

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332503160  
**DATE** : 09.12.2025  
**REQ No** : 1032505905  
**REQ TITLE** : Annual Maintenance Contract  
**DELIVERY LOCATION**  
**CLOSING DATE** : 15.12.2025  
**CLOSING TIME** : 10:00:00

| SL NO | ITEM CODE | SERVICE ID | DESCRIPTION   | QTY | UOM | BRAND/ORIGIN | WARRANTY | UNIT PRICE | TOTAL PRICE |
|-------|-----------|------------|---|-----|-----|--------------|----------|------------|-------------|
| 1     |           | ITEM-00001 | DEWA-CONFIDENTIALANNUAL MAINTENANCE CONTRACT FOR DIESEL GENERATOR 500KVA (DEWA H FAMILYACCOMMODATION WARSAN)SCOPE OF WORK & TECHNICAL SPECIFICATIONS1. GENERAL REQUIREMENTS1.1 SITE ASSESSMENT# THE CONTRACTOR SHALL PERFORM A DETAILED INSPECTION OF THE 500 KVADIESEL GENERATOR# THE ASSESSMENT SHALL COVER: # OPERATIONAL CONDITION OF ENGINE,ALTERNATOR, AND CONTROL SYSTEMS. # SAFETY CHECKS AND COMPLIANCEVERIFICATION. # IDENTIFICATION OF REQUIRED SPARE PARTS AND CONSUMABLES.# RECOMMENDATIONS FOR SYSTEM IMPROVEMENT (IF APPLICABLE). # FINDINGS SHALL BE DOCUMENTED, AND A COMPREHENSIVE QUOTATION INCLUDINGPREVENTIVE AND CORRECTIVE MAINTENANCE SHALL BE PROVIDED.1.2 CONTRACTOR QUALIFICATION# MINIMUM FIVE YEARS OF PROVEN EXPERIENCE IN DIESEL GENERATORMAINTENANCE.# MAINTENANCE TEAM | 1   | JOB |              |          |            |             |

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|       |           |            | <p>MUST INCLUDE CERT<br/>IFIED ELECTRICAL ENGINEERS AND TRAINED<br/>GENERATOR TECHNICIANS.# CONTRACTOR SHALL<br/>PROVIDE TRADE LICENSES, SAFETY RECORDS,<br/>AND CLIENT REF<br/>ERENCES.1.3 CONTRACT DURATION# AMC<br/>DURATION SHALL BE TWELVE MONTHS FROM THE<br/>DATE OF AWARD, WITH POSSIBILITY OF RENEWAL<br/>SUBJECT TO SAT<br/>ISFACTORY PERFORMANCE.1.4<br/>COMPLIANCE DEWA-CONFIDENTIAL# ALL SERVICES<br/>MUST COMPLY WITH DEWA INTERNAL POLICIES,<br/>DUBAI MUNICIPALITY (DM),<br/>ESMA, AND UAE REGULATIONS.# MANDATORY<br/>THIRD-PARTY TESTING AND CERTIFICATION<br/>(AUTHORITY-APPROVED) MUST BE OBTAINED.1.5<br/>EQUIPMENT DATA<br/>ILS S# #LOCATION #EQUIPMENT #RATING #1<br/>#WARRANTY #ACCOMMODATION #DIESEL<br/>GENERATOR #500 KVA #2. SCOPE OF WORK2.1<br/>ONE-TIME FULL MAINTEN<br/>ANCE SERVICE (FIRST VISIT)# COMPLETE<br/>OVERHAUL AND CLEANING.# REPLACE: # ENGINE</p> |     |     |              |          |            |             |

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|       |           |            | <p>OIL AND OIL FILTER # FUEL FILTER AND AIR FILTER #RADI</p> <p>ATOR COOLANT # TWO BATTERIES (INCLUDED IN CONTRACT)# TIGHTEN ELECTRICAL CONNECTIONS AND INSPECT ALTERNATOR.# TEST RUN FOR 15 MINUTES</p> <p>WITHOUT LOAD AND RECORD PARAMETERS.2.2 PREVENTIVE MAINTENANCE (ANNUAL)# VISUAL AND FUNCTIONAL INSPECTION OF ENGINE, ALTERNATOR, AND</p> <p>CONTROLSYSTEMS.# CHECK FUEL SYSTEM, HOSES, BELTS, AND SAFETY DEVICES.# UPDATE MAINTENANCE LOGS AND SUBMIT SIGNED REPORT.2.3 QUARTER</p> <p>LY INSPECTION (3 VISITS)# CHECK OIL, COOLANT, AND FUEL LEVELS.# BATTERY VOLTAGE AND TERMINAL CONDITION.# INSPECT BELTS, HOSES, AND W</p> <p>IRING.# TEST START/STOP AND</p> <p>ALARMS.DEWA-CONFIDENTIAL# OPERATIONAL TEST FOR 10 MINUTES.2.4 EMERGENCY &amp; BREAKDOWN SUPPORT# 24/7 RESPON</p> <p>SE WITHIN 2 HOURS FOR CRITICAL FAULTS.#</p> |     |     |              |          |            |             |

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|       |           |            | TROUBLESHOOTING, REPAIR, AND RECOMMISSIONING AFTER FAULT RECTIFICATION.3. SPARE PARTS MANAGEMENT# MAINTAIN STOCK OF ESSENTIAL CONSUMABLES AND CRITICAL PARTS.# USE GENUINE OEM PARTS ONLY.# SUBMIT SPARE PARTS LIST WITH AMC PROPOSAL.# MAINTAIN INVENTORY RECORDS AND WARRANTY CERTIFICATES.4. DOCUMENTATION & DELIVERABLES THE CONTRACTOR SHALL PROVIDE AND MAINTAIN A STRUCTURED MICROSOFT 365 SHARED FOLDER FOR ALL PROJECT DOCUMENTATION, INCLUDING: # MAINTENANCE PLAN# MAINTENANCE SCHEDULES (PLANNED VS. ACTUAL)# MAINTENANCE LOGS (PPM AND BREAKDOWN)# SPARE PARTS INVENTORY RECORDS# PPM AND CORRECTIVE MAINTENANCE REPORTS (SIGNED COPIES)# INCIDENT REPORTS FOR MAJOR FAULTS# MONTHLY PERFORMANCE REPORTS SUMMARIZING TASKS, FAULTS RECTIFIED, PARTS REPLACED DEWA-CONFIDE |     |     |              |          |            |             |

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|       |           |            | <p>NTIAL# ANNUAL MAINTENANCE SUMMARY REPORT WITH RECOMMENDATIONS FOR SYSTEMUPGRADES OR LIFECYCLE IMPROVEMENTS# ESCALATION MATRIX FOR EMERGENCIES AND OPERATIONAL ISSUES5. SLA MATRIX ACTIVITY #TARGET #EMERGENCY RESPONSE #WITHIN 2 HOURS #PM COMPLETION #100% ON SCHEDULE<br/> #QUARTERLY INSPECTION #100% ON SCHEDULE<br/> #REPORT SUBMISSION #WITHIN 2 WORKING DAYS<br/> #6. PAYMENT TERMS# QUARTERLY PAYMENTS UPON COMPLETION OF SCHEDULED SERVICES ANDSUBMISSION OF SIGNED REPORTSGENERAL CONDITIONS# THE CONTRACTOR AT DEWA WORK PREMISES SHALL FOLLOW DEWA SAFETY &amp;ENVIRONMENT POLICY, RULES AND REGULATIONS DURING THE CONTRACT PERIOD.# THE CONTRACTOR SHALL CARRY OUT RISK ASSESSMENT FOR ALL HIS WORKS. THISRISK ASSESSMENT SHALL BE FROM SAFETY AS WELL AS OCCUPATIONAL HEALTHCONSIDERATIONS. (DEWA FORMAT TO BE</p> |     |     |              |          |            |             |

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|       |           |            | <p>USED).# TOOLB<br/>OX TALKS SHOULD BE GIVEN TO THE WORKERS BY<br/>THEIR SUPERVISOR, COPYOF WHICH SHALL<br/>BEDEWA-CONFIDENTIALGIVEN TO DEWA.# NO<br/>WELDING, FLAME<br/>HEATING OR CUTTING, GRINDING, PNEUMATIC<br/>CHIPPING,ETC. SHALL BE CARRIED OUT WITHOUT<br/>SPECIFIC CLEARANCE FROM DEWA THROUGH"HOT<br/>WORK PE<br/>RMITS". THE HOT WORK PERMIT IF REQUIRED<br/>SHALL BE OBTAINED ONDAILY BASIS.# THE<br/>CONTRACTOR SHALL AT NO TIME KEEP<br/>INFLAMMABLE SUBSTANCE<br/>S IN THEPLANT/WORK AREAS.# ALL HAZARDOUS<br/>WASTES SHALL BE MOVED UNDER DIRECTION<br/>FROM AND WITHWRITTEN APPROVAL TO DEWA<br/>SPECIAL STORAGE<br/>AREA.DEWA-CONFIDENTIAL# THE CONTRACTOR#S<br/>WORK WILL FALL WITHIN THE PURVIEW OF SAFETY<br/>SURVEYSCONDUCTED REGULARLY BY THE DEWA<br/>SAFETY<br/>SECTION. ALL THE WORKMEN SHOULDWEAR<br/>NECESSARY PPES LIKE UNIFORM, SAFETY SHOES</p> |     |     |              |          |            |             |

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|       |           |            | <p>AND HELMET WHILE AT WORK.# ALL CRANES, VEHICLES, SPECIAL TOOLS OF CONTRACTOR SHALL BE INSPECTED AND TESTED BY CAPABLE AUTHORITIES AND CONTRACTOR SHALL PROVIDE DEWA WITH COPY OF CERTIFICATE OF THEIR FITNESS BEFORE THEIR USE AT SITE.# THE CONTRACTOR SHALL PRODUCE ALL EQUIPMENT LIKE RIGGING TOOLS, GRINDING MACHINES, DRILLING MACHINES, HAND TOOLS, PRECISION TOOLS WITH ALL VALID TEST CERTIFICATES FROM 3RD PARTY LICENSED CERTIFYING AGENCIES.# ERECTION &amp; USE OF SCAFFOLDING, USE OF LIFTING TROLLEYS SHALL BE CERTIFIED BY DEWA AUTHORIZED PERSONNEL AND SHALL BE SUPERVISED BY CONTRACT SUPERVISOR BEFORE EXECUTING THE JOB ON SITE.# ON A WRITTEN APPLICATION WITH RELEVANT PARTICULARS OF THE STAFF AND VEHICLES OF THE CONTRACTOR, DEWA WILL ISSUE TEMPORARY ENTRY PASSES</p> |     |     |              |          |            |             |

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|       |           |            | <p>FORTHEN VALID UP TO THE PERIOD OF CONTRACT WORK. THE CONTRACTOR SHALL APPLYFOR THE ENTRY PASSPORTS FOR ENTIRE DURATION OF THE CONTRACT 3 DAYS INADVANCE WITH A XEROX COPY OF PASSPORT WITH VALID VISA, 2 PASSPORT SIZEPHOTOGRAPHS AND IDENTIFICATION CARD ISSUED BY THE COMPANY FOR EACHSTAFF, ADDITIONALLY WITH A COPY OF DRIVING LICENSE FOR THE DRIVERS AND A COPY OF VALID REGISTRATION CERTIFICATE FOR THE VEHICLES.# NO STAFF OR VEHICLES OF THE CONTRACTOR WILL BE PERMITTED TO STAY INDEWA PREMISES AFTER CLOSE OF WORK OF THE DAY.CONTACT PERSON FOR SITE VISITS1. MR. ARIF 0551961349</p> |     |     |              |          |            |             |

TOTAL AMOUNT IN WORDS:

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### SPECIAL NOTES / INSTRUCTIONS:

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.



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Annual Maintenance Contract

### **STANDARD TERMS & CONDITIONS**

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
  - 2) Quotation to be submitted only in local currency U.A.E Dirhams
  - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
  - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
  - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
  - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

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**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**