

RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| 1 | | ITEM-00001 | ANNUAL MAINTENANCE OF CHLORINE DI OXIDE | 1 | SET | | | | |
| | | | (CLO2) SYSTEMIN AL LISAILY RESERVOIR | | | | | | |
| | | | COMPLEXPLEASE CONTACT MR. VISHNU | | | | | | |
| | | | (04-3229454) FOR FURTH | | | | | | |
| | | | ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE | | | | | | |
| | | | SCOPE OF WORK UNDER THE ANNUAL | | | | | | |
| | | | MAINTENANCE CONTRACT INCLUDES | | | | | | |
| | | | ROUTINEPREVENTIVE MAINTENANCE, | | | | | | |
| | | | TROUBLE SHOOTING AND BREAKDOWN | | | | | | |
| | | | MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE | | | | | | |
| | | | SYSTEM.THE ANNUAL MAINTENANCE CONTRACT | | | | | | |
| | | | REQUIRES MAINTENANCE | | | | | | |
| | | | TO BE CARRIED OUTAT FREQUENCIES AS | | | | | | |
| | | | MENTIONED BELOWØ#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCE (MONTHLY)Ø#EMERGENCY | | | | | | |
| | | | COMPLAINTS (AS PER PHONE CAL | | | | | | |
| | | | L /NOTICE OF DEFECT)Ø#BREAKDOWN | | | | | | |
| | | | MAINTENANCE (AS PER NOTICE OF | | | | | | |
| | | | DEFECT)A.#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCETHE ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTEN | | | | | | |
| | | | ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY | | | | | | |
| | | | PREVENTIVE MAINTENANCEFOR EACH PERIODIC | | | | | | |



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| | | | PREVENTIVE MAINTENANCE (PM), THERE IS | | | | | | |
| | | | DIFFERENTCHECKL | | | | | | |
| | | | IST (COPY ATTACHED). THE NUMBER OF VISITS | | | | | | |
| | | | FOR THE ACTIVITIES WILLBE AS PER BELOW | | | | | | |
| | | | TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. | | | | | | |
| | | | OF VISI | | | | | | |
| | | | TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 | | | | | | |
| | | | VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, | | | | | | |
| | | | EACH IN EVERY 3RD MONTH#3 | | | | | | |
| | | | VISITS.#6DAYS.#03#Y | | | | | | |
| | | | EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.#####THE | | | | | | |
| | | | WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM | | | | | | |
| | | | TO 15.30 (MONDAY TOFRIDAY). THE SERVICE | | | | | | |
| | | | PROVIDER HAS TO COMPLETE ALL PM | | | | | | |
| | | | PROCEDURE IN TIME.NECESSARY LOGISTICS | | | | | | |
| | | | SHALL BE ARRANGED BY THE CONTRACTOR TO | | | | | | |
| | | | COMPLETE ALLPM PROCEDUR | | | | | | |
| | | | E IN TIME. NO ADDITIONAL PAYMENT SHALL BE | | | | | | |
| | | | CONSIDERED FOR MOREDAYS OR MORE HRS MAY | | | | | | |
| | | | BE TO COMPLETE THE LISTED PM | | | | | | |
| | | | ACTIVITIES.B.#EMERGEN | | | | | | |
| | | | CY COMPLAINTSATTENDING OF EMERGENCY | | | | | | |
| | | | COMPLAINTS AS REPORTED BY DEWA ENGINEER | | 1 | | | | |



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|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | ON 24 HRSX 7 DAY#S BASIS. THE RESPONSE TIME | | | | | | |
| | | | BY THE CONTR | | | | | | |
| | | | ACTOR SERVICE ENGINEER TOEMERGENCY | | | | | | |
| | | | COMPLAINTS SHALL BE WITHIN 4 HRS OVER THE | | | | | | |
| | | | TELEPHONE BY THESAME DAY.C.#BREAKDOWN | | | | | | |
| | | | MAINTENANCETHE BR | | | | | | |
| | | | EAKDOWN MAINTENANCE REQUIRE FOR SMOOTH | | | | | | |
| | | | OPERATION OF THE COMPLETECHLORINE DIOXIDE | | | | | | |
| | | | SYSTEM WHERE SERVICE ENGINEER ALONG WITH | | | | | | |
| | | | HIS TEAM I | | | | | | |
| | | | SREQUIRED THAT SHALL BE PROVIDED BY THE | | | | | | |
| | | | CONTRACTOR/SERVICE PROVIDER UNDERTHE | | | | | | |
| | | | FOLLOWING TERMS AND CONDITIONS1.#DEWA | | | | | | |
| | | | ENGINEER SHALL IN | | | | | | |
| | | | TIMATE TO CONTRACTOR SERVICE ENGINEER | | | | | | |
| | | | BASED ONTHE ACTUAL SERVICE REQUIREMENTS / | | | | | | |
| | | | NOTICE OF DEFECTS(NOD)2.#DEWA ENGINEER | | | | | | |
| | | | SHALL FORWARD | | | | | | |
| | | | THE NOTICE OF | | | | | | |
| | | | DEFECTS(NOD)/PRELIMINARYREPORT TO | | | | | | |
| | | | CONTRACTOR SERVICE ENGINEER3.#THE | | | | | | |
| | | | RESPONSE TIME OF CONTRACTOR SERVICE | | | | | | |
| | | | ENGINEER SHAL | | | | | | |



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|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | L BE WITHIN 4HRS OVER THE PHONE. THE ACTUAL | | | | | | |
| | | | SITE VISIT SHALL BE DONE AS PER THENOTICE OF | | | | | | |
| | | | DEFECTS (NOD) / EMERGENCY REQUIREMENTS | | | | | | |
| | | | AND | | | | | | |
| | | | AGREEMENT BETWEENDEWA AND | | | | | | |
| | | | CONTRACTOR/SERVICE PROVIDER. IN ANY | | | | | | |
| | | | SITUATION THE ACTUAL SITEVISIT SHALL BE | | | | | | |
| | | | WITHIN 1 DAY4.#SINCE KEY PERFO | | | | | | |
| | | | RMANCE INDICATOR (KPI) IS CALCULATING ON THE | | | | | | |
| | | | NOTICEOF DEFECTS (NOD), THEREFORE THE | | | | | | |
| | | | CONTRACTOR SHALL HAVE TO COMPLETE | | | | | | |
| | | | ALLTYPE OF DEFE | | | | | | |
| | | | CTS WITHIN 3 WORKING DAYS.5.#IF ANY MINOR | | | | | | |
| | | | DEFECTS OBSERVED THAT SHALL BE RECTIFIED | | | | | | |
| | | | DURING PMACTIVITIES6.#THE CONTRACTOR | | | | | | |
| | | | ENGINEER SH | | | | | | |
| | | | ALL ARRANGE HIS TEAM WITH ALL | | | | | | |
| | | | NECESSARYTOOLS FOR TROUBLE SHOOTING AND | | | | | | |
| | | | RECTIFY THE DEFECTS.7.#DURING THE VISITS | | | | | | |
| | | | DEWA ENGINEER SHALL A | | | | | | |
| | | | RRANGE FOR SHUTDOWN/ISOLATIONWITH WATER | | | | | | |
| | | | OPERATION (STAFF). THE CONTRACTOR ENGINEER | | | | | | |
| 1 | | l | RECTIFIES THEDEFECTS AND SUBMITS SERVICE | | | | | | |



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| | | | REPORT O | | | | | | |
| | | | F FAILURE.8.#IF THE DEFECT IS FOUND TO BE | | | | | | |
| | | | MAJOR THEN CONTRACTOR HAS TO | | | | | | |
| | | | PROVIDEDETAILED REPORT OF EQUIPMENT | | | | | | |
| | | | BREAKDOWN AND CORRECTIVE | | | | | | |
| | | | ACTIONS REQUIRED.CONTRACTOR TO SUBMIT | | | | | | |
| | | | ACTION PLAN FOR RECTIFICATION AND SEEK | | | | | | |
| | | | PRIORAPPROVAL FROM CONCERNED DEWA | | | | | | |
| | | | ENGINEER.9.#NECESSARY | | | | | | |
| | | | TOOLS AND OTHER LOGISTICS SHALL BE | | | | | | |
| | | | ARRANGED BY THECONTRACTOR / SERVICE | | | | | | |
| | | | PROVIDER10.#THE PAYMENTS FOR BREAKDOWN | | | | | | |
| | | | MAINTENANCE SHALL BE | | | | | | |
| | | | PROCESSEDSEPARATELY ON CASE TO CASE | | | | | | |
| | | | BASIS THROUGH LPO2.0#PRIOR TO SUBMISSION | | | | | | |
| | | | OF BID, THE FOLLOWING SHALL BE | | | | | | |
| | | | DETERMINEDCAREFULLY.A)#T | | | | | | |
| | | | HE CONTRACTOR SHALL VISIT THE SITE AND MAKE | | | | | | |
| | | | HIMSELF FULLY FAMILIARWITH THE WORK SCOPE, | | | | | | |
| | | | PLANT ACCESS, FACILITIES, COMPLEXITIES, ETC., | | | | | | |
| | | | BEFORE HE SUBMITS HIS BID.B)#DEWA WILL NOT | | | | | | |
| | | | ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE | | | | | | |
| | | | ORDER RATES /PRICES DURING AND AFTER THE | | | | | | |



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| | | | EXECUTION | | | | | | |
| | | | OF WORKS ORDERED.C)#THE CONTRACTOR WILL | | | | | | |
| | | | BE PROVIDED WITH THE EQUIPMENT SHUTDOWN | | | | | | |
| | | | PROGRAMIF REQUIRED IN COORDINATION WITH | | | | | | |
| | | | WATER OPERA | | | | | | |
| | | | TIONS DEPARTMENT.D)#CONTRACTOR WILL HAVE | | | | | | |
| | | | TO MOBILIZE MANPOWER RESOURCES | | | | | | |
| | | | ACCORDING TO THEPLAN SCHEDULE AND | | | | | | |
| | | | BREAKDOWN MAINTENANCEE)#TH | | | | | | |
| | | | E CONTRACTOR SHOULD SUBMIT THE TIME | | | | | | |
| | | | SCHEDULE / BAR CHARTINDICATING EACH | | | | | | |
| | | | ACTIVITY.F)#ON COMPLETION OF THE WORK, THE | | | | | | |
| | | | INSPECTION CHECKL | | | | | | |
| | | | IST OF QUALITYPROCEDURE, WHEREVER | | | | | | |
| | | | APPLICABLE SHOULD BE FILLED IN AND | | | | | | |
| | | | SUBMITTED.G)#SITE SUPERVISION, COORDINATION | | | | | | |
| | | | OF FIELD ACTIVITIES | | | | | | |
| | | | , SUPPLY OFREQUIRED TECHNICIANS, TOOLS, | | | | | | |
| | | | EQUIPMENTS, TRANSPORT VEHICLES, | | | | | | |
| | | | TACKLESETC. REQUIRED FOR EXECUTION OF THE | | | | | | |
| | | | CONTRACT WORKS SH | | | | | | |
| | | | ALL BE SUITABLYCONSIDERED.3.0#WORK | | | | | | |
| | | | PROCEDUREON RECEIVING OF LPO THE SERVICE | | | | | | |



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| | | | PROVIDE/ CONTRACTOR HAS TO FOLLOW | | | | | | |
| | | | THEFOLLOWING STEPSA.SL | | | | | | |
| | | | NO#DESCRIPTION OF | | | | | | |
| | | | WORKS#RESPONSIBLE#REMARKS#1.#PREPARATIO | | | | | | |
| | | | N OF ANNUAL MAINTENANCE SCHEDULE FOR | | | | | | |
| | | | COMPLETE ONE YEAR FORTHE CHLORINE DI | | | | | | |
| | | | OXIDE SYSTEM#CONTRACTOR ENGINEER#TO BE | | | | | | |
| | | | SUBMITTED TODEWA ENGINEER FOR | | | | | | |
| | | | APPROVAL#2.#ARRANGEMENT OF ALL NECESSARY | | | | | | |
| | | | TOOLS#CONTRACTOR ENGIN | | | | | | |
| | | | EER##3.#SAFETY REQUIREMENTS (RISK | | | | | | |
| | | | ASSESSMENT, TOOL BOX | | | | | | |
| | | | TALK)#CONTRACTORENGINEER#TO BE SUBMITTED | | | | | | |
| | | | TO DEWA ENGINEER FOR APPROVAL#4.#SUB | | | | | | |
| | | | MISSION OF NAME AND OTHER DETAILS OF | | | | | | |
| | | | SERVICE TEAM FOR GATE PASSTO DEWA | | | | | | |
| | | | ENGINEER#CONTRACTOR ENGINEER#1 WEEK | | | | | | |
| | | | BEFORE EACH VISIT FORPROC | | | | | | |
| | | | ESSING WITH WO/M&E#5.#SUBMISSION OF | | | | | | |
| | | | SHUTDOWN REQUEST WITH DATE AND TIME AS | | | | | | |
| | | | PER THE PLAN#CONTRACTOR ENGINEER#M& E | | | | | | |
| | | | PLANNING ENGINEER | | | | | | |
| | | | WILL UPDATE IN SAP#6. #ARRANGEMENT OF WORK | | | | | | |



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| | | | PERMIT#CONTRACTOR ENGINEER/WO#WORK | | | | | | |
| | | | PERMITSHALL ISSUED AT SITE BY THE STATION | | | | | | |
| | | | OPERATOR#7.# | | | | | | |
| | | | ARRANGE ISOLATION OF EQUIPMENT FOR PM IF | | | | | | |
| | | | REQUIRED#CONTRACTORENGINEER/WO##8.#CON | | | | | | |
| | | | DUCT PREVENTIVE MAINTENANCE AS PER THE | | | | | | |
| | | | PROCEDURE AND | | | | | | |
| | | | CHECKLIST#CONTRACTOR ENGINEER#M & E | | | | | | |
| | | | ENGINEER SHALL CERTIFY THE ACTUAL WORK | | | | | | |
| | | | DONE AT SITE#9.#TEST THE FUNCTIONALITY OF | | | | | | |
| | | | EACH EQUIPMENT | | | | | | |
| | | | IN THE | | | | | | |
| | | | SYSTEM#CONTRACTORENGINEER/WO#NOTE FOR | | | | | | |
| | | | ANY ABNORMALITIES. MINOR REPAIR ADJUSTMENT | | | | | | |
| | | | SHALLBE DONE BY THE CONTRACTOR DURING | | | | | | |
| | | | PM#10# | | | | | | |
| | | | PREPARE SERVICE REPORT#CONTRACTOR | | | | | | |
| | | | ENGINEER#CHECKLIST SHALL BESIGNED BY DEWA | | | | | | |
| | | | ENGINEER#11#SUBMIT INVOICE FOR APPROVAL | | | | | | |
| | | | AND FORWARD TO D | | | | | | |
| | | | EWA FORPAYMENT(QUARTERLY)#CONTRACTOR | | | | | | |
| | | | ENGINEER#TO BE CLEARED ON | | | | | | |
| | | | QUARTERLYBASIS#B. MANPOWER | | | | | | |



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| | | | REQUIREMENTS: TO CARRY OUT THE PM WORKS | | | | | | |
| | | | IN | | | | | | |
| | | | THE LISAILY RESERVOIR CHLORINE DI | | | | | | |
| | | | OXIDESYSTEM, THE SERVICE PROVIDER HAS TO | | | | | | |
| | | | ENGAGE THE FOLLOWING CATEGORYTECHNICAL | | | | | | |
| | | | STAFF. ALL THE TE | | | | | | |
| | | | CHNICAL STAFF TO BE ENGAGED FOR PM SHALL | | | | | | |
| | | | HAVESUFFICIENT EXPERIENCE AND SHALL BE | | | | | | |
| | | | CERTIFIED BY THE MANUFACTURER AS | | | | | | |
| | | | OEMAUTHORIZED SERVI | | | | | | |
| | | | CE PROVIDER. CV OF EACH STAFF SHALL BE | | | | | | |
| | | | ATTACHED WITH THEOFFER.TEAM SHALL HAVE | | | | | | |
| | | | 1NO. ENGINEER IN LEAST OR A TEAM OF 1NO. | | | | | | |
| | | | ENGINEER ANDT | | | | | | |
| | | | ECHNICIANS.ENGINEER (SUBJECT TO APPROVAL | | | | | | |
| | | | BY DEWA)MUST BE A BACHELOR#S DEGREE | | | | | | |
| | | | HOLDER IN MECHANICAL/ELECTRICAL/ | | | | | | |
| | | | CHEMICAL/INSTRUMENTATI | | | | | | |
| | | | ON ENGINEERING HAVING LEAST 5 YEARS | | | | | | |
| | | | EXPERIENCE OF TROUBLESHOOTING AND | | | | | | |
| | | | MAINTENANCE OF CHLORINE DI OXIDE SYSTEM | | | | | | |
| | | | /SIMILAR SYSTEM/EQUIPM | | | | | | |
| | | | ENT IN UAE/MIDDLE EAST.TECHNICIANS (SUBJECT | | | | | | |



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| | | | TO APPROVAL BY DEWA)ITI / DIPLOMA HOLDER IN | | | | | | |
| | | | MECHANICAL/ELECTRICAL/CHEMICAL WITH 3-5 | | | | | | |
| | | | YEAR | | | | | | |
| | | | SEXPERIENCE.C.TOOLS REQUIREMENTSTHE | | | | | | |
| | | | MAINTENANCE TEAM SHALL BRING WITH THEM | | | | | | |
| | | | THEIR PERSONAL TOOLBOXES ANDCONSIDER ALL | | | | | | |
| | | | ESSENTIAL TOOLS | | | | | | |
| | | | IN THE TOOL KIT AS REQUIRED FOR EXECUTIONOF | | | | | | |
| | | | MAINTENANCE WORKS NOT LIMITED TO THE | | | | | | |
| | | | BELOW MENTIONED TOOLS#COMPLETE SET OF | | | | | | |
| | | | SPANNERS:#S | | | | | | |
| | | | CREW DRIVER SETS (DIFFERENT SIZES).#TORQUE | | | | | | |
| | | | WRENCH AND SOCKET SET-#ANY OTHER TOOLS | | | | | | |
| | | | AND ACCESSORIES AS DEEMED NECESSARY FOR | | | | | | |
| | | | EXECUTION | | | | | | |
| | | | OFMAINTENANCE WORKS AT SITE.D.#BILL OF | | | | | | |
| | | | QUANTITY: AS PER THE ATTACHED | | | | | | |
| | | | SHEETE.#SCOPE OF WORKS: AS PER ATTACHED | | | | | | |
| | | | PM CHECKLIST FOR WEEKLY | | | | | | |
| | | | , MONTHLY, QUARTERLY, HALF YEARLY, AND | | | | | | |
| | | | ANNUALLYF.#IMS REQUIREMENTS: THE SERVICE | | | | | | |
| | | | PROVIDER/CONTRACTOR MUST BE ISOCERTIFIED | | | | | | |
| | | | COMPANY. THE | | 1 | | | | |



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| | | | Y MUST COMPLY WITH DEWA INTEGRATED MANAGEMENTSYSTEM (QUALITY, SAFETY, HEALTH AND ENVIRONMENT) REQUIREMENTS. ALL TOOLSMUST BE CALIBRA TED FROM THE THIRD PARTY. THE SERVICE PROVIDER HAS TOARRANGE RISK ASSESSMENT FOR WORKS WITH CHLORINE DI OXIDE SYSTEM ANDSUBMIT TO DE WA. NECESSARY PPE ITEMS SHALL BE ARRANGED BY THE CONTRACTORTO ENSURE EMPLOYEE AND EQUIPMENT SAFETY AT SITE. TOO | | | | | | |
| 2 | | ITEM-00001 | ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU (04-3229454) FOR FURTH ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE | 1 | SET | | | | |



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| | | | MENTIONED BELOWØ#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCE (MONTHLY)Ø#EMERGENCY | | | | | | |
| | | | COMPLAINTS (AS PER PHONE CAL | | | | | | |
| | | | L /NOTICE OF DEFECT)Ø#BREAKDOWN | | | | | | |
| | | | MAINTENANCE (AS PER NOTICE OF | | | | | | |
| | | | DEFECT)A.#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCETHE ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTEN | | | | | | |
| | | | ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY | | | | | | |
| | | | PREVENTIVE MAINTENANCEFOR EACH PERIODIC | | | | | | |
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| | | | DIFFERENTCHECKL | | | | | | |
| | | | IST (COPY ATTACHED). THE NUMBER OF VISITS | | | | | | |
| | | | FOR THE ACTIVITIES WILLBE AS PER BELOW | | | | | | |
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| | | | OF VISI | | | | | | |
| | | | TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 | | | | | | |
| | | | VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, | | | | | | |
| | | | EACH IN EVERY 3RD MONTH#3 | | | | | | |
| | | | VISITS.#6DAYS.#03#Y | | | | | | |
| | | | EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.###### | | | | | | |
| 3 | | ITEM-00001 | ANNUAL MAINTENANCE OF CHLORINE DI OXIDE | 1 | SET | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | (CLO2) SYSTEMIN AL LISAILY RESERVOIR | | | | | | |
| | | | COMPLEXPLEASE CONTACT MR. VISHNU | | | | | | |
| | | | (04-3229454) FOR FURTH | | | | | | |
| | | | ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE | | | | | | |
| | | | SCOPE OF WORK UNDER THE ANNUAL | | | | | | |
| | | | MAINTENANCE CONTRACT INCLUDES | | | | | | |
| | | | ROUTINEPREVENTIVE MAINTENANCE, | | | | | | |
| | | | TROUBLE SHOOTING AND BREAKDOWN | | | | | | |
| | | | MAINTENANCE OF COMPLETE CHLORINE DI OXIDE | | | | | | |
| | | | SYSTEM.THE ANNUAL MAINTENANCE CONTRACT | | | | | | |
| | | | REQUIRES MAINTENANCE | | | | | | |
| | | | TO BE CARRIED OUTAT FREQUENCIES AS | | | | | | |
| | | | MENTIONED BELOWØ#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCE (MONTHLY)Ø#EMERGENCY | | | | | | |
| | | | COMPLAINTS (AS PER PHONE CAL | | | | | | |
| | | | L /NOTICE OF DEFECT)Ø#BREAKDOWN | | | | | | |
| | | | MAINTENANCE (AS PER NOTICE OF | | | | | | |
| | | | DEFECT)A.#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCETHE ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTEN | | | | | | |
| | | | ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY | | | | | | |
| | | | PREVENTIVE MAINTENANCEFOR EACH PERIODIC | | | | | | |
| | | | PREVENTIVE MAINTENANCE (PM), THERE IS | | | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | DIFFERENTCHECKL IST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.###### | | | | | | |
| 4 | | ITEM-00001 | ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU (04-3229454) FOR FURTH ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE | 1 | SET | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CAL L /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTEN ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY PREVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKL IST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y | | | | | | |
| | | | EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.##### | | | | | | |
| 5 | | ITEM-00001 | ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR | 1 | SET | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | COMPLEXPLEASE CONTACT MR. VISHNU | | | | | | |
| | | | (04-3229454) FOR FURTH | | | | | | |
| | | | ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE | | | | | | |
| | | | SCOPE OF WORK UNDER THE ANNUAL | | | | | | |
| | | | MAINTENANCE CONTRACT INCLUDES | | | | | | |
| | | | ROUTINEPREVENTIVE MAINTENANCE, | | | | | | |
| | | | TROUBLE SHOOTING AND BREAKDOWN | | | | | | |
| | | | MAINTENANCE OF COMPLETE CHLORINE DI OXIDE | | | | | | |
| | | | SYSTEM.THE ANNUAL MAINTENANCE CONTRACT | | | | | | |
| | | | REQUIRES MAINTENANCE | | | | | | |
| | | | TO BE CARRIED OUTAT FREQUENCIES AS | | | | | | |
| | | | MENTIONED BELOWØ#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCE (MONTHLY)Ø#EMERGENCY | | | | | | |
| | | | COMPLAINTS (AS PER PHONE CAL | | | | | | |
| | | | L /NOTICE OF DEFECT)Ø#BREAKDOWN | | | | | | |
| | | | MAINTENANCE (AS PER NOTICE OF | | | | | | |
| | | | DEFECT)A.#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCETHE ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTEN | | | | | | |
| | | | ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY | | | | | | |
| | | | PREVENTIVE MAINTENANCEFOR EACH PERIODIC | | | | | | |
| | | | PREVENTIVE MAINTENANCE (PM), THERE IS | | | | | | |
| 1 | | | DIFFERENTCHECKL | | 1 | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | IST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.###### | | | | | | |
| 9 | | ITEM-00001 | ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU (04-3229454) FOR FURTH ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE | 1 | SET | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | MAINTENANCE (MONTHLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CAL L /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTEN ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY PREVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKL IST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.###### | | | | | | |
| 7 | | ITEM-00001 | ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU | 1 | SET | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | (04-3229454) FOR FURTH | | | | | | |
| | | | ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE | | | | | | |
| | | | SCOPE OF WORK UNDER THE ANNUAL | | | | | | |
| | | | MAINTENANCE CONTRACT INCLUDES | | | | | | |
| | | | ROUTINEPREVENTIVE MAINTENANCE, | | | | | | |
| | | | TROUBLE SHOOTING AND BREAKDOWN | | | | | | |
| | | | MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE | | | | | | |
| | | | SYSTEM.THE ANNUAL MAINTENANCE CONTRACT | | | | | | |
| | | | REQUIRES MAINTENANCE | | | | | | |
| | | | TO BE CARRIED OUTAT FREQUENCIES AS | | | | | | |
| | | | MENTIONED BELOWØ#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCE (MONTHLY)Ø#EMERGENCY | | | | | | |
| | | | COMPLAINTS (AS PER PHONE CAL | | | | | | |
| | | | L /NOTICE OF DEFECT)Ø#BREAKDOWN | | | | | | |
| | | | MAINTENANCE (AS PER NOTICE OF | | | | | | |
| | | | DEFECT)A.#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCETHE ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTEN | | | | | | |
| | | | ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY | | | | | | |
| | | | PREVENTIVE MAINTENANCEFOR EACH PERIODIC | | | | | | |
| | | | PREVENTIVE MAINTENANCE (PM), THERE IS | | | | | | |
| | | | DIFFERENTCHECKL | | | | | | |
| | | | IST (COPY ATTACHED). THE NUMBER OF VISITS | | | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

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REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y EARLY VISIT#3 DAYS.#################################### | | | | | | |
| 8 | | ITEM-00001 | ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN AL LISAILY RESERVOIR COMPLEXPLEASE CONTACT MR. VISHNU (04-3229454) FOR FURTH ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY)Ø#EMERGENCY | 1 | SET | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

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DELIVERY LOCATION

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| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | COMPLAINTS (AS PER PHONE CAL | | | | | | |
| | | | L /NOTICE OF DEFECT)Ø#BREAKDOWN | | | | | | |
| | | | MAINTENANCE (AS PER NOTICE OF | | | | | | |
| | | | DEFECT)A.#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCETHE ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTEN | | | | | | |
| | | | ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY | | | | | | |
| | | | PREVENTIVE MAINTENANCEFOR EACH PERIODIC | | | | | | |
| | | | PREVENTIVE MAINTENANCE (PM), THERE IS | | | | | | |
| | | | DIFFERENTCHECKL | | | | | | |
| | | | IST (COPY ATTACHED). THE NUMBER OF VISITS | | | | | | |
| | | | FOR THE ACTIVITIES WILLBE AS PER BELOW | | | | | | |
| | | | TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI | | | | | | |
| | | | TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 | | | | | | |
| | | | VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, | | | | | | |
| | | | EACH IN EVERY 3RD MONTH#3 | | | | | | |
| | | | VISITS.#6DAYS.#03#Y | | | | | | |
| | | | EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.##### | | | | | | |
| 9 | | ITEM-00001 | ANNUAL MAINTENANCE OF CHLORINE DI OXIDE | 1 | SET | | | | |
| | | | (CLO2) SYSTEMIN AL LISAILY RESERVOIR | | | | | | |
| | | | COMPLEXPLEASE CONTACT MR. VISHNU | | | | | | |
| | | | (04-3229454) FOR FURTH | | | | | | |



RFQ NUMBER : 2332502926

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REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|---|-----|-----|--------------|----------|------------|----------------|
| | | | ER CLARIFICATIONS.1.0#SCOPE OF WORKSTHE | | | | | | |
| | | | SCOPE OF WORK UNDER THE ANNUAL | | | | | | |
| | | | MAINTENANCE CONTRACT INCLUDES | | | | | | |
| | | | ROUTINEPREVENTIVE MAINTENANCE, | | | | | | |
| | | | TROUBLE SHOOTING AND BREAKDOWN | | | | | | |
| | | | MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE | | | | | | |
| | | | SYSTEM.THE ANNUAL MAINTENANCE CONTRACT | | | | | | |
| | | | REQUIRES MAINTENANCE | | | | | | |
| | | | TO BE CARRIED OUTAT FREQUENCIES AS | | | | | | |
| | | | MENTIONED BELOWØ#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCE (MONTHLY)Ø#EMERGENCY | | | | | | |
| | | | COMPLAINTS (AS PER PHONE CAL | | | | | | |
| | | | L /NOTICE OF DEFECT)Ø#BREAKDOWN | | | | | | |
| | | | MAINTENANCE (AS PER NOTICE OF | | | | | | |
| | | | DEFECT)A.#ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTENANCETHE ROUTINE PREVENTIVE | | | | | | |
| | | | MAINTEN | | | | | | |
| | | | ANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY | | | | | | |
| | | | PREVENTIVE MAINTENANCEFOR EACH PERIODIC | | | | | | |
| | | | PREVENTIVE MAINTENANCE (PM), THERE IS | | | | | | |
| | | | DIFFERENTCHECKL | | | | | | |
| | | | IST (COPY ATTACHED). THE NUMBER OF VISITS | | | | | | |
| | | | FOR THE ACTIVITIES WILLBE AS PER BELOW | | | | | | |



RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

CLOSING TIME : 10:00:00

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|--|-----|-----|--------------|----------|------------|----------------|
| | | | TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISI | | | | | | |
| | | | TS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, | | | | | | |
| | | | EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#Y | | | | | | |
| | | | EARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.###### | | | | | | |

TOTAL AMOUNT IN WORDS: TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM IN AL LISAILY RESERVOIR COMPLEX. As per Technical Specification <(>&<)> BOQ.

Please contact Mr. Vishnu (04-3229454) for further clarifications.

STANDARD TERMS & CONDITIONS



RFQ NUMBER : 2332502926

DATE : 14.11.2025

REQ No : 1032505561

REQ TITLE : ANNUAL MAINTENANCE OF

DELIVERY LOCATION

CLOSING DATE : 20.11.2025

CLOSING TIME : 10:00:00

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6)Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

SUPPLIER'S REMARKS:

SUPPLIER'S SIGNATURE AND STAMP