

**RFQ NUMBER** : 2332503126

**DATE** : 05.12.2025

**REQ No** : 1032505858

**REQ TITLE** : AMC OF FIRE ALARM, FIRE

**DELIVERY LOCATION** 

**CLOSING DATE** : 11.12.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	SPECIFICATION OF ANNUAL MAINTENANCE OF	4	JOB				
			FIRE ALARM, FIRE FIGHTING SYSTEMAND						
			EMERGENCY/ EXIT LIGHT @ JAFZA NETWORK						
			OFFICE 2025-26#DEW						
			A-CONFIDENTIALSPECIFICATION OF ANNUAL						
			MAINTENANCE OF FIRE ALARM, FIRE FIGHTING						
			SYSTEMAND EMERGENCY/ EXIT LIGHT @ JAFZA						
			NETWORK OFFIC						
			E 2025-26SCOPE OF WORK1. THE PARTIES SHOULD						
			VISIT THE SITE, AND CHECK THE SYSTEMS,						
			ASSESS THEREQUIREMENTS (HIGH LEVEL						
			ACCESS, CONSUM						
			ABLES, ACCESSORIES, DIESEL TOP-UPAND						
			CABLES ETC) AND QUOTE THE LUMP SUM						
			ACCORDINGLY.2. THE CONTRACTOR SHALL HAVE						
			APPROVAL FROM DC						
			D FOR THE MAINTENANCE OFFIRE PROTECTION						
			SYSTEMS.3. ALL EMERGENCY MAINTENANCE						
			CALLS ARE TO BE ATTENDED 24X7 ROUND						
			THECLOCK 365 DAYS.4						
			. MINIMUM 4 SERVICES (PREVENTIVE						
			MAINTENANCE) TO BE CARRIED OUTQUARTERLY.5.						
			ALL DEVICES HAVE TO BE CLEANED AND TESTED						



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			EACH QUARTER.6						
			. THE SYSTEMS SHOULD BE MAINTAINED AS PER						
			CIVIL DEFENSE REGULATIONS.7. IN CASE OF						
			UNSATISFACTORY PERFORMANCE, THE LPO WILL						
			BE CANCEL						
			LEDGIVING 15 DAYS# NOTICE.8. THE DIESEL						
			ENGINE MAJOR SERVICE SHALL BE CARRIED OUT						
			ONCE IN A YEARINCLUDING SPARES (FILTERS, OIL,						
			COOL						
			ANT, ETC.) AND TO PERFORM						
			PUMPPERFORMANCE TEST9. IF ANY LEAK FOUND						
			IN PUMPS GLAND PACKING, WATER SEALS AND						
			MECHANICALSEALS SHOULD BE						
			REPLACED/ REPAIRED FREE OF COAST BY THE						
			CONTRACTORDEWA-CONFIDENTIAL10. THE DIESEL						
			TO BE FILLED IN DIESEL TANK TO MAINTAIN THE						
			DIESE						
			L LEVELLIMIT THROUGHOUT ONE YEAR						
			MAINTENANCE CONTRACT PERIOD11. THE WORK						
			SHALL INCLUDE SUPPLY, INSTALLATION,						
			PROGRAMMING, ANDTESTING						
			OF THE DEVICES BELOW IN CASE OF FAULT AND						
			NOT WORKING CONDITION.# ALL BATTERIES FOR		1				



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			FIRE ALARM SYSTEMS AND EMERGENCY/ EXIT						
			LIGHTING						
			SYSTEMS# ALL BATTERIES FOR FM200/ INERGEN						
			SYSTEMS AND FOAM SYSTEMS# ALL FIRE ALARM						
			SYSTEMS, FM200/ INRGEN SYSTEMS AND FOAM						
			SYSTEMS D						
			EVICES# ALL EMERGENCY/ EXIT LIGHTING						
			SYSTEMS DEVICES# (MAJOR PART OF CONTROL						
			PANEL LIKE MOTHER BOARD, POWER SUPPLY,						
			DISPLAYBOARD, LO						
			OP CARD AND REFILLING OF FM200/ INERGEN GAS						
			AND FOAM NOTINCLUDED)12. THE WORK SHALL						
			INCLUDE REFILLING/ REPAIRING OF FIRE						
			EXTINGUISHE						
			R ANDHYDRO TESTING.13. CONTRACTOR TO						
			SUPPORT ANY RENOVATION OR REPLACEMENT OF						
			DAMAGEDCEILING TILES FOR THE EXISTING						
			SYSTEMS WITHOUT						
			ANY ADDITIONAL COST.14. CONTRACTORS TO						
			PARTICIPATE WITH THE INTERNAL DEPARTMENT						
			OR EXTERNALEMERGENCY AUTHORITIES MOCK						
			DRILL ALONG WI						
1			TH DUBAI CIVIL DEFENSE. HEALTHAND SAFETY		1				



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			DEPARTMENT OBSERVATIONS NEED TO BE						
			RECTIFIED WITHIN THECONTRACT.15.						
			CONTRACTOR TO SUBMIT SN						
			AG LIST ONCE CONTRACT IS						
			AWARDED.DEWA-CONFIDENTIAL16. A MINIMUM OF						
			ONE SUPERVISOR/ ENGINEER AND TECHNICIAN						
			WITH DCDAPPROVED CARDHOLD						
			ER SHOULD BE AVAILABLE FOR ALL PPM						
			ACTIVITIES ANDCORRECTIVE MAINTENANCE.17.						
			SERVICE TO BE CARRIED OUT IN THE PRESENCE						
			OF DEWA STAFF						
			ONLY.18. THE CONTRACT PERIOD WILL START						
			FROM THE DATE OF THE FIRST SERVICE/VISIT.19.						
			ONE-YEAR REPLACEMENT WARRANTY IS						
			APPLICABLE FOR						
			ALL PARTS REPLACEDBY THE CONTRACTOR.20.						
			THE QUOTATION SHALL BE SUBMITTED AS PER						
			DEWA SPECIFICATION ONLY. NOCHANGES WERE						
			ACCEPTED. P						
			O WILL BE ISSUED AS PER DEWA SPECIFICATION						
			ONLY.21. CONTRACTOR TO OBTAIN MAINTENANCE						
			CONTRACT AGREEMENT AND SAFETYCERTIFICATE						
			FROM D						



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			UBAI CIVIL DEFENSE WITHOUT ANY ADDITIONAL						
			PAYMENT.22. SYSTEMS COVERED UNDER						
			CONTRACTA. FIRE ALARM SYSTEMB. HOSE REEL						
			SYSTEMSC. FIRE						
			PUMPS (JOCKEY, ELECTRICAL MAIN AND DIESEL)D.						
			PORTABLE FIRE EXTINGUISHERSE.						
			EMERGENCY/EXIT LIGHTF. LANDING VALVE/						
			HYDRANT VALVEDEWA-C						
			ONFIDENTIALG. SPRINKLER SYSTEMSH.						
			BREECHING INLETPAYMENT TERMS1. PAYMENT						
			WILL BE MADE AFTER CARRYING OUT PREVENTIVE						
			MAINTENANCESERVI						
			CE AND COMPLETION OF 3 MONTHS.2. QUARTERLY						
			IN ARREARS.PENALTY CLAUSE*IN CASE						
			CONTRACTOR, DUE TO HIS FAULT TO COMPLETE						
			THE JOB IN TIM						
			E AS PERGIVEN AND AGREED SCHEDULE, THEN						
			CONTRACTOR IS LIABLE TO PAY 1.25% OF THEJOB						
			VALUE AS PENALTY FOR EVERY WEEK OF DELAY						
			WITH MA						
			XIMUM CEILING OF 10%*IN CASE THE						
			CONTRACTOR FAILS TO KEEP THE ACTIVITY						
			SCHEDULE IN PROGRESS, THEN DEWA WILL TAKE		1				



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			OVER THE WORK AND EX						
			ECUTE IT THE WAY THAT MAY FEELRIGHT TO MEET						
			THE SCHEDULE. THE EXPENDITURE INCURRED						
			WILL BE CHARGED TOTHE CONTRACTORHSE						
			REQUIREMENTTH						
			E SERVICE PROVIDER/ CONTRACTOR MUST BE AN						
			ISO CERTIFIED COMPANY. THEYMUST COMPLY						
			WITH DEWA INTEGRATED MANAGEMENT SYSTEM						
			(QUALITY, HS						
			E ANDENVIRONMENTAL REQUIREMENTS).						
			NECESSARY TBT & RISK ASSESSMENTS AS WELL						
			ASPPE SHALL BE ARRANGED BY THE SERVICE						
			PROVIDER/ CONTRACT						
			OR TO ENSUREEMPLOYEE AND EQUIPMENT						
			SAFETYDEWA-CONFIDENTIALGENERAL1. ALL THE						
			MATERIALS IN GENERAL WILL CONFIRM AS PER						
			LATEST STANDARD						
			S ANDSHALL BE SUBMITTED TO DEWA FOR						
			ENGINEER#S APPROVAL.2. THE CONTRACTOR IS						
			REQUIRED TO TAKE ALL PRECAUTIONS, SO AS NOT						
			TODAMAGE AN						
			Y OF THE EXISTING EQUIPMENT/STRUCTURE,						
			ETC.3. CONTRACTOR STAFF ARE REQUIRED TO						



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**CLOSING TIME** : 10:00:00

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			ALWAYS WEAR PROPER PERSONALPROTECTIVE EQUIPMENT ON TH E SITE.4. THE CONTRACTOR SHALL VISIT THE SITE, ASSESS THE WORK REQUIRED, ANDQUOTE A LUMP SUM ACCORDINGLY.CONTACT TO MR. THOMASKUTTY 050-3014789 AND MR. AHMED 055-5888827FOR SITEVISIT						

TOTAL AMOUNT IN WORDS: TOTAL AMOUNT:

#### **SPECIAL NOTES / INSTRUCTIONS:**

AMC OF FIRE ALARM, FIRE FIGHTING SYSTEMS AND EMERGENCY/ EXIT LIGHT @ JAFZA NETWORK OFFICE 2025-26

for more infomation contact THOMASKUTTY - phone: 503014789

Site Visit Date <(>&<)> Time: 08-12-25

Payment Terms Payment will be made after carrying out preventive



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maintenance service and completion of 3 months - Quarterly in arrears.

#### **STANDARD TERMS & CONDITIONS**

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6)Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.



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SUPPLIER'S REMARKS:

SUPPLIER'S SIGNATURE AND STAMP