

RFQ NUMBER : 2332502985

DATE : 20.11.2025

REQ No : 1032505643

REQ TITLE : COMPREHENSIVE

DELIVERY LOCATION

CLOSING DATE : 26.11.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	DEWA-CONFIDENTIAL COMPREHENSIVE ANNUAL	4	JOB				
			MAINTENANCE OF CHILLED & CONDENSER WATER						
			CHEMICALTREATMENTS, BACTERIA & LEGIONELLA						
			IN THE WA						
			TER SYSTEM AT JEBAL ALI NEWSTAFF						
			ACCOMMODATION BUILDINGS (BLOCK A &						
			B).#SCOPE OF WORK FOR CHILLED & CONDENSER						
			WATER CHEMICAL TREATME						
			NTS: -#THE CONTRACTOR IS REQUIRED TO QUOTE						
			LUMP SUM PRICE FOR COMPREHENSIVEANNUAL						
			MAINTENANCE OF CHILLED AND CONDENSER						
			WATER CHEMICA						
			L TREATMENTSAND BACTERIA & LEGIONELLA IN						
			THE WATER SYSTEM (INCLUDING SUPPLY						
			OFCHEMICALS, REPAIR AND REPLACEMENT OF						
			AUTO DOSING SYSTE						
			MS, REPLACEMENT OFDEFECTIVE SENSORS,						
			REPLACEMENT OF BLOWDOWN SOLENOID OR						
			MOTORIZED VALVES,REPLACEMENT OF DOSING						
			TUBES AND CONDUCTIVI						
			TY CONTROLLERS ETC.)#THE PARTIES SHOULD						
			VISIT THE SITE AND CHECK THE SYSTEMS, ASSESS						
			THEREQUIREMENTS AND QUOTE LUMP SUM						



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			ACCORDINGLY.						
			#ALL THE MATERIALS IN GENERAL WILL CONFORM						
			AS PER LATEST STANDARDS ANDSHALL BE						
			SUBMITTED TO DEWA FOR ENGINEERS						
			APPROVAL.#TEST THE WA						
			TER CHEMICAL ANALYSIS AND ADVICE AND ADD						
			OF THE REQUIREDCHEMICAL.#ADD THE REQUIRED						
			CHEMICALS FOR SOFTENING, ANTICORROSION						
			AND TAKESA						
			MPLE AGAIN FOR WATER SAMPLING AND						
			ANALYZING.#EVERY MONTH TAKE WATER						
			SAMPLES AND TESTS TO ANALYZE ALL						
			FACTORSREQUIRED FOR CLOSED CIRC						
			UITS CHILLED WATER SYSTEM TO KEEP						
			WATEREFFICIENCY AT 7 DEG. C AND CONDENSER						
			WATER CIRCUIT AS WELL.#THE CONTRACTOR						
			MUST SUBMIT ANALYZ						
			ING REPORTS (CHILLED & CONDENSERWATER AND						
			BACTERIA & LEGIONELLA) MONTHLY BASIS. (FROM						
			DM APPROVED LAB)FOR OUR						
			VERIFICATION.#CONTRACT						
			OR TO MAINTAIN AND KEEP MINIMUM SPARE						
			CHEMICALS AS PER SITEREQUIREMENT.#THE						



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			CONTRACTOR TO BE REMOVED EMPTY CANS AND						
			EXPIRED CHEMICAL						
			S AS WELLFROM THE SITE.#DURATION OF THE						
			WATER FLUSHING, TESTING AND ADJUSTING TO						
			COMPLETE ALLWORK WITHIN TWO MONTHS OF						
			THE WINTERTIM						
			E ONLY.RECOMMENDED LIMITS FOR CHILLED						
			WATER. SR. NO #TEST NAME #CONTROL LIMIT#1						
			#PH #8.5 - 11 #2 #CONDUCTIVITY (#S/CM) #< 3000 #3						
			#T						
			OTAL DISSOLVED SOLIDS (MG/L) #< 2100 #4						
			#SUSPENDED SOLIDS (MG/L) #< 30 #5 #DISSOLVED						
			IRON (MG/L) #< 0.5 #6 #NITRITE (MG/L NO2) #> 60						
			0 #SR. NO #TEST NAME #CONTROL LIMIT #1 #TOTAL						
			HARDNESS(PPM AS CACO3) #< 500 #2 #CALCIUM						
			HARDNESS (PPM AS CACO3) #< 300 #3 #M ALKALIN						
			ITY (PPM AS CACO3) #< 300 #4 #CHLORIDE (MG/L)						
			#< 600 #5 #PH #8 - 9 #6 #CONDUCTIVITY (#S/CM) #<						
			2400 #7 #TOTAL DISSOLVED SOLIDS (MG/L						
) #< 1700 #8 #PHOSPHONATE (MG/L) #8 - 10 #9						
			#DISSOLVED IRON (MG/L) #< 1 #SCOPE OF WORK						
			FOR BACTERIA/ LEGIONELLA IN THE WATER						
			SYSTEM:		1				



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			-##THE CONTRACTOR IS REQUIRED TO QUOTE						
			LUMP SUM PRICE FOR ANNUALMAINTENANCE OF						
			TESTING AND CONTROLLING AND TREATMENT OF						
			MICROBIOLOG						
			ICALANALYSIS & LEGIONELLA IN THE WATER						
			SYSTEM.##THE PARTIES SHOULD VISIT THE SITE						
			AND CHECK THE SYSTEMS ASSES						
			THEREQUIREMENT AND TO						
			QUOTE LUMP SUM ACCORDINGLY.##MONTHLY						
			INSPECTION OF THE SYSTEM, TESTING AND GIVE						
			REPORT FORBACTERIAL COUNT AS PER DM						
			REGULATION (AS P						
			ER BELOW TABLE)##EVERY MONTH TEST						
			REPORTS TO BE PROVIDED FOR BACTERIA						
			AEROBIC COUNTFOR COOLING TOWERS (AS PER						
			BELOW TABLE)##EVERY TH						
			REE-MONTH TEST REPORT TO BE PROVIDED FOR						
			LEGIONELLA (ALLWATER SYSTEM AND CHILLED						
			WATER & COOLING TOWER) (AS PER BELOW						
			TABLE)##EVERY						
			THREE-MONTH TEST REPORT TO BE PROVIDED						
			FOR BACTERIA AEROBICCOUNT FOR ALL WATER						
			SYSTEM EXPECT COOLING TOWER AS PER DM						



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			REGULATION.(AS						
			PER BELOW TABLE)##TEST TO BE PERFORMED						
			FROM DUBAI MUNICIPALITY ACCREDITED						
			LABORATORYONLY.##IF THE BACTERIA/						
			LEGIONELLA COUNT WAS FOU						
			ND ABOVE THE ACCEPTABLERANGE, IT HAS TO BE						
			INTIMATED TO THE CONCERNED ENGINEER AND						
			CORRECTIVEMEASURES/PLAN HAS TO BE						
			GIVEN.DEWA-CONF						
			IDENTIAL##WATER QUALITY MUST BE TESTED TO						
			ASSESS EFFICACY OF THE WATERTREATMENT						
			SYSTEM AND GENERAL SYSTEM CLEANLINESS.						
			SAMPLING AND						
			TESTINGMUST BE CARRIED OUT FOR THE						
			PRESENCE OF BACTERIA, BOTH GENERAL						
			(AEROBIC)BACTERIAL SPECIES AND LEGIONELLA						
			BACTERIA.##SAMPLE SH						
			OULD BE COLLECTED FROM EACH COOLING						
			WATER SYSTEMS (COOLINGTOWERS AND						
			EVAPORATIVE CONDENSERS).##SAMPLE SHOULD						
			BE COLLECTED FROM EACH						
			WATER SYSTEM WITH A WATERSTORAGE VOLUME						
			OF OVER 1,000 LITERS AND WHICH PRODUCE						



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			SPRAY OR AEROSOLSUCH AS SPAS, FOUNTAIN,						
			WATERFALL SYS						
			TEMS, EVAPORATIVE AIR COOLERS, MISTERS, AIR						
			WASHERS AND HUMIDIFIERS.##THE MINIMUM						
			RECOMMENDED SAMPLING FREQUENCY AS						
			SHOWN BELOW: -##M						
			ICROBIOLOGICAL ANALYSIS OF WATER SAMPLES:						
			-SAMPLES MAY BE ANALYZEDBY THE LABORATORY						
			BY THE DM APPROVED METHOD.##THE ANALYSIS						
			OF MICR						
			OBIOLOGICAL SAMPLES MUST BE UNDERTAKEN BY						
			ALABORATORY THAT IS ACCREDITED BY DUBAI						
			MUNICIPALITY TO PERFORM THEREQUIRED						
			TESTING. AND T						
			HE TEST RESULTS MUST BE AVAILABLE FOR						
			INSPECTIONBY THE DUBAI MUNICIPALITY (DM)						
			STAFF.##THE CONTRACTOR IS REQUIRED TO TAKE						
			ALL PRECAU						
			TION. SO AS NOT, DAMAGEANY OF THE EXISTING						
			EQUIPMENT/ STRUCTURE ETC###SHOULD WE						
			EXPERIENCE A BREAKDOWN IN ANY OF						
			EQUIPMENT/SYSTEM AT						
			ANYTIME OF THE DAY OR NIGHT, YOU WILL		1				



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			RESPOND TO OUR REQUEST WITH YOUR 24HOURS						
			EMERGENCY CALL OUT SYSTEM AVAILABLE 7						
			DAYS A WEEK AL						
			L YEAR ROUND.RESPONDING TIME TO						
			BREAKDOWN CALLS IS WITHIN 30 MINUTES AFTER						
			RECEIPT OFNOTIFICATION AS PER BELOW TWO						
			SLA CONDITIONS.##						
			RISK ASSESSMENT, METHOD OF STATEMENT AND						
			ACTION PLAN TO BE SUBMITTEDBEFORE						
			PROCEEDING THE WORK.##ALL MAINTENANCE						
			ACTIVITIES SHALL BE						
			PERFORMED IN PRESENCE/SUPERVISION OF						
			COMPETENT SUPERVISOR.##SERVICE/ ANALYSIS						
			REPORT TO BE SUBMITTED ON A MONTHLY AND						
			QUARTERLYBASI						
			S FOR OUR VERIFICATION.##THE CONTRACT						
			PERIOD WILL START FROM THE DATE OF FIRST						
			SERVICE/ VISIT.##IN CASE OF UN-SATISFACTORY						
			PERFORMAN						
			CE, THE LPO WILL BE CANCELLEDGIVING 30 DAYS#						
			NOTICE##CONTACT PERSON FOR SITE VISIT MR.						
			MOHIDEEN: 055 3810513, 04 3227879.WATER SYSTE						
			M TYPE, COMPONENTS, AND MINIMUM NUMBER OF						



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			WATER SAMPLESTHE MINIMUM RECOMMENDED						
			SAMPLING FREQUENCY AS SHOWN IN TABLE						
			BELOW:PARAMETER						
			#FREQUENCY #ALL WATER SYSTEMS (EXPECT						
			COOLING WATER SYSTEM) #COOLING WATER						
			#LEGIONELLA #QUARTERLY #QUARTERLY						
			#AEROBIC COUNT #QUARTER						
			LY #MONTHLY #TESTING FOR LEGIONELLA						
			BACTERIA MUST BE DETECTED BY CULTURE OF						
			VIABLEORGANISMS ACCORDING TO THE						
			INTERNATIONAL STANDARD						
			ISO 11731 (ENUMERATIONOF LEGIONELLA) (LATEST						
			VERSION).##THE SAMPLING METHOD SHOULD BE						
			IN ACCORDANCE WITH BS 7592 (SAMPLINGFOR						
			LEGION						
			ELLA BACTERIA IN WATER SYSTEM) (LATEST						
			VERSION)##THE ANALYSIS OF MICROBIOLOGICAL						
			SAMPLES MUST BE UNDERTAKEN BY						
			ALABORATORY THAT IS A						
			CCREDITED BY THE EMIRATES						
			INTERNATIONALACCREDITATION CENTRE (EIAC)						
			TO PERFORM THE REQUIRED TESTING.##THE TEST						
			RESULTS MUST BE AVAILA		1				



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			BLE FOR INSPECTION BY THE DUBAIMUNICIPALITY						
			STAFF.WATER QUALITY GUIDELINE.##A						
			DETECTABLE POPULATION OF LEGIONELLA						
			BACTERIA IN THE WA						
			TER INDICATESTHAT THERE WILL BE A LARGER						
			POPULATION IN SEDIMENTS AND BIOFILM						
			WITHINTHE SYSTEM.##UNDETECTABLE						
			LEGIONELLA BACTERIA IN						
			THE WATER SAMPLE MAY NOTNECESSARILY						
			INDICATE THAT THE SYSTEM IS FREE OF THESE						
			ORGANISMS, AS THEYMAY STILL BE ATTACHED TO						
			SURFACES.##						
			THE PRIMARY TOOL FOR THE CONTROL OF						
			LEGIONELLA BACTERIA IS GOODHYGIENE						
			PRACTICE. IT HAS BEEN FOUND TO BE VERY						
			DIFFICULT TO MANAGE TH						
			EMICROBIAL CHARACTERISTICS OF A COOLING						
			WATER SYSTEM BASED ONLY ONLEGIONELLA						
			BACTERIA-SPECIFIC DATA.##MONITORING THE						
			OVERALL BACTERI						
			AL LEVEL IS FAR MORE						
			EFFECTIVE.RECOMMENDED LIMITS FOR						
			BACTERIAL CONTAMINATION IN (CFU/L)						



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			UNIT,ACCORDING TO THE WATER SYSTEM IN						
			TABLE						
			BELOW:LIMIT REFERENCE OF MICROBIAL						
			CONTAMINATION. NO #WATER SYSTEM						
			#MICROORGANISM #LIMIT REFERENCE #1						
			#COOLING WATER SYSTEM (COOLIN						
			G TOWER AND EVAPORATIVE CONDENSER)						
			#LEGIONELLA #NOT EXCEED 1000 CFU/L #AEROBIC						
			BACTERIAL COUNT #NOT EXCEED 10000 CFU/ML #2						
			#HOT, WAR						
			M AND COLD WATER SYSTEM #LEGIONELLA #NOT						
			EXCEED 1000 CFU/L#TOTAL BACTERIAL COUNT						
			#500 CFU/ML #3 #EVAPORATIVE AIR COOLERS,						
			#LEGIONELL						
			A #LESS THAN 1 CFU/L #COOLING WATER SYSTEM						
			(COOLING TOWER AND EVAPORATOR						
			CONDENSER).# LEGIONELLA BACTERIA COUNT						
			SHOULD NOT EXCEED 10						
			00 CFU/LITRE.# TOTAL BACTERIA COUNT (TBC)						
			SHOULD BE BELOW 10000 CFU/ML OF						
			WATERSAMPLE. HOWEVER, THIS MAY NOT BE						
			PRACTICAL IN ALL CIR						
			CUMSTANCES.# CONCENTRATIONS ABOVE 10000		1				



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SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			CFU/ML INDICATE THAT CONDITIONS IN THESYSTEM ARE FAVORING BACTERIAL MULTIPLICATION.# THE BEL OW DETAILS RECOMMENDED ACTION TO BE UNDERTAKEN FOR A RANGE OFTBC#S.ACTION LEVELS FOLLOWING TESTING WATER IN COOLING TOWERS:						
2		ITEM-00001	BLOCK-B	4	JOB				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

COMPREHENSIVE

ANNUAL MAINTENANCE OF CHILLED <(>&<)> CONDENSER WATER CHEMICAL TREATMENTS, BACTERIA <(>&<)> LEGIONELLA IN THE WATER SYSTEM AT JEBAL ALI NEW STAFF ACCOMMODATION BUILDINGS (BLOCK A <(>&<)> B).

Contact: Mr.Mohideen - 055-3810513

Payment Terms: Quarterly

Site Visit Date: 24.11.2025 at 09:00AM





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STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6)Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.



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SUPPLIER'S REMARKS:

SUPPLIER'S SIGNATURE AND STAMP