

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332501396
DATE : 02.06.2025
REQ No : 1032502641
REQ TITLE : COMPREHENSIVE ANNUAL
DELIVERY LOCATION
CLOSING DATE : 09.06.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COMPREHENSIVE ANNUAL MAINTENANCE OF HVAC SYSTEM AT H- STATION BSQACCOMMODATION.A. SCOPE OF WORK: -##THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR MAINTENANCE OF HVAC SYSTEM (SPLINT UNITS & WATER COOLER) INCLUDING SPARES.##THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEY ONLY.##SPARE PARTS REQUIRED TO CARRY OUT THE RECTIFICATION ACTIVITY SHOULD BE ARRANGED AT THE EARLIEST ALSO CONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING IN ORDER TO KEEP THE EQUIPMENT DOWN TIME TO MINIMUM AND MUST BE GENUINE SPARES FROM OEM OR OEM RECOMMENDED VENDORS.##DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE MORE MANPOWER TO CARRY OUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWA SCHEDULE.##ALL THE MATERIALS IN GENERAL WILL CONFORM AS PER LATEST STANDARDS	4	NO				

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			<p>ANDSHALL BE SU BMITTED TO DEWA FOR ENGINEERS APPROVAL.##THE CONTRACTOR IS REQUIRED TO TAKE ALL PRECAUTIONS. SO AS NOT, DAMAGEANY OF THE EXISTING EQ UIPMENT/ STRUCTURE ETE###THE CONTRACTOR SHALL DEPLOY THE SKILLED AC TECHNICIANS FOR CARRYINGOUT THE MAINTENANCE WORKS. THE TECHNICIA NS SHALL BE APPROVED BY DEWAENGINEER.##CONTRACTOR TO BE REPLACED DAMAGED BAG AND PREFILTERS AS PER SITEREQUIREMENT.##CONTRACTOR TO M AINTAIN AND REPAIRING OF VFD AND CONTROL PANELS.##SHOULD WE EXPERIENCE A BREAKDOWN IN ANY OF EQUIPMENT/SYSTEM AT ANYTIME OF THE DAY OR NIGHT, YOU WILL RESPOND TO OUR REQUEST WITH YOUR 24HOURS EMERGENCY CALL OUT SYSTEM AVAILABLE 7 DAYS A WEEK ALL YEAR ROUND.RESPOND ING TIME TO BREAKDOWN CALLS IS WITHIN 30 MINUTES AFTER RECEIPT OFNOTIFICATION AS PER</p>						

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			BELOW TWO SLA CONDITIONS.##ALL MAINTENANCE ACTIVITIES SHALL BE PERFORMED IN THE PRESENCE/SUPERVISION OF COMPETENT SUPERVISOR.##PPM ACTIVITIES TO BE CARRIED OUT AS PER THE DEWA CHECK LIST.##PPM REPORTS SOFT COPY TO BE SUBMITTED BEFORE 10TH OF EVERY MONTHALONG WITH DETAILS (ASSET NUMBER, MODEL NUMBER, SERIAL NUMBER, DATE,QUANTITY & QUARTER, MAJOR/MINOR) AFTER VERIFICATION OF DEWA CONCERNSUPERVISOR.##CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FORFORWARDING AND REGISTERING COMPLAINTS.##CONTRACTORS TO BE SUBMITTED THEIR OWN CHECK LIST FOR THE CORRECTIVE MAINTENANCE AND CONSUMABLE ITEMS TO BE MENTIONED FOR DEWA VERIFICATIONAND RECORD.##CONTRACTOR TO BE PROVIDED US VALID CALIBRATION CERTIFICATES FOR THEALL MEASURING						

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			INSTRUMENTS, SUCH AS MANIFOLD GAUGE, CLAMP METER AND MULTIMETERS.##CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKINGDAYS WITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATIONAND RECORD.##ALL CONTRACTO R TO SHARE DAILY COMPLAINT ATTENDED LIST ON DAILY BASISBEFORE COB.##RISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN TO BE SUBMI TTEDBEFORE PROCEEDING WORK, SUCH AS MAJOR PPM AND CORRECTIVE MAINTENANCE.##QUARTERLY STATUS REPORT TO BE SUBMITTED FOR BUILDING HVAC SYSTEM#SCONDITIONS AND REQUIRE REPAIRING SUCH AS AC UNIT, UNIT REPLACEMENT, AC#SPIPE, INSULATION, AC PIPE CLADDING, AIR OUTLETS, FI LTERS, UNIT SETTINGS,AC DUCT, ENVIRONMENT-FRIENDLY GAS, AND VALVES, ETC.##THE CONTRACT PERIOD WILL START FROM THE DATE OF THE FIRST SERVICE/VISIT.##MINIMUM 4 PPM SERVICES (ONE						

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			<p>MAJOR AND THREE MINOR SERVICE) TO BECARRIED OUT YEARLY.##BUILDING MAINTENANCE CONTRACT T O BE HANDED OVER AFTER THE AMC TENUREIF THE AMC AWARDED TO ANOTHER PARTY FOR UPCOMING YEAR WITH PRESENCE OFDEWA SUPERVISOR ALSO SNAG TO BE CLEARED WITHIN 15 DAYS DEWA SUPERVISORWILL EVALUATE SNAGS WHICH IS VALID OR##, IF FAILED TO CLEAR THE SNAGS AS PER SLA DEWA W ILL GET THERECTIFICATION DONE THROUGH THIRD PARTY AND THE RESPECTIVE COST SHALL BEDEDUCTED FROM PAYMENT.##THE CONTRACT CAN BE TERMIN ATED BY EMPLOYER#S CONVENIENCE WITH SEVENDAYS WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON FORTERMINATION. THE CON TRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORKDONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED BASED ONEMPLOYER VERIFI</p>						

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			<p>CATION AND CONFIRMATION.##IN CASE OF UN-SATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLEDGIVING 15 DAYS# NOTICE##CONTACT PERSON FOR SITE VISIT MR. AKBAR ALI: 052 8682151(AKBAR.ALI@DEWA.GOV.AE) AND MR. MOHIDEEN: 055 3810513, 04 3227879(MOHIDEEN.ESMAIL@DEWA.GOV.AE).ALL SPARE PARTS ARE INCLUDED EXPECT THE BLOW MAJOR ITEM:##REPLACEMENT CONDENSER & EVAPORATIVE COIL##REPLACEMENT OF AC UNITS.##REPLACEMENT OF VFD PANEL.B. SLA CONDITION: -##BASED ON CRITICALITYP 1 - EMERGENCY: LIFE, PROPERTY, ENVIRONMENT AND / OR BUSINESSCONTINUITY AT RISK.ITEM: PRIORITY P1 SLA RESPONSE DETAILSPRIORITY: P1- EMERGENCYTIME TO RESPOND: 30 MINUTESTIME TO RESOLVE: 4 HOURSTYPICAL (P1- EMERGENCY PROBLEMS)##SIGNIFICANT IMPACT HAS OCCURRED OR HAS THE POTENTIAL TO OCCUR TO THECLIENT / BUSINESS</p>						

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			<p>OPERATION.##HEALTH AND SAFETY ISSUE. INJURY HAS OCCURRED OR AND IMMEDIATE THREAT OF INJURY IS PRESENT.##SIGNIFICANT DAMAGE TO PROPERTY HAS OCCURRED.##ANY ENVIRONMENTAL PROBLEM THAT PRESENTS AN IMMEDIATE RISK OF SIGNIFICANT CONTAMINATION OF THE RESIDENCE, WORKPLACE OR ENVIRONMENT.##ANY RISK THAT WOULD ENDANGER SECURITY OF THE PROPERTY AND OCCUPIES. P2 - NON - EMERGENCY; CANNOT WAIT UNTIL NEXT SCHEDULED VISIT WITHOUT HAVING A NEGATIVE IMPACT TO THE CLIENT / BUSINESS OPERATION. ITEM: PRIORITY P2 SLA RESPONSE DETAILS PRIORITY: P2-URGENT TIME TO RESPOND: 30 MINUTE TIME TO RESOLVE: 8 HOURS TYPICAL (P2- URGENT PROBLEMS)##MINOR IMPACT HAS OCCURRED OR HAS POTENTIAL OF OCCURRING TO THE CLIENT / BUSINESS OPERATION.##POTENTIAL OCCUPATIONAL HEALTH AND SAFETY ISSUE</p>						

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			<p>PRESENTING POSSIBLETHREAT OF INJURY.##ENVIRONMENTAL ISSUE PRESENTING POTENTIAL RISK OF MINOR CONTAMINATIONOF RESIDENCE, WORKPLACE OR ENVIRONMENT.P3- ROUTINE: SERVICE THAT CAN WAIT UNTIL A REGULAR VISIT WITHOUT HAVINGA NEGATIVE IMPACT TO THE CLIENT / BUSINESS OPERATION.ITEM: PRIORITY P3 SLA RESPONSE DETAILSPRIORITY: P3-ROUTINE TIME TO RESPOND: 1 DAYTIME TO RESOLVE: 2 DAYSTYPICAL (P3- ROUTINE PROBLEMS)##MINOR PRESENTATION ISSUE.##POTENTIAL OCCUPATIONAL HEALTH AND SAFETY ISSUE.##NO THREAT OF INJURY IS PRESENT.C. GENERAL CONDITION & MOBILIZATION AT SITE OF THE CONTRACT: -##CONTRACTOR SHALL OBTAIN ALL NECESSARY APPROVALS/ CLEARANCE FROMCONCERNED DEWA ENGINEER/SUPERVISOR BEFORE COMMENCING ANY MAINTENANCEACTIVITIES.##SUPERVISOR SHALL BE RESPONSIBLE FOR THE</p>						

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			<p>SAFETY OF MEN/ EQUIPMENT DURING THE MAINTENANCE ACTIVITIES AND ALSO MUST ENSURE THAT WORK EXECUTED IS OF HIGHEST STANDARD.##THE CONTRACTOR SHALL TAKE CARE OF ALL RELATED FORMALITIES LIKE MOBILIZATION OF STAFF, ENSURING TOOLS & TEST EQUIPMENT#S ARE AVAILABLE AT SITE FOR CARRYING OUT THE CORRECTIVE MAINTENANCE ACTIVITIES.##TRANSPORTATION OF STAFF FROM TO SITE SHALL BE ARRANGED BY THE CONTRACTOR.##AFTER AWARDED THE LPO CONTRACTOR TO APPLY FULL TEAM ENTRY PERMIT FOR 6 MONTHS FOR VARIOUS ADMIN BUILDINGS AND JEBEL ALI ACCOMMODATION APPLY FOR 3 MONTHS WITH PROPER SUPPORTING DOCUMENTS (PASSPORT, VISA, EID COPY, VEHICLE DETAILS)##</p> <p>DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER PRICE DURING AND AFTER THE EXECUTION OF WORK, UNLESS CLAIM WITH PROPER JUST</p>						

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			<p>IFICATION IS APPROVED BY DEWA MANAGEMENT.##CONTRACTOR SHALL BE RESPONSIBLE FOR ANY DISCREPANCIES OR DAMAGES OFTHE EXISTING SYSTEM DURING EXECUTION OFTHE WORK.##CONTRACTOR MUST EXECUTE ALL RELATED WORKS REQUIRED, FOR THE SAFEEXECUTION OF MAINTENANCE ACTIVITY, EVEN THOUGH NOT MENTIONED EXPLICITLYIN THE ORDER.##COVID-19 PRECAUTION MEASURES TO BE FOLLOWED AS PER DEWA HEALTH &SAFETY DEPARTMENT RECOMMENDATION UNTIL FURTHER NOTICE.##CONTRACTOR STAFF IS REQUIRED TO WEAR PROPER PERSONAL PROTECTIVEEQUIPMENT AT ALL TIME ON THE SITE.D</p> <p>. SAFTEY PRECAUTION & SITE CLEANLINESS: -##AREA OF WORK SHALL BE KEPT CLEAN & CLEAR AT ALL TIMES DURING ANDAFTER THE WORK. IF ANY WASTE GENERATED, THEN IT SHOULD BE CLEANED ANDDISPOSED IMMEDIATELY.##CONTRACTOR</p>						

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			MUST ENSURE THAT ALL STAFF INSIDE DEWA PREMISES SHALL FOLLOW DEWA'S SAFETY & ENVIRONMENT RULES AND REGULATIONS.##NO WELDING, FLAME HEATING OR CUTTING, GRINDING, PNEUMATIC CHIPPING ETC. SHALL BE CARRIED OUT WITHOUT SPECIFIC CLEARANCE FROM DEWA. ALL SUCH ACTIVITIES WILL BE CARRIED OUT THROUGH #HOT WORK PERMITS#.						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:
 COMPREHENSIVE ANNUAL MAINTENANCE

STANDARD TERMS & CONDITIONS
 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
 2) Quotation to be submitted only in local currency U.A.E Dirhams
 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material

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4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP