

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332502293
DATE : 11.09.2025
REQ No : 1032504245
REQ TITLE : AMC for Cooling Towers with S
DELIVERY LOCATION
CLOSING DATE : 17.09.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>DEWA-CONFIDENTIAL COMPREHENSIVE AMC FOR COOLING TOWERS WITH SIDE STREAM AND BASIN CLEANING FILTRATION SYSTEM AT DEWA BMC BUILDING.A.</p> <p>SCOPE OF WORK: -##THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVE AMC OF COOLING TOWERS AND SIDE STREAM & BASIN CLEANING FILTRATION SYSTEM WITH SPARE PARTS (SUCH AS REPLACEMENT OF ALL TYPES OF BUTTERFLY VALVE, GATE VALVE, EQUALIZER VALVE, FLOOD SWITCH, FLOOD VALVE, BELTS, FILTRATION SYSTEM FILTERS, WATER LEVEL SENSORS, CONTROL SWITCH, NOZZLE SPRAY, FAN MOTOR, GEAR BOX, FAN BLADE, FAN REDUCER, BEARING ASSEMBLY SET, CONTROL PANEL, PAINTING, COOLING TOWER BASIN ETC..)##THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEY ONLY.##THE CONTRACTOR IS REQUIRED TO CONDUCT A SITE VISIT EVERY MONTH TO CHECK & INSPECT THE</p>	4	JOB				

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			<p>CONDITION AND THE PERFORMANCE OF THE COOLING TOWERS & THE COOLING TOWERS WATER BASINS, SITE STREAM AND BASIN CLEANING FILTRATION SYSTEM. THE INSPECTION MUST INCLUDE INSPECTING THE COOLING TOWERS# CLEANLINESS, HEALTHINESS, CONDITION AND THE SYSTEM PERFORMANCE OF THE EQUIPMENT. IN ADDITION TO CARRY OUT COOLING TOWERS CLEANING IF NEEDED OR REQUESTED BY DEWA SUPERVISOR RESPONSIBLE FOR THE SITE.## THE CONTRACTOR MUST SUBMIT A DETAILED REPORT AFTER CONDUCTING COOLING TOWERS INSPECTION AND CLEANING TO THE IN-CHARGE SUPERVISOR OF THE SITE.## THE REPORT MUST INCLUDE SUFFICIENT INFORMATION DESCRIBING ANY KIND OF DEFECTS, DAMAGE OR WEAR TO THE EQUIPMENT THAT CAN CAUSE LESS PERFORMANCE IN OPERATING THE EQUIPMENT. IN ADDITION, PICTURES & VIDEOS FOR THE INSPECTION AND</p>						

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			<p>THE CLEANING ACTIVITY TO THE EQUIPMENT.##THE SPARE PARTS REQUIRED BY THE CONTRACTOR TO CARRY OUT THERECTIFICATION OR MAINTENANCE ACTIVITY MUST BE ARRANGED AT THE EARLIEST &BEFORE THE ACTIVITY STARTS ON THE EQUIPMENT IN ORDER TO REDUCE THEDOWNTIME OF THE EQUIPMENT.##IF THE CONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING TO KEEP THEEQUIPMENT DOWN TIME TO MINIMUM, THE SPARE PARTS MUST BE KEPT IN A PROPERPLACE & STORED CORRECTLY AND IN A PROPE R PLACE WITHIN THE BUILDINGPREMISES TO PREVENT ANY DAMAGE OR WARE OR EXPOSURE TO ANY ELEMENT THATCAN CAUSE A DAMAGE TO THE SPARE PAR T.##THE SPARE PARTS PROVIDED BY THE CONTRACTOR MUST BE GENUINE SPARESFROM OEM OR OEM RECOMMENDED VENDORS AND APPROVED BY DEWA ENGINE ERS.##THE CONTRACTOR WHO ACCEPTS & SIGNS</p>						

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			THIS AMC HAS INSPECT, MAINTAIN ANDREPAIR THE COOLING TOWERS RELATED EQUIPMENT SUCH AS VFD, PLC AND CONTROLPANELS. IN ADDITION TO REPORT ANY ISSUE IN THIS EQUIPMENT THAT CAN CAUSEOPERATION INTERRUPTION, PROPER PERFORMANCE OR UNEXPECTED FAILURE &SHUTDOWNS TO THE SITE SUPERVISOR.##DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE SUFFICIENT MANPOWER TOCARRY OUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWASCHEDULE WITHOUT DELAY. (IN CASE THE CONTRACTOR FAILS TO COMPLETE THEJOB A S PER GIVEN AND AGREED SCHEDULE, THEN CONTRACTOR IS LIABLE TO PAYPENALTY AS PER THE PENALTY CLAUSE.)##ALL THE MATERIALS THAT WILL BE PROVIDED BY THE CONTRACTOR FOR THE USEIN ANY ACTIVITY RELATED TO THIS AMC SCOPE OF WORK MUST BE CONFIRMED ANDAPPROVED PRIOR BY DEWA						

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			<p>ENGINEERS AND AS PER THE LATEST STANDARDS APPROVED AND IMPLEMENTED IN DEWA.##ALL PPM ACTIVITIES CARRIED OUT BY THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST BE CARRIED OUT AS PER THE APPROVED DEWA CHECK LIST GIVEN BY THE APPOINTED DEWA SUPERVISOR.##THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST INCLUDE & SUBMIT THEIR OWN WORK CHECK LIST FOR EVALUATION & VERIFICATION BY DEWA ON QUARTERLY BASIS.#</p> <p>#CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FOR FORWARDING AND REGISTERING COMPLAINTS.##THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST SUBMIT THEIR CORRECTIVE MAINTENANCE CHECK LIST AND CONSUMABLE MATERIALS OR ITEMS LIST TO DEWA ENGINEERS FOR EVALUATION AND APPROVAL.##ALL CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKING DAYS ALONG WITH THEIR</p>						

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			<p>OWN SERVICE R EPORT TO DEWA SUPERVISOR FOR VERIFICATION AND RECORD. DEWA-CONFIDENTIAL## THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PROVIDE VALID CALIBRATION CERTIFICATES FOR ALL MEASURING INSTRUMENTATION, EQUIPMENT USED IN MAINTENANCE ACTIVITY, OR ANY CALIBRATION DEVICES USED I N MAINTENANCE ACTIVITY SUCH AS MANIFOLD GAUGE, CLAMP METER AND MULTIMETERS ETC...## THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PR EPARE AND SUBMIT RISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN BEFORE PROCEEDING WORK, SUCH AS PPM AND CORRECTIVE MAINTENANCE.# # ITS MANDATORY FOR THE CONTRACTOR WHO ACCEPT & SIGN THIS ANNUAL MAINTENANCE CONTRACT TO CARRIED OUT ANY ACTIVITY RELATED TO THIS CONTR ACT SCOPE OF WORK IN WAY THAT MUST NOT CAUSE ANY DAMAGE, FAILURE, WARE,</p>						

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			BREAKDOWN AND MALFUNCTION TO ANY OF THE EXISTING EQUIPMENT/STRUCTURE OR ANY PROPERTIES OF DEWA.##THE CONTRACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST DEPLOY AND PROVIDEKNOWLEDGEABLE & PROFESSIONAL TECHNICIANS FOR CARRYING OUT THEMAINTENANCE WORK & ANY RELATED MAINTENANCE ACTIVITY TO THE EQUIPMENT.##THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RESPONSE TO ANYEMERGENCY CALL OR BREAKDOWN CALL RELATED TO ANY EQUIPMENT FALLING UNDERTHIS CONTRACT WITHIN 30 MINUTES AFTER THE RECEIPT OF THE NOTIFICATION ASPER THE TWO SLA CONDITIONS MENTIONED IN THIS CONTRACT.##THE CONTRACTOR WHO AGREES & SIGNED THIS AMC MUST PROVIDE COMPETENTSUPERVISOR TO SUPERVISE ALL MAINTENANCE ACTIVITIES RELATED TO THEEQUIPMENT UNDER THIS CONTR ACT. FAILING TO PROVIDE A COMPETENT						

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			SUPERVISOR TO SUPERVISE ANY MAINTENANCE ACTIVITIES AS MENTIONED IN THIS PARAGRAPH WILL SUBJECT THE WORK TO BE UNDER EVALUATION BY DEWA ENGINEERS TO BE APPROVED OR REJECTED. ## THE CONTRACTOR WHO ACCEPTS & SIGNS THIS AMC MUST SUBMIT THE QUARTERLY STATUS REPORT FOR BUILDING COOLING TOWERS SYSTEMS TO THE SITE SUPERVISOR. THE REPORT MUST INCLUDE ALL THE INFORMATION RELATED TO THE CURRENT CONDITION OF THE EQUIPMENT, ANY CORRECTIVE REPAIR OR MAINTENANCE REQUIRED AND RECOMMENDATION FOR EQUIPMENT REPLACEMENT IF NEEDED. ## BUILDING MAINTENANCE CONTRACT TO BE HANDED OVER AFTER THE AMC TENURE IF THE AMC AWARDED TO ANOTHER PARTY FOR UP TO 1 YEAR WITH PRESENCE OF DEWA SUPERVISOR ALSO SNAG TO BE CLEARED WITHIN 15 DAYS DEWA SUPERVISOR WILL EVALUATE SNAGS WHICH IS VALID OR NOT						

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			<p>NVALID, IF FAILED TO CLEAR THESNAGS AS PER SLA DEWA WILL GET THE RECTIFICATION DONE THROUGH THIRDPARTY AND THE RESPECTIVE COST SHALL BE DEDUCTED FROM PAYMENT.##THE CONTRACT CAN BE TERMINATED BY EMPLOYER#S CONVENIENCE WITH SEVENDAYS WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON FORTERMINATION. THE CONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORKDONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED BASED ONEMPLOYER VERIFICATION AND CONFIRMATION.##THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE/ VISIT.##THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RECEIVE EMERGENCYCALLS FROM THE CLIENT 24/7 AND ALL THE YEAR ROUND TILL THE EXPIRY OFTHIS AMC.##IF DEWA DECIDED TO RENEW THE ANNUAL MAINTENANCE CONTRACT WITH THESAME CONTRACTOR FOR</p>						

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			<p>THE NEXT YEAR, THE EXISTING CONTRACTOR MUST CONTINUE TO FOLLOW THE TERMS MENTIONED IN THIS CONTRACT UNTIL THE NEW CONTRACT IS ACCEPTED & SIGNED.##</p> <p>DEWA HAS THE RIGHT TO REQUEST A COMPREHENSIVE REPORT FOR ANY ACTIVITY CARRIED OUT BY THE CONTRACTOR TO THE EQUIPMENT OR ITS RELATED AUXILIARIES FALLING UNDER THIS CONTRACT. THE REPORT MUST BE PRESENTED & SUBMITTED WITH SUFFICIENT INFORMATION, PICTURES, AND VIDEOS OF THE WORK PROCESS AND PROCEDURES CARRIED OUT.## ALL PPM ACTIVITIES CARRIED OUT BY THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST BE CARRIED OUT AS PER THE APPROVED DEWA CHECK LIST GIVEN BY THE APPOINTED DEWA SUPERVISOR.## THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST INCLUDE & SUBMIT THEIR OWN WORK CHECK LIST FOR EVALUATION & VERIFICATION BY DEWA</p>						

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			ONQUARTERLY BASIS.##THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST CARRY OUT 4 PPM SERVICES (ONE MAJOR AND THREE MINOR SERVICE) IN THE PERIOD OF THE AGREED& SIGNED CONTRACT.##IN CASE OF UN-SATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLEDGIVING 15 DAYS# NOTICE##CONTACT PERSON FOR SITE VISIT MR. AKBAR ALI: 052 86 82151(AKBAR.ALI@DEWA.GOV.AE) AND MR. MO						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

AMC for Cooling Towers with Side Stream and Basin Cleaning Filtration System at DEWA BMC Building.

for more information please contact : Mohideen/ 553810513

Site Visit Date <(>&<)> Time : 15/09/2025 9:00

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Payment Terms : Quarterly, every three months

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP