

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332503223
DATE : 12.12.2025
REQ No : 1032506073
REQ TITLE : ANNUAL MAINTENANCE OF
DELIVERY LOCATION
CLOSING DATE : 18.12.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	DEWA-CONFIDENTIALSPECIFICATION OF ANNUAL MAINTENANCE OF FIRE ALARM, FIRE FIGHTING SYSTEM,PA SYSTEMS AND EMERGENCY/ EXIT LIGHT @ H2H3 STORE 2025-26SCOPE OF WORK1. THE PARTIES SHOULD VISIT THE SITE, AND CHECK THE SYSTEMS, ASSESS THEREQUIREMENTS (HIGH LEVEL ACCESS, CONSUMABLES, ACCESSORIES, DIESEL TOP-UPAND CABLES ETC...) AND QUOTE THE LUMP SUM ACCORDINGLY.2. THE CONTRACTOR SHALL HAVE APPROVAL FROM DCD FOR THE MAINTENANCE OFFIRE PROTECTION SYSTEMS.3. ALL EMERGENCY MAINTENANCE CALLS ARE TO BE ATTENDED 24X7 ROUND THECLOCK 365 DAYS.4. MINIMUM 4 SERVICES (PREVENTIVE MAINTENANCE) TO BE CARRIED OUTQUARTERLY.5. ALL DEVICES HAVE TO BE CLEANED AND TESTED EACH QUARTER.6. THE SYSTEMS SHOULD BE MAINTAINED AS PER CIVIL DEFENSE REGULATIONS.7. IN CASE OF UNSATISFACTORY PERFORMANCE, THE LPO WILL	4	JOB				

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			<p>BE C ANCELLEDGIVING 15 DAYS# NOTICE.8. THE DIESEL ENGINE MAJOR SERVICE SHALL BE CARRIED OUT ONCE IN A YEARINCLUDING SPARES (FILTERS, OIL, COOLANT, ETC.) AND TO PERFORM PUMPPERFORMANCE TESTDEWA-CONFIDENTIAL9. IF ANY LEAK FOUND IN PUMPS GLAND PACKING, WATER SEALS AND MEC HANICALSEALS SHOULD BE REPLACED/ REPAIRED FREE OF COAST BY THE CONTRACTOR10. THE DIESEL TO BE FILLED IN DIESEL TANK TO MAINTAIN THE DIESEL LEVELLIMIT THROUGHOUT ONE YEAR MAINTENANCE CONTRACT PERIOD11. THE WORK SHALL INCLUDE SUPPLY, INSTALLATION, PROGRAMMING, ANDTE STING OF THE DEVICES BELOW IN CASE OF FAULT AND NOT WORKING CONDITION.# ALL BATTERIES FOR FIRE ALARM SYSTEMS AND EMERGENCY/ EXIT LIG HTINGSYSTEMS# ALL BATTERIES FOR FM200/ INERGEN SYSTEMS AND FOAM SYSTEMS# ALL FIRE ALARM SYSTEMS, FM200/ INRGEN SYSTEMS AND</p>						

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			<p>FOAM SYST EMS DEVICES# ALL EMERGENCY/ EXIT LIGHTING SYSTEMS DEVICES# (MAJOR PART OF CONTROL PANEL LIKE MOTHER BOARD, POWER SUPPLY, DISPLAYBOAR D, LOOP CARD AND REFILLING OF FM200/ INERGEN GAS AND FOAM NOTINCLUDED)12. THE WORK SHALL INCLUDE REFILLING/ REPAIRING OF FIRE EXTING UISHER ANDHYDRO TESTING.13. CONTRACTOR TO SUPPORT ANY RENOVATION OR REPLACEMENT OF DAMAGEDCEILING TILES FOR THE EXISTING SYSTEMS WIT HOUT ANY ADDITIONAL COST.DEWA-CONFIDENTIAL14. CONTRACTORS TO PARTICIPATE WITH THE INTERNAL DEPARTMENT OR EXTERNALEMERGENCY AUTHORITI ES MOCK DRILL ALONG WITH DUBAI CIVIL DEFENSE. HEALTHAND SAFETY DEPARTMENT OBSERVATIONS NEED TO BE RECTIFIED WITHIN THECONTRACT.15. C ONTRACTOR TO SUBMIT SNAG LIST ONCE CONTRACT IS AWARDED.16. A MINIMUM OF ONE</p>						

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			<p>SUPERVISOR/ ENGINEER AND TECHNICIAN WITH DCDAPPROVED CAR DHOLDER SHOULD BE AVAILABLE FOR ALL PPM ACTIVITIES ANDCORRECTIVE MAINTENANCE.17. SERVICE TO BE CARRIED OUT IN THE PRESENCE OF DEWA S TAFF ONLY.18. THE CONTRACT PERIOD WILL START FROM THE DATE OF THE FIRST SERVICE/VISIT.19. ONE-YEAR REPLACEMENT WARRANTY IS APPLICABL E FOR ALL PARTS REPLACEDBY THE CONTRACTOR.20. THE QUOTATION SHALL BE SUBMITTED AS PER DEWA SPECIFICATION ONLY. NOCHANGES WERE ACCEPT ED. PO WILL BE ISSUED AS PER DEWA SPECIFICATION ONLY.21. CONTRACTOR TO OBTAIN MAINTENANCE CONTRACT AGREEMENT AND SAFETYCERTIFICATE F ROM DUBAI CIVIL DEFENSE WITHOUT ANY ADDITIONAL PAYMENT.22. SYSTEMS COVERED UNDER CONTRACTA. FIRE ALARM SYSTEMB. HOSE REEL SYSTEMSC. FIRE PUMPS (JOCKEY, ELECTRICAL MAIN AND</p>						

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			<p>DIESEL)DEWA-CONFIDENTIALD. PORTABLE FIRE EXTINGUISHERSE. EMERGENCY/EXIT LIGHTING SYSTEMSF. L ANDING VALVE/ HYDRANT VALVEG. SPRINKLER SYSTEMSH. BREECHING INLETI. WET RISER/ DRY RISERJ. FM200/ INERGEN SYSTEMS/ NOVAC SYSTEMSK. V OICE EVACUATION/ PA SYSTEMSL. FOAM SYSTEMSPAYMENT TERMS1. PAYMENT WILL BE MADE AFTER CARRYING OUT PREVENTIVE MAINTENANCESERVICE AND COMPLETION OF 3 MONTHS.2. QUARTERLY IN ARREARS.PENALTY CLAUSEDEWA-CONFIDENTIAL*IN CASE CONTRACTOR, DUE TO HIS FAULT TO COMPLETE THE JOB IN TIME AS PERGIVEN AND AGREED SCHEDULE, THEN CONTRACTOR IS LIABLE TO PAY 1.25% OF THEJOB VALUE AS PENALTY FOR EVERY WEEK OF DEL AY WITH MAXIMUM CEILING OF 10%*IN CASE THE CONTRACTOR FAILS TO KEEP THE ACTIVITY SCHEDULE IN PROGRESS,THEN DEWA WILL TAKE</p>						

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			<p>OVER THE WORK AND EXECUTE IT THE WAY THAT MAY FEEL RIGHT TO MEET THE SCHEDULE. THE EXPENDITURE INCURRED WILL BE CHARGED TO THE CONTRACTOR. HSE REQUIREMENT THE SERVICE PROVIDER/ CONTRACTOR MUST BE AN ISO CERTIFIED COMPANY. THEY MUST COMPLY WITH DEWA INTEGRATED MANAGEMENT SYSTEM (QUALITY, HSE AND ENVIRONMENTAL REQUIREMENTS). NECESSARY TBT & RISK ASSESSMENTS AS WELL AS PPE SHALL BE ARRANGED BY THE SERVICE PROVIDER / CONTRACTOR TO ENSURE EMPLOYEE AND EQUIPMENT SAFETY. GENERAL 1. ALL THE MATERIALS IN GENERAL WILL CONFIRM AS PER LATEST STANDARDS AND SHALL ALL BE SUBMITTED TO DEWA FOR ENGINEER'S APPROVAL. 2. THE CONTRACTOR IS REQUIRED TO TAKE ALL PRECAUTIONS, SO AS NOT TO DAMAGE ANY OF THE EXISTING EQUIPMENT/STRUCTURE, ETC. 3. CONTRACTOR STAFF ARE REQUIRED TO ALWAYS</p>						

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			WEAR PROPER PERSONALPROTECTIVE EQUIPMENT ON THE SITE. DEWA-CONFIDENTIAL4. THE CONTRACTOR SHALL VISIT THE SITE, ASSESS THE WORK REQUIRED, ANDQUOTE A LUMP SUM ACCORDINGLY.CONTACT TO MR. TH OMASKUTTY 050-3014789 AND MR. AHMED 055-5888827 FORSITE VISIT						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

ANNUAL MAINTENANCE OF FIRE ALARM, FIRE FIGHTING SYSTEMS AND EMERGENCY/
EXIT LIGHT @ H2H3 STORE 2025-26

Contact: Mr.Thomaskutty - 0503014789

Payment Terms: quarterly

Site Visit Date: 15.12.2025

STANDARD TERMS & CONDITIONS

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
 - 2) Quotation to be submitted only in local currency U.A.E Dirhams
 - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
 - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
 - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
 - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP