

RFQ NUMBER : 2332503180

DATE : 10.12.2025

REQ No : 1032505886

REQ TITLE : HVAC system 1032505886

DELIVERY LOCATION

CLOSING DATE : 16.12.2025

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COMPREHENSIVE AMC OF HVAC SYSTEM AT AL	4	JOB				
			WARSAN TP ADMIN BUILDING.A. SCOPE OF WORK:						
			-##THE CONTRACTOR IS REQUIRED TO QUOTE						
			LUMP SUM P						
			RICE FOR COMPREHENSIVEMAINTENANCE OF						
			HVAC SYSTEM (AHU, FCU, FAHU, DX TYPE UNIT,						
			SPLIT AC, FREESTANDING UNITS, CHILLED &						
			CONDENSER WA						
			TER PUMPS, VFD AND CONTROL PANELSFOR AHU,						
			AHU, CHILLED & CONDENSER WATER PUMPS						
			PUMPS AND COOLING TOWERFANS,						
			PRESSURIZATION UNITS, AI						
			R CURTAIN, DRINKING WATER						
			COOLERS,DOMESTIC WATER COOLED, CHILLED						
			WATER PIPE INSULATION ETC) INCLUDINGSPARE						
			PARTS SUCH AS REPLACEME						
			NT OF COMPRESSOR, FAN MOTOR,						
			ACTUATOR,CONTACTOR, RELAY, CAPACITOR,						
			BELTS, PULLEY, FILTERS, STRAINERS, ELECTRONIC						
			BOARD, THERMOSTAT, E						
1			TC###THE QUOTATION WILL BE SUBMITTED AS						
			PER DEWA SPECIFICATION AND						
i l			SURVEYONLY.##THE SPARE PARTS REQUIRED BY						



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			THE CONTRACTOR TO CARRY						
			OUT THERECTIFICATION ACTIVITY SHOULD BE						
			ARRANGED AT THE EARLIEST & BEFORE						
			THEACTIVITY STARTS ON THE EQUIPMENT.##IF						
			THE CONTRACTOR SH						
			OULD KEEP SPARE PARTS IN THE BUILDING TO						
			KEEP THEEQUIPMENT DOWN TIME TO MINIMUM,						
			THE SPARE PARTS MUST BE KEPT IN A						
			PROPERPLACE & STO						
			RED CORRECTLY AND IN A PROPER PLACE WITHIN						
			THE BUILDINGPREMISES TO PREVENT ANY						
			DAMAGE OR WARE OR EXPOSURE TO ANY						
			ELEMENT THATCAN CAU						
			SE A DAMAGE TO THE SPARE PART.##THE SPARE						
			PARTS PROVIDED BY THE CONTRACTOR MUST BE						
			GENUINE SPARESFROM OEM OR OEM						
			RECOMMENDED VENDORS						
			AND APPROVED BY DEWA ENGINEERS.##THE						
			CONTRACTOR WHO ACCEPTS & SIGN THIS AMC						
			MUST PROVIDE ONE SENIORHVAC TECHNICIAN						
			(WITH BMS KNOWLE						
			DGE) AND ONE SENIOR ELECTRICIAN (WITHBMS						
			KNOWLEDGE) FOR OPERATING & MAINTAINING		1				



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			THE EQUIPMENT INCLUDINGREPLACEMENT OF						
			ELECTRICAL ACC						
			ESSORIES SUCH AS LIGHTS, SOCKETS,						
			ETC.(ELECTRICAL MATERIALS WILL BE PROVIDED						
			BY DEWA) FROM 06.00 AM TO 05:00PM MONDAY TO						
			SUNDAY. THE						
			TECHNICIANS SHALL BE SELECTED BY DEWA						
			ENGINEER.SYSTEMS TO BE ATTENDED AS						
			FOLLOWS:##CHILLER						
			PLANTS.##BMS.DEWA-CONFIDENTIAL##HVAC.##E						
			LECTRICAL.##MEP DAILY COMPLAINTS##DURING						
			PPM ACTIVITIES CONTRACTOR TO PROVIDE						
			SUFFICIENT MANPOWER TOCARRY OUT						
			PREVENTIVE MAINTENANCE						
			AND TO BE COMPLETED AS PER THE						
			DEWASCHEDULE WITHOUT DELAY.##DURING PPM						
			ACTIVITIES FOR THE HVAC SYSTEM,						
			CONTRACTORS VERIFY THECONDIT						
			ION OF ALL VALVES, INCLUDING BUTTERFLY						
			VALVES, GATE VALVES, ANDMOTORIZED VALVES.						
			THIS INCLUDES CONDUCTING A DETAILED						
			INSPECTION,APPL						
1			YING LUBRICATION WHERE NECESSARY, AND		1				



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			PROVIDING A COMPREHENSIVEREPORT ON THE						
			OPERATIONAL STATUS OF EACH VALVE,						
			ADDITIONALLY, IF ANYV						
			ALVES ARE FOUND TO BE FAULTY OR						
			MALFUNCTIONING, THEY MUST BE						
			REPORTEDIMMEDIATELY TO THE DEWA						
			SUPERVISOR. UPON APPROVAL, THE REPLACEM						
			ENT OFDEFECTIVE VALVES SHOULD BE CARRIED						
			OUT WITHOUT DELAY TO ENSURE THECONTINUED						
			EFFICIENCY OF THE SYSTEM.##DURING PPM						
			ACTIVITIES F						
			OR THE HVAC SYSTEM, THE CONTRACTOR TO						
			APPLY ORREPAINT THE NECESSARY EQUIPMENT						
			AS PER SITE REQUIREMENTS. THIS INCLUDES,BUT						
			IS NOT LIM						
			ITED TO, CHILLER UNITS, PUMPS, PIPE SUPPORTS,						
			VALVEBODIES, FAHU, AHU AND OTHER HVAC						
			COMPONENTS THAT REQUIRE						
			SURFACEPROTECTION AND AE						
			STHETIC MAINTENANCE.##IT#S MANDATORY FOR						
			THE CONTRACTOR TO MAINTAIN DAILY LOGS FOR						
			THECHILLER PLANTS SUCH AS CHILLERS,						
			COOLING TOWER		1				



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			S, CHILLED & CONDENSERWATER PUMPS,						
			CHEMICAL DOSING SYSTEMS, CHLORINE DOSING						
			SYSTEM AND THESELOGS MUST BE COMPILED						
			AND SUBMITTED TO T						
			HE CONCERNED DEWA SUPERVISOR FORREVIEW						
			AND RECORD.##ALL THE MATERIALS THAT WILL BE						
			PROVIDED BY THE CONTRACTOR FOR THE USEIN						
			ANY ACTI						
			VITY RELATED TO THIS AMC SCOPE OF WORK						
			MUST BE CONFIRMED ANDAPPROVED PRIOR BY						
			DEWA ENGINEERS AND AS PER THE LATEST						
			STANDARDSAPPROVED						
			AND IMPLEMENTED IN DEWA.##IT#S MANDATORY						
			FOR THE CONTRACTOR WHO WILL ACCEPT & SIGN						
			THIS AMCCONTRACT TO TAKE ALL PRECAUTIONS						
			AND SAF						
			ETY MEASURES WHEN CARRYING OUTANY KIND						
			OF ACTIVITY RELATED TO THIS AMC SCOPE OF						
			WORK.DEWA-CONFIDENTIAL##ITS MANDATORY						
			FOR THE CONTRA						
			CTOR WHO WILL ACCEPT & SIGN THIS						
			ANNUALMAINTENANCE CONTRACT TO CARRIED						
			OUT ANY ACTIVITY RELATED TO THISCONTRACT						



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			SCOPE OF WORK IN WAY						
			THAT MUST NOT CAUSE ANY DAMAGE,						
			FAILURE,WARE, BREAKDOWN AND MALFUNCTION						
			TO ANY OF THE EXISTING EQUIPMENT/STRUCTURE						
			OR ANY PROPERTIE						
			S OF DEWA.##THE CONTRACTOR WHO ACCEPTS						
			AND SIGNS THIS AMC MUST DEPLOY AND						
			PROVIDEKNOWLEDGEABLE & PROFESSIONAL AC						
			TECHNICIANS FOR CAR						
			RYING OUT THEMAINTENANCE WORK & ANY						
			RELATED MAINTENANCE ACTIVITY TO THE						
			EQUIPMENT.##THE CONTRACTOR WHO ACCEPTS &						
			SIGN THIS AMC MUST						
			CLEAN CHILLED WATERPIPELINES, CONDENSER						
			WATER PIPELINES, RELATED STRAINERS AND						
			SIDEFILTRATION SYSTEM FILTERS AS PER SITE						
			REQUIREMENT						
			& AS PER DEWA						
			SITESUPERVISOR.##CONTRACTOR TO REPORT &						
			REPLACE THE DAMAGED CONDENSER WATER &						
			CHILLEDWATER STRAINERS AS PER SITE REQU						
			IREMENT.##CONTRACTOR TO REPORT & BE						
1			REPLACE THE DAMAGED AHU, FAHU, FCU &		1				



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			SIDESTREAM FILTRATION SYSTEM FILTERS BAG						
			AND PREFILTERS AS						
			PER SITEREQUIREMENT.##CONTRACTOR TO						
			REPORT, MAINTAIN & REPAIR ALL THE VFD AND						
			CONTROLPANELS IN CASE OF DAMAGE,						
			MALFUNCTION OR FAILUR						
			E.##CONTRACTOR TO REPORT AND REPLACE ALL						
			SIZED & DEFECTIVE VALVES ANDVALVE						
			ACTUATORS SUCH AS DRV, NRV, BUTTERFLY						
			VALVES AND GATE VAL						
			VES FORCHILLED & CONDENSER WATER						
			PIPELINES INCLUDING COOLING TOWER &						
			CHEMICALDOSING SYSTEM PIPES.##CONTRACTOR						
			TO REPORT, ATTEND & RE						
			PAIR CHILLED AND CONDENSER WATERPIPELINES						
			LEAKAGES AS PER SITE REQUIREMENT & AS PER						
			SITE SUPERVISORINSTRUCTION.##THE						
			CONTRACTOR SHAL						
			L BE RESPONSIBLE FOR REPORTING AND						
			CARRYING OUTREPAIRS OR REPLACEMENT OF						
			CHILLED AND CONDENSER WATER PIPE						
			INSULATIONWITH CLOTH FOSTE						
			R AS PER SITE REQUIREMENTS AND						



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			INSTRUCTIONS FROM THESITE						
			SUPERVISOR.##THE CONTRACTOR WHO ACCEPTS						
			AND SIGNED THIS AMC MUST RESPONSE T						
			O ANYEMERGENCY CALL OR BREAKDOWN CALL						
			RELATED TO ANY EQUIPMENT FALLING UNDERTHIS						
			CONTRACT WITHIN 30						
			MINUTESDEWA-CONFIDENTIAL##AFTER						
			THE RECEIPT OF THE NOTIFICATION AS PER THE						
			TWO SLA CONDITIONSMENTIONED IN THIS						
			CONTRACT.##THE CONTRACTOR WHO ACCEPTS						
			AND SIGNED THIS						
			AMC MUST RECEIVE EMERGENCYCALLS FROM						
			THE CLIENT 24/7 AND ALL THE YEAR ROUND TILL						
			THE EXPIRY OFTHIS AMC.##THE CONTRACTOR						
			WHO AGREES						
			& SIGNED THIS AMC MUST PROVIDE						
			COMPETENTSUPERVISOR TO SUPERVISE ALL						
			MAINTENANCE ACTIVITIES RELATED TO						
			THEEQUIPMENT UNDER THIS CONTRA						
			CT. FAILING TO PROVIDE A COMPETENT						
			SUPERVISORTO SUPERVISE ANY MAINTENANCE						
			ACTIVITIES AS MENTIONED IN THIS						
			PARAGRAPHWILL SUBJECT THE						



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			WORK TO BE UNDER EVALUATION BY DEWA						
			ENGINEERS TO BEAPPROVED OR REJECTED.##ALL						
			THE TECHNICAL PERSONALS PROVIDED BY THE						
			CONTRACTOR WHO						
			SIGNED &ACCEPTED THIS AMC SHALL BE						
			APPROVED BY DEWA ENGINEERS RESPONSIBLE						
			FORTHE RELATED SCOPE OF WORK.##DEWA HAS						
			THE RIGHT TO REQU						
			EST A COMPREHENSIVE REPORT FOR ANY						
			ACTIVITYCARRIED OUT BY THE CONTRACTOR TO						
			THE EQUIPMENT OR ITS RELATEDAUXILIARIES						
			FALLING UNDER TH						
			IS CONTRACT. THE REPORT MUST BE PRESENTED						
			&SUBMITTED WITH SUFFICIENT INFORMATION,						
			PICTURES, AND VIDEOS OF THE WORKPROCESS						
			AND PROCED						
			URES CARRIED OUT.##ALL PPM ACTIVITIES						
			CARRIED OUT BY THE CONTRACTOR WHO AGREES						
			& SIGNSTHIS AMC MUST BE CARRIED OUT AS PER						
			THE APPROV						
			ED DEWA CHECK LIST GIVENBY THE APPOINTED						
			DEWA SUPERVISOR.##THE CONTRACTOR WHO						
			AGREES & SIGNS THIS AMC MUST INCLUDE &						



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			SUBMITTHEIR OWN						
			WORK CHECK LIST FOR EVALUATION &						
			VERIFICATION BY DEWA ONQUARTERLY						
			BASIS.##PPM REPORTS SOFT COPY TO BE						
			SUBMITTED BEFORE 10TH OF EVER						
			Y MONTHALONG WITH DETAILS (ASSET NUMBER,						
			MODEL NUMBER, SERIAL NUMBER,						
			DATE,QUANTITY & QUARTER, MAJOR/MINOR)						
			AFTER VERIFICATION OF DE						
			WA CONCERNSUPERVISOR.##CONTRACTOR TO						
			SHARE OFFICIAL EMAIL ID /CALL CENTER NUMBER						
			TO DEWA FORFORWARDING AND REGISTERING						
			COMPLAINTS.##						
			THE CONTRACTOR WHO AGREES & SIGNS THIS						
			AMC MUST PROVIDE VALIDCALIBRATION						
			CERTIFICATES FOR ALL MEASURING						
			INSTRUMENTATION, EQUIPMENTUS						
			ED IN MAINTENANCE ACTIVITY OR						
			ANYDEWA-CONFIDENTIAL##CALIBRATION DEVICES						
			USED IN MAINTENANCE ACTIVITY SUCH AS						
			MANIFOLDGAUGE, CLAMP ME						
			TER AND MULTI METERS ETC##CORRECTIVE						
			MAINTENANCE REPORTS TO BE SUBMITTED						



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			WITHIN THREE WORKINGDAYS WITH THEIR OWN SERVICE REPORT T						
			O DEWA SUPERVISOR FOR VERIFICATIONAND						
			RECORD.##ALL CONTRACTOR TO SHARE DAILY						
			COMPLAINT ATTENDED LIST ON DAILY						
			BASISBEFORE COB. THE D						
			AILY COMPLAIN LIST MUST BE SUBMITTED IN A PROPER FORMATAND ADEQUATE INFORMATION.						
			DESCRIPTION, DATE, TIME AND CORRECTIVE						
			ACTION.##THE						
			CONTRACTOR WHO AGREES &						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

HVAC system

Comprehensive AMC of HVAC system at Al Warsan TP Admin Building.

Contact: Mohideen / 553810513

Site Visit Date <(>&<)> Time: 15/12/2025 9:00





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Payment Terms: Quarterly basis

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6)Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.



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SUPPLIER'S REMARKS:

SUPPLIER'S SIGNATURE AND STAMP