

RFQ NUMBER : 2332501685

DATE : 07.07.2025

REQ No : 1032503190

REQ TITLE : COMPREHENSIVE ANNUAL

DELIVERY LOCATION

CLOSING DATE : 11.07.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| 1 | | ITEM-00001 | COMPREHENSIVE ANNUAL MAINTENANCE OF | 4 | JOB | | | | |
| | | | HVAC SYSTEM AT AL QUOZ | | | | | | |
| | | | SUSTAINABLEBUILDING.A. SCOPE OF WORK: | | | | | | |
| | | | -##THE CONTRACTOR IS REQUIRED TO Q | | | | | | |
| | | | UOTE LUMP SUM PRICE FOR | | | | | | |
| | | | COMPREHENSIVEMAINTENANCE OF HVAC SYSTEM | | | | | | |
| | | | (AHU, FCU, FAHU, DX TYPE UNIT, SPLIT AC, | | | | | | |
| | | | FREESTANDING UNITS, CHILLED | | | | | | |
| | | | & CONDENSER WATER PUMPS, VFD AND | | | | | | |
| | | | CONTROL PANELSFOR AHU, AHU, CHILLED & | | | | | | |
| | | | CONDENSER WATER PUMPS PUMPS AND COOLING | | | | | | |
| | | | TOWERFANS, PRESSURIZ | | | | | | |
| | | | ATION UNITS, AIR CURTAIN, DRINKING WATER | | | | | | |
| | | | COOLERS, DOMESTIC WATER COOLED, CHILLED | | | | | | |
| | | | WATER PIPE INSULATION ETC) INCLUDINGSPARE | | | | | | |
| | | | PARTS SU | | | | | | |
| | | | CH AS REPLACEMENT OF COMPRESSOR, FAN | | | | | | |
| | | | MOTOR, ACTUATOR, CONTACTOR, RELAY, | | | | | | |
| | | | CAPACITOR, BELTS, PULLEY, FILTERS, | | | | | | |
| | | | STRAINERS,ELECTRONIC BOARD | | | | | | |
| | | | , THERMOSTAT, ETC###THE QUOTATION WILL BE | | | | | | |
| | | | SUBMITTED AS PER DEWA SPECIFICATION AND | | | | | | |
| | | | SURVEYONLY.##THE SPARE PARTS REQUIRED BY | | | | | | |



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| | | | THE CONTR | | | | | | |
| | | | ACTOR TO CARRY OUT THERECTIFICATION | | | | | | |
| | | | ACTIVITY SHOULD BE ARRANGED AT THE | | | | | | |
| | | | EARLIEST & BEFORE THEACTIVITY STARTS ON THE | | | | | | |
| | | | EQUIPMENT.##IF TH | | | | | | |
| | | | E CONTRACTOR SHOULD KEEP SPARE PARTS IN | | | | | | |
| | | | THE BUILDING TO KEEP THEEQUIPMENT DOWN | | | | | | |
| | | | TIME TO MINIMUM, THE SPARE PARTS MUST BE | | | | | | |
| | | | KEPT IN A PR | | | | | | |
| | | | OPERPLACE & STORED CORRECTLY AND IN A | | | | | | |
| | | | PROPER PLACE WITHIN THE BUILDINGPREMISES | | | | | | |
| | | | TO PREVENT ANY DAMAGE OR WARE OR | | | | | | |
| | | | EXPOSURE TO ANY ELEM | | | | | | |
| | | | ENT THATCAN CAUSE A DAMAGE TO THE SPARE | | | | | | |
| | | | PART.##THE SPARE PARTS PROVIDED BY THE | | | | | | |
| | | | CONTRACTOR MUST BE GENUINE SPARESFROM | | | | | | |
| | | | OEM OR OEM RECO | | | | | | |
| | | | MMENDED VENDORS AND APPROVED BY DEWA | | | | | | |
| | | | ENGINEERS.##THE CONTRACTOR WHO ACCEPTS & | | | | | | |
| | | | SIGN THIS AMC MUST PROVIDE ONE SENIORHVAC | | | | | | |
| | | | TECHNICIAN (| | | | | | |
| | | | WITH BMS KNOWLEDGE) AND ONE SENIOR | | | | | | |
| | | | ELECTRICIAN (WITHBMS KNOWLEDGE) FOR | | | | | | |



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| | | | OPERATING & MAINTAINING THE EQUIPMENT | | | | | | |
| | | | INCLUDINGREPLACEMENT OF | | | | | | |
| | | | ELECTRICAL ACCESSORIES SUCH AS LIGHTS, | | | | | | |
| | | | SOCKETS, ETC.(ELECTRICAL MATERIALS WILL BE | | | | | | |
| | | | PROVIDED BY DEWA) FROM 06.00 AM TO 05:00PM | | | | | | |
| | | | MONDAY | | | | | | |
| | | | TO SUNDAY. THE TECHNICIANS SHALL BE | | | | | | |
| | | | SELECTED BY DEWA ENGINEER.SYSTEMS TO BE | | | | | | |
| | | | ATTENDED AS FOLLOWS:##CHILLER | | | | | | |
| | | | PLANTS.##BMS.##HVAC.##ELE | | | | | | |
| | | | CTRICAL.##MEP DAILY COMPLAINTS##DURING PPM | | | | | | |
| | | | ACTIVITIES CONTRACTOR TO PROVIDE SUFFICIENT | | | | | | |
| | | | MANPOWER TOCARRY OUT PREVENTIVE | | | | | | |
| | | | MAINTENANCE A | | | | | | |
| | | | ND TO BE COMPLETED AS PER THE | | | | | | |
| | | | DEWASCHEDULE WITHOUT DELAY.##DURING PPM | | | | | | |
| | | | ACTIVITIES FOR THE HVAC SYSTEM, | | | | | | |
| | | | CONTRACTORS VERIFY THECONDITIO | | | | | | |
| | | | N OF ALL VALVES, INCLUDING BUTTERFLY VALVES, | | | | | | |
| | | | GATE VALVES, ANDMOTORIZED VALVES. THIS | | | | | | |
| | | | INCLUDES CONDUCTING A DETAILED | | | | | | |
| | | | INSPECTION, APPLYI | | | | | | |
| | | | NG LUBRICATION WHERE NECESSARY, AND | | 1 | | | | |



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| | | | PROVIDING A COMPREHENSIVEREPORT ON THE | | | | | | |
| | | | OPERATIONAL STATUS OF EACH VALVE, | | | | | | |
| | | | ADDITIONALLY, IF ANYVAL | | | | | | |
| | | | VES ARE FOUND TO BE FAULTY OR | | | | | | |
| | | | MALFUNCTIONING, THEY MUST BE | | | | | | |
| | | | REPORTEDIMMEDIATELY TO THE DEWA | | | | | | |
| | | | SUPERVISOR. UPON APPROVAL, THE REPLACEMEN | | | | | | |
| | | | T OFDEFECTIVE VALVES SHOULD BE CARRIED OUT | | | | | | |
| | | | WITHOUT DELAY TO ENSURE THECONTINUED | | | | | | |
| | | | EFFICIENCY OF THE SYSTEM.##DURING PPM | | | | | | |
| | | | ACTIVITIES FOR | | | | | | |
| | | | THE HVAC SYSTEM, THE CONTRACTOR TO APPLY | | | | | | |
| | | | ORREPAINT THE NECESSARY EQUIPMENT AS PER | | | | | | |
| | | | SITE REQUIREMENTS. THIS INCLUDES,BUT IS NOT | | | | | | |
| | | | LIMIT | | | | | | |
| | | | ED TO, CHILLER UNITS, PUMPS, PIPE SUPPORTS, | | | | | | |
| | | | VALVEBODIES, FAHU, AHU AND OTHER HVAC | | | | | | |
| | | | COMPONENTS THAT REQUIRE | | | | | | |
| | | | SURFACEPROTECTION AND AEST | | | | | | |
| | | | HETIC MAINTENANCE.##IT#S MANDATORY FOR THE | | | | | | |
| | | | CONTRACTOR TO MAINTAIN DAILY LOGS FOR | | | | | | |
| | | | THECHILLER PLANTS SUCH AS CHILLERS, | | | | | | |
| | | | COOLING TOWERS, | | | | | | |



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| | | | CHILLED & CONDENSERWATER PUMPS, CHEMICAL | | | | | | |
| | | | DOSING SYSTEMS, CHLORINE DOSING SYSTEM | | | | | | |
| | | | AND THESELOGS MUST BE COMPILED AND | | | | | | |
| | | | SUBMITTED TO THE | | | | | | |
| | | | CONCERNED DEWA SUPERVISOR FORREVIEW | | | | | | |
| | | | AND RECORD.##ALL THE MATERIALS THAT WILL BE | | | | | | |
| | | | PROVIDED BY THE CONTRACTOR FOR THE USEIN | | | | | | |
| | | | ANY ACTIVI | | | | | | |
| | | | TY RELATED TO THIS AMC SCOPE OF WORK MUST | | | | | | |
| | | | BE CONFIRMED ANDAPPROVED PRIOR BY DEWA | | | | | | |
| | | | ENGINEERS AND AS PER THE LATEST | | | | | | |
| | | | STANDARDSAPPROVED A | | | | | | |
| | | | ND IMPLEMENTED IN | | | | | | |
| | | | DEWA.DEWA-CONFIDENTIAL##IT#S MANDATORY | | | | | | |
| | | | FOR THE CONTRACTOR WHO WILL ACCEPT & SIGN | | | | | | |
| | | | THIS AMCCONTRACT TO TAKE ALL PREC | | | | | | |
| | | | AUTIONS AND SAFETY MEASURES WHEN | | | | | | |
| | | | CARRYING OUTANY KIND OF ACTIVITY RELATED TO | | | | | | |
| | | | THIS AMC SCOPE OF WORK.##ITS MANDATORY | | | | | | |
| | | | FOR THE CONTRACT | | | | | | |
| | | | OR WHO WILL ACCEPT & SIGN THIS | | | | | | |
| | | | ANNUALMAINTENANCE CONTRACT TO CARRIED | | | | | | |
| | | | OUT ANY ACTIVITY RELATED TO THISCONTRACT | | | | | | |



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|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | SCOPE OF WORK IN WAY T | | | | | | |
| | | | HAT MUST NOT CAUSE ANY DAMAGE, | | | | | | |
| | | | FAILURE,WARE, BREAKDOWN AND MALFUNCTION | | | | | | |
| | | | TO ANY OF THE EXISTING EQUIPMENT/STRUCTURE | | | | | | |
| | | | OR ANY PROPERTIES | | | | | | |
| | | | OF DEWA.##THE CONTRACTOR WHO ACCEPTS | | | | | | |
| | | | AND SIGNS THIS AMC MUST DEPLOY AND | | | | | | |
| | | | PROVIDEKNOWLEDGEABLE & PROFESSIONAL AC | | | | | | |
| | | | TECHNICIANS FOR CARRY | | | | | | |
| | | | ING OUT THEMAINTENANCE WORK & ANY RELATED | | | | | | |
| | | | MAINTENANCE ACTIVITY TO THE | | | | | | |
| | | | EQUIPMENT.##THE CONTRACTOR WHO ACCEPTS & | | | | | | |
| | | | SIGN THIS AMC MUST CL | | | | | | |
| | | | EAN CHILLED WATERPIPELINES, CONDENSER | | | | | | |
| | | | WATER PIPELINES, RELATED STRAINERS AND | | | | | | |
| | | | SIDEFILTRATION SYSTEM FILTERS AS PER SITE | | | | | | |
| | | | REQUIREMENT & | | | | | | |
| | | | AS PER DEWA SITESUPERVISOR.##CONTRACTOR | | | | | | |
| | | | TO REPORT & REPLACE THE DAMAGED | | | | | | |
| | | | CONDENSER WATER & CHILLEDWATER STRAINERS | | | | | | |
| | | | AS PER SITE REQUIR | | | | | | |
| | | | EMENT.##CONTRACTOR TO REPORT & BE | | | | | | |
| | | | REPLACE THE DAMAGED AHU, FAHU, FCU & | | | | | | |



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| | | | SIDESTREAM FILTRATION SYSTEM FILTERS BAG | | | | | | |
| | | | AND PREFILTERS AS PE | | | | | | |
| | | | R SITEREQUIREMENT.##CONTRACTOR TO | | | | | | |
| | | | REPORT, MAINTAIN & REPAIR ALL THE VFD AND | | | | | | |
| | | | CONTROLPANELS IN CASE OF DAMAGE, | | | | | | |
| | | | MALFUNCTION OR FAILURE. | | | | | | |
| | | | ##CONTRACTOR TO REPORT AND REPLACE ALL | | | | | | |
| | | | SIZED & DEFECTIVE VALVES ANDVALVE | | | | | | |
| | | | ACTUATORS SUCH AS DRV, NRV, BUTTERFLY | | | | | | |
| | | | VALVES AND GATE VALVE | | | | | | |
| | | | S FORCHILLED & CONDENSER WATER PIPELINES | | | | | | |
| | | | INCLUDING COOLING TOWER & CHEMICALDOSING | | | | | | |
| | | | SYSTEM PIPES.##CONTRACTOR TO REPORT, | | | | | | |
| | | | ATTEND & REPA | | | | | | |
| | | | IR CHILLED AND CONDENSER WATERPIPELINES | | | | | | |
| | | | LEAKAGES AS PER SITE REQUIREMENT & AS PER | | | | | | |
| | | | SITE SUPERVISORINSTRUCTION.##THE | | | | | | |
| | | | CONTRACTOR SHALL | | | | | | |
| | | | BE RESPONSIBLE FOR REPORTING AND CARRYING | | | | | | |
| | | | OUTREPAIRS OR REPLACEMENT OF CHILLED AND | | | | | | |
| | | | CONDENSER WATER PIPE INSULATIONWITH CLOTH | | | | | | |
| | | | FOSTER | | | | | | |
| | | | AS PER SITE REQUIREMENTS AND INSTRUCTIONS | | 1 | | | | |



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| | | | FROM THESITE SUPERVISOR.##THE CONTRACTOR | | | | | | |
| | | | WHO ACCEPTS AND SIGNED THIS AMC MUST | | | | | | |
| | | | RESPONSE TO | | | | | | |
| | | | ANYEMERGENCY CALL OR BREAKDOWN CALL | | | | | | |
| | | | RELATED TO ANY EQUIPMENT FALLING UNDERTHIS | | | | | | |
| | | | CONTRACT WITHIN 30 MINUTES AFTER THE | | | | | | |
| | | | RECEIPT OF THE N | | | | | | |
| | | | OTIFICATION ASPER THE TWO SLA CONDITIONS | | | | | | |
| | | | MENTIONED IN THIS CONTRACT.##THE | | | | | | |
| | | | CONTRACTOR WHO ACCEPTS AND SIGNED THIS | | | | | | |
| | | | AMC MUST RECEIVE EM | | | | | | |
| | | | ERGENCYCALLS FROM THE CLIENT 24/7 AND ALL | | | | | | |
| | | | THE YEAR ROUND TILL THE EXPIRY OFTHIS | | | | | | |
| | | | AMC.##THE CONTRACTOR WHO AGREES & SIGNED | | | | | | |
| | | | THIS AMC MU | | | | | | |
| | | | ST PROVIDE COMPETENTSUPERVISOR TO | | | | | | |
| | | | SUPERVISE ALL MAINTENANCE ACTIVITIES | | | | | | |
| | | | RELATED TO THEEQUIPMENT UNDER THIS | | | | | | |
| | | | CONTRACT. FAILING TO PROVI | | | | | | |
| | | | DE A COMPETENT SUPERVISORTO SUPERVISE | | | | | | |
| | | | ANY MAINTENANCE ACTIVITIES AS MENTIONED IN | | | | | | |
| | | | THIS PARAGRAPHWILL SUBJECT THE WORK TO BE | | | | | | |
| | | | UNDER EVA | | | | | | |



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| | | | LUATION BY DEWA ENGINEERS TO BEAPPROVED | | | | | | |
| | | | OR REJECTED.##ALL THE TECHNICAL PERSONALS | | | | | | |
| | | | PROVIDED BY THE CONTRACTOR WHO SIGNED | | | | | | |
| | | | &ACCEPTED TH | | | | | | |
| | | | IS AMC SHALL BE APPROVED BY DEWA ENGINEERS | | | | | | |
| | | | RESPONSIBLE FORTHE RELATED SCOPE OF | | | | | | |
| | | | WORK.##DEWA HAS THE RIGHT TO REQUEST A | | | | | | |
| | | | COMPREHENSIVE | | | | | | |
| | | | REPORT FOR ANY ACTIVITYCARRIED OUT BY THE | | | | | | |
| | | | CONTRACTOR TO THE EQUIPMENT OR ITS | | | | | | |
| | | | RELATEDAUXILIARIES FALLING UNDER THIS | | | | | | |
| | | | CONTRACT. THE REP | | | | | | |
| | | | ORT MUST BE PRESENTED &SUBMITTED WITH | | | | | | |
| | | | SUFFICIENT INFORMATION, PICTURES, AND | | | | | | |
| | | | VIDEOS OF THE WORKPROCESS AND | | | | | | |
| | | | PROCEDURES CARRIED OUT.##A | | | | | | |
| | | | LL PPM ACTIVITIES CARRIED OUT BY THE | | | | | | |
| | | | CONTRACTOR WHO AGREES & SIGNSTHIS AMC | | | | | | |
| | | | MUST BE CARRIED OUT AS PER THE APPROVED | | | | | | |
| | | | DEWA CHECK LIST G | | | | | | |
| | | | IVENBY THE APPOINTED DEWA | | | | | | |
| | | | SUPERVISOR.##THE CONTRACTOR WHO AGREES & | | | | | | |
| | | | SIGNS THIS AMC MUST INCLUDE & SUBMITTHEIR | | | | | | |



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| | | | OWN WORK CHECK LIST FOR | | | | | | |
| | | | EVALUATION & VERIFICATION BY DEWA | | | | | | |
| | | | ONQUARTERLY BASIS.##PPM REPORTS SOFT | | | | | | |
| | | | COPY TO BE SUBMITTED BEFORE 10TH OF EVERY | | | | | | |
| | | | MONTHALONG WITH DE | | | | | | |
| | | | TAILS (ASSET NUMBER, MODEL NUMBER, SERIAL | | | | | | |
| | | | NUMBER, DATE, QUANTITY & QUARTER, | | | | | | |
| | | | MAJOR/MINOR) AFTER VERIFICATION OF DEWA | | | | | | |
| | | | CONCERNSUPERVISOR | | | | | | |
| | | | .##CONTRACTOR TO SHARE OFFICIAL EMAIL ID | | | | | | |
| | | | /CALL CENTER NUMBER TO DEWA | | | | | | |
| | | | FORFORWARDING AND REGISTERING | | | | | | |
| | | | COMPLAINTS.##THE CONTRACTOR WHO A | | | | | | |
| | | | GREES & SIGNS THIS AMC MUST PROVIDE | | | | | | |
| | | | VALIDCALIBRATION CERTIFICATES FOR ALL | | | | | | |
| | | | MEASURING INSTRUMENTATION, EQUIPMENTUSED | | | | | | |
| | | | IN MAINTENANCE AC | | | | | | |
| | | | TIVITY OR ANY CALIBRATION DEVICES USED | | | | | | |
| | | | INMAINTENANCE ACTIVITY SUCH AS MANIFOLD | | | | | | |
| | | | GAUGE, CLAMP METER AND MULTIMETERS | | | | | | |
| | | | ETCDEWA-CONFIDE | | | | | | |
| | | | NTIAL##CORRECTIVE MAINTENANCE REPORTS TO | | | | | | |
| | | | BE SUBMITTED WITHIN THREE WORKINGDAYS | | | | | | |



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CLOSING TIME : 10:00:00

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| | | | WITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATIONAND RECORD.##ALL CONTRACTOR TO SHARE DAILY COMPLAINT ATTENDED LIST ON DAILY BASISBEFORE COB. THE DAILY COMPLAIN LIST MUS T BE SUBMITTED IN A PROPER FORMATAND ADEQUATE INFORMATION, DESCRIPTION, DATE, TIME AND CORRECTIVE ACTION.##THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PREPARE A | | | | | | |

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

COMPREHENSIVE ANNUAL MAINTENANCE OF HVAC SYSTEM AT AL QUOZ SUSTAINABLE BUILDING

Contact: Mohideen / 553810513 Site Visit: 08.07.2025 at 10:00



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CLOSING TIME : 10:00:00

Payment: Quarterly

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

| CI. | IDDI | IEDIG | DEM | ARKS | |
|-----|------|-------|-----|------|--|
| J. | JFFL | JEN 3 | | ANNO | |

SUPPLIER'S SIGNATURE AND STAMP