

**RFQ NUMBER** : 2332503453

**DATE** : 30.12.2025

**REQ No** : 1032506549

**REQ TITLE** : Comprehensive Annual

**DELIVERY LOCATION** 

**CLOSING DATE** : 06.01.2026

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	RUWAIYAH DP COMPLEX# DEWA-CONFIDENTIAL	12	MON				
			COMPREHENSIVE ANNUAL MAINTENANCE OF						
			KITCHEN HOOD SYSTEMS AT RUWAIYAH						
			DPCOMPLEX AND JAPS BACH						
			ELOR ACCOMMODATION (BLOCK-B).1.						
			INTRODUCTIONTHIS DOCUMENT DEFINES THE						
			TECHNICAL REQUIREMENTS AND SCOPE OF WORK						
			FORCARRYING OUT THE C						
			OMPREHENSIVE ANNUAL MAINTENANCE (CAM) OF						
			ALL KITCHENHOOD SYSTEMS INSTALLED AT SITE.						
			THE MAINTENANCE SERVICE SHALL ENSURETHAT						
			THE SYS						
			TEM IS FUNCTIONING EFFICIENTLY, HYGIENICALLY,						
			AND IN FULLCOMPLIANCE WITH FIRE SAFETY AND						
			ENVIRONMENTAL HEALTH STANDARDS.THE						
			MAINTENA						
			NCE INCLUDES THE KITCHEN HOOD, FILTERS,						
			DUCTS, EXHAUST ANDFRESH AIR FANS, AND						
			CONTROL SYSTEMS, ALONG WITH PERIODIC						
			CLEANING,TESTING,						
			AND REPORTING.2. SCOPE OF WORKTHE						
			CONTRACTOR SHALL CARRY OUT THE						
			COMPREHENSIVE MAINTENANCE, CLEANING, AND						



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			SERVICING OF ALL COMPONENT						
			S OF THE KITCHEN HOOD SYSTEM, INCLUDINGBUT						
			NOT LIMITED TO:1.#KITCHEN HOOD CANOPIES						
			(STAINLESS STEEL TYPE)2.#PRE-FILTERS,						
			ELECTROSTAT						
			IC FILTERS, AND CARBON FILTERS3.#EXHAUST						
			DUCTING SYSTEM (HORIZONTAL AND VERTICAL						
			RUNS)4.#EXHAUST AND SUPPLY FANS INCLUDING						
			MOTORS, B						
			ELTS, AND BEARINGS5.#ELECTRICAL CONTROL						
			PANELS, SENSORS, AND ASSOCIATED						
			WIRING6.#FIRE DAMPERS, ACCESS PANELS, AND						
			BALANCING DAMPERST						
			HE WORK INCLUDES SUPPLY OF ALL MATERIALS,						
			CONSUMABLES, TOOLS, EQUIPMENT, MANPOWER,						
			AND SAFETY ARRANGEMENTS NECESSARY FOR						
			THE COMPLETE						
			EXECUTION OF THE MAINTENANCE WORKS.3.						
			MAINTENANCE FREQUENCY & ACTIVITIES3.1						
			MONTHLY MAINTENANCE##CLEAN AND WASH						
			PRE-FILTERS, ELECTRO						
			STATIC FILTERS, AND CARBON FILTERSUSING						
			APPROVED DEGREASING CHEMICALS.##INSPECT						



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			FILTERS FOR PHYSICAL DAMAGE, CORROSION, OR						
			SATURATIO						
			N ANDREPLACE WHERE NECESSARY.##WIPE						
			DOWN EXPOSED DUCT AND CANOPY SURFACES						
			TO REMOVE GREASE FILMBUILDUP.##CHECK AND						
			CLEAN DRAIN TRAYS						
			AND GREASE COLLECTION CHANNELS.##INSPECT						
			FAN AND MOTOR OPERATION FOR ABNORMAL						
			NOISE, OVERHEATING, ORVIBRATION.##VERIFY						
			CONTROL PANE						
			L OPERATION, INDICATOR LAMPS, AND						
			ELECTRICALSAFETY.##RECORD ALL FINDINGS IN						
			THE MONTHLY SERVICE LOGBOOK.3.2 QUARTERLY						
			MAINTENANCE (E						
			VERY 3 MONTHS)##CLEAN AND WASH						
			PRE-FILTERS, ELECTROSTATIC FILTERS, AND						
			CARBON FILTERSUSING APPROVED DEGREASING						
			CHEMICALS##INSPECT EL						
			ECTROSTATIC FILTER CELL VOLTAGE AND						
			FUNCTIONING.##CONDUCT AIRFLOW AND STATIC						
			PRESSURE MEASUREMENT TO						
			VERIFYPERFORMANCE.##CHECK FAN B						
			ELT TENSION AND ALIGNMENT; ADJUST AS		1				



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			NECESSARY.##INSPECT FLEXIBLE CONNECTIONS						
			AND VIBRATION						
			ISOLATORS.DEWA-CONFIDENTIAL##PREPARE QUA						
			RTERLY PERFORMANCE REPORT WITH						
			CORRECTIVE RECOMMENDATIONS.3.3						
			SEMI-ANNUAL MAINTENANCE (EVERY 6						
			MONTHS)##PRE-FILTERS AND CARBON FILTE						
			RS SHALL BE REPLACED EVERY SIX (6)						
			MONTHSWITHOUT EXCEPTION.#CONDUCT						
			COMPREHENSIVE CLEANING OF ENTIRE KITCHEN						
			HOOD SYSTEM,INCLUDING:						
			HOOD CANOPY INTERNAL AND EXTERNAL						
			SURFACES#EXHAUST DUCTS (COMPLETE RUN,						
			FROM CANOPY TO DISCHARGE)#EXHAUST AND						
			SUPPLY FANS, IMPELLERS						
			, AND HOUSINGS##USE MECHANICAL BRUSHING						
			AND APPROVED DEGREASING FOAM FOR						
			DUCTCLEANING.#DISASSEMBLE FANS FOR						
			THOROUGH CLEANING OF BLA						
			DES AND HOUSINGS;REASSEMBLE AND TEST FOR						
			BALANCE.#CHECK BEARINGS, SHAFTS, AND						
			LUBRICATE AS PER						
			MANUFACTURER#SGUIDELINES.#INSPECT ELE						



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			CTRICAL WIRING, CONTROLS, AND PROTECTIVE						
			DEVICES.#VERIFY PROPER OPERATION OF						
			INTERLOCKS, DAMPERS, AND SAFETY						
			SWITCHES.#PREPARE COMPR						
			EHENSIVE SEMI-ANNUAL REPORT INCLUDING						
			BEFORE-AND-AFTERPHOTOGRAPHS.4.						
			METHODOLOGY OF WORK##PREPARATION AND						
			ISOLATION INFORM FACILITY						
			MANAGEMENT PRIOR TOMAINTENANCE						
			ACTIVITY.##ISOLATE ELECTRICAL POWER SUPPLY						
			AND LOCKOUT/TAGOUT THE						
			EQUIPMENT.##DISMANTLE FILTERS, ACCE						
			SS PANELS, AND OTHER REMOVABLE PARTS						
			SAFELY.####CLEANING PROCESS APPLY						
			DEGREASING AGENT OR FOAM ON FILTERS,						
			DUCTS,AND HOOD INTERIOR.						
			##USE HIGH-PRESSURE WATER JET OR STEAM						
			WHERE NECESSARY.##USE SOFT NYLON BRUSHES						
			TO REMOVE GREASE RESIDUES.##WIPE						
			SURFACES CLEAN AND						
			ENSURE COMPLETE DRYING BEFORE						
			REASSEMBLY.###FILTER REPLACEMENT AND						
			REASSEMBLY REPLACE CARBON FILTERS						!



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			QUARTERLY ASREQUIRED.##REFIT P						
			RE-FILTERS AND ELECTROSTATIC FILTERS AFTER						
			PROPER DRYING.##RECONNECT DUCT SECTIONS						
			AND ACCESS PANELS SECURELY.####TESTING						
			AND VERIFI						
			CATION ENERGIZE THE SYSTEM AND VERIFY AIR						
			MOVEMENT, SUCTION, AND NOISE						
			LEVEL.##CONFIRM THAT ALL COMPONENTS ARE						
			FUNCTIONING PROPERLY A						
			FTERMAINTENANCE.####HOUSEKEEPING AND						
			WASTE DISPOSAL COLLECT ALL WASTE GREASE,						
			FILTERS,AND RESIDUES.##DISPOSE OF THEM						
			ACCORDING TO EN						
			VIRONMENTAL WASTE						
			MANAGEMENTREGULATIONS.##5. TOOLS AND						
			EQUIPMENT DEWA-CONFIDENTIALTHE						
			CONTRACTOR SHALL USE PROFESSIONAL AND						
			CERTIFIE						
			D TOOLS AND						
			EQUIPMENT,INCLUDING:##HIGH-PRESSURE STEAM						
			OR FOAM CLEANING MACHINES##INDUSTRIAL						
			WET/DRY VACUUM CLEANERS##MECHANICAL						
			DUCT		1				



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			BRUSHING SYSTEMS##PORTABLE BLOWERS AND						
			AIRFLOW METERS##PPE (GLOVES, MASKS, SAFETY						
			GOGGLES, HARNESSES)##LADDERS,						
			SCAFFOLDING, AND AC						
			CESS EQUIPMENT6. QUALITY ASSURANCE AND						
			SAFETY##ALL WORK SHALL BE SUPERVISED BY A						
			QUALIFIED TECHNICIAN OR						
			SUPERVISOREXPERIENCED IN HV						
			AC AND KITCHEN EXHAUST SYSTEMS.##THE						
			CONTRACTOR SHALL STRICTLY ADHERE TO						
			SAFETY DATA SHEETS (SDS) FORCHEMICALS						
			USED.##THE CLEANING P						
			ROCESS SHALL NOT DAMAGE DUCT LININGS,						
			FILTERS, ORINSULATION.##FIRE AND ELECTRICAL						
			SAFETY MUST BE ENSURED AT ALL						
			TIMES.##CONTRACTOR S						
			HALL CONDUCT TOOLBOX TALKS BEFORE EACH						
			MAINTENANCEACTIVITY.7. DOCUMENTATION AND						
			DELIVERABLES##MONTHLY REPORT CLEANING						
			AND INSPECTION						
			CHECKLIST##OBSERVATIONS AND DEFECTS						
			NOTED##CORRECTIVE ACTIONS						
			TAKEN####QUARTERLY REPORT DETAILS OF PRE						



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			FILTER & CARBON FILTER REPLA						
			CEMENT##SYSTEM PERFORMANCE						
			READINGS##VISUAL CONDITION AND PHOTOS (IF						
			REQUIRED)####SEMI-ANNUAL REPORT FULL						
			CLEANING REPORT WITH BEFOR						
			E/AFTER PHOTOS##DUCT CLEANING VERIFICATION						
			RECORDS##TEST READINGS FOR FANS, MOTORS,						
			AND AIRFLOW##RECOMMENDATIONS FOR ANY						
			REPAIR OR R						
			EPLACEMENT####LOGBOOK MAINTAIN A SITE						
			LOGBOOK DETAILING ALL MAINTENANCE						
			ACTIVITIES,OBSERVATIONS, AND SIGNATURES						
			FROM BOTH CONTRACTOR						
			AND CLIENTREPRESENTATIVES.##8.						
			CONTRACTOR RESPONSIBILITIES##SUPPLY ALL						
			MANPOWER, MATERIALS, CONSUMABLES, AND						
			SPARE PARTS.##COORDINA						
			TE WITH DEWA ENGINEER TO SCHEDULE						
			MAINTENANCE OUTSIDE						
			WORKINGHOURS.DEWA-CONFIDENTIAL##PROTECT						
			KITCHEN EQUIPMENT AND SURROUNDINGS FRO						
			M CLEANING RESIDUE ORCHEMICAL						
			SPILLAGE.##ENSURE REINSTATEMENT OF ALL						



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			SYSTEMS POST-MAINTENANCE.##RESPOND TO						
			ANY SYSTEM BREAKDOWNS OR						
			EMERGENCY SERVICE REQUESTS AS PERTHE						
			SLA.9. PERFORMANCE AND ACCEPTANCE						
			CRITERIA##SYSTEM AIRFLOW MUST BE RESTORED						
			TO #90% OF DESIGN A						
			IRFLOWPOST-MAINTENANCE.##NO VISIBLE						
			GREASE OR DIRT ACCUMULATION IN DUCTS,						
			HOOD, OR FILTERS.##FANS AND MOTORS MUST						
			OPERATE SMOOTHLY W						
			ITHOUT EXCESSIVE NOISE						
			ORVIBRATION.##SYSTEM MUST BE FREE FROM						
			ODOR AND AIR DISCHARGE OBSTRUCTIONS.##ALL						
			FILTERS AND COMPONENTS MUST						
			BE INSTALLED CORRECTLY AND SECURELY.10.						
			HEALTH, SAFETY & ENVIRONMENTAL						
			COMPLIANCE##WORK TO BE CARRIED OUT IN						
			ACCORDANCE WITH LOCAL F						
			IRE AND SAFETYCODES.##USE ONLY						
			ECO-FRIENDLY CLEANING AGENTS.##MAINTAIN						
			MATERIAL SAFETY DATA SHEETS (MSDS) ON						
			SITE.##ENSURE PROPER VE						
1			NTILATION DURING CHEMICAL						



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			CLEANING.##COLLECT AND DISPOSE OF WASTE						
			GREASE AND FILTERS IN SEALED CONTAINERS.11.						
			ANNUAL MAINTENANCE SCH						
			EDULE SUMMARY FREQUENCY #SCOPE OF WORK						
			#MONTHLY #CLEANING OF PRE-FILTERS,						
			ELECTROSTATIC FILTERS, AND CARBONFILTERS;						
			INSPECTION AND O						
			PERATIONAL TESTING #QUARTERLY (EVERY 3						
			MONTHS) #PERFORM PREVENTIVE MAINTENANCE						
			ACCORDING TOTHE PPM CHECKLIST, INCLUDING						
			CLEANING PRE						
			-FILTERS, ELECTROSTATIC ANDCARBON FILTERS,						
			SUPPLY AND EXTRACT FANS, MOTORS, AND						
			BLOWERS; CHECKINGBLOWER ALIGNMENT AND						
			BELTS; GREASIN						
			G MOTORS AND BEARINGS; INSPECTING						
			ALLCOMPONENTS; AND CONDUCTING						
			OPERATIONAL TESTING. #SEMI-ANNUAL (EVERY 6						
			MONTHS) #COMPLETE CLEANIN						
			G OF ENTIRE HOOD SYSTEM, DUCTS, AND FANS;						
			LUBRICATION, TESTING, AND PERFORMANCE						
			REPORT.PRE-FILTERS AND CARBON FILTERS						
			SHALL BE REPLAC						



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			ED EVERY SIX (6) MONTHSWITHOUT EXCEPTION. #13. HEALTH, SAFETY & ENVIRONMENTAL COMPLIANCE##ALL WORKS SHALL COMPLY WITH DEWA#S HSE REG ULATIONS.##CONTRACTOR SHALL PREPARE A METHOD STATEMENT AND RISK ASSESSMENT PRIORTO COMMENCEMENT.##ALL PERSONNEL SHALL USE APPROPRIAT E PPE DURING INSTALLATION ANDTESTING.##WORK AREA SHALL BE MAINTAINED CL						
2		ITEM-00001	JAPS BACHELOR ACCOMMODATION (BLOCK-B)#	12	MON				

TOTAL AMOUNT IN WORDS: TOTAL AMOUNT:

#### **SPECIAL NOTES / INSTRUCTIONS:**

Comprehensive Annual Maintenance of Kitchen Hood Systems at Ruwaiyah DP Complex and JAPS Bachelor Accommodation (Block-B).

for more information contact Mohideen - Phone: 553810513





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Site Visit Date <(>&<)> Time: 30.12.2025

Payment Terms: Every three months (Quarterly basis)

#### **STANDARD TERMS & CONDITIONS**

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6)Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.



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SUPPLIER'S REMARKS:

SUPPLIER'S SIGNATURE AND STAMP