

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332502887
DATE : 11.11.2025
REQ No : 1032505076
REQ TITLE : Comprehensive AMC
DELIVERY LOCATION
CLOSING DATE : 19.11.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COOLING TOWERS DEWA-CONFIDENTIAL COMPREHENSIVE AMC FOR COOLING TOWERS WITH SIDE STREAM AND BASIN CLEANING FILTRATION SYSTEM AT RUWAI YAH DP COMPLEX.#INTRODUCTION THIS COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (AMC) FOR THE COOLING TOWER SYSTEM OUTLINES THE TERMS AND CONDITIONS FOR THE MAINTENANCE AND SERVICING OF THE RELATED EQUIPMENT AND SYSTEMS. THIS AGREEMENT IS BETWEEN DUBAI ELECTRICITY AND WATER AUTHORITY (DEWA) AND SERVICE PROVIDERS. THE AMC ENSURES THAT SERVICES ARE PROVIDED THROUGHOUT THE ONE-YEAR CONTRACT TERM, ENSURING THAT ALL EQUIPMENT AND SYSTEMS ARE REGULARLY MAINTAINED, MINIMIZING DOWNTIME, AND ACHIEVING OPTIMAL PERFORMANCE IN LINE WITH DEWA'S OPERATIONAL AND SAFETY STANDARDS. THE CONTRACT COVERS PLANNED PREVENTIVE MAINTENANCE, CORRECTIVE MAINTENANCE, AND	4	JOB				

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			EMERGENCYRESPONSE AS R EQUIRED, ENSURING THE RELIABLE AND EFFICIENT OPERATION OFTHE COOLING TOWER SYSTEMS ACROSS THE DESIGNATED DEWA FACILITIES.THROUGH THI S AMC, DEWA AIMS TO ENHANCE ASSET LIFE, IMPROVE ENERGYEFFICIENCY, AND MAINTAIN INDOOR ENVIRONMENTAL QUALITY TO SUPPORT THEAUTHORITY# S SUSTAINABILITY OBJECTIVES. THE SERVICE CONTRACTOR SHALLADHERE STRICTLY TO THE SCOPE, SCHEDULES, AND PERFORMANCE STANDARDSDEFINED I N THIS CONTRACT, ENSURING THAT ALL MAINTENANCE ACTIVITIES AREDOCUMENTED AND REPORTED FOR VERIFICATION AND COMPLIANCE.#SCOPE OF WORK: #THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVEAMC OF COOLING TOWERS AND SIDE STREAM & BASIN CLEANING FILTRATI ON SYSTEMWITH SPARE PARTS (SUCH AS REPLACEMENT OF ALL TYPES OF BUTTERFLY						

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			VALVE,GATE VALVE, EQUALIZER VALVE, FLOOD SWITCH, FLOOD VALVE, BELTS,FILTRATION SYSTEM FILTERS, WATER LEVEL SENSORS, CONTROL SWITCH, NOZZLESPRAY, FAN MOTOR, GEAR BOX, FAN BLADES, FAN REDUCER, BEARING ASSEMBLYSET, CONTROL PANEL, PAINTING, COOLING TOWER BASIN ETC..)#THE QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION A ND SURVEYONLY.#THE CONTRACTOR IS REQUIRED TO CONDUCT A SITE VISIT EVERY MONTH TOCHECK & INSPECT THE CONDITION AND THE PERFORMANCE OF THE COOLING TOWERS& THE COOLING TOWERS WATER BASINS, SITE STREAM AND BASIN CLEANINGFILTRATION SYSTEM. THE INSPECTION MUST INCLUDE I NSPECTING THE COOLINGTOWERS# CLEANLINESS, HEALTHINESS,DEWA-CONFIDENTIALCONDITION AND THE SYSTEM PERFORMANCE OF THE EQUIPMENT. IN ADD ITION TOCARRY OUT COOLING TOWERS CLEANING						

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			IF NEEDED OR REQUESTED BY DEWASUPERVISOR RESPONSIBLE FOR THE SITE.4. THE CONTRACTOR MUST S UBMIT A DETAILED REPORT AFTER CONDUCTING COOLINGTOWERS INSPECTION AND CLEANING TO THE IN-CHARGE SUPERVISOR OF THE SITE.5. THE REPORT MUST INCLUDE SUFFICIENT INFORMATION DESCRIBING ANY KIND OFDEFECTS, DAMAGE OR WARE TO THE EQUIPMENT THAT CAN CAUSE LESS PERFORMANCEI N OPERATING THE EQUIPMENT. IN ADDITION, PICTURES & VIDEOS FOR THEINSPECTION AND THE CLEANING ACTIVITY TO THE EQUIPMENT.6. THE SPARE PARTS REQUIRED BY THE CONTRACTOR TO CARRY OUT THERECTIFICATION OR MAINTENANCE ACTIVITY MUST BE ARRANGED AT THE EARLIEST &BEFORE THE ACTIVITY STARTS ON THE EQUIPMENT IN ORDER TO REDUCE THEDOWNTIME OF THE EQUIPMENT.7. IF THE CONTRACTOR SHOULD KEEP SPARE PARTS IN THE						

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			BUILDING TO KEEP THEEQUIPMENT DOWN TIME TO MINIMUM, THE SPARE PARTS MUST BE KEPT IN A PROPERPLACE & STORED CORRECTLY AND IN A PROPE R PLACE WITHIN THE BUILDINGPREMISES TO PREVENT ANY DAMAGE OR WARE OR EXPOSURE TO ANY ELEMENT THATCAN CAUSE A DAMAGE TO THE SPARE PAR T.8. THE SPARE PARTS PROVIDED BY THE CONTRACTOR MUST BE GENUINE SPARESFROM OEM OR OEM RECOMMENDED VENDORS AND APPROVED BY DEWA ENGIN EERS.9. THE CONTRACTOR WHO ACCEPTS & SIGNS THIS AMC HAS INSPECTED, MAINTAINEDAND REPAIRED THE COOLING TOWERS RELATED EQUIPMENT SUCH AS VFD, PLC ANDCONTROL PANELS. IN ADDITION, TO REPORT ANY ISSUE IN THIS EQUIPMENT THATCAN CAUSE OPERATION INTERRUPTION, PROPER PERFO RMANCE OR UNEXPECTEDFAILURE & SHUTDOWNS TO THE SITE SUPERVISOR.10. DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE SUFFICIENT						

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			MANPOWER T OCARRY OUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWASCHEDULE WITHOUT DELAY. (IN CASE THE CONTRACTOR FAILS TO COMPLE TE THEJOB AS PER GIVEN AND AGREED SCHEDULE, THEN CONTRACTOR IS LIABLE TO PAYPENALTY AS PER THE PENALTY CLAUSE.)11. ALL THE MATERIALS THAT WILL BE PROVIDED BY THE CONTRACTOR FOR USE INANY ACTIVITY RELATED TO THIS AMC SCOPE OF WORK MUST BE CONFIRMED ANDAPPROVED PRIO R BY DEWA ENGINEERS AND AS PER THE LATEST STANDARDSAPPROVED AND IMPLEMENTED IN DEWA.12. ALL PPM ACTIVITIES CARRIED OUT BY THE CONTRA CTOR WHO AGREES & SIGNSTHIS AMC MUST BE CARRIED OUT AS PER THE APPROVED DEWA CHECK LIST GIVENBY THE APPOINTED DEWA SUPERVISOR.DEWA-C ONFIDENTIAL1.#THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST INCLUDE & SUBMITTHEIR						

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			OWN WORK CHECK LIST FOR EVALUATION & VERIFICATION BY DEWA ON QUARTERLY BASIS.2.#CONTRACTOR TO SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER TO DEWA FOR FORWARDING AND REGISTERING COMPLAINTS.3.#THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST SUBMIT THEIR CORRECTIVE MAINTENANCE CHECK LIST AND CONSUMABLE MATERIALS OR ITEMS LIST TO DEWA ENGINEERS FOR EVALUATION AND APPROVAL.4.#ALL CORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKING DAYS ALONG WITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATION AND RECORD.5.#THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PROVIDE VALID CALIBRATION CERTIFICATES FOR ALL MEASURING INSTRUMENTATION, EQUIPMENT USED IN MAINTENANCE ACTIVITY, OR ANY CALIBRATION DEVICES USED IN MAINTENANCE ACTIVITY SUCH						

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			AS MANIFOLD GAUGE, CLAMP METER AND MULTIMETERS ETC...6.#THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST PREPARE AND SUBMITRISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN BEFORE PROCEEDINGWORK, SUCH AS PPM AND CORRECT IVE MAINTENANCE.7.#ITS MANDATORY FOR THE CONTRACTOR WHO ACCEPT & SIGN THIS ANNUALMAINTENANCE CONTRACT TO CARRIED OUT ANY ACTIVITY RE LATED TO THISCONTRACT SCOPE OF WORK IN WAY THAT MUST NOT CAUSE ANY DAMAGE, FAILURE,WARE, BREAKDOWN AND MALFUNCTION TO ANY OF THE EXI STING EQUIPMENT/STRUCTURE OR ANY PROPERTIES OF DEWA.8.#THE CONTRACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST DEPLOY ANDPROVIDE KNOWLEDG EABLE & PROFESSIONAL TECHNICIANS FOR CARRYING OUT THEMaintenance WORK & ANY RELATED MAINTENANCE ACTIVITY TO THE EQUIPMENT.9.#THE CON						

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			TRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RESPONSE TO ANY EMERGENCY CALL OR BREAKDOWN CALL RELATED TO ANY EQUIPMENT FALLING UNDER HIS CONTRACT WITHIN 30 MINUTES AFTER THE RECEIPT OF THE NOTIFICATION AS PER THE TWO SLA CONDITIONS MENTIONED IN THIS CONTRACT.10.#THE CONTRACTOR WHO AGREES & SIGNED THIS AMC MUST PROVIDE COMPETENT SUPERVISOR TO SUPERVISE ALL MAINTENANCE ACTIVITIES RELATED TO THE EQUIPMENT UNDER THIS CONTRACT. FAILING TO PROVIDE A COMPETENT SUPERVISOR TO SUPERVISE ANY MAINTENANCE ACTIVITIES AS MENTIONED IN THIS PARAGRAPH WILL SUBJECT THE WORK TO BE UNDER EVALUATION BY DEWA ENGINEERS TO BE APPROVED OR REJECTED.11.#THE CONTRACTOR WHO ACCEPTS & SIGNS THIS AMC MUST SUBMIT THE QUARTERLY STATUS REPORT FOR BUILDING COOLING TOWERS SYSTEMS TO THE SITE SUPERVISOR. THE REPORT						

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			MUST INCLUDE ALL THE INFORMATION RELATED TO THE CURRENT CONDITION OF THE EQUIPMENT, ANY CORRECTIVE REPAIR OR MAINTENANCE REQUIRED AND RECOMMENDATIONS FOR EQUIPMENT REPLACEMENT IF NEEDED. DEWA-CONFIDENTIAL 1. #BUILDING MAINTENANCE CONTRACT TO BE HANDED OVER AFTER THE AMC TENURE IF THE AMC AWARDED TO ANOTHER PARTY FOR UPCOMING YEAR WITH PRESENCE OF DEWA SUPERVISOR ALSO SNAG TO BE CLEARED WITHIN 15 DAYS DEWA SUPERVISOR WILL EVALUATE SNAGS WHICH IS VALID OR INVALID, IF FAILED TO CLEAR THE SNAGS AS PER SLA DEWA WILL GET THE RECTIFICATION DONE THROUGH THIRD PARTY AND THE RESPECTIVE COST SHALL BE DEDUCTED FROM PAYMENT. 2. #THE CONTRACT CAN BE TERMINATED BY EMPLOYER'S CONVENIENCE WITH SEVEN DAYS WRITTEN NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON						

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			FOR TERMINATION. THE CONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORK DONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED BASED ON EMPLOYER VERIFICATION AND CONFIRMATION. 3. # THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE / VISIT. 4. # THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RECEIVE EMERGENCY CALLS FROM THE CLIENT 24/7 AND AL						
2		ITEM-00001	SIDE STREAM FILTRATION SYSTEM # COMPREHENSIVE AMC FOR COOLING TOWERS WITH SIDE STREAM AND BASIN CLEANING FILTRATION SYSTEM AT RUWAIYAH DP COMPLEX. FOR MORE INFORMATION CONTACT MOHIDEEN - PHONE : 553810513 SITE VISIT 13/11/2025 9:00	4	JOB				
3		ITEM-00001	BASIN CLEANING FILTRATION SYSTEM #	4	JOB				

TOTAL AMOUNT IN WORDS:

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SPECIAL NOTES / INSTRUCTIONS:

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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Comprehensive AMC
for Cooling Towers with Side Stream and Basin Cleaning Filtration
System at Ruwaiyah DP Complex.

for more information contact Mohideen - Phone : 553810513

Site visit 13/11/2025 9:00

Payment Terms :

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in

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connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP