

RFQ NUMBER : 2332501677

DATE : 07.07.2025

REQ No : 1032503121

REQ TITLE : COMPREHENSIVE AMC

DELIVERY LOCATION

CLOSING DATE : 11.07.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| 1 | | ITEM-00001 | DEWA-CONFIDENTIAL COMPREHENSIVE AMC OF | 4 | JOB | | | | |
| | | | TRANE WATER COOLED CHILLERS AT JEBEL ALI | | | | | | |
| | | | NEW STAFFACCOMMODATION BUILDINGS (BLOCK | | | | | | |
| | | | A & B)A. SC | | | | | | |
| | | | OPE OF WORK: -##THE CONTRACTOR IS REQUIRED | | | | | | |
| | | | TO QUOTE LUMP SUM PRICE FOR | | | | | | |
| | | | COMPREHENSIVEANNUAL MAINTENANCE OF | | | | | | |
| | | | WATER-COOLED CHILLERS INCL | | | | | | |
| | | | UDING SPARES SUCH ASDISPLAY BOARD, MOTHER | | | | | | |
| | | | BOARD, STARTER PANEL BOARDS, GUIDE VANE | | | | | | |
| | | | ACTUATOR, CONTROL BOARD AND ALL TYPE OF | | | | | | |
| | | | CIRCUITS BO | | | | | | |
| | | | ARDS, TRANSDUCER, LEAVING &ENTERING | | | | | | |
| | | | SENSORS, REFRIGERANT GAS, DRIER FILTERS, | | | | | | |
| | | | OIL, GUIDE VANACTUATOR AND ALL ARE | | | | | | |
| | | | CONSUMABLE PARTS.##T | | | | | | |
| | | | HE QUOTATION WILL BE SUBMITTED AS PER DEWA | | | | | | |
| | | | SPECIFICATION AND SURVEYONLY.##THE SPARE | | | | | | |
| | | | PARTS REQUIRED BY THE CONTRACTOR TO | | | | | | |
| | | | CARRY OUT TH | | | | | | |
| | | | ERECTIFICATION ACTIVITY SHOULD BE ARRANGED | | | | | | |
| | | | AT THE EARLIEST & BEFORE THEACTIVITY STARTS | | | | | | |
| | | | ON THE EQUIPMENT.##IF THE CONTRACTOR | | | | | | |



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| | | | SHOULD K | | | | | | |
| | | | EEP SPARE PARTS IN THE BUILDING TO KEEP | | | | | | |
| | | | THEEQUIPMENT DOWN TIME TO MINIMUM, THE | | | | | | |
| | | | SPARE PARTS MUST BE KEPT IN A PROPERPLACE | | | | | | |
| | | | & STORED CO | | | | | | |
| | | | RRECTLY AND IN A PROPER PLACE WITHIN THE | | | | | | |
| | | | BUILDINGPREMISES TO PREVENT ANY DAMAGE OR | | | | | | |
| | | | WARE OR EXPOSURE TO ANY ELEMENT THATCAN | | | | | | |
| | | | CAUSE A D | | | | | | |
| | | | AMAGE TO THE SPARE PART.##THE SPARE PARTS | | | | | | |
| | | | PROVIDED BY THE CONTRACTOR MUST BE | | | | | | |
| | | | GENUINE SPARESFROM OEM OR OEM | | | | | | |
| | | | RECOMMENDED VENDORS AND A | | | | | | |
| | | | PPROVED BY DEWA ENGINEERS.##ALL THE | | | | | | |
| | | | MATERIALS THAT WILL BE PROVIDED BY THE | | | | | | |
| | | | CONTRACTOR FOR THE USEIN ANY ACTIVITY | | | | | | |
| | | | RELATED TO THIS AMC | | | | | | |
| | | | SCOPE OF WORK MUST BE CONFIRMED | | | | | | |
| | | | ANDAPPROVED PRIOR BY DEWA ENGINEERS AND | | | | | | |
| | | | AS PER THE LATEST STANDARDSAPPROVED AND | | | | | | |
| | | | IMPLEMENTED IN DEWA | | | | | | |
| İ | | | .##CONTRACTOR TO PROVIDE TRAINING BY A | | | | | | |
| | | | SPECIALIZED TRAINER TO DEWA STAFFTO | | | | | | |



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| | | | OPERATE THE CHILLER PLANTS VELY AND | | | | | | |
| | | | CERTIFICATES TO BE PR | | | | | | |
| | | | OVIDED TODEWA STAFF ACCORDINGLY.##THE | | | | | | |
| | | | CONTRACT PERIOD WILL START FROM THE DATE | | | | | | |
| | | | OF THE FIRST SERVICE ORVISIT.##THE | | | | | | |
| | | | CONTRACTOR WHO AGR | | | | | | |
| | | | EES & SIGNS THIS AMC MUST CARRY OUT 4 | | | | | | |
| | | | PPMSERVICES (ONE MAJOR AND THREE MINOR | | | | | | |
| | | | SERVICE) IN THE PERIOD OF THE AGREED& | | | | | | |
| | | | SIGNED CONTRACT.# | | | | | | |
| | | | #THE CONTRACTOR WHO AGREES & SIGNS THIS | | | | | | |
| | | | AMC MUST PREPARE AND SUBMITRISK | | | | | | |
| | | | ASSESSMENT, METHOD OF STATEMENT AND | | | | | | |
| | | | ACTION PLAN BEFORE PROCE | | | | | | |
| | | | EDINGWITH WORK, SUCH AS MAJOR PPM AND | | | | | | |
| | | | CORRECTIVE MAINTENANCE.##THE CONTRACTOR | | | | | | |
| | | | SHALL DEPLOY THE SKILLED AC TECHNICIANS TO | | | | | | |
| | | | CARRY OUTTH | | | | | | |
| | | | E MAINTENANCE WORKS. THE TECHNICIANS SHALL | | | | | | |
| | | | BE APPROVED BY DEWAENGINEER.##DURING | | | | | | |
| | | | REGULAR PLANNED PREVENTIVE MAINTENANCE | | | | | | |
| | | | (PPM) AND COR | | | | | | |
| | | | RECTIVEMAINTENANCE ACTIVITIES CONTRACTOR | | | | | | ! |



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| | | | TO PROVIDE SUFFICIENT MANPOWER TOCARRY | | | | | | |
| | | | OUT PREVENTIVE MAINTENANCE AND TO BE | | | | | | |
| | | | COMPLETED AS PE | | | | | | |
| | | | R THE DEWASCHEDULE WITHOUT | | | | | | |
| | | | DELAY.##DURING REGULAR PLANNED PREVENTIVE | | | | | | |
| | | | MAINTENANCE (PPM) AND | | | | | | |
| | | | CORRECTIVEMAINTENANCE, THE CHILLER | | | | | | |
| | | | COMPON | | | | | | |
| | | | ENTS WHICH ARE IDENTIFIED AS FAULTY | | | | | | |
| | | | ORSHOWING ABNORMAL OPERATION MUST BE | | | | | | |
| | | | REPLACED AS PER DEWA SLA CONDITIONS.##IT#S | | | | | | |
| | | | MANDATORY FOR TH | | | | | | |
| | | | E CONTRACTOR WHO WILL ACCEPT & SIGN THIS | | | | | | |
| | | | AMCCONTRACT TO TAKE ALL PRECAUTIONS AND | | | | | | |
| | | | SAFETY MEASURES WHEN CARRYING OUTANY | | | | | | |
| | | | KIND OF ACTIVI | | | | | | |
| | | | TY RELATED TO THIS AMC SCOPE OF WORK.##IT#S | | | | | | |
| | | | MANDATORY FOR THE CONTRACTOR WHO WILL | | | | | | |
| | | | ACCEPT & SIGN THIS ANNUALMAINTENANCE | | | | | | |
| | | | CONTRACT TO C | | | | | | |
| | | | ARRY OUT ANY ACTIVITY RELATED TO THIS | | | | | | |
| | | | CONTRACTSCOPE OF WORK IN WAY THAT MUST | | | | | | |
| | | | NOT CAUSE ANY DAMAGE, FAILURE, | | | | | | |



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| | | | WARE,BREAKDOWN AND MALFU | | | | | | |
| | | | NCTION TO ANY OF THE EXISTING EQUIPMENT/ | | | | | | |
| | | | STRUCTURE ORANY PROPERTIES OF DEWA.##THE | | | | | | |
| | | | CONTRACTOR WHO ACCEPTS AND SIGNS THIS | | | | | | |
| | | | AMC MUST DEP | | | | | | |
| | | | LOY AND PROVIDEKNOWLEDGEABLE & | | | | | | |
| | | | PROFESSIONAL WATER-COOLED CHILLERS | | | | | | |
| | | | TECHNICIANS/ENGINEERSFOR CARRYING OUT THE | | | | | | |
| | | | MAINTENANCE WORK & ANY R | | | | | | |
| | | | ELATED MAINTENANCE ACTIVITYTO THE | | | | | | |
| | | | EQUIPMENT.##ALL THE TECHNICAL PERSONALS | | | | | | |
| | | | PROVIDED BY THE CONTRACTOR WHO SIGNED | | | | | | |
| | | | &ACCEPTED THIS AMC S | | | | | | |
| | | | HALL BE APPROVED BY DEWA ENGINEERS | | | | | | |
| | | | RESPONSIBLE FORTHE RELATED SCOPE OF | | | | | | |
| | | | WORK.##THE CONTRACTOR WHO ACCEPTS AND | | | | | | |
| | | | SIGNED THIS AMC MUST RE | | | | | | |
| | | | SPONSE TO ANYEMERGENCY CALL OR | | | | | | |
| | | | BREAKDOWN CALL RELATED TO ANY EQUIPMENT | | | | | | |
| | | | FALLING UNDERTHIS CONTRACT WITHIN 30 | | | | | | |
| | | | MINUTES AFTER THE RECEIP | | | | | | |
| | | | T OF THE NOTIFICATION ASPER THE TWO SLA | | | | | | |
| | | | CONDITIONS MENTIONED IN THIS | | | | | | |



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| | | | CONTRACT.DEWA-CONFIDENTIAL##THE | | | | | | |
| | | | CONTRACTOR WHO ACCEPTS AND SIGN | | | | | | |
| | | | ED THIS AMC MUST RECEIVE EMERGENCYCALLS | | | | | | |
| | | | FROM THE CLIENT 24/7 AND ALL THE YEAR ROUND | | | | | | |
| | | | TILL THE EXPIRY OFTHIS AMC.##IF DEWA DECIDED | | | | | | |
| | | | TO | | | | | | |
| | | | RENEW THE ANNUAL MAINTENANCE CONTRACT | | | | | | |
| | | | WITH THESAME CONTRACTOR FOR THE NEXT | | | | | | |
| | | | YEAR, THE EXISTING CONTRACTOR MUST | | | | | | |
| | | | CONTINUETO FOLLOW THE | | | | | | |
| | | | TERMS MENTIONED IN THIS CONTRACT UNTIL THE | | | | | | |
| | | | NEW CONTRACT ISACCEPTED & SIGNED.##THE | | | | | | |
| | | | CONTRACTOR WHO AGREES & SIGNED THIS AMC | | | | | | |
| | | | MUST PROVI | | | | | | |
| | | | DE COMPETENTSUPERVISOR TO SUPERVISE ALL | | | | | | |
| | | | MAINTENANCE ACTIVITIES RELATED TO | | | | | | |
| | | | THEEQUIPMENT UNDER THIS CONTRACT. FAILING | | | | | | |
| | | | TO PROVIDE A COM | | | | | | |
| | | | PETENT SUPERVISORTO SUPERVISE ANY | | | | | | |
| | | | MAINTENANCE ACTIVITIES AS MENTIONED IN THIS | | | | | | |
| | | | PARAGRAPHWILL SUBJECT THE WORK TO BE | | | | | | |
| | | | UNDER EVALUATION | | | | | | |
| | | | BY DEWA ENGINEERS TO BEAPPROVED OR | | | | | | |



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| | | | REJECTED.##ALL PPM ACTIVITIES CARRIED OUT BY | | | | | | |
| | | | THE CONTRACTOR WHO AGREES & SIGNSTHIS | | | | | | |
| | | | AMC MUST BE CA | | | | | | |
| | | | RRIED OUT AS PER THE APPROVED DEWA CHECK | | | | | | |
| | | | LIST GIVENBY THE APPOINTED DEWA | | | | | | |
| | | | SUPERVISOR.##THE CONTRACTOR WHO AGREES & | | | | | | |
| | | | SIGNS THIS AMC MUS | | | | | | |
| | | | T INCLUDE & SUBMITTHEIR OWN WORK CHECK | | | | | | |
| | | | LIST FOR EVALUATION & VERIFICATION BY DEWA | | | | | | |
| | | | ONQUARTERLY BASIS.##THE CONTRACTOR WHO | | | | | | |
| | | | AGREES & SI | | | | | | |
| | | | GNS THIS CONTRACT IS REQUIRED TOCONDUCT A | | | | | | |
| | | | SITE VISIT EVERY MONTH TO CHECK THE | | | | | | |
| | | | CHILLERS# CONDITION, CHILLERS OPERATION & TO | | | | | | |
| | | | CONDUCT A | | | | | | |
| | | | PERFORMANCE EVALUATION FOR THECHILLERS | | | | | | |
| | | | AT THE SITE. IN ADDITION TO REPORT ANY | | | | | | |
| | | | ALARMS OR CRITICALTRENDS RELATED TO THE | | | | | | |
| | | | CHILLER#S OPER | | | | | | |
| | | | ATION OR THE HEALTHINESS CONDITIONOF THE | | | | | | |
| | | | EQUIPMENT TO DEWA APPOINTED SUPERVISOR. A | | | | | | |
| | | | REPORT MUST BESUBMITTED AFTER THE | | | | | | |
| | | | MONTHLY SITE VI | | | | | | |



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| | | | SIT INSPECTION AND EVALUATIONCOMPLETED TO | | | | | | |
| | | | DEWA APPOINTED SUPERVISOR WITH ALL THE | | | | | | |
| | | | FINDINGS,RECOMMENDATION, CORRECTIVE | | | | | | |
| | | | ACTIONS, ETC. # | | | | | | |
| | | | ##THE CONTRACTOR TO ATTEND UNLIMITED | | | | | | |
| | | | BREAKDOWN CALLS WITHOUT DELAY ASPER SITE | | | | | | |
| | | | REQUIREMENT.##THE CONTRACTOR WHO AGREES | | | | | | |
| | | | & SIGNS THIS A | | | | | | |
| | | | MC MUST SUBMIT THEIRCORRECTIVE | | | | | | |
| | | | MAINTENANCE CHECK LIST AND CONSUMABLE | | | | | | |
| | | | MATERIALS OR ITEMS LISTTO DEWA ENGINEERS | | | | | | |
| | | | FOR EVALUATION AND APP | | | | | | |
| | | | ROVAL.##DESCALING OF THE CONDENSER TUBES | | | | | | |
| | | | AND EVAPORATOR TUBES MUST BE CARRIEDOUT | | | | | | |
| | | | BY THE CONTRACTOR ONCE PER YEAR OR AS PER | | | | | | |
| | | | SITE REQU IREMENT.##EDDY CURRENT TEST TO BE CARRIED | | | | | | |
| | | | OUT BY THE CONTRACTOR FOR | | | | | | |
| | | | CONDENSERTUBES ONCE PER YEAR OR AS PER | | | | | | |
| | | | SITE REQUIREMENT AND REPO | | | | | | |
| | | | RTS TO BESUBMITTED ACCORDINGLY.##BASED ON | | | | | | |
| | | | THE EDDY CURRENT REPORTS CONTRACTOR TO | | | | | | |
| | | | BE PLUGGED THEDAMAGED CONDENSER TUBES | | | | | | |



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| | | | AS PER SITE R | | | | | | |
| | | | EQUIREMENT.##THE CONTRACTOR MUST | | | | | | |
| | | | ARRANGE RECOVERY MACHINE TO RECOVER | | | | | | |
| | | | THEREFRIGERANT IN THE SYSTEM, IF NECESSARY, | | | | | | |
| | | | AS PER SITE REQUIRE | | | | | | |
| | | | MENT.##THE CONTRACTOR MUST RECTIFY ANY | | | | | | |
| | | | LEAKAGE (OIL & REFRIGERANT) IN THESYSTEM AS | | | | | | |
| | | | PER SITE REQUIREMENT.##THE CONTRACTOR | | | | | | |
| | | | MUST SUPPLY | | | | | | |
| | | | REFRIGERANT GAS TO REFILL THE SYSTEM | | | | | | |
| | | | ASPER SITE REQUIREMENT.##CORRECTIVE | | | | | | |
| | | | MAINTENANCE REPORTS TO BE SUBMITTED | | | | | | |
| | | | WITHIN THREE WORKINGDA | | | | | | |
| | | | YS WITH THEIR OWN SERVICE REPORT TO DEWA | | | | | | |
| | | | SUPERVISOR FOR VERIFICATIONAND | | | | | | |
| | | | RECORD##DEWA HAS THE RIGHT TO REQUEST A | | | | | | |
| | | | COMPREHENSIVE REPORT | | | | | | |
| | | | FOR ANY ACTIVITYCARRIED OUT BY THE | | | | | | |
| | | | CONTRACTOR TO THE EQUIPMENT OR ITS | | | | | | |
| | | | RELATEDAUXILIARIES FALLING UNDER THIS | | | | | | |
| | | | CONTRACT. THE REPORT MU | | | | | | |
| | | | ST BE PRESENTED &SUBMITTED WITH SUFFICIENT | | | | | | |
| | | | INFORMATION, PICTURES, AND VIDEOS OF THE | | | | | | |



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| | | | WORKPROCESS AND PROCEDURES CARRIED | | | | | | |
| | | | OUT.##BUILDIN | | | | | | |
| | | | G MAINTENANCE CONTRACT TO BE HANDED OVER | | | | | | |
| | | | AFTER THE AMC TENUREIF THE AMC AWARDED TO | | | | | | |
| | | | ANOTHER PARTY FOR UPCOMING YEAR WITH | | | | | | |
| | | | PRESENCE OFD | | | | | | |
| | | | EWA SUPERVISOR ALSO SNAG TO BE CLEARED | | | | | | |
| | | | WITHIN 15 DAYS DEWA SUPERVISORWILL | | | | | | |
| | | | EVALUATE SNAGS WHICH IS VALID OR INVALID, IF | | | | | | |
| | | | FAILED TO CLE | | | | | | |
| | | | AR THESNAGS AS PER SLA, DEWA WILL GET THE | | | | | | |
| | | | RECTIFICATION DONE THROUGH THIRDPARTY AND | | | | | | |
| | | | THE RESPECTIVE COST SHALL BE DEDUCTED | | | | | | |
| | | | FROM PAYME | | | | | | |
| | | | NT.##THE CONTRACTOR WHO AGREES & SIGNS | | | | | | |
| | | | THIS AMC MUST PROVIDE VALIDCALIBRATION | | | | | | |
| | | | CERTIFICATES FOR ALL MEASURING | | | | | | |
| | | | INSTRUMENTATION, EQUIPM | | | | | | |
| | | | ENTUSED IN MAINTENANCE ACTIVITY OR ANY | | | | | | |
| | | | CALIBRATION DEVICES USED INMAINTENANCE | | | | | | |
| | | | ACTIVITY SUCH AS MANIFOLD GAUGE, CLAMP | | | | | | |
| | | | METER AND MULTI | | | | | | |
| | | 1 | METERS ETC##CONTRACTOR TO SHARE | | | | | | |



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| | | | OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FORFORWARDING AND REGISTERING COMPLAINTS.##THE CONT RACT CAN BE TERMINATED BY EMPLOYER#S CONVENIENCE WITH SEVENDAYS WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON FORTE RMINATION. THE CONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORKDONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED BASED ONEMPLOYER VERIFICATION AND CONFIR | | | | | | |
| 2 | | ITEM-00001 | DEWA-CONFIDENTIAL COMPREHENSIVE AMC OF TRANE WATER COOLED CHILLERS AT JEBEL ALI NEW STAFFACCOMMODATION BUILDINGS (BLOCK A & B)A. SC OPE OF WORK: -##THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVEANNUAL MAINTENANCE OF WATER-COOLED CHILLERS INCL UDING SPARES SUCH ASDISPLAY BOARD, MOTHER BOARD, STARTER PANEL BOARDS, GUIDE VANE ACTUATOR.CONTROL BOARD AND ALL TYPE OF | | JOB | | | | |



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| | | | CONSUMABLE PARTS.##T | | | | | | |
| | | | HE QUOTATION WILL BE SUBMITTED AS PER DEWA | | | | | | |
| | | | SPECIFICATION AND SURVEYONLY.##THE SPARE | | | | | | |
| | | | PARTS REQUIRED BY THE CONTRACTOR TO | | | | | | |
| | | | CARRY OUT TH | | | | | | |
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| | | | SHOULD K | | | | | | |
| | | | EEP SPARE PARTS IN THE BUILDING TO KEEP | | | | | | |
| | | | THEEQUIPMENT DOWN TIME TO MINIMUM, THE | | | | | | |
| | | | SPARE PARTS MUST BE KEPT IN A PROPERPLACE | | | | | | |
| | | | & STORED CO | | | | | | |
| | | | RRECTLY AND IN A PROPER PLACE WITHIN THE | | | | | | |
| | | | BUILDINGPREMISES TO PREVENT ANY DAMAGE OR | | | | | | |
| | | | WARE OR EXPOSURE TO ANY ELEMENT THATCAN | | | | | | |
| | | | CAUSE A D | | | | | | |
| | | | AMAGE TO THE SPARE PART.##THE SPARE PARTS | | | | | | |
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| | | | RECOMMENDED VENDORS AND A | | | | | | |
| | | | PPROVED BY DEWA ENGINEERS.##ALL THE | | | | | | |
| | | | MATERIALS THAT WILL BE PROVIDED BY THE | | | | | | |
| | | | CONTRACTOR FOR THE USEIN ANY ACTIVITY | | | | | | |
| | | | RELATED TO THIS AMC | | | | | | |
| | | | SCOPE OF WORK MUST BE CONFIRMED | | | | | | |
| | | | ANDAPPROVED PRIOR BY DEWA ENGINEERS AND | | | | | | |
| | | | AS PER THE LATEST STANDARDSAPPROVED AND | | | | | | |
| | | | IMPLEMENTED IN DEWA | | | | | | |
| | | | .##CONTRACTOR TO PROVIDE TRAINING BY A | | | | | | |
| | | | SPECIALIZED TRAINER TO DEWA STAFFTO | | | | | | |
| | | | OPERATE THE CHILLER PLANTS VELY AND | | | | | | |
| | | | CERTIFICATES TO BE PR | | | | | | |
| | | | OVIDED TODEWA STAFF ACCORDINGLY.##THE | | | | | | |
| | | | CONTRACT PERIOD WILL START FROM THE DATE | | | | | | |
| | | | OF THE FIRST SERVICE ORVISIT.##THE | | | | | | |
| | | | CONTRACTOR WHO AGR | | | | | | |
| | | | EES & SIGNS THIS AMC MUST CARRY OUT 4 | | | | | | |
| | | | PPMSERVICES (ONE MAJOR AND THREE MINOR | | | | | | |
| | | | SERVICE) IN THE PERIOD OF THE AGREED& | | | | | | |
| | | | SIGNED CONTRACT.# | | | | | | |
| | | | #THE CONTRACTOR WHO AGREES & SIGNS THIS | | | | | | |



RFQ NUMBER : 2332501677

DATE : 07.07.2025

REQ No : 1032503121

REQ TITLE : COMPREHENSIVE AMC

DELIVERY LOCATION

CLOSING DATE : 11.07.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | AMC MUST PREPARE AND SUBMITRISK | | | | | | |
| | | | ASSESSMENT, METHOD OF STATEMENT AND | | | | | | |
| | | | ACTION PLAN BEFORE PROCE | | | | | | |
| | | | EDINGWITH WORK, SUCH AS MAJOR PPM AND | | | | | | |
| | | | CORRECTIVE MAINTENANCE.##THE CONTRACTOR | | | | | | |
| | | | SHALL DEPLOY THE SKILLED AC TECHNICIANS TO | | | | | | |
| | | | CARRY OUTTH | | | | | | |
| | | | E MAINTENANCE WORKS. THE TECHNICIANS SHALL | | | | | | |
| | | | BE APPROVED BY DEWAENGINEER.##DURING | | | | | | |
| | | | REGULAR PLANNED PREVENTIVE MAINTENANCE | | | | | | |
| | | | (PPM) AND COR | | | | | | |
| | | | RECTIVEMAINTENANCE ACTIVITIES CONTRACTOR | | | | | | |
| | | | TO PROVIDE SUFFICIENT MANPOWER TOCARRY | | | | | | |
| | | | OUT PREVENTIVE MAINTENANCE AND TO BE | | | | | | |
| | | | COMPLETED AS PE | | | | | | |
| | | | R THE DEWASCHEDULE WITHOUT | | | | | | |
| | | | DELAY.##DURING REGULAR PLANNED PREVENTIVE | | | | | | |
| | | | MAINTENANCE (PPM) AND | | | | | | |
| | | | CORRECTIVEMAINTENANCE, THE CHILLER | | | | | | |
| | | | COMPON | | | | | | |
| | | | ENTS WHICH ARE IDENTIFIED AS FAULTY | | | | | | |
| | | | ORSHOWING ABNORMAL OPERATION MUST BE | | | | | | |
| | | | REPLACED AS PER DEWA SLA CONDITIONS.##IT#S | | | | | | |



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|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | MANDATORY FOR TH | | | | | | |
| | | | E CONTRACTOR WHO WILL ACCEPT & SIGN THIS | | | | | | |
| | | | AMCCONTRACT TO TAKE ALL PRECAUTIONS AND | | | | | | |
| | | | SAFETY MEASURES WHEN CARRYING OUTANY | | | | | | |
| | | | KIND OF ACTIVI | | | | | | |
| | | | TY RELATED TO THIS AMC SCOPE OF WORK.##IT#S | | | | | | |
| | | | MANDATORY FOR THE CONTRACTOR WHO WILL | | | | | | |
| | | | ACCEPT & SIGN THIS ANNUALMAINTENANCE | | | | | | |
| | | | CONTRACT TO C | | | | | | |
| | | | ARRY OUT ANY ACTIVITY RELATED TO THIS | | | | | | |
| | | | CONTRACTSCOPE OF WORK IN WAY THAT MUST | | | | | | |
| | | | NOT CAUSE ANY DAMAGE, FAILURE, | | | | | | |
| | | | WARE,BREAKDOWN AND MALFU | | | | | | |
| | | | NCTION TO ANY OF THE EXISTING EQUIPMENT/ | | | | | | |
| | | | STRUCTURE ORANY PROPERTIES OF DEWA.##THE | | | | | | |
| | | | CONTRACTOR WHO ACCEPTS AND SIGNS THIS | | | | | | |
| | | | AMC MUST DEP | | | | | | |
| | | | LOY AND PROVIDEKNOWLEDGEABLE & | | | | | | |
| | | | PROFESSIONAL WATER-COOLED CHILLERS | | | | | | |
| | | | TECHNICIANS/ENGINEERSFOR CARRYING OUT THE | | | | | | |
| | | | MAINTENANCE WORK & ANY R | | | | | | |
| | | | ELATED MAINTENANCE ACTIVITYTO THE | | | | | | |
| | | | EQUIPMENT.##ALL THE TECHNICAL PERSONALS | | | | | | |



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|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | PROVIDED BY THE CONTRACTOR WHO SIGNED | | | | | | |
| | | | &ACCEPTED THIS AMC S | | | | | | |
| | | | HALL BE APPROVED BY DEWA ENGINEERS | | | | | | |
| | | | RESPONSIBLE FORTHE RELATED SCOPE OF | | | | | | |
| | | | WORK.##THE CONTRACTOR WHO ACCEPTS AND | | | | | | |
| | | | SIGNED THIS AMC MUST RE | | | | | | |
| | | | SPONSE TO ANYEMERGENCY CALL OR | | | | | | |
| | | | BREAKDOWN CALL RELATED TO ANY EQUIPMENT | | | | | | |
| | | | FALLING UNDERTHIS CONTRACT WITHIN 30 | | | | | | |
| | | | MINUTES AFTER THE RECEIP | | | | | | |
| | | | T OF THE NOTIFICATION ASPER THE TWO SLA | | | | | | |
| | | | CONDITIONS MENTIONED IN THIS | | | | | | |
| | | | CONTRACT.DEWA-CONFIDENTIAL##THE | | | | | | |
| | | | CONTRACTOR WHO ACCEPTS AND SIGN | | | | | | |
| | | | ED THIS AMC MUST RECEIVE EMERGENCYCALLS | | | | | | |
| | | | FROM THE CLIENT 24/7 AND ALL THE YEAR ROUND | | | | | | |
| | | | TILL THE EXPIRY OFTHIS AMC.##IF DEWA DECIDED | | | | | | |
| | | | ТО | | | | | | |
| | | | RENEW THE ANNUAL MAINTENANCE CONTRACT | | | | | | |
| | | | WITH THESAME CONTRACTOR FOR THE NEXT | | | | | | |
| | | | YEAR, THE EXISTING CONTRACTOR MUST | | | | | | |
| | | | CONTINUETO FOLLOW THE | | | | | | |
| 1 | | | TERMS MENTIONED IN THIS CONTRACT UNTIL THE | | 1 | | | | |



RFQ NUMBER : 2332501677

DATE : 07.07.2025

REQ No : 1032503121

REQ TITLE : COMPREHENSIVE AMC

DELIVERY LOCATION

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|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | NEW CONTRACT ISACCEPTED & SIGNED.##THE | | | | | | |
| | | | CONTRACTOR WHO AGREES & SIGNED THIS AMC | | | | | | |
| | | | MUST PROVI | | | | | | |
| | | | DE COMPETENTSUPERVISOR TO SUPERVISE ALL | | | | | | |
| | | | MAINTENANCE ACTIVITIES RELATED TO | | | | | | |
| | | | THEEQUIPMENT UNDER THIS CONTRACT. FAILING | | | | | | |
| | | | TO PROVIDE A COM | | | | | | |
| | | | PETENT SUPERVISORTO SUPERVISE ANY | | | | | | |
| | | | MAINTENANCE ACTIVITIES AS MENTIONED IN THIS | | | | | | |
| | | | PARAGRAPHWILL SUBJECT THE WORK TO BE | | | | | | |
| | | | UNDER EVALUATION | | | | | | |
| | | | BY DEWA ENGINEERS TO BEAPPROVED OR | | | | | | |
| | | | REJECTED.##ALL PPM ACTIVITIES CARRIED OUT BY | | | | | | |
| | | | THE CONTRACTOR WHO AGREES & SIGNSTHIS | | | | | | |
| | | | AMC MUST BE CA | | | | | | |
| | | | RRIED OUT AS PER THE APPROVED DEWA CHECK | | | | | | |
| | | | LIST GIVENBY THE APPOINTED DEWA | | | | | | |
| | | | SUPERVISOR.##THE CONTRACTOR WHO AGREES & | | | | | | |
| | | | SIGNS THIS AMC MUS | | | | | | |
| | | | T INCLUDE & SUBMITTHEIR OWN WORK CHECK | | | | | | |
| | | | LIST FOR EVALUATION & VERIFICATION BY DEWA | | | | | | |
| | | | ONQUARTERLY BASIS.##THE CONTRACTOR WHO | | | | | | |
| | | | AGREES & SI | | | | | | |



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DELIVERY LOCATION

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|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | GNS THIS CONTRACT IS REQUIRED TOCONDUCT A | | | | | | |
| | | | SITE VISIT EVERY MONTH TO CHECK THE | | | | | | |
| | | | CHILLERS# CONDITION, CHILLERS OPERATION & TO | | | | | | |
| | | | CONDUCT A | | | | | | |
| | | | PERFORMANCE EVALUATION FOR THECHILLERS | | | | | | |
| | | | AT THE SITE. IN ADDITION TO REPORT ANY | | | | | | |
| | | | ALARMS OR CRITICALTRENDS RELATED TO THE | | | | | | |
| | | | CHILLER#S OPER | | | | | | |
| | | | ATION OR THE HEALTHINESS CONDITIONOF THE | | | | | | |
| | | | EQUIPMENT TO DEWA APPOINTED SUPERVISOR. A | | | | | | |
| | | | REPORT MUST BESUBMITTED AFTER THE | | | | | | |
| | | | MONTHLY SITE VI | | | | | | |
| | | | SIT INSPECTION AND EVALUATIONCOMPLETED TO | | | | | | |
| | | | DEWA APPOINTED SUPERVISOR WITH ALL THE | | | | | | |
| | | | FINDINGS,RECOMMENDATION, CORRECTIVE | | | | | | |
| | | | ACTIONS, ETC. # | | | | | | |
| | | | ##THE CONTRACTOR TO ATTEND UNLIMITED | | | | | | |
| | | | BREAKDOWN CALLS WITHOUT DELAY ASPER SITE | | | | | | |
| | | | REQUIREMENT.##THE CONTRACTOR WHO AGREES | | | | | | |
| | | | & SIGNS THIS A | | | | | | |
| | | | MC MUST SUBMIT THEIRCORRECTIVE | | | | | | |
| | | | MAINTENANCE CHECK LIST AND CONSUMABLE | | | | | | |
| | | | MATERIALS OR ITEMS LISTTO DEWA ENGINEERS | | | | | | |



RFQ NUMBER : 2332501677

DATE : 07.07.2025

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REQ TITLE : COMPREHENSIVE AMC

DELIVERY LOCATION

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|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | FOR EVALUATION AND APP | | | | | | |
| | | | ROVAL.##DESCALING OF THE CONDENSER TUBES | | | | | | |
| | | | AND EVAPORATOR TUBES MUST BE CARRIEDOUT | | | | | | |
| | | | BY THE CONTRACTOR ONCE PER YEAR OR AS PER | | | | | | |
| | | | SITE REQU | | | | | | |
| | | | IREMENT.##EDDY CURRENT TEST TO BE CARRIED | | | | | | |
| | | | OUT BY THE CONTRACTOR FOR | | | | | | |
| | | | CONDENSERTUBES ONCE PER YEAR OR AS PER | | | | | | |
| | | | SITE REQUIREMENT AND REPO | | | | | | |
| | | | RTS TO BESUBMITTED ACCORDINGLY.##BASED ON | | | | | | |
| | | | THE EDDY CURRENT REPORTS CONTRACTOR TO | | | | | | |
| | | | BE PLUGGED THEDAMAGED CONDENSER TUBES | | | | | | |
| | | | AS PER SITE R | | | | | | |
| | | | EQUIREMENT.##THE CONTRACTOR MUST | | | | | | |
| | | | ARRANGE RECOVERY MACHINE TO RECOVER | | | | | | |
| | | | THEREFRIGERANT IN THE SYSTEM, IF NECESSARY, | | | | | | |
| | | | AS PER SITE REQUIRE | | | | | | |
| | | | MENT.##THE CONTRACTOR MUST RECTIFY ANY | | | | | | |
| | | | LEAKAGE (OIL & REFRIGERANT) IN THESYSTEM AS | | | | | | |
| | | | PER SITE REQUIREMENT.##THE CONTRACTOR | | | | | | |
| | | | MUST SUPPLY | | | | | | |
| | | | REFRIGERANT GAS TO REFILL THE SYSTEM | | | | | | |
| | | | ASPER SITE REQUIREMENT.##CORRECTIVE | | | | | | |



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|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | MAINTENANCE REPORTS TO BE SUBMITTED | | | | | | |
| | | | WITHIN THREE WORKINGDA | | | | | | |
| | | | YS WITH THEIR OWN SERVICE REPORT TO DEWA | | | | | | |
| | | | SUPERVISOR FOR VERIFICATIONAND | | | | | | |
| | | | RECORD##DEWA HAS THE RIGHT TO REQUEST A | | | | | | |
| | | | COMPREHENSIVE REPORT | | | | | | |
| | | | FOR ANY ACTIVITYCARRIED OUT BY THE | | | | | | |
| | | | CONTRACTOR TO THE EQUIPMENT OR ITS | | | | | | |
| | | | RELATEDAUXILIARIES FALLING UNDER THIS | | | | | | |
| | | | CONTRACT. THE REPORT MU | | | | | | |
| | | | ST BE PRESENTED &SUBMITTED WITH SUFFICIENT | | | | | | |
| | | | INFORMATION, PICTURES, AND VIDEOS OF THE | | | | | | |
| | | | WORKPROCESS AND PROCEDURES CARRIED | | | | | | |
| | | | OUT.##BUILDIN | | | | | | |
| | | | G MAINTENANCE CONTRACT TO BE HANDED OVER | | | | | | |
| | | | AFTER THE AMC TENUREIF THE AMC AWARDED TO | | | | | | |
| | | | ANOTHER PARTY FOR UPCOMING YEAR WITH | | | | | | |
| | | | PRESENCE OFD | | | | | | |
| | | | EWA SUPERVISOR ALSO SNAG TO BE CLEARED | | | | | | |
| | | | WITHIN 15 DAYS DEWA SUPERVISORWILL | | | | | | |
| | | | EVALUATE SNAGS WHICH IS VALID OR INVALID, IF | | | | | | |
| | | | FAILED TO CLE | | | | | | |
| | | | AR THESNAGS AS PER SLA, DEWA WILL GET THE | | | | | | |



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|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | RECTIFICATION DONE THROUGH THIRDPARTY AND | | | | | | |
| | | | THE RESPECTIVE COST SHALL BE DEDUCTED | | | | | | |
| | | | FROM PAYME | | | | | | |
| | | | NT.##THE CONTRACTOR WHO AGREES & SIGNS | | | | | | |
| | | | THIS AMC MUST PROVIDE VALIDCALIBRATION | | | | | | |
| | | | CERTIFICATES FOR ALL MEASURING | | | | | | |
| | | | INSTRUMENTATION, EQUIPM | | | | | | |
| | | | ENTUSED IN MAINTENANCE ACTIVITY OR ANY | | | | | | |
| | | | CALIBRATION DEVICES USED INMAINTENANCE | | | | | | |
| | | | ACTIVITY SUCH AS MANIFOLD GAUGE, CLAMP | | | | | | |
| | | | METER AND MULTI | | | | | | |
| | | | METERS ETC##CONTRACTOR TO SHARE | | | | | | |
| | | | OFFICIAL EMAIL ID /CALL CENTER NUMBER TO | | | | | | |
| | | | DEWA FORFORWARDING AND REGISTERING | | | | | | |
| | | | COMPLAINTS.##THE CONT | | | | | | |
| | | | RACT CAN BE TERMINATED BY EMPLOYER#S | | | | | | |
| | | | CONVENIENCE WITH SEVENDAYS WRITTEN | | | | | | |
| | | | NOTICE TO THE CONTRACTOR WITHOUT | | | | | | |
| | | | EXPLAINING ANY REASON FORTE | | | | | | |
| | | | RMINATION. THE CONTRACTOR WILL SUBMIT THE | | | | | | |
| | | | INVOICE BASED ON ACTUAL WORKDONE AT SITE | | | | | | |
| | | | AND APPLICABLE DUE PAYMENT WILL BE | | | | | | |
| | | | RELEASED BASED | | 1 | | | | |



RFQ NUMBER : 2332501677

DATE : 07.07.2025

REQ No : 1032503121

REQ TITLE : COMPREHENSIVE AMC

DELIVERY LOCATION

CLOSING DATE : 11.07.2025

CLOSING TIME : 10:00:00

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|------------------------------------|-----|-----|--------------|----------|------------|----------------|
| | | | ONEMPLOYER VERIFICATION AND CONFIR | | | | | | |

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

COMPREHENSIVE AMC

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.



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DELIVERY LOCATION

CLOSING DATE : 11.07.2025

CLOSING TIME : 10:00:00

SUPPLIER'S REMARKS:

SUPPLIER'S SIGNATURE AND STAMP