

**RFQ NUMBER** : 2332503176

**DATE** : 10.12.2025

**REQ No** : 1032506033

**REQ TITLE** : ANNUAL MAINTENANCE

**DELIVERY LOCATION** 

**CLOSING DATE** : 16.12.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ANNUAL MAINTENANCE OF FIRE ALARM, FIRE	4	JOB				
			FIGHTING SYSTEMS AND EMERGENCY/EXIT LIGHT						
			@ BARSAHA DFO						
			2025-26#DEWA-CONFIDENTIALSPECIFICATI						
			ON OF ANNUAL MAINTENANCE OF FIRE ALARM,						
			FIRE FIGHTING SYSTEMAND EMERGENCY/ EXIT						
			LIGHT @ BARSHA DFO 2025-26SCOPE OF WORK1.						
			THE PARTIE						
			S SHOULD VISIT THE SITE, AND CHECK THE						
			SYSTEMS, ASSESS THEREQUIREMENTS (HIGH						
			LEVEL ACCESS, CONSUMABLES, ACCESSORIES,						
			DIESEL TOP-UPAN						
			D CABLES ETC) AND QUOTE THE LUMP SUM						
			ACCORDINGLY.2. THE CONTRACTOR SHALL HAVE						
			APPROVAL FROM DCD FOR THE MAINTENANCE						
			OFFIRE PROTEC						
			TION SYSTEMS.3. ALL EMERGENCY MAINTENANCE						
			CALLS ARE TO BE ATTENDED 24X7 ROUND						
			THECLOCK 365 DAYS.4. MINIMUM 4 SERVICES						
			(PREVENTIVE MA						
			INTENANCE) TO BE CARRIED OUTQUARTERLY.5.						
			ALL DEVICES HAVE TO BE CLEANED AND TESTED						
			EACH QUARTER.6. THE SYSTEMS SHOULD BE						



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			MAINTAINED						
			AS PER CIVIL DEFENSE REGULATIONS.7. IN CASE						
			OF UNSATISFACTORY PERFORMANCE, THE LPO						
			WILL BE CANCELLEDGIVING 15 DAYS# NOTICE.8.						
			THE DI						
			ESEL ENGINE MAJOR SERVICE SHALL BE CARRIED						
			OUT ONCE IN A YEARINCLUDING SPARES (FILTERS,						
			OIL, COOLANT, ETC.) AND TO PERFORM						
			PUMPPERFO						
			RMANCE TESTDEWA-CONFIDENTIAL9. IF ANY LEAK						
			FOUND IN PUMPS GLAND PACKING, WATER SEALS						
			AND MECHANICALSEALS SHOULD BE REPLACED/						
			REPAIRE						
			D FREE OF COAST BY THE CONTRACTOR10. THE						
			DIESEL TO BE FILLED IN DIESEL TANK TO MAINTAIN						
			THE DIESEL LEVELLIMIT THROUGHOUT ONE YEAR						
			MA						
			INTENANCE CONTRACT PERIOD11. THE WORK						
			SHALL INCLUDE SUPPLY, INSTALLATION,						
			PROGRAMMING, ANDTESTING OF THE DEVICES						
			BELOW IN CASE OF FA						
			ULT AND NOT WORKING CONDITION.# ALL						
			BATTERIES FOR FIRE ALARM SYSTEMS AND						



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			EMERGENCY/ EXIT LIGHTINGSYSTEMS# ALL						
			BATTERIES FOR FM200/ I						
			NERGEN SYSTEMS AND FOAM SYSTEMS# ALL FIRE						
			ALARM SYSTEMS, FM200/ INRGEN SYSTEMS AND						
			FOAM SYSTEMS DEVICES# ALL EMERGENCY/ EXIT						
			LIGHTIN						
			G SYSTEMS DEVICES# (MAJOR PART OF CONTROL						
			PANEL LIKE MOTHER BOARD, POWER SUPPLY,						
			DISPLAYBOARD, LOOP CARD AND REFILLING OF						
			FM200/ INE						
			RGEN GAS AND FOAM NOTINCLUDED)12. THE						
			WORK SHALL INCLUDE REFILLING/ REPAIRING OF						
			FIRE EXTINGUISHER ANDHYDRO TESTING.13.						
			CONTRACTOR T						
			O SUPPORT ANY RENOVATION OR REPLACEMENT						
			OF DAMAGEDCEILING TILES FOR THE EXISTING						
			SYSTEMS WITHOUT ANY ADDITIONAL						
			COST.DEWA-CONFIDENTI						
			AL14. CONTRACTORS TO PARTICIPATE WITH THE						
			INTERNAL DEPARTMENT OR						
			EXTERNALEMERGENCY AUTHORITIES MOCK DRILL						
			ALONG WITH DUBAI CIVIL DEF						
1			ENSE. HEALTHAND SAFETY DEPARTMENT						



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			OBSERVATIONS NEED TO BE RECTIFIED WITHIN						
			THECONTRACT.15. CONTRACTOR TO SUBMIT SNAG						
			LIST ONCE CONTR						
			ACT IS AWARDED.16. A MINIMUM OF ONE						
			SUPERVISOR/ ENGINEER AND TECHNICIAN WITH						
			DCDAPPROVED CARDHOLDER SHOULD BE						
			AVAILABLE FOR ALL PPM						
			ACTIVITIES ANDCORRECTIVE MAINTENANCE.17.						
			SERVICE TO BE CARRIED OUT IN THE PRESENCE						
			OF DEWA STAFF ONLY.18. THE CONTRACT PERIOD						
			WILL S						
			TART FROM THE DATE OF THE FIRST						
			SERVICE/VISIT.19. ONE-YEAR REPLACEMENT						
			WARRANTY IS APPLICABLE FOR ALL PARTS						
			REPLACEDBY THE CONTRACTO						
			R.20. THE QUOTATION SHALL BE SUBMITTED AS						
			PER DEWA SPECIFICATION ONLY. NOCHANGES						
			WERE ACCEPTED. PO WILL BE ISSUED AS PER   DEWA SPECIF						
			ICATION ONLY.21. CONTRACTOR TO OBTAIN						
			MAINTENANCE CONTRACT AGREEMENT AND						
			SAFETYCERTIFICATE FROM DUBAI CIVIL DEFENSE						
			WITHOUT ANY ADDI						



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			TIONAL PAYMENT.22. SYSTEMS COVERED UNDER						
			CONTRACTA. FIRE ALARM SYSTEMB. HOSE REEL						
			SYSTEMSC. FIRE PUMPS (JOCKEY, ELECTRICAL						
			MAIN AND						
			DIESEL)DEWA-CONFIDENTIALD. PORTABLE FIRE						
			EXTINGUISHERSE. EMERGENCY/EXIT LIGHTING						
			SYSTEMSF. LANDING VALVE/ HYDRANT VALVEG.						
			SPRINKLER						
			SYSTEMSH. BREECHING INLETI. WET RISER/ DRY						
			RISERJ. FM200/ INERGEN SYSTEMS/ NOVAC						
			SYSTEMSPAYMENT TERMS1. PAYMENT WILL BE						
			MADE AFTER C						
			ARRYING OUT PREVENTIVE						
			MAINTENANCESERVICE AND COMPLETION OF 3						
			MONTHS.2. QUARTERLY IN ARREARS.PENALTY						
			CLAUSE*IN CASE CONTRACTOR, DUE						
			TO HIS FAULT TO COMPLETE THE JOB IN TIME AS						
			PERGIVEN AND AGREED SCHEDULE, THEN						
			CONTRACTOR IS LIABLE TO PAY 1.25% OF THEJOB						
			VALUE AS						
			PENALTY FOR EVERY WEEK OF DELAY WITH						
			MAXIMUM CEILING OF 10%DEWA-CONFIDENTIAL*IN CASE THE CONTRACTOR FAILS TO KEEP THE						



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			ACTIVITY SCHED						
			ULE IN PROGRESS,THEN DEWA WILL TAKE OVER						
			THE WORK AND EXECUTE IT THE WAY THAT MAY						
			FEELRIGHT TO MEET THE SCHEDULE. THE						
			EXPENDITURE IN						
			CURRED WILL BE CHARGED TOTHE						
			CONTRACTORHSE REQUIREMENTTHE SERVICE						
			PROVIDER/ CONTRACTOR MUST BE AN ISO						
			CERTIFIED COMPANY. THEYMUST CO						
			MPLY WITH DEWA INTEGRATED MANAGEMENT						
			SYSTEM (QUALITY, HSE ANDENVIRONMENTAL						
			REQUIREMENTS). NECESSARY TBT & RISK						
			ASSESSMENTS AS WELL A						
			SPPE SHALL BE ARRANGED BY THE SERVICE						
			PROVIDER/ CONTRACTOR TO ENSUREEMPLOYEE						
			AND EQUIPMENT SAFETYGENERAL1. ALL THE						
			MATERIALS IN GENE						
			RAL WILL CONFIRM AS PER LATEST STANDARDS						
			ANDSHALL BE SUBMITTED TO DEWA FOR						
			ENGINEER#S APPROVAL.2. THE CONTRACTOR IS						
			REQUIRED TO TAKE						
			ALL PRECAUTIONS, SO AS NOT TODAMAGE ANY						
1			OF THE EXISTING EQUIPMENT/STRUCTURE, ETC.3.		1				



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			CONTRACTOR STAFF ARE REQUIRED TO ALWAYS						
			WEAR PR						
			OPER PERSONALPROTECTIVE EQUIPMENT ON THE						
			SITE.4. THE CONTRACTOR SHALL VISIT THE SITE,						
			ASSESS THE WORK REQUIRED, ANDQUOTE A						
			LUMP SUM						
			ACCORDINGLY.CONTACT TO MR. THOMASKUTTY						
			050-3014789 AND MR. AHMED 055-5888827 FORSITE						
			VISIT						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

### **SPECIAL NOTES / INSTRUCTIONS:**

ANNUAL MAINTENANCE

OF FIRE ALARM, FIRE FIGHTING SYSTEMS AND EMERGENCY/ EXIT LIGHT @

BARSAHA DFO 2025-26

Contact: THOMASKUTTY/ 503014789

Site Visit: 15 Dec 2025 @ 10:00

Payment: Quarterly

#### **STANDARD TERMS & CONDITIONS**



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- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6)Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.



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SUPPLIER'S REMARKS:

SUPPLIER'S SIGNATURE AND STAMP