

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332503219
DATE : 12.12.2025
REQ No : 1032506189
REQ TITLE : 1-1032506189 Annual
DELIVERY LOCATION
CLOSING DATE : 18.12.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM (ISIA)AT NAKHAILI & LUSAILY PH3 RESERVOIRAS PER ATTACHED BOQ & TECHNICAL SPECIFICATIONLPS IS REQUESTED TO OBTAIN QUOTATION FROM OEM OF CLO2 SYSTEM M/S DE NORAAND OTHERSPLS CONTACT MR. VISHNU (04-3229454/050-918 2085) FOR FURTHERCLARIFICATIONS.1.0# INTRODUCTIONDUBAI ELECTRICITY & WATER AUTHORITY (DEWA) OWNS AND OPERATES POTABLEWATER BOOSTER PUMPING STATIONS AND RESERVOIR COMPLEX FOR DUBAI AND HATTAWATER NETWORK. TO MAINTAIN GOOD WATER QUALITY, THE RESERVOIR COMPLEX ISEQUIPPED WITH CHLORINE DIOXIDE DOSING SYSTEM WHICH REQUIRES PREVENTIVE(PERIODIC) AND BREAKDOWN MAINTENANCE. FOR THIS PURPOSE, DEWA WISHE S TOOUTSOURCE THE SERVICES TO A REPUTED, WELL EXPERIENCED CONTRACTOR.2.0#GENERAL CONDITION FOR BIDDER:THE CONTRACTOR /	2	SET				

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			<p>COMPANY SHALL BE AN AUTHORIZED OEM SERVICE PROVIDER WITH HANDS ON EXPERIENCE AND DEDICATED STAFF FOR SIMILAR ACTIVITIES WITHIN UAE. THE COMPANY / S ERVICE PROVIDER SHALL HAVE OFFICE/ BUSINESS SET UP WITHIN THE UAE. THE COMPANY/ SERVICE PROVIDER SHALL HAVE NECESSARY FACILITIES INCLU DING TOOLS TO CARRY OUT MAINTENANCE ACTIVITIES. THE SERVICE PROVIDER SHALL HAVE TO SUBMIT REFERENCES OF SIMILAR TYPES OF SYSTEM/EQUIPM ENT/INSTRUMENTS MAINTENANCE RECORDS WITHIN UAE. THE SERVICE PROVIDER MUST SUBMIT THE REFERENCE OF SIMILAR TYPES OF MAINTENANCE WORKS W ITH THEIR OFFER. 3.0#SCOPE OF WORKS THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE PREVENTIVE MAINTENANCE, TR OUBLE SHOOTING AND BREAKDOWN MAINTENANCE OF COMPLETE CHLORINE DI OXIDE</p>						

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			<p>SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTAT FREQUENCIES AS MENTIONED BELOWØ#PREVENTIVE MAINTENANCE (MONTHLY, QUARTERLY, HALF YEARLY & YEARLY)Ø#EMERGENCY COMPLAINTS (AS PER PHONE CALL /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)A.#ROUTINE PREVENTIVE MAINTENANCETHE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE CLASSIFIED ASÜ#PREVENTIVE MAINTENANCE (MONTHLY, QUARTERLY, HALF YEARLY & YEARLY) FOREACH SITEF OR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS A DIFFERENTCHECKLIST (COPY ATTACHED) TO EACH LOCATIONS OR STATIONS.THE NUMBER OF VISITS FOR THE PM ACTIVITIES SHALL BE AS PER BELOW TABLE A& TABLE B, FOR EACH STATIONS, AS DEFINED.TABLE A # FOR NAKHAILI RESERV OIR CHLORINATION SYSTEMSL. NO.#VISIT</p>						

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			<p>DETAILS#NO. OF WEEKS#NO. OF VISITS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#Q</p> <p>UARTERLY VISITS#1 DAY, EACH IN EVERY 3RD MONTH#3 VISITS.#3 DAYS.#03#YEARLY VISIT#2 DAYS #1 VISIT.#2 DAYS.#####NOTE: TOTAL 17NO. PM</p> <p>VISITS CONSIDERED NAKHAILI RESERVOIR.TABLE B # FOR LISAILY PHASE 03 CHLORINATION SYSTEMSL. NO.#VISIT DETAILS#NO. OF WEEKS#NO. OF VIS</p> <p>ITS#NO. OF DAYS#01#MONTHLY VISITS#8 DAYS #8 VISITS.#8 DAYS.#02#QUARTERLY VISITS#1 DAY, EACH IN EVERY 3RD MONTH#3 VISITS.#3 DAYS.#03#YEARLY VISIT#2 DAYS #1 VISIT.#2 DAYS.#####NOTE: TOTAL 17NO.PM VISITS</p> <p>CONSIDERED FOR LISAILY PHASE 03 RESERVOIR.THE WORKING TIME FOR EACH VISIT SHALL BE 07.30 AM TO 15.30 (MONDAY TOFRIDAY). THE SERVICE PROVIDER MUST COMPLETE ALL PM PROCEDURES IN TIME.NECESSARY LOG</p> <p>ISTICS AND MANPOWER SHALL BE ARRANGED BY</p>						

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			<p>THE CONTRACTOR TO COMPLETE ALL PM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SHALL BE CONSIDERED FOR MORE DAYS OR MORE HRS. MAYBE TO COMPLETE THE LISTED PM ACTIVITIES, CM & EMERGENCY WORKS. B.#EMERGENCY COMPLAINTS ATTENDING OF EMERGENCY COMPLAINTS AS REPORTED BY DEWA ENGINEER ON 24 HRS. X 7 DAY#S BASIS. THE RESPONSE TIME BY THE CONTRACTOR SERVICE ENGINEER TO EMERGENCY COMPLAINTS SHALL BE WITHIN 4 HRS. OVER THE TELEPHONE BY THE SAME DAY. C.#BREAKDOWN MAINTENANCE THE BREAKDOWN MAINTENANCE REQUIRE SMOOTH OPERATION OF THE COMPLETE CHLORINE DIOXIDE SYSTEM WHERE SERVICE ENGINEER ALONG WITH HIS TEAM IS REQUIRED THAT SHALL BE PROVIDED BY THE CONTRACTOR/SERVICE PROVIDER UNDER THE FOLLOWING TERMS AND CONDITIONS 1.#DEWA ENGINEER SHALL INTIMATE TO CONTRACTOR SERVICE E</p>						

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			<p>ENGINEER BASED ON THE ACTUAL SERVICE REQUIREMENTS / NOTICE OF DEFECTS (NOD)2.#DEWA ENGINEER SHALL FORWARD THE NOTICE OF DEFECTS (NOD)/ PRELIMINARY REPORT TO CONTRACTOR SERVICE ENGINEER3.#THE RESPONSE TIME OF CONTRACTOR SERVICE ENGINEER SHALL BE WITHIN 4HRS. OVER THE PHONE. THE ACTUAL SITE VISIT SHALL BE DONE AS PER THE NOTICE OF DEFECTS (NOD) / EMERGENCY REQUIREMENTS AND AGREEMENT BETWEEN DEWA AND CONTRACTOR/SERVICE PROVIDER. IN ANY SITUATION THE ACTUAL SITE VISIT SHALL BE WITHIN 1 DAY4.#SINCE KEY PERFORMANCE INDICATOR (KPI) IS CALCULATING ON THE NOTICE OF DEFECTS (NOD), THEREFORE THE CONTRACTOR SHALL HAVE TO COMPLETE ALL TYPE OF DEFECTS WITHIN 3 WORKING DAYS.5 .#IF ANY MINOR DEFECTS ARE OBSERVED, THAT SHALL BE RECTIFIED DURING PM ACTIVITIES6.#THE CONTRACTOR ENGINEER SHALL ARRANGE HIS</p>						

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			<p>TEAM WITH ALL NECESSARY TOOLS FOR TROUBLE SHOOTING AND RECTIFY THE DEFECTS.7.#DURING THE VISITS DEWA ENGINEER SHALL ARRANGE FOR SHUTDOWN/ISOLATION WITH WATER OPERATION (STAFF). THE CONTRACTOR ENGINEER RECTIFIES THE DEFECTS AND SUBMITS A SERVICE REPORT OF FAILURE.8.#IF THE DEFECT IS FOUND TO BE MAJOR, THEN THE CONTRACTOR MUST PROVIDE DETAILED REPORT OF EQUIPMENT BREAKDOWN AND CORRECTIVE ACTIONS REQUIRED. CONTRACTOR TO SUBMIT ACTION PLAN FOR RECTIFICATION AND SEEK PRIOR APPROVAL FROM CONCERNED DEWA ENGINEER.9.#NECESSARY TOOLS AND OTHER LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR / SERVICE PROVIDER IN FULL.10.#THE PAYMENTS FOR BREAKDOWN MAINTENANCE SHALL BE PROCESSED SEPARATELY ON A CASE-TO-CASE BASIS THROUGH LPO.4.0#PRIOR TO THE SUBMISSION OF</p>						

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			<p>BID, THE FOLLOWING SHALL BE DETERMINED CAREFULLY. #THE CONTRACTOR SHALL VISIT THE SITE AND MAKE HIMSELF FULLY FAMILIAR WITH THE WORK SCOPE, PLANT ACCESS, FACILITIES, COMPLEXITIES, ETC., BEFORE HE SUBMITS HIS BID. #DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER RATES /PRICES DURING AND AFTER THE EXECUTION OF WORKS ORDERED. #THE CONTRACTOR WILL BE PROVIDED WITH THE EQUIPMENT SHUTDOWN PROGRAM IF REQUIRED IN COORDINATION WITH THE WATER OPERATIONS DEPARTMENT. #CONTRACTOR WILL HAVE TO MOBILIZE MANPOWER RESOURCES ACCORDING TO THE PLAN SCHEDULE AND BREAKDOWN MAINTENANCE. #THE CONTRACTOR SHOULD SUBMIT THE TIME SCHEDULE / BAR CHART INDICATING EACH ACTIVITY. #ON COMPLETION OF THE WORK, THE INSPECTION CHECKLIST OF QUALITY PROCEDURE, WHEREVER APPLICABLE</p>						

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			<p>SHOULD BE FILLED IN AND SUBMITTED..#SITE SUPERVISION, COORDINATION OF FIELD ACTIVITIES, SUPPLY OF REQUIRED TECHNICIANS, TOOLS, EQUIPMENTS, TRANSPORT VEHICLES, TACKLESETC. REQUIRED FOR EXECUTION OF THE CONTRACT WORKS SHALL BE SUITABLY CONSIDERED BY THE CONTRACTOR IN FULL.5.0#WORK PROCEDURE ON RECEIVING OF LPO THE SERVICE PROVIDER/ CONTRACTOR HAS TO FOLLOW THE FOLLOWING STEPS:</p> <p>A: ROLES AND RESPONSIBILITIES</p> <p>SL NO#DESCRIPTION OF WORKS#RESPONSIBLE#REMARKS#1.#PREPARATION OF ANNUAL MAINTENANCE SCHEDULE FOR COMPLETE ONE YEAR FOR THE CHLORINE DI OXIDE SYSTEMS#CONTRACTOR ENGINEER#TO BE SUBMITTED TO DEWA ENGINEER FOR APPROVAL#2.#ARRANGEMENT OF ALL NECESSARY TOOLS AND MANPOWER#CONTRACTOR ENGINEER##3.#SAFETY REQUIREMENTS (RISK ASSESSMENT, TOOL BOX TALK)#CONTRACTOR</p>						

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			ENGINEER#TO BE SUBMITTED TO DEWA ENGINEER FOR APPROVAL#4.#SUBMISSION OF NAME AND OTHER DETAILS OF SERVICE TEAM FOR GATE PASS /EPASS TO DEWA ENGINEER#CONTRACTOR ENGINEER#1 WEEK BEFORE EACH VISITFOR PROCESSING WITH WO/M&E#5.#SUBMISSION OF SHUTDOWN REQUEST WITH DATE AND TIME AS PER THE PLAN#CONTRACTOR ENGINEER#M&E PLANNING ENGINEER WILL UPDATE IN SAP#6. #ARRANGEMENT OF WORK PERMIT#CONTRACTOR ENGI NEER/WO#WORK PERMITSHALL ISSUE AT SITE BY THE STATION OPERATOR#7.#ARRANGE ISOLATION OF EQUIPMENT FOR PM, IF REQUIRED#CONTRACTORENGIN EER/WO##8.#CONDUCT PREVENTIVE MAINTENANCE AS PER THE PROCEDURE AND CHECKLIST#CONTRACTOR ENGINEER#M & E ENGINEER SHALL CERTIFY THE AC TUAL WORK DONE AT SITE#9.#TEST THE FUNCTIONALITY OF EACH EQUIPMENT IN THE SYSTEM#CONTRACTORENGINEER/WO#NOTE FOR						

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			ANY ABNORMALITIES. M INOR REPAIR ADJUSTMENT SHALLBE DONE BY THE CONTRACTOR DURING PM#10#PREPARATION AND SUBMISSION OF SERVICE REPORT (MONTHLY, QUARTERLY ANDYEARLY)#CONTRACTOR ENGINEER#CHECKLIST SHALL BE SIGNED BY DEWA ENGINEER#11#SUBMIT INVOICE FOR APPROVAL AND FO						
2		ITEM-00001	1.0#SCOPE OF WORKTHE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINEPREVENTIVE MAINTENANCE, TROUBLE SHOOTING A ND BREAKDOWN MAINTENANCE OFCOMPLETE CHLORINE DI OXIDE SYSTEM.THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUTA T FREQUENCIES AS MENTIONED BELOWØ#PREVENTIVE MAINTENANCE (MONTHLY, QUARTERLY, HALF YEARLY & YEARLY)Ø#EMERGENCY COMPLAINTS (AS PER PH ONE CALL /NOTICE OF DEFECT)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF	2	SET				

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TOTAL AMOUNT IN WORDS:

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SPECIAL NOTES / INSTRUCTIONS:

ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM (ISIA)
 AT NAKHAILI <(>&<)> LUSAILY PH3 RESERVOIR
 As per attached BOQ <(>&<)> Technical Specification
 LPS is requested to obtain quotation from OEM of CLO2 System M/S DE NORA
 and others

STANDARD TERMS & CONDITIONS

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332503219
DATE : 12.12.2025
REQ No : 1032506189
REQ TITLE : 1-1032506189 Annual
DELIVERY LOCATION
CLOSING DATE : 18.12.2025
CLOSING TIME : 10:00:00

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
 - 2) Quotation to be submitted only in local currency U.A.E Dirhams
 - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
 - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
 - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
 - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP