

**RFQ NUMBER** : 2332503142

**DATE** : 05.12.2025

**REQ No** : 1032505857

**REQ TITLE** : AMC OF FIRE ALARM, FIRE

**DELIVERY LOCATION** 

**CLOSING DATE** : 11.12.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ANNUAL MAINTENANCE OF FIRE ALARM, FIRE	4	JOB				
			EXTINGUISHERS AND EMERGENCY/EXIT LIGHT @						
			AL QUOSE STORE # 1,						
			2025-26#DEWA-CONFIDENTIALSPECIF						
			ICATION OF ANNUAL MAINTENANCE OF FIRE						
			ALARM, FIRE EXTINGUISHER ANDEMERGENCY/EXIT						
			LIGHT @ AL QUOSE STORE # 1 2025-26SCOPE OF						
			WORK1. T						
			HE PARTIES SHOULD VISIT THE SITE, AND CHECK						
			THE SYSTEMS, ASSESS THEREQUIREMENTS (HIGH						
			LEVEL ACCESS, CONSUMABLES, ACCESSORIES						
			AND CAB						
			LESETC) AND QUOTE THE LUMP SUM						
			ACCORDINGLY.2. THE CONTRACTOR SHALL HAVE						
			APPROVAL FROM DCD FOR THE MAINTENANCE OFFIRE PROTECTION S						
			YSTEMS.3. ALL EMERGENCY MAINTENANCE CALLS						
			ARE TO BE ATTENDED 24X7 ROUND THECLOCK 365						
			DAYS.4. MINIMUM 4 SERVICES (PREVENTIVE						
			MAINTENA						
			NCE) TO BE CARRIED OUTQUARTERLY.5. ALL						
			DEVICES HAVE TO BE CLEANED AND TESTED EACH						
			QUARTER.6. THE SYSTEMS SHOULD BE						



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			MAINTAINED AS PER						
			CIVIL DEFENSE REGULATIONS.7. IN CASE OF						
			UNSATISFACTORY PERFORMANCE, THE LPO WILL						
			BE CANCELLEDGIVING 15 DAYS# NOTICE.8. THE						
			WORK SHA						
			LL INCLUDE SUPPLY, INSTALLATION,						
			PROGRAMMING, AND TESTINGOF THE DEVICES						
			BELOW IN CASE OF FAULT AND NOT WORKING						
			CONDITION.# ALL BATTE						
			RIES FOR FIRE ALARM SYSTEMS AND						
			EMERGENCY/ EXIT						
			LIGHTINGSYSTEMSDEWA-CONFIDENTIAL# ALL						
			EMERGENCY/ EXIT LIGHTING SYSTEMS DEVICES#						
			(MAJ						
			OR PART OF CONTROL PANEL LIKE MOTHER						
			BOARD, POWER SUPPLY, DISPLAYBOARD, LOOP						
			CARD NOT INCLUDED)9. THE WORK SHALL						
			INCLUDE REFILLING/						
			REPAIRING OF FIRE EXTINGUISHER ANDHYDRO						
			TESTING.10. CONTRACTOR TO SUPPORT ANY						
			RENOVATION OR REPLACEMENT OF						
			DAMAGEDCEILING TILES FOR						
			THE EXISTING SYSTEMS WITHOUT ANY						



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			ADDITIONAL COST.11. CONTRACTORS TO						
			PARTICIPATE WITH THE INTERNAL DEPARTMENT						
			OR EXTERNALEMERGENCY AU						
			THORITIES MOCK DRILL ALONG WITH DUBAI CIVIL						
			DEFENSE. HEALTHAND SAFETY DEPARTMENT						
			OBSERVATIONS NEED TO BE RECTIFIED WITHIN						
			THECONTRAC						
			T.12. CONTRACTOR TO SUBMIT SNAG LIST ONCE						
			CONTRACT IS AWARDED.13. A MINIMUM OF ONE						
			SUPERVISOR/ ENGINEER AND TECHNICIAN WITH						
			DCDAPPRO						
			VED CARDHOLDER SHOULD BE AVAILABLE FOR						
			ALL PPM ACTIVITIES ANDCORRECTIVE						
			MAINTENANCE.14. SERVICE TO BE CARRIED OUT IN						
			THE PRESENCE OF						
			DEWA STAFF ONLY.15. THE CONTRACT PERIOD						
			WILL START FROM THE DATE OF THE FIRST						
			SERVICE/VISIT.16. ONE-YEAR REPLACEMENT						
			WARRANTY IS AP						
			PLICABLE FOR ALL PARTS REPLACEDBY THE						
			CONTRACTOR.17. THE QUOTATION SHALL BE						
			SUBMITTED AS PER DEWA SPECIFICATION ONLY.						
			NOCHANGES WERE						



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			ACCEPTED. PO WILL BE ISSUED AS PER DEWA						
			SPECIFICATION ONLY.DEWA-CONFIDENTIAL18.						
			CONTRACTOR TO OBTAIN MAINTENANCE						
			CONTRACT AGREEMENT						
			AND SAFETYCERTIFICATE FROM DUBAI CIVIL						
			DEFENSE WITHOUT ANY ADDITIONAL PAYMENT.19.						
			SYSTEMS COVERED UNDER CONTRACTA. FIRE						
			ALARM SYSTE						
			MB. PORTABLE FIRE EXTINGUISHERSC.						
			EMERGENCY/EXIT LIGHTING SYSTEMSPAYMENT						
			TERMS1. PAYMENT WILL BE MADE AFTER						
			CARRYING OUT PREVENTIVE						
			MAINTENANCESERVICE AND COMPLETION OF 3						
			MONTHS.2. QUARTERLY IN ARREARS.PENALTY						
			CLAUSE*IN CASE CONTRACTOR, DUE TO HIS						
			FAULT TO COMPLET						
			E THE JOB IN TIME AS PERGIVEN AND AGREED						
			SCHEDULE, THEN CONTRACTOR IS LIABLE TO PAY						
			1.25% OF THEJOB VALUE AS PENALTY FOR EVERY						
			WEEK						
			OF DELAY WITH MAXIMUM CEILING OF 10%*IN						
			CASE THE CONTRACTOR FAILS TO KEEP THE						
			ACTIVITY SCHEDULE IN PROGRESS, THEN DEWA						



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			WILL TAKE OVER						
			THE WORK AND EXECUTE IT THE WAY THAT MAY						
			FEELRIGHT TO MEET THE SCHEDULE. THE						
			EXPENDITURE INCURRED WILL BE CHARGED						
			TOTHE CONTRACTORH						
			SE REQUIREMENTDEWA-CONFIDENTIALTHE						
			SERVICE PROVIDER/ CONTRACTOR MUST BE AN						
			ISO CERTIFIED COMPANY. THEYMUST COMPLY						
			WITH DEWA INTEGRAT						
			ED MANAGEMENT SYSTEM (QUALITY, HSE						
			ANDENVIRONMENTAL REQUIREMENTS).						
			NECESSARY TBT & RISK ASSESSMENTS AS WELL						
			ASPPE SHALL BE ARRANGED						
			BY THE SERVICE PROVIDER/ CONTRACTOR TO						
			ENSUREEMPLOYEE AND EQUIPMENT						
			SAFETYGENERAL1. ALL THE MATERIALS IN						
			GENERAL WILL CONFIRM AS PER						
			LATEST STANDARDS ANDSHALL BE SUBMITTED TO						
			DEWA FOR ENGINEER#S APPROVAL.2. THE						
			CONTRACTOR IS REQUIRED TO TAKE ALL						
			PRECAUTIONS, SO AS						
			NOT TODAMAGE ANY OF THE EXISTING						
			EQUIPMENT/STRUCTURE, ETC.3. CONTRACTOR						



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**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			STAFF ARE REQUIRED TO ALWAYS WEAR PROPER PERSONALPROTECTIVE EQUIPMENT ON THE SITE.4. THE CONTRACTOR SHALL VISIT THE SITE, ASSESS THE WORK REQUIRED, ANDQUOTE A LUMP SUM ACCORDINGLY.CONTACT TO MR. THOMASKUTTY 050-3014789 AND MR. AHMED 055-5888827FOR SITEVISIT						

TOTAL AMOUNT IN WORDS: TOTAL AMOUNT:

#### **SPECIAL NOTES / INSTRUCTIONS:**

AMC OF FIRE ALARM, FIRE EXTINGUISHERS AND EMERGENCY/ EXIT LIGHT @ AL

**QUOSE STORE 1, 2025-26** 

for more infomation contact THOMASKUTTY: phone: 503014789

site visit date: 10-12-25

Payment Terms: Payment will be made after carrying out preventive





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maintenance service and completion of 3 months.- Quarterly in arrears

#### **STANDARD TERMS & CONDITIONS**

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6)Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.



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SUPPLIER'S REMARKS:

SUPPLIER'S SIGNATURE AND STAMP