

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332502935
DATE : 13.11.2025
REQ No : 1032505491
REQ TITLE : ANNUAL MAINTENANCE OF
DELIVERY LOCATION
CLOSING DATE : 24.11.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN MUSHRIF RESERVOIR COMPLEX(PM OF CHLORINE DI OXIDE GENERATOR)PLEASE CONTACT M R. VISHNU (043229454/VISHNU.SATHYAN@DEWA.GOV.AE) FORFURTHER CLARIFICATION1.0#INTRODUCTIONDUBAI ELECTRICITY & WATER AUTHORITY (DEWA) OWNS AND OPERATES POTABLEWATER BOOSTER PUMPING STATIONS AND RESERVOIR COMPLEX FOR DUBAI AND HATTAWATER NETWORK. TO MAINTAIN GOOD WATER QUALITY, THE RESERVOIR COMPLEX ISEQUIPPED WITH CHLORINE DIOXIDE SYSTEM THAT REQUIRES PREVENTIVE(PERIODIC) AND BREAKDOWN MAINTENANCE. FOR THIS PURPOSE, DEWA WISHES TOOUTSOURCE THE SERVICES TO A REPUTED, WELL EXPERIENCED CONTRACTOR.#THE RESERVOIR IS LOCATED IN MUSHRIF AREA OF DUBAI2.0#GENERAL CONDITION FOR BIDDER:THE CONTRACTOR / COMPANY SHALL	1	SET				

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			BE AUTHORIZED OEM SERVICE PROVIDER WITHHANDS ON EXPERIENCE AND DEDICATED STAFF FOR SIMILAR ACTIVITIES WITHINUAE. THE COMPANY / SERVICE PROVIDER SHALL HAVE OFFICE/ BUSINESS SET UPWI TH IN UAE. THE COMPANY/ SERVICE PROVIDER SHALL HAVE NECESSARYFACILITIES INCLUDING TOOLS TO CARRY OUT MAINTENANCE ACTIVITIES. THESERV ICE PROVIDER SHALL HAVE TO SUBMIT REFERENCES OF SIMILAR TYPESYSTEM/EQUIPMENT/INSTRUMENTS MAINTENANCE RECORDS WITH IN UAE. THESERVICE PROVIDER HAS TO SUBMIT THE REFERENCE OF SIMILAR TYPE OFMAINTENANCE WORKS WITH THEIR OFFER.3.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLOR						

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			INE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CALL /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY PREVENTIVE MAINTENAN CEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKLIST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIE S WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISITS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#YEARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.#####THE WORKING						

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			TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TO FRIDAY). THE SERVICE PROVIDER HAS TO COMPLETE ALL PM PROCEDURE IN TIME. NECESSARY LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR TO COMPLETE ALL PM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SHALL BE CONSIDERED FOR MORE DAYS OR MORE HRS MAY BE TO COMPLETE THE LISTED PM ACTIVITIES. B.#EMERGENCY COMPLAINTS ATTENDING OF EMERGENCY COMPLAINTS AS REPORTED BY DEWA ENGINEER ON 24 HRS X 7 DAY#S BASIS. THE RESPONSE TIME BY THE CONTRACTOR SERVICE ENGINEER TO EMERGENCY COMPLAINTS SHALL BE WITHIN 4 HRS OVER THE TELEPHONE BY THE SAME DAY. C.#BREAKDOWN MAINTENANCE THE BREAKDOWN MAINTENANCE REQUIRE FOR SMOOTH OPERATION OF THE COMPLETE CHLORINE DIOXIDE SYSTEM WHERE SERVICE ENGINEER ALONG WITH HIS TEAM						

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			ISREQUIRED THAT SHALL BE PROVIDED BY THE CONTRACTOR/SER VICE PROVIDER UNDERTHE FOLLOWING TERMS AND CONDITIONS1.#DEWA ENGINEER SHALL INTIMATE TO CONTRACTOR SERVICE ENGINEER BASED ONTHE ACTU AL SERVICE REQUIREMENTS / NOTICE OF DEFECTS(NOD)2.#DEWA ENGINEER SHALL FORWARD THE NOTICE OF DEFECTS(NOD)/PRELIMINARYREPORT TO CONTR ACTOR SERVICE ENGINEER3.#THE RESPONSE TIME OF CONTRACTOR SERVICE ENGINEER SHALL BE WITHIN 4HRS OVER THE PHONE. THE ACTUAL SITE VISIT SHALL BE DONE AS PER THENOTICE OF DEFECTS (NOD) / EMERGENCY REQUIREMENTS AND AGREEMENT BETWEENDEWA AND CONTRACTOR/SERVICE PROVIDER. IN ANY SITUATION THE ACTUAL SITEVISIT SHALL BE WITHIN 1 DAY4.#SINCE KEY PERFORMANCE INDICATOR (KPI) IS CALCULATING ON THE NOTICEOF DEFECTS (NOD), THEREFORE THE CONTRACTOR						

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			SHALL HAVE TO COMPLETE ALLTYPE OF DEFECTS WITHIN 3 WORKING DAYS.5.#IF ANY MINOR DEFECTS OBSE RVED THAT SHALL BE RECTIFIED DURING PMACTIVITIES6.#THE CONTRACTOR ENGINEER SHALL ARRANGE HIS TEAM WITH ALL NECESSARYTOOLS FOR TROUB LE SHOOTING AND RECTIFY THE DEFECTS.7.#DURING THE VISITS DEWA ENGINEER SHALL ARRANGE FOR SHUTDOWN/ISOLATIONWITH WATER OPERATION (STA FF). THE CONTRACTOR ENGINEER RECTIFIES THEDEFECTS AND SUBMITS SERVICE REPORT OF FAILURE.8.#IF THE DEFECT IS FOUND TO BE MAJOR THEN C ONTRACTOR HAS TO PROVIDEDETAILED REPORT OF EQUIPMENT BREAKDOWN AND CORRECTIVE ACTIONS REQUIRED.CONTRACTOR TO SUBMIT ACTION PLAN FOR RECTIFICATION AND SEEK PRIORAPPROVAL FROM CONCERNED DEWA ENGINEER.9.#NECESSARY TOOLS AND OTHER LOGISTICS SHALL BE ARRANGED BY THECON						

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			TRACTOR / SERVICE PROVIDER10.#THE PAYMENTS FOR BREAKDOWN MAINTENANCE SHALL BE PROCESSEDSEPARATELY ON CASE TO CASE BASIS THROUGH LPO4 .0#PRIOR TO SUBMISSION OF BID, THE FOLLOWING SHALL BE DETERMINEDCAREFULLY.A)#THE CONTRACTOR SHALL VISIT THE SITE AND MAKE HIMSELF FU LLY FAMILIARWITH THE WORK SCOPE, PLANT ACCESS, FACILITIES, COMPLEXITIES, ETC.,BEFORE HE SUBMITS HIS BID.B)#DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER RATES /PRICES DURING AND AFTER THE EXECUTION OF WORKS ORDERED.C)#THE CONTRACTOR WILL BE PROVIDED W ITH THE EQUIPMENT SHUTDOWN PROGRAMIF REQUIRED IN COORDINATION WITH WATER OPERATIONS DEPARTMENT.D)#CONTRACTOR WILL HAVE TO MOBILIZE M ANPOWER RESOURCES ACCORDING TO THEPLAN SCHEDULE AND BREAKDOWN MAINTENANCEE)#THE CONTRACTOR SHOULD						

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			SUBMIT THE TIME SCHEDULE / BAR CHART INDICATING EACH ACTIVITY.F)#ON COMPLETION OF THE WORK, THE INSPECTION CHECKLIST OF QUALITY PROCEDURE, WHEREVER APPLICABLE SHOULD BE FILLED IN AND SUBMITTED.G)#SITE SUPERVISION, COORDINATION OF FIELD ACTIVITIES, SUPPLY OF REQUIRED TECHNICIANS, TOOLS, EQUIPMENTS, TRANSPORT VEHICLES, TACKLE ETC. REQUIRED FOR EXECUTION OF THE CONTRACT WORKS SHALL BE SUITABLY CONSIDERED.5.0#WORK PROCEDURE ON RECEIVING OF LPO THE SERVICE PROVIDER/ CONTRACTOR HAS TO FOLLOW THE FOLLOWING STEPSA.SL NO#DESCRIPTION OF WORKS#RESPONSIBLE#REMARKS#1.#PREPARATION OF ANNUAL MAINTENANCE SCHEDULE FOR COMPLETE ONE YEAR FOR THE CHLORINE DIOXIDE SYSTEM#CONTRACTOR ENGINEER#TO BE SUBMITTED TO DEWA ENGINEER FOR APPROVAL#2.#ARRANGEMENT OF ALL NECESSARY TOOLS#CONTRACTOR						

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			ENGINEER##3.#SAFETY REQUIREMENTS (RISK ASSESSMENT, TOOL BOX TALK)#CONTRACTORENGINEER#TO BE SUBMITTED TO DEWA ENGINEER FOR APPROVAL#4.#SUBMISSION OF NAME AND OTHER DETAILS OF SERVICE TEAM FOR GATE PASSTO DEWA ENGINEER#CONTRACTOR ENGINEER#1 WEEK BEFORE EACH VISIT FORPROCESSING WITH WO/M&E#5.#SUBMISSION OF SHUTDOWN REQUEST WITH DATE AND TIME AS PER THE PLAN#CONTRACTOR ENGINEER#M& E PLANNING ENGINEER WILL UPDATE IN SAP#6. #ARRANGEMENT OF WORK PERMIT#CONT RACTOR ENGINEER/WO#WORK PERMITSHALL ISSUED AT SITE BY THE STATION OPERATOR#7.#ARRANGE ISOLATION OF EQUIPMENT FOR PM IF REQUIRED#CONT RACTORENGINEER/WO##8.#CONDUCT PREVENTIVE MAINTENANCE AS PER THE PROCEDURE AND CHECKLIST#CONTRACTOR ENGINEER#M & E ENGINEER SHALL CER TIFY THE ACTUAL WORK DONE AT SITE#9.#TEST						

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			THE FUNCTIONALITY OF EACH EQUIPMENT IN THE SYSTEM#CONTRACTORENGINEER/WO#NOTE FOR ANY ABNORMALITIES. MINOR REPAIR ADJUSTMENT SHALLBE DONE BY THE CONTRACTOR DURING PM#10#PREPARE SERVICE REPORT#CONTRACTOR ENGINEER#CHECKLIST S HALL BESIGNED BY DEWA ENGINEER#11#SUBMIT INVOICE FOR APPROVAL AND FORWARD TO DEWA FORPAYMENT(QUARTERLY)#CONTRACTOR ENGINEER#TO BE CL EARED ON QUARTERLYBASIS#B. MANPOWER REQUIREMENTS: TO CARRY OUT THE PM WORKS IN THE MUSHRIF RESERVOIR CHLORINE DI OXIDESYSTEM, THE SE RVICE PROVIDER HAS TO ENGAGE THE FOLLOWING CATEGORYTECHNICAL STAFF. ALL THE TECHNICAL STAFF TO BE ENGAGED FOR PM SHALL HAVESUFFICIEN T EXPERIENCE AND SHALL BE CERTIFIED BY THE MANUFACTURER AS OEMAUTHORIZED SERVICE PROVIDER. CV OF EACH STAFF SHALL BE ATTACHED WITH T						

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			HEOFFER.TEAM SHALL HAVE 1NO. ENGINEER IN LEAST OR A TEAM OF 1NO. ENGINEER ANDTECHNICIANS.ENGINEER (SUBJECT TO APPROVAL BY DEWA)MUST BE A BACHELOR#S DEGREE HOLDER IN MECHANICAL/ELECTRICAL/ CHEMICAL/INSTRUMENTATION ENGINEERING HAVING LEAST 5 YEARS EXPERIENCE OF TROU BLESHOOTING AND MAINTENANCE OF CHLORINE DI OXIDE SYSTEM /SIMILAR SYSTEM/EQUIPMENT IN UAE/MIDDLE EAST.TECHNICIA						
2		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN MUSHRIF RESERVOIR COMPLEXPM OF CHLORINE DIOXIDE DISTRIBUTION SYSTEM1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKD OWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUEN	1	SET				

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			CIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CALL /NOTICE OF DEFECT)Ø#BREAK DOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE CLASSIFIED A SÜ#MONTHLY PREVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKLIST (COPY ATTACHED). THE NUM BER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISITS#NO. OF DAYS#01#MONTHLY VI SITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#YEARLY VISIT#3 DAYS #1 VISIT. #3 DAYS.#####THE WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TOFRIDAY). THE SERVICE PROVIDER HAS TO COMPLET						

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			E ALL PM PROCEDURE IN TIME.NECESSARY LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR TO COMPLETE ALLPM PROCEDURE IN TIME. NO ADDITIONA L PAYMENT SHALL BE CONSIDERED FOR MORE DAYS OR MORE HRS MAY BE TO COMPLETE THE LISTED PM ACTIVITIES.						
3		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM IN MUSHRIF RESERVOIR COMPLEX PM OF CHLORINE GAS DETECTION SYSTEM 1.0#SCOPE OF WORK THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE PREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OF COMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUT AT FREQUENCIES AS MENTIONED BELOW Ø#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY) Ø#EMERGENCY COMPLAINTS (AS PER PHONE CALL /NOTICE OF DEFECT) Ø#BREAKDOWN MA	1	SET				

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			NT SHALL BE CONSIDERED FOR MORE DAYS OR MORE HRS MAY BE TO COMPLETE THE LISTED PM ACTIVITIES.						
4		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM IN MUSHRIF RESERVOIR COMPLEX PM OF CHEMICAL STORAGE SECTION 1.0#SCOPE OF WORK THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE PREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OF COMPLETE CHLORINE DI OXIDE SYSTEM. THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUT AT FREQUENCIES AS MENTIONED BELOW Ø#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY) Ø#EMERGENCY COMPLAINTS (AS PER PHONE CALL /NOTICE OF DEFECT) Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT) A.#ROUTINE PREVENTIVE MAINTENANCE THE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE CLASSIFIED AS Ø#MONTHLY P	1	SET				

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			REVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKLIST (COPY ATTACHED). THE NUMBER OF VISIT S FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISITS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#YEARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.#### #####THE WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TOFRIDAY). THE SERVICE PROVIDER HAS TO COMPLETE ALL PM PRO CEDURE IN TIME.NECESSARY LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR TO COMPLETE ALLPM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SH ALL BE CONSIDERED FOR MOREDAYS OR MORE HRS MAY BE TO COMPLETE THE LISTED PM ACTIVITIES.						

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6		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM IN MUSHRIF RESERVOIR COMPLEX PM OF WATER DILUTION	1	SET				

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DELIVERY LOCATION
CLOSING DATE : 24.11.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			OF VISITS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#YEARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.##### ####THE WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TOFRIDAY). THE SERVICE PROVIDER HAS TO COMPLETE ALL PM PROCEDURE IN TIME.NECESSARY LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR TO COMPLETE ALLPM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SHALL BE CONSIDERED FOR MOREDAYS OR MORE HRS MAY BE TO COMPLETE THE LISTED PM ACTIVITIES.						
7		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN MUSHRIF RESERVOIR COMPLEXPM OF CHLORINE DIOXIDE DILUTION AND INJECTION1.0#SC OPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE	1	SET				

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

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			SHOOTING AND BRE AKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQ UENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CALL /NOTICE OF DEFECT)Ø#BR EAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE CLASSIFIE D ASÜ#MONTHLY PREVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKLIST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISITS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#YEARLY VISIT#3 DAYS #1 VIS						

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			IT.#3 DAYS.#####THE WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TOFRIDAY). THE SERVICE PROVIDER HAS TO COMPLETE ALL PM PROCEDURE IN TIME.NECESSARY LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR TO COMPLETE ALLPM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SHALL BE CONSIDERED FOR MORE DAYS OR MORE HRS MAY BE TO COMPLETE THE LISTED PM ACTIVITIES.						
8		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN MUSHRIF RESERVOIR COMPLEXPM OF ALL PROCESS INSTRUMENTS1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE	1	SET				

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			MAINTENANCE (MONTHLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CALL /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY PREVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKLIST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISITS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS # 8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#YEARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.##### #####THE WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TOFRIDAY). THE SERVICE PROVIDER HAS TO COMPLETE ALL PM PROC						

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			EDURE IN TIME.NECESSARY LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR TO COMPLETE ALLPM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SHA LL BE CONSIDERED FOR MOREDAYS OR MORE HRS MAY BE TO COMPLETE THE LISTED PM ACTIVITIES.						
9		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMIN MUSHRIF RESERVOIR COMPLEXPM OF FLOW MODULATION1.0#SCOPE OF WORKSTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OFCOM PLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BEL OWØ#ROUTINE PREVENTIVE MAINTENANCE (MONTHLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CALL /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS	1	SET				

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			PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE CLASSIFIED ASÜ#MONTHLY PREVENTIVE MAINTENANCEFOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS DIFFERENTCHECKLIST (COPY ATTACHED). THE NUMBER OF VISITS FOR THE ACTIVITIES WILLBE AS PER BELOW TABLE.SL NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VISITS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS .#8 DAYS.#02#QUARTERLY VISITS#2 DAYS, EACH IN EVERY 3RD MONTH#3 VISITS.#6DAYS.#03#YEARLY VISIT#3 DAYS #1 VISIT.#3 DAYS.#####TH E WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TOFRIDAY). THE SERVICE PROVIDER HAS TO COMPLETE ALL PM PROCEDURE IN TIME.NECESSARY LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR TO COMPLETE ALLPM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SHALL BE CO						

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			NSIDERED FOR MOREDAYS OR MORE HRS MAY BE TO COMPLETE THE LISTED PM ACTIVITIES.						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM
 IN MUSHRIF RESERVOIR COMPLEX. AS PER ATTACHED SCOPE OF WORKS AND
 TECHNICAL SPECIFICATION.

STANDARD TERMS & CONDITIONS

- Prices should be 'DDP' delivery duty paid at DEWA stores.
- Quotation to be submitted only in local currency U.A.E Dirhams
- DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not

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limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP