

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332502669
DATE : 20.10.2025
REQ No : 1032505073
REQ TITLE : AMC OF CHILLED WATER
DELIVERY LOCATION
CLOSING DATE : 24.10.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COMPREHENSIVE AMC OF CHILLED WATER CHEMICAL TREATMENTS AT JEBEL ALIFAMILY BUILDINGS 1 & 2#SCOPE OF WORK FOR CHILLED WATER CHEMICAL TREATMENTS: -#THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVEANNUAL MAINTENANCE OF CHILLED WATER CHEMICAL TREATMENTS. (INCLUDINGSUPPLY OF CHEMICALS AND REPLACEMENT OF AUTO DOSING PUMPS, CONTROL PANEL,SENSORS, DOSING TUBES IF REQUIRED AS PER SITE REQUIREMENT)#THE PARTIES SHOULD VISIT THE SITE, AND CHECK THE SYSTEMS, ASSESS THEREQUIREMENTS AND TO QUOTE LUMP SUM ACCORDINGLY.#ALL THE MATERIALS IN GENERAL WILL CONFORM AS PER LATEST STANDARDS ANDSHALL BE SUBMITTED TO DEWA FOR ENGINEERS APPROVAL.#TEST THE WATER CHEMICAL ANALYSIS AND ADVISE AND ADD OF THE REQUIREDCHEMICAL. (AT LEAST THREE TYPES OF CHEMICALS FOR CHILLED WATER	4	JOB				

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			SYSTEMINSIDE MS PIPES WATER TEMP 6 DEG. C.)#COMPREHENSIVE ANNUAL MAINTENANCE OF CHILLED WATER CHEMICAL TREATMENTSADD ANTICORROSION CHEMICALS FOR 24 HOURS, TAKE WATER SAMPLES AGAIN,RECYCLE THE CHEMICALS AND OBTAIN THE RESULT.#ADD THE REQUIRED CHEMICALS FOR SOFTENING, ANTICORROSIO N AND TAKESAMPLE AGAIN FOR WATER SAMPLING AND ANALYZING.#EVERY MONTH TAKE WATER SAMPLES AND TEST FOR ANALYZING ALL FACTORSREQUIRED F OR CLOSED CIRCUITS CHILLED WATER SYSTEM TO KEEP WATEREFFICIENCY AT THE 6 DEG. C.#THE CONTRACTOR MUST SUBMIT ANALYZING REPORTS (CHILL ED WATER) AREMONTHLY BASIS. (FROM DM APPROVED LAP)#EVERY THREE-MONTH TEST REPORT TO BE PROVIDED FOR LEGIONELLA FORCHILLED WATER SYST EM.#EVERY THREE-MONTH TEST REPORT TO BE PROVIDED FOR BACTERIA AEROBICCOUNT FOR						

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			ALL CHILLED WATER SYSTEM AS PER DM REGULATION. (AS PER TABLE BELOW) #TEST TO BE PERFORMED FROM DUBAI MUNICIPALITY ACCREDITED LABORATORY ONLY. #IF THE BACTERIA/ LEGIONELLA COUNT WAS FOUND ABOVE THE ACCEPTABLE RANGE, IT HAS TO BE INTIMATED TO THE CONCERNED ENGINEER AND CORRECTIVE MEASURES/PLAN HAS TO BE GIVEN. #KEEP SPARE CHEMICAL GALLONS FROM EACH TYPE (10 GALLONS EACH, TOTAL 30 NOS) SUFFICIENT FOR ONE YEAR. #THE CONTRACTOR TO REMOVE EMPTY CANS AND EXPIRED CHEMICALS AS WELL FROM THE SITE. #DURATION OF THE WATER FLUSHING, TESTING AND ADJUSTING TO COMPLETE ALL WORKS WITHIN TWO MONTHS OF THE WINTER TIME ONLY. #SPARE PARTS REQUIRED TO CARRY OUT THE RECTIFICATION ACTIVITY SHOULD BE ARRANGED AT THE EARLIEST IN ORDER TO KEEP THE EQUIPMENT DOWN TIME TO MINIMUM AND MUST						

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			BE GENUINE SPARES FROM OEMOR OEM RECOMMENDED VENDORS.##DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE MORE MANPOWER TO CARRYOUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWA SCHEDULE.##ALL THE MATERIALS IN GENERA L WILL CONFORM AS PER LATEST STANDARDS ANDSHALL BE SUBMITTED TO DEWA FOR ENGINEERS APPROVAL.##THE CONTRACTOR IS REQUIRED TO TAKE ALL PRECAUTIONS. SO AS NOT, DAMAGEANY OF THE EXISTING EQUIPMENT/ STRUCTURE ETE###SHOULD WE EXPERIENCE A BREAKDOWN IN ANY OF EQUIPMENT/S YSTEM AT ANYTIME OF THE DAY OR NIGHT, YOU WILL RESPOND TO OUR REQUEST WITH YOUR 24HOURS EMERGENCY CALL OUT SYSTEM AVAILABLE 7 DAYS A WEEK ALL YEAR ROUND.RESPONDING TIME TO BREAKDOWN CALLS IS WITHIN 30 MINUTES AFTER RECEIPT OFNOTIFICATION AS PER BELOW TWO SLA CONDI						

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			TIONS.##ALL MAINTENANCE ACTIVITIES SHALL BE PERFORMED IN PRESENCE/SUPERVISION OF COMPETENT SUPERVISOR.##CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FORFORWARDING AND REGISTERING COMPLAINTS.##CONTRACTORS SUBMIT THEIR OWN CHECK LIST FOR THE CORRECTIVEMAINTENANCE AND CONSUMABLE ITEMS TO BE MENTIONED FOR DEWA VERIFICATIONAND RECORD.##CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKINGDAYS WITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATIONAND RECORD.##RISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN TO BE SUBMITTEDBEFORE PROCEEDING WORK, SUCH AS PPM AND CORRECTIVE MAINTENANCE.DEWA-CONFIDENTIAL##BUILDING MAINTENANCE CONTRACT TO BE HANDED OVER AFTER THE AMC TENUREIF THE AMC AWARDED TO ANOTHER PARTY FOR UPCOMING						

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			YEAR WITH PRESENCE OF DEWA SUPERVISOR ALSO SNAG TO BE CLEARED WITHIN 15 DAYS DEWA SUPERVISORWILL EVALUATE SNAGS WHICH IS VALID OR INVALID, IF FAILED TO CL EAR THESNAGS AS PER SLA DEWA WILL GET THE RECTIFICATION DONE THROUGH THIRDPARTY AND THE RESPECTIVE COST SHALL BE DEDUCTED FROM PAYME NT.##THE CONTRACT CAN BE TERMINATED BY EMPLOYER#S CONVENIENCE WITH SEVENDAYS WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON FORTERMINATION. CONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORKDONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEA SED BASED ONEMPLOYER VERIFICATION AND CONFIRMATION.##THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE/ VISIT.##IN CASE OF UNSATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLEDGIVING 15 DAYS#						

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			NOTICE##CONTACT PERSON FOR SITE VISIT MR. AKBAR ALI: 052 868 2151(AKBAR.ALI@DEWA.GOV.AE) AND MR. MOHIDEEN: 055 3810513, 04 3227879(MOHIDEEN.ESMAIL@DEWA.GOV.AE).RECOMMENDED LIMITS FOR CHILLED WATER. SR. NO #TEST NAME #CONTROL LIMIT#1 #PH #8.5 - 11 #2 #CONDUCTIVITY (#S/CM) #< 3000 #3 #TOTAL DISSOLVED SOLIDS (MG/L) #< 2100 #4 #SUSPENDED SOLIDS (MG/L) #< 30 #5 #DISSOLVED IRON (MG/L) #< 0.5 #6 #NITRITE (MG/L NO2) #> 600 #B. SLA CONDITION: -##BASED ON CRITICALITY 1 - EMERGENCY: LIFE, PROPERTY, ENVIRONMENT AND / OR BUSINESSCONTINUITY AT RISK.ITEM: PRIORITY P1 SLA RESPONSE DETAILSPRIORITY: P1- EMERGENCYTIME TO RESPOND: 30 MINUTESTIME TO RESOLVE: 4 HOURSTYPICAL (P1-EMERGENCY PROBLEMS)##SIGNIFICANT IMPACT HAS OCCURRED OR R HAS THE POTENTIAL TO OCCUR TO THECLIENT / BUSINESS OPERATION.##HEALTH AND SAFETY ISSUES. INJURY HAS OCCURRED OR AN						

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			IMMEDIATE THREA TOF INJURY IS PRESENT.##SIGNIFICANT DAMAGE TO PROPERTY HAS OCCURRED.##ANY ENVIRONMENTAL PROBLEM THAT PRESENTS AN IMMEDIATE RISK OFSI GNIFICANT CONTAMINATION OF THE RESIDENCE, WORKPLACE OR ENVIRONMENT.##ANY RISK THAT WOULD ENDANGER SECURITY OF THE PROPERTY AND OCCUP IES.P2 - NON - EMERGENCY; CANNOT WAIT UNTIL NEXT SCHEDULED VISIT WITHOUTHAVING A NEGATIVE IMPACT TO THE CLIENT / BUSINESS OPERATION. ITEM: PRIORITY P2 SLA RESPONSE DETAILSPRIORITY: P2-URGENTTIME TO RESPOND: 30 MINUTESTIME TO RESOLVE: 8 HOURSTYPICAL (P2- URGENT PROB LEMS) DEWA-CONFIDENTIAL##MINOR IMPACT HAS OCCURRED OR HAS POTENTIAL OF OCCURRING TO THE CLIENT/ BUSINESS OPERATION.##POTENTIAL OCCUP ATIONAL HEALTH AND SAFETY ISSUE PRESENTING POSSIBLETHREAT OF INJURY.##ENVIRONMENTAL						

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			ISSUE PRESENTING POTENTIAL RISK OF MINOR CONTAMI NATIONOF RESIDENCE, WORKPLACE OR ENVIRONMENT.P3- ROUTINE: SERVICE THAT CAN WAIT UNTIL A REGULAR VISIT WITHOUT HAVINGA NEGATIVE IMPAC T TO THE CLIENT / BUSINESS OPERATION.ITEM: PRIORITY P3 SLA RESPONSE DETAILSPRIORITY: P3-ROUTINETIME TO RESPOND: 1 DAYTIME TO RESOLVE : 2 DAYSTYPICAL (P3- ROUTINE PROBLEMS)##MINOR PRESENTATION ISSUE.##POTENTIAL OCCUPATIONAL HEALTH AND SAFETY ISSUE.##NO THREAT OF INJURY IS PRESENT.C. GENERAL CONDITION & MOBILIZATION AT SITE OF THE CONTRACT: -##CONTRACTOR SHALL OBTAIN ALL NECESSARY APPROVALS/ CLEA RANCE FROMCONCERNED DEWA ENGINEER/SUPERVISOR BEFORE COMMENCING ANY MAINTENANCEACTIVITIES.##SUPERVISOR SHALL BE RESPONSIBLE FOR THE S AFETY OF MEN/ EQUIPMENTDURING THE						

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			MAINTENANCE ACTIVITIES AND ALSO MUST ENSURE THAT WORKEXECUTED IS OF HIGHEST STANDARD.##CONTRACTOR SHALL TAKE CARE OF ALL RELATED FORMALITIES LIKEMOBILIZATION OF STAFF, ENSURING TOOLS & TEST EQUIPMENT#S ARE AVAILABLEAT SITE FOR CAR RYING OUT THE CORRECTIVE MAINTENANCE ACTIVITIES.##TRANSPORTATION OF STAFF FROM TO SITE SHALL BE ARRANGED BY THECONTRACTOR.##DEWA WIL L NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER PRICEDURING AND AFTER THE EXECUTION OF WORK, UNLESS CLAIM WITH PROPERJUSTIFICATIO N IS APPROVED BY DEWA MANAGEMENT.##CONTRACTOR SHALL BE RESPONSIBLE FOR ANY DISCREPANCIES OR DAMAGES OFTHE EXISTING SYSTEM DURING EXE CUTION OF THE WORK.##CONTRACTOR MUST EXECUTE ALL RELATED WORKS REQUIRED, FOR THE SAFEEXECUTION OF MAINTENANCE ACTIVITY, EVEN THOUGH						

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			NOT MENTIONED EXPLICITLY IN THE ORDER.##COVID-19 PRECAUTION MEASURES TO BE FOLLOWED AS PER DEWA HEALTH & SAFETY DEPARTMENT RECOMMENDATION UNTIL FURTHER NOTICE.##CONTRACTOR STAFF IS REQUIRED TO WEAR PROPER PERSONAL PROTECTIVE EQUIPMENT AT ALL TIME ON THE						
2		ITEM-00001	FAMILY BUILDINGS 2#	4	JOB				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

AMC OF CHILLED WATER CHEMICAL TREATMENTS AT JEBEL ALI FAMILY BUILDINGS 1

<(>&<)> 2

Contact: Mohideen / 553810513

Site Visit: 23 Oct 2025 @ 10:00 AM

Payment: Quarterly basis

STANDARD TERMS & CONDITIONS

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

Page 11 of 12

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- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
 - 2) Quotation to be submitted only in local currency U.A.E Dirhams
 - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
 - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
 - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
 - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP