MINOR) AFTER VERIFICATION OF DEWA CONCERNS SUPERVISOR. ## CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FOR FORWARDING AND REGISTER COMPLAINTS. ## THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PROVIDE VALID CALIBRATION CERTIFICATES FOR ALL MEASURING INSTRUMENTATION, EQUIPMENT USED IN MAINTENANCE ACTIVITY OR ANY CALIBRATION DEVICES USED IN MAINTENANCE ACTIVITY SUCH AS MANIFOLD GAUGE, CLAMP METER AND MULTIMETERS ETC... ## CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKING DAYS WITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATION AND RECORD. DEWA-CONFIDENTIAL ## ALL</p>						

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			CONTRACTOR TO SHARE DAILY COMPLAINT ATTENDED LIST ON DAILY BASIS BEFORE COB. THE DAILY COMPLAIN LIST MUST BE SUBMITTED IN A PROPER FORMAT AND ADEQUATE INFORMATION, DESCRIPTION, DATE, TIME AND CORRECTIVE ACTION.##THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PREPARE AND SUBMIT RISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN BEFORE PROCEEDING WORK, SUCH AS						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

COMPREHENSIVE ANNUAL MAINTENANCE OF HVAC SYSTEM AT DEWA HEAD OFFICE.

for more information contact Mohideen - Phone : 553810513

site visit date : 25.04.2025

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Payment Terms : After completion of every three months (Quarterly basis)

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP