

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332502774
DATE : 29.10.2025
REQ No : 1032505035
REQ TITLE : AMC Cooling towers
DELIVERY LOCATION
CLOSING DATE : 11.11.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	DEWA-CONFIDENTIAL COMPREHENSIVE ANNUAL MAINTENANCE OF COOLING TOWERS AT RUWAIYAH GARAGE.#INTRODUCTIONTHIS COMPREHENSIVE ANNUAL MAIN TENANCE CONTRACT (AMC) FOR THE COOLINGTOWER SYSTEM OUTLINES THE TERMS AND CONDITIONS FOR THE MAINTENANCE ANDSERVICING OF THE RELATED EQUIPMENT AND SYSTEMS. THIS AGREEMENT ISBETWEEN DUBAI ELECTRICITY AND WATER AUTHORITY (DEWA) AND SERVICEPROVIDERS.THE AMC ENSURES T HAT SERVICES ARE PROVIDED THROUGHOUT THE ONE-YEARCONTRACT TERM, ENSURING THAT ALL EQUIPMENT AND SYSTEMS ARE REGULARLYMAINTAINED, MIN IMIZING DOWNTIME, AND ACHIEVING OPTIMAL PERFORMANCE INLINE WITH DEWA#S OPERATIONAL AND SAFETY STANDARDS. THE CONTRACT COVERSPLANNED PREVENTIVE MAINTENANCE, CORRECTIVE MAINTENANCE, AND EMERGENCYRESPONSE AS REQUIRED, ENSURING THE RELIABLE AND	4	JOB				

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			EFFICIENT OPERATION OF THE COOLING TOWER SYSTEMS ACROSS THE DESIGNATED DEWA FACILITIES. THROUGH THIS AMC, DEWA AIMS TO ENHANCE ASSET LIFE, IMPROVE ENERGY EFFICIENCY, AND MAINTAIN INDOOR ENVIRONMENTAL QUALITY TO SUPPORT THE AUTHORITY'S SUSTAINABILITY OBJECTIVES. THE SERVICE CONTRACTOR SHALL adhere STRICTLY TO THE SCOPE, SCHEDULES, AND PERFORMANCE STANDARDS DEFINED IN THIS CONTRACT, ENSURING THAT ALL MAINTENANCE ACTIVITIES ARE DOCUMENTED AND REPORTED FOR VERIFICATION AND COMPLIANCE. #SCOPE OF WORK: 1. #THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVE AMC OF COOLING TOWERS WITH SPARE PARTS (SUCH AS REPLACEMENT OF ALL TYPES OF BUTTERFLY VALVE, GATE VALVE, EQUALIZER VALVE, FLOOD SWITCH, FLOOD VALVE, BELTS, FILTRATION SYSTEM FILTERS, WATER LEVEL						

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			SENSORS, CONTROL SWITCH, NOZZLE SPRAY, FAN MOTOR, GEAR BOX, FAN BLADES, FAN REDUCER, MOTOR AND FAN PULLEY, BEARING ASSEMBLY SET, CONTROL PANEL, VFD & PLC PANEL, PAINTING, COOLING TOWER BASIN ET C..) 2.#THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SURVEY ONLY. 3.#THE CONTRACTOR IS REQUIRED TO CONDUCT A SITE VISIT EVERY MONTH TO CHECK & INSPECT THE CONDITION AND THE PERFORMANCE OF THE COOLING TOWERS & THE COOLING TOWERS WATER BASINS, SITE STREAM AND BASIN CLEANING FILTRATION SYSTEM. THE INSPECTION MUST INCLUDE INSPECTING THE COOLING TOWERS# CLEANLINESS, HEALTHINESS, DEWA-CONFIDENTIAL CONDITION AND THE SYSTEM PERFORMANCE OF THE EQUIPMENT. IN ADDITION TO CARRY OUT COOLING TOWERS CLEANING IF NEEDED OR REQUESTED BY DEWA SUPERVISOR RESPONSIBLE FOR THE						

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			SITE.4. THE CONTRACTOR MUST SUBMIT A DETAILED REPORT AFTER CONDUCTING COOLINGTOWERS INSPECTIO N AND CLEANING TO THE IN-CHARGE SUPERVISOR OF THE SITE.5. THE REPORT MUST INCLUDE SUFFICIENT INFORMATION DESCRIBING ANY KIND OFDEFEC TS, DAMAGE OR WARE TO THE EQUIPMENT THAT CAN CAUSE LESS PERFORMANCEIN OPERATING THE EQUIPMENT. IN ADDITION, PICTURES & VIDEOS FOR TH EINSPECTION AND THE CLEANING ACTIVITY TO THE EQUIPMENT.6. THE SPARE PARTS REQUIRED BY THE CONTRACTOR TO CARRY OUT THERECTIFICATION O R MAINTENANCE ACTIVITY MUST BE ARRANGED AT THE EARLIEST &BEFORE THE ACTIVITY STARTS ON THE EQUIPMENT IN ORDER TO REDUCE THEDOWNTIME OF THE EQUIPMENT.7. IF THE CONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING TO KEEP THEEQUIPMENT DOWN TIME TO MINIMUM, THE SPARE P						

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			ARTS MUST BE KEPT IN A PROPERPLACE & STORED CORRECTLY AND IN A PROPER PLACE WITHIN THE BUILDINGPREMISES TO PREVENT ANY DAMAGE OR WAR E OR EXPOSURE TO ANY ELEMENT THATCAN CAUSE A DAMAGE TO THE SPARE PART.8. THE SPARE PARTS PROVIDED BY THE CONTRACTOR MUST BE GENUINE SPARESFROM OEM OR OEM RECOMMENDED VENDORS AND APPROVED BY DEWA ENGINEERS.9. THE CONTRACTOR WHO ACCEPTS & SIGNS THIS AMC HAS INSPECTE D, MAINTAINEDAND REPAIRED THE COOLING TOWERS RELATED EQUIPMENT SUCH AS VFD, PLC ANDCONTROL PANELS. IN ADDITION, TO REPORT ANY ISSUE IN THIS EQUIPMENT THATCAN CAUSE OPERATION INTERRUPTION, PROPER PERFORMANCE OR UNEXPECTEDFAILURE & SHUTDOWNS TO THE SITE SUPERVISOR.1 0. DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE SUFFICIENT MANPOWER TOCARRY OUT PREVENTIVE MAINTENANCE AND TO BE						

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			COMPLETED AS PER THE DEWASCHEDULE WITHOUT DELAY. (IN CASE THE CONTRACTOR FAILS TO COMPLETE THEJOB AS PER GIVEN AND AGREED SCHEDULE, THEN CONTRACTOR IS LIABLE TO PAYPENALTY AS PER THE PENALTY CLAUSE.)11. ALL THE MATERIALS THAT WILL BE PROVIDED BY THE CONTRACTOR FOR USE INANY ACTIVITY RELATED TO THIS AMC SCOPE OF WORK MUST BE CONFIRMED ANDAPPROVED PRIOR BY DEWA ENGINEERS AND AS PER THE LATEST STANDARDSAPPROVED AND IMPLEMENTED IN DEWA.12. ALL PPM ACTIVITIES CARRIED OUT BY THE CONTRACTOR WHO AGREES & SIGNSTHIS AMC MUST BE CARRIED OUT AS PER THE A PPROVED DEWA CHECK LIST GIVENBY THE APPOINTED DEWA SUPERVISOR.DEWA-CONFIDENTIAL1.#THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST IN CLUDE & SUBMITTHEIR OWN WORK CHECK LIST						

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			FOR EVALUATION & VERIFICATION BY DEWA ONQUARTERLY BASIS.2.#CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FOR FORWARDING AND REGISTERING COMPLAINTS.3.#THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST SUBMIT THEIR CORRECTIVE MAINTENANCE CHECK LIST AND CONSUMABLE MATERIALS OR ITEMS LIST TO DEWA ENGINEERS FOR EVALUATION AND APPROVAL.4.#ALL CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKING DAYS ALONG WITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATION AND RECORD.5.#THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PROVIDE VALID CALIBRATION CERTIFICATES FOR ALL MEASURING INSTRUMENTATION, EQUIPMENT USED IN MAINTENANCE ACTIVITY, OR ANY CALIBRATION DEVICES USED IN MAINTENANCE ACTIVITY SUCH AS MANIFOLD GAUGE, CL						

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			AMP METER AND MULTIMETERS ETC...6.#THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PREPARE AND SUBMITRISK ASSESSMENT, METHOD OF STAT EMENT AND ACTION PLAN BEFORE PROCEEDINGWORK, SUCH AS PPM AND CORRECTIVE MAINTENANCE.7.#ITS MANDATORY FOR THE CONTRACTOR WHO ACCEPT & SIGN THIS ANNUALMAINTENANCE CONTRACT TO CARRIED OUT ANY ACTIVITY RELATED TO THISCONTRACT SCOPE OF WORK IN WAY THAT MUST NOT CAUSE A NY DAMAGE, FAILURE,WARE, BREAKDOWN AND MALFUNCTION TO ANY OF THE EXISTING EQUIPMENT/STRUCTURE OR ANY PROPERTIES OF DEWA.8.#THE CONTR ACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST DEPLOY ANDPROVIDE KNOWLEDGEABLE & PROFESSIONAL TECHNICIANS FOR CARRYING OUT THEMaintenance WORK & ANY RELATED MAINTENANCE ACTIVITY TO THE EQUIPMENT.9.#THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RESPONSE						

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			TO ANYEMER GENCY CALL OR BREAKDOWN CALL RELATED TO ANY EQUIPMENT FALLING UNDERTHIS CONTRACT WITHIN 30 MINUTES AFTER THE RECEIPT OF THE NOTIFICA TION ASPER THE TWO SLA CONDITIONS MENTIONED IN THIS CONTRACT.10.#THE CONTRACTOR WHO AGREES & SIGNED THIS AMC MUST PROVIDE COMPETENTS UPERVISOR TO SUPERVISE ALL MAINTENANCE ACTIVITIES RELATED TO THEEQUIPMENT UNDER THIS CONTRACT. FAILING TO PROVIDE A COMPETENT SUPERV ISORTO SUPERVISE ANY MAINTENANCE ACTIVITIES AS MENTIONED IN THIS PARAGRAPHWILL SUBJECT THE WORK TO BE UNDER EVALUATION BY DEWA ENGIN EERS TO BEAPPROVED OR REJECTED.11.#THE CONTRACTOR WHO ACCEPTS & SIGNS THIS AMC MUST SUBMIT THEQUARTERLY STATUS REPORT FOR BUILDING C OOLING TOWERS SYSTEMS TO THE SITESUPERVISOR. THE REPORT MUST INCLUDE						

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			ALL THE INFORMATION RELATED TO THE CURRENT CONDITION OF THE EQUIPMENT, ANY CORRECTIVE REPAIR OR MAINTENANCE REQUIRED AND RECOMMENDATION FOR EQUIPMENT REPLACEMENT IF NEEDED. DEWA-CONFIDENTIAL 1. #BUILDING MAINTENANCE CONTRACT TO BE HANDED OVER AFTER THE AMC TENURE IF THE AMC AWARDED TO ANOTHER PARTY FOR UPCOMING YEAR WITH PRESENCE OF DEWA SUPERVISOR ALSO SNAG TO BE CLEARED WITHIN 15 DAYS DEWA SUPERVISOR WILL EVALUATE SNAGS WHICH IS VALID OR INVALID, IF FAILED TO CLEAR THE SNAGS AS PER SLA DEWA WILL GET THE RECTIFICATION DONE THROUGH THIRD PARTY AND THE RESPECTIVE COST SHALL BE DEDUCTED FROM PAYMENT. 2. #THE CONTRACT CAN BE TERMINATED BY EMPLOYER'S CONVENIENCE WITH SEVEN DAYS WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON FOR TERMINATION. THE CONTRACTOR						

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			WILL SUBMIT THE INVOICE BASED ON ACTUAL WORKDONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED BASED ON EMPLOYER VERIFICATION AND CONFIRMATION.3.#THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE/VISIT.4.#THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RECEIVE EMERGENCY CALLS FROM THE CLIENT 24/7 AND ALL THE YEAR ROUND TILL THE EXPIRY OF THIS AMC.5.#IF DEWA DECIDED						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

AMC Cooling towers

Comprehensive Annual Maintenance of Cooling towers at Ruwaiyah Garage.

Contact: Mohideen / 553810513

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Site Visit: 28 OCT 2025 at 10:00 AM

Payment: Quarterly basis

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
 - 2) Quotation to be submitted only in local currency U.A.E Dirhams
 - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
 - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
 - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
 - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP