

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332502330  
**DATE** : 17.09.2025  
**REQ No** : 1032504336  
**REQ TITLE** : ANNUAL MAINTENANCE OF  
**DELIVERY LOCATION**  
**CLOSING DATE** : 23.09.2025  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMATJEBELALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01,02 & 03 PSNAJMA A # 04 PSKHAWANEEJ LOCATIONRASHIDIYA LOCATIONPLEASE CONTACT MR. VISHNU/OMAR (04-3229454/29198) FOR FURTHERCLARIFICATIONS & SITE VISI TAS PER ATTACHED SPECIFICATIONS AND BOQ1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPRE VENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE CONTRACT REQUIRES MAINTENANC E TO BE CARRIED OUT AT FREQUENCIES ASMENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (AS PER TABLE 01 BELOW)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE	1	SET				

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			<p>CLASSIFIED AS MONTHLY, YEARLY VISITS (SEE TABLE 01 BELOW) FOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS A DIFFERENT CHECKLIST (TO BE PROVIDED BY THE CONTRACTOR). THE NUMBER OF VISITS FOR THE ACTIVITIES WILL BE AS PER BELOW TABLE 01.</p> <p>SL NO. VISIT DETAILS NO. OF WEEKS NO. OF VISITS NO. OF DAYS</p> <p>01 MONTHLY VISITS 01 DAY IN EACH MONTH, TO ANY OF THE SITES* 10 VISITS. 10 DAYS.</p> <p>02 HALF YEAR VISITS 02 DAYS TO ALL SITES* 1 IN AN YEAR, EACH IN EVERY 2ND MONTH. (OVERHAULING WORKS)</p> <p>03 YEARLY VISITS 01 DAY TO ALL SITES* IN AN YEAR, EACH IN 6 MONTHS PERIOD. (SEMI OVERHAULING &amp; INSPECTION) 5 VISITS. 5 DAYS.</p> <p>* SITE SHALL BE DECIDED BY DEWA ENGINEER AS PER PLAN &amp; SCHEDULE. THE WORKING TIME FOR EACH VISIT SHALL BE 06.30 AM TO 15.30 (MONDAY TO FRIDAY). THE SERVICE PROVIDER HAS TO</p>						

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			<p>COMPLETE ALL PM PROCEDURES IN TIME.NECESSARY LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR TO COMPLETE ALLPM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SHALL BE CONSIDERED FOR MORE DAYS OR MORE HRS. MAYBE TO COMPLETE THE LISTED PM ACTIVITIES.B.#EMERGENCY COMPLAINTSATTENDING OF EMERGENCY COMPLAINTS AS REPORTED BY DEWA ENGINEER ON 24HRS. X 7 DAY#S BASIS. THE RESPONSE TIME BY THE CONTRACTOR SERVICEENGINEER TO EMERGENCY COMPLAINTS SHALL BE WITHIN 4 HRS. OVER THETELEPHONE BY THE SAME DAY.C.#BREAKDOWN MAINTENANCETHE BREAKDOWN MAINTENANCE REQUIRES FOR SMOOTH OPERATION OF THE COMPLETECHLORINE DIOXIDE SYSTEM WHERE SERVICE ENGINEER ALONG WITH HIS TEAM ISREQUIRED THAT SHALL BE PROVIDED BY THE CONTRACTOR/SERVICE PROVIDER UNDERTHE FOLLOWING TERMS AND</p>						

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			<p>CONDITIONS1.#DEWA ENGINEER SHALL INTIMATE TO CONTRACTOR SERVICE ENGINEER BASED ON THE ACTUAL SERVICE REQUIREMENTS / NOTICE OF DEFECTS (NOD)2.#DEWA ENGINEER SHALL FORWARD THE NOTICE OF DEFECTS (NOD)/PRELIMINARY REPORT TO CONTRACTOR SERVICE ENGINEER3.#THE RESPONSE TIME OF CONTRACTOR SERVICE ENGINEER SHALL BE WITHIN 4HRS OVER THE PHONE. THE ACTUAL SITE VISIT SHALL BE DONE AS PER THE NOTICE OF DEFECTS (NOD) / EMERGENCY REQUIREMENTS AND AGREEMENT BETWEEN DEWA AND CONTRACTOR/SERVICE PROVIDER. IN ANY SITUATION THE ACTUAL SITE VISIT SHALL BE WITHIN 1 DAY4.#SINCE KEY PERFORMANCE INDICATOR (KPI) IS CALCULATING ON THE NOTICE OF DEFECTS (NOD), THEREFORE THE CONTRACTOR SHALL HAVE TO COMPLETE ALL TYPE OF DEFECTS WITHIN 3 WORKING DAYS.5.#IF ANY MINOR DEFECTS OBSERVED</p>						

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			<p>ED THAT SHALL BE RECTIFIED DURING PMACTIVITIES6.#THE CONTRACTOR ENGINEER SHALL ARRANGE HIS TEAM WITH ALL NECESSARYTOOLS FOR TROUBLE SHOOTING AND RECTIFY THE DEFECTS.7.#DURING THE VISITS DEWA ENGINEER SHALL ARRANGE FOR SHUTDOWN/ISOLATIONWITH WATER OPERATION (STAFF ). THE CONTRACTOR ENGINEER RECTIFIES THEDEFECTS AND SUBMITS SERVICE REPORT OF FAILURE.8.#IF THE DEFECT IS FOUND TO BE MAJOR THEN CON TRACTOR HAS TO PROVIDEDETAILED REPORT OF EQUIPMENT BREAKDOWN AND CORRECTIVE ACTIONS REQUIRED.CONTRACTOR TO SUBMIT ACTION PLAN FOR RE CTIFICATION AND SEEK PRIORAPPROVAL FROM CONCERNED DEWA ENGINEER.9.#NECESSARY TOOLS AND OTHER LOGISTICS SHALL BE ARRANGED BY THECONTR ACTOR / SERVICE PROVIDER10.#THE PAYMENTS FOR BREAKDOWN MAINTENANCE SHALL BE PROCESSEDESEPARATELY ON CASE TO CASE</p>						

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			<p>BASIS THROUGH LPO2.0</p> <p>#PRIOR TO SUBMISSION OF BID, THE FOLLOWING SHALL BE DETERMINED CAREFULLY. A) #THE CONTRACTOR SHALL VISIT THE SITE AND MAKE HIMSELF FULLY FAMILIAR WITH THE WORK SCOPE, PLANT ACCESS, FACILITIES, COMPLEXITIES, ETC., BEFORE HE SUBMITS HIS BID. B) #DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER RATES / PRICES DURING AND AFTER THE EXECUTION OF WORKS ORDERED. C) #THE CONTRACTOR WILL BE PROVIDED WITH THE EQUIPMENT SHUTDOWN PROGRAM IF REQUIRED IN COORDINATION WITH WATER OPERATIONS DEPARTMENT. D) #CONTRACTOR WILL HAVE TO MOBILIZE MANPOWER RESOURCES ACCORDING TO THE PLAN SCHEDULE AND BREAKDOWN MAINTENANCE. E) #THE CONTRACTOR SHOULD SUBMIT THE TIME SCHEDULE / BAR CHART INDICATING EACH ACTIVITY. F) #ON COMPLETION OF THE WORK, THE INSPECTION CHECKLIST OF</p>						

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			<p>QUALITYPROCEDURE, WHEREVER APPLICABLE SHOULD BE F ILLED IN AND SUBMITTED.G)#SITE SUPERVISION, COORDINATION OF FIELD ACTIVITIES, SUPPLY OFREQUIRED TECHNICIANS, TOOLS, EQUIPMENTS, TRAN SPORT VEHICLES, TACKLESETC. REQUIRED FOR EXECUTION OF THE CONTRACT WORKS SHALL BE SUITABLYCONSIDERED.3.0#WORK PROCEDUREON RECEIVING OF LPO THE SERVICE PROVIDE/ CONTRACTOR HAS TO FOLLOW THEFOLLOWING STEPSA.SL NO#DESCRIPTION OF WORKS#RESPONSIBLE#REMARKS#1.#PREPARAT ION OF ANNUAL MAINTENANCE SCHEDULE FOR COMPLETE ONE YEAR FORTHE CHLORINE DI OXIDE SYSTEM#CONTRACTOR ENGINEER#TO BE SUBMITTED TODEWA ENGINEER FOR APPROVAL#2.#ARRANGEMENT OF ALL NECESSARY TOOLS#CONTRACTOR ENGINEER##3.#SAFETY REQUIREMENTS (RISK ASSESSMENT, TOOL BOX T ALK)#CONTRACTORENGINEER#TO BE SUBMITTED</p>						

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			TO DEWA ENGINEER FOR APPROVAL#4.#SUBMISSION OF NAME AND OTHER DETAILS OF SERVICE TEAM FOR GATE PASSTO DEWA ENGINEER#CONTRACTOR ENGINEER#1 WEEK BEFORE EACH VISIT FORPROCESSING WITH WO/M&E#5.#SUBMISSION OF SHUTDOWN REQUEST WITH DATE AND TIME AS PER THE PLAN#CONTRACTOR ENGINEER#M& E PLANNING ENGINEER WILL UPDATE IN SAP#6. #ARRANGEMENT OF WORK PERMIT#CONTRACTOR ENGINEER/WORK PERMITSHALL ISSUED AT SITE BY THE STATION OPERATOR#7.#ARRANGE ISOLATION OF EQUIPMENT FOR PM IF REQUIRED#CONTRACTORENGINEER/WORK#8.#CONDUCT PREVENTIVE MAINTENANCE AS PER THE PROCEDURE AND CHECKLIST#CONTRACTOR ENGINEER#M & E ENGINEER SHALL CERTIFY THE ACTUAL WORK DONE AT SITE#9.#TEST THE FUNCTIONALITY OF EACH EQUIPMENT IN THE SYSTEM#CONTRACTORENGINEER/WORK#NOTE FOR ANY ABNORMA						



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			<p>LITIES. MINOR REPAIR ADJUSTMENT SHALLBE DONE BY THE CONTRACTOR DURING PM#10#PREPARE SERVICE REPORT#CONTRACTOR ENGINEER#CHECKLIST SHA LL BESIGNED BY DEWA ENGINEER#11#SUBMIT INVOICE FOR APPROVAL AND FORWARD TO DEWA FOR PAYMENT(ON JOB COMPLETION)#CONTRACTOR ENGINEER#TO BE CLEARED ON QUARTERLY BASIS#B. MANPOWER REQUIREMENTS: TO CARRY OUT THE PM WORKS IN THE SPECIFIED LOCATIONS CHLORINE DI OXIDESYSTE M, THE SERVICE PROVIDER HAS TO ENGAGE THE FOLLOWING CATEGORY TECHNICAL STAFF. ALL THE TECHNICAL STAFF TO BE ENGAGED FOR PM SHALL HAVE SUFFICIENT EXPERIENCE AND SHALL BE CERTIFIED BY THE MANUFACTURER AS OEMAUTHORIZED SERVICE PROVIDER. CV OF EACH STAFF SHALL BE ATTACH ED WITH THEOFFER. TEAM SHALL HAVE 1NO. ENGINEER IN LEAST OR A TEAM OF 1NO.ENGINEER AND TECHNICIANS.ENGINEER (SUBJECT TO</p>						

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			<p>APPROVAL BY DEWA)MUST BE A BACHELOR#S DEGREE HOLDER IN MECHANICAL/ELECTRICAL/ CHEMICAL/INSTRUMENTATION ENGINEERING HAVING LEAST 5 YEARS EXPERIENCE OF TROUBLESHOOTING AND MAINTENANCE OF CHLORINE DI OXIDE SYSTEM /SIMILAR SYSTEM/EQUIPMENT IN UAE/MIDDLE EAST.TECHNICIANS (SUBJECT TO APPROVAL BY DEWA)ITI / DIPLOMA HOLDER IN MECHANICAL/ELECTRICAL/CHEMICAL WITH 3-5 YEARSEXPERIENCE.C.TOOLS REQUIREMENTSTHE MAINTENANCE TEAM SHALL BRING WITH THEM THEIR PERSONAL TOOLBOXES ANDCONSIDER ALL ESSENTIAL TOOLS IN THE TOOL KIT AS REQUIRED FOR EXECUTIONOF MAINTENANCE WORKS NOT LIMITED TO THE BELOW MENTIONED TOOLS.#COMPLETE SET OF SPANNERS.#SCREW DRIVER SETS (DIFFERENT SIZES).#TORQUE WRENCH AND SOCKET SET.#ANY OTHER TOOLS AND ACCESSORIES AS DEEMED NECESSARY FOR</p>						

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			EXECUTION OF MAINTENANCE WORKS AT SITE.D.#BILL OF QUANTITY: AS PER THE ATTACHED SHEET.#SCOPE OF WORKS: AS PER ATTACHED PM CHECKLIST FOR MONTHLY, HALFYEARLY, AND ANNUALLYF.#IMS REQUIREMENTS: THE SERVICE PROVIDER/CONTRACTOR MUST BE ISO CERTIFIED COMPANY. THEY MUST COMPLY WITH DEWA INTEGRATED M						
2		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM AT JEBEL ALI HABAB PHASE # 01 PS HATTA PHASE #01 PS NAJMA PHASE # 01,02 & 03 PS NAJMA A # 04 PS KHAWANEJ LOCATION RASHIDIYA LOCATION PLEASE CONTACT MR. VISHNU/OMAR (04-3229454/29198) FOR FURTHER CLARIFICATIONS & SITE VISIT AS PER ATTACHED SPECIFICATIONS AND BOQ SCOPE OF WORK THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE PREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OF COMPLETE	1	SET				

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			CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQU IRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (AS PER TABLE 01 BELOW)Ø#BREAKDO WN MAINTENANCE (AS PER NOTICE OF DEFECT)						
3		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMATJEBELALALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01,02 & 03 PSNAJM A # 04 PSKHAWANEEJ LOCATIONRASHIDIYA LOCATIONPLEASE CONTACT MR. VISHNU/OMAR (04-3229454/29198) FOR FURTHERCLARIFICATIONS & SITE VISI TAS PER ATTACHED SPECIFICATIONS AND BOQSCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENT IVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQU	1	SET				

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			IRES MAINTENANCE TO BE CARRIED OUT AT FREQUENCIES AS MENTIONED BELOW Ø#ROUTINE PREVENTIVE MAINTENANCE (AS PER TABLE 01 BELOW) Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)						
4		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM AT JEBEL ALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01,02 & 03 PSNAJMA A # 04 PSKHAWANEEJ LOCATION RASHIDIYA LOCATION PLEASE CONTACT MR. VISHNU/OMAR (04-3229454/29198) FOR FURTHER CLARIFICATIONS & SITE VISIT TAS PER ATTACHED SPECIFICATIONS AND BOQ SCOPE OF WORK THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE PREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OF COMPLETE CHLORINE DI OXIDE SYSTEM. THE ANNUAL MAINTENANCE CONTRACT REQUESTS IRES MAINTENANCE TO BE CARRIED OUT AT FREQUENCIES AS MENTIONED BELOW Ø#ROUTINE	1	SET				

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8		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMATJEBELALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01,02 & 03	1	SET				



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SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			<p>LOCATIONPLEASE CONTACT MR. VISHNU/OMAR (04-3229454/29198) FOR FURTHERCLARIFICATIONS &amp; SITE VISI</p> <p>TAS PER ATTACHED SPECIFICATIONS AND BOQSCOPE OF WORKTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (AS PER TABLE 01 BELOW)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)</p>						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

### SPECIAL NOTES / INSTRUCTIONS:

ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM (ISIA)

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332502330  
**DATE** : 17.09.2025  
**REQ No** : 1032504336  
**REQ TITLE** : ANNUAL MAINTENANCE OF  
**DELIVERY LOCATION**  
**CLOSING DATE** : 23.09.2025  
**CLOSING TIME** : 10:00:00

AT JEBELALI HABAB PHASE 01 PS, HATTA PHASE 01 PS, NAJMA PHASE 01,02  
<(>&<)> 03 PS, NAJMA 04 PS, KHAWANEEJ LOCATION AND RASHIDIYA LOCATION  
As per attached BOQ <(>&<)> Technical Specification

### **STANDARD TERMS & CONDITIONS**

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**