

RFQ NUMBER : 2332503474

DATE : 31.12.2025

REQ No : 1032506715

REQ TITLE : Comprehensive 1032506715

DELIVERY LOCATION

CLOSING DATE : 07.01.2026

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	DEWA-CONFIDENTIAL COMPREHENSIVE AMC FOR	4	JOB				
			COOLING TOWERS WITH SIDE STREAM AND						
			BASINCLEANING FILTRATION SYSTEM AT JEBAL ALI						
			NEW STAFF						
			ACCOMMODATIONBUILDINGS (BLOCK A &						
			B).#INTRODUCTIONTHIS COMPREHENSIVE ANNUAL						
			MAINTENANCE CONTRACT (AMC) FOR THE						
			COOLINGTOWER SYSTEM O						
			UTLINES THE TERMS AND CONDITIONS FOR THE						
			MAINTENANCE ANDSERVICING OF THE RELATED						
			EQUIPMENT AND SYSTEMS. THIS AGREEMENT						
			ISBETWEEN DUB						
			AI ELECTRICITY AND WATER AUTHORITY (DEWA)						
			AND SERVICEPROVIDERS.THE AMC ENSURES						
			THAT SERVICES ARE PROVIDED THROUGHOUT						
			THE ONE-YEARCON						
			TRACT TERM, ENSURING THAT ALL EQUIPMENT						
			AND SYSTEMS ARE REGULARLYMAINTAINED,						
			MINIMIZING DOWNTIME, AND ACHIEVING OPTIMAL						
			PERFORMANCE						
			INLINE WITH DEWA#S OPERATIONAL AND SAFETY						
			STANDARDS. THE CONTRACT COVERSPLANNED						
			PREVENTIVE MAINTENANCE, CORRECTIVE						



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			MAINTENANCE, AND						
			EMERGENCYRESPONSE AS REQUIRED, ENSURING						
			THE RELIABLE AND EFFICIENT OPERATION OF THE						
			COOLING TOWER SYSTEMS ACROSS THE						
			DESIGNATED DEWA						
			FACILITIES.THROUGH THIS AMC, DEWA AIMS TO						
			ENHANCE ASSET LIFE, IMPROVE						
			ENERGYEFFICIENCY, AND MAINTAIN INDOOR						
			ENVIRONMENTAL QUALITY TO						
			SUPPORT THEAUTHORITY#S SUSTAINABILITY						
			OBJECTIVES. THE SERVICE CONTRACTOR						
			SHALLADHERE STRICTLY TO THE SCOPE,						
			SCHEDULES, AND PERFORMA						
			NCE STANDARDSDEFINED IN THIS CONTRACT,						
			ENSURING THAT ALL MAINTENANCE ACTIVITIES						
			AREDOCUMENTED AND REPORTED FOR						
			VERIFICATION AND COMP						
			LIANCE.#SCOPE OF WORK:#THE CONTRACTOR IS						
			REQUIRED TO QUOTE LUMP SUM PRICE FOR						
			COMPREHENSIVEAMC OF COOLING TOWERS AND						
			SIDE STREAM & B						
			ASIN CLEANING FILTRATION SYSTEMWITH SPARE						
			PARTS (SUCH AS REPLACEMENT OF ALL TYPES OF						



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			BUTTERFLY VALVE,GATE VALVE, EQUALIZER						
			VALVE, FL						
			OOD SWITCH, FLOOD VALVE, BELTS, FILTRATION						
			SYSTEM FILTERS, WATER LEVEL SENSORS,						
			CONTROL SWITCH, NOZZLESPRAY, FAN MOTOR,						
			GEAR BOX, FAN						
			BLADES, FAN REDUCER, BEARING ASSEMBLYSET,						
			CONTROL PANEL, PAINTING, COOLING TOWER						
			BASIN ETC)#THE QUOTATION WILL BE SUBMITTED						
			AS PE						
			R DEWA SPECIFICATION AND SURVEYONLY.#THE						
			CONTRACTOR IS REQUIRED TO CONDUCT A SITE						
			VISIT EVERY MONTH TOCHECK & INSPECT THE						
			CONDITION						
			AND THE PERFORMANCE OF THE COOLING						
			TOWERS& THE COOLING TOWERS WATER BASINS,						
			SITE STREAM AND BASIN CLEANINGFILTRATION						
			SYSTEM. THE INS						
			PECTION MUST INCLUDE INSPECTING THE						
			COOLINGTOWERS# CLEANLINESS,						
			HEALTHINESS, DEWA-CONFIDENTIAL CONDITION						
			AND THE SYSTEM PERFORMANCE OF						
			THE EQUIPMENT. IN ADDITION TOCARRY OUT						



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ı			COOLING TOWERS CLEANING IF NEEDED OR						
			REQUESTED BY DEWASUPERVISOR RESPONSIBLE						
			FOR THE SITE.4.						
			THE CONTRACTOR MUST SUBMIT A DETAILED						
			REPORT AFTER CONDUCTING COOLINGTOWERS						
			INSPECTION AND CLEANING TO THE IN-CHARGE						
			SUPERVISOR OF						
			THE SITE.5. THE REPORT MUST INCLUDE						
			SUFFICIENT INFORMATION DESCRIBING ANY KIND						
			OFDEFECTS, DAMAGE OR WARE TO THE						
			EQUIPMENT THAT CAN C						
			AUSE LESS PERFORMANCEIN OPERATING THE						
			EQUIPMENT. IN ADDITION, PICTURES & VIDEOS						
			FOR THEINSPECTION AND THE CLEANING ACTIVITY						
			TO THE E						
			QUIPMENT.6. THE SPARE PARTS REQUIRED BY THE						
			CONTRACTOR TO CARRY OUT THERECTIFICATION						
			OR MAINTENANCE ACTIVITY MUST BE ARRANGED						
			AT THE						
			EARLIEST &BEFORE THE ACTIVITY STARTS ON						
			THE EQUIPMENT IN ORDER TO REDUCE						
			THEDOWNTIME OF THE EQUIPMENT.7. IF THE						
			CONTRACTOR SHOULD K						



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			EEP SPARE PARTS IN THE BUILDING TO KEEP						
			THEEQUIPMENT DOWN TIME TO MINIMUM, THE						
			SPARE PARTS MUST BE KEPT IN A PROPERPLACE						
			& STORED CO						
			RRECTLY AND IN A PROPER PLACE WITHIN THE						
			BUILDINGPREMISES TO PREVENT ANY DAMAGE OR						
			WARE OR EXPOSURE TO ANY ELEMENT THATCAN						
			CAUSE A D						
			AMAGE TO THE SPARE PART.8. THE SPARE PARTS						
			PROVIDED BY THE CONTRACTOR MUST BE						
			GENUINE SPARESFROM OEM OR OEM						
			RECOMMENDED VENDORS AND						
			APPROVED BY DEWA ENGINEERS.9. THE						
			CONTRACTOR WHO ACCEPTS & SIGNS THIS AMC						
			HAS INSPECTED, MAINTAINEDAND REPAIRED THE						
			COOLING TOWERS R						
			ELATED EQUIPMENT SUCH AS VFD, PLC						
			ANDCONTROL PANELS. IN ADDITION, TO REPORT						
			ANY ISSUE IN THIS EQUIPMENT THATCAN CAUSE						
			OPERATION INTE						
			RRUPTION, PROPER PERFORMANCE OR						
			UNEXPECTEDFAILURE & SHUTDOWNS TO THE SITE						
			SUPERVISOR.10. DURING PPM ACTIVITIES						



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			CONTRACTOR TO PROVIDE						
			SUFFICIENT MANPOWER TOCARRY OUT						
			PREVENTIVE MAINTENANCE AND TO BE						
			COMPLETED AS PER THE DEWASCHEDULE						
			WITHOUT DELAY. (IN CASE THE CONT						
			RACTOR FAILS TO COMPLETE THEJOB AS PER						
			GIVEN AND AGREED SCHEDULE, THEN						
			CONTRACTOR IS LIABLE TO PAYPENALTY AS PER						
			THE PENALTY CLAUSE.						
)11. ALL THE MATERIALS THAT WILL BE PROVIDED						
			BY THE CONTRACTOR FOR USE INANY ACTIVITY						
			RELATED TO THIS AMC SCOPE OF WORK MUST BE						
			CONF						
			IRMED ANDAPPROVED PRIOR BY DEWA						
			ENGINEERS AND AS PER THE LATEST						
			STANDARDSAPPROVED AND IMPLEMENTED IN						
			DEWA.12. ALL PPM ACTIVITIES CAR						
			RIED OUT BY THE CONTRACTOR WHO AGREES &						
			SIGNSTHIS AMC MUST BE CARRIED OUT AS PER						
			THE APPROVED DEWA CHECK LIST GIVENBY THE						
			APPOINTED						
			DEWA SUPERVISOR.DEWA-CONFIDENTIAL1.#THE						
			CONTRACTOR WHO AGREES & SIGNS THIS AMC						



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			MUST INCLUDE & SUBMITTHEIR OWN WORK CHECK						
			LIST FOR EV						
			ALUATION & VERIFICATION BY DEWA						
			ONQUARTERLY BASIS.2.#CONTRACTOR TO SHARE						
			OFFICIAL EMAIL ID /CALL CENTER NUMBER TO						
			DEWAFOR FORWARDING						
			AND REGISTERING COMPLAINTS.3.#THE						
			CONTRACTOR WHO AGREES & SIGNS THIS AMC						
			MUST SUBMIT THEIRCORRECTIVE MAINTENANCE						
			CHECK LIST AND CON						
			SUMABLE MATERIALS OR ITEMS LISTTO DEWA						
			ENGINEERS FOR EVALUATION AND						
			APPROVAL.4.#ALL CORRECTIVE MAINTENANCE						
			REPORTS TO BE SUBMITTED W						
			ITHIN THREEWORKING DAYS ALONG WITH THEIR						
			OWN SERVICE REPORT TO DEWA SUPERVISOR						
			FORVERIFICATION AND RECORD.5.#THE						
			CONTRACTOR WHO AGRE						
			ES & SIGNS THIS AMC MUST PROVIDE						
			VALIDCALIBRATION CERTIFICATES FOR ALL						
			MEASURING INSTRUMENTATION, EQUIPMENTUSED						
			IN MAINTENANCE ACTIV						
			ITY, OR ANY CALIBRATION DEVICES USED		1				



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			INMAINTENANCE ACTIVITY SUCH AS MANIFOLD						
			GAUGE, CLAMP METER AND MULTIMETERS						
			ETC6.#THE CONTRAC						
			TOR WHO AGREES & SIGNS THIS AMC MUST						
			PREPARE AND SUBMITRISK ASSESSMENT,						
			METHOD OF STATEMENT AND ACTION PLAN						
			BEFORE PROCEEDINGWORK, S						
			UCH AS PPM AND CORRECTIVE						
			MAINTENANCE.7.#ITS MANDATORY FOR THE						
			CONTRACTOR WHO ACCEPT & SIGN THIS						
			ANNUALMAINTENANCE CONTRACT TO CARRI						
			ED OUT ANY ACTIVITY RELATED TO						
			THISCONTRACT SCOPE OF WORK IN WAY THAT						
			MUST NOT CAUSE ANY DAMAGE, FAILURE, WARE,						
			BREAKDOWN AND MALFUNC						
			TION TO ANY OF THE EXISTING						
			EQUIPMENT/STRUCTURE OR ANY PROPERTIES OF						
			DEWA.8.#THE CONTRACTOR WHO ACCEPTS AND						
			SIGNS THIS AMC MUST DEPL						
			OY ANDPROVIDE KNOWLEDGEABLE &						
			PROFESSIONAL TECHNICIANS FOR CARRYING OUT						
			THEMAINTENANCE WORK & ANY RELATED						
			MAINTENANCE ACTIVITY TO TH						



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			E EQUIPMENT.9.#THE CONTRACTOR WHO						
			ACCEPTS AND SIGNED THIS AMC MUST RESPONSE						
			TO ANYEMERGENCY CALL OR BREAKDOWN CALL						
			RELATED TO ANY EQ						
			UIPMENT FALLING UNDERTHIS CONTRACT WITHIN						
			30 MINUTES AFTER THE RECEIPT OF THE						
			NOTIFICATION ASPER THE TWO SLA CONDITIONS						
			MENTIONED IN						
			THIS CONTRACT.10.#THE CONTRACTOR WHO						
			AGREES & SIGNED THIS AMC MUST PROVIDE						
			COMPETENTSUPERVISOR TO SUPERVISE ALL						
			MAINTENANCE ACTIVIT						
			IES RELATED TO THEEQUIPMENT UNDER THIS						
			CONTRACT. FAILING TO PROVIDE A COMPETENT						
			SUPERVISORTO SUPERVISE ANY MAINTENANCE						
			ACTIVITIES AS						
			MENTIONED IN THIS PARAGRAPHWILL SUBJECT						
			THE WORK TO BE UNDER EVALUATION BY DEWA						
			ENGINEERS TO BEAPPROVED OR						
			REJECTED.11.#THE CONTRAC						
			TOR WHO ACCEPTS & SIGNS THIS AMC MUST						
			SUBMIT THEQUARTERLY STATUS REPORT FOR						
			BUILDING COOLING TOWERS SYSTEMS TO THE						



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			SITESUPERVISOR. T						
			HE REPORT MUST INCLUDE ALL THE INFORMATION						
			RELATED TO THECURRENT CONDITION OF THE						
			EQUIPMENT, ANY CORRECTIVE REPAIR OR						
			MAINTENANCEREQ						
			UIRED AND RECOMMENDATION FOR EQUIPMENT						
			REPLACEMENT IF						
			NEEDED.DEWA-CONFIDENTIAL1.#BUILDING						
			MAINTENANCE CONTRACT TO BE HANDED OVER						
			AFT						
			ER THE AMC TENUREIF THE AMC AWARDED TO						
			ANOTHER PARTY FOR UPCOMING YEAR WITH						
			PRESENCE OFDEWA SUPERVISOR ALSO SNAG TO						
			BE CLEARED WITHI						
			N 15 DAYS DEWA SUPERVISORWILL EVALUATE						
			SNAGS WHICH IS VALID OR INVALID, IF FAILED TO						
			CLEAR THESNAGS AS PER SLA DEWA WILL GET						
			THE REC						
			TIFICATION DONE THROUGH THIRDPARTY AND THE						
			RESPECTIVE COST SHALL BE DEDUCTED FROM						
			PAYMENT.2.#THE CONTRACT CAN BE TERMINATED						
			BY EMPLO						
			YER#S CONVENIENCE WITH SEVENDAYS WRITTEN						



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			NOTICE TO THE CONTRACTOR WITHOUT EXPLAINING ANY REASON FORTERMINATION. THE CONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORKDONE AT SITE AND APPLICABLE DUE PAYMENT WILL BE RELEASED BASED ONEMPLOYER VERIFICATION AND CO NFIRMATION.3.#THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE/VISIT.4.#THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMC MUST RECEIVEEMERGENCY CALLS FROM T						
2		ITEM-00001	DEWA-CONFIDENTIAL COMPREHENSIVE AMC FOR COOLING TOWERS WITH SIDE STREAM AND BASINCLEANING FILTRATION SYSTEM AT JEBAL ALI NEW STAFF ACCOMMODATIONBUILDINGS (BLOCK A & B).#INTRODUCTIONTHIS COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (AMC) FOR THE COOLINGTOWER SYSTEM O UTLINES THE TERMS AND CONDITIONS FOR THE MAINTENANCE ANDSERVICING OF THE RELATED EQUIPMENT AND SYSTEMS. THIS AGREEMENT	4	JOB				



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			ISBETWEEN DUB						
			AI ELECTRICITY AND WATER AUTHORITY (DEWA)						
			AND SERVICEPROVIDERS.THE AMC ENSURES						
			THAT SERVICES ARE PROVIDED THROUGHOUT						
			THE ONE-YEARCON						
			TRACT TERM, ENSURING THAT ALL EQUIPMENT						
			AND SYSTEMS ARE REGULARLYMAINTAINED,						
			MINIMIZING DOWNTIME, AND ACHIEVING OPTIMAL						
			PERFORMANCE						
			INLINE WITH DEWA#S OPERATIONAL AND SAFETY						
			STANDARDS. THE CONTRACT COVERSPLANNED						
			PREVENTIVE MAINTENANCE, CORRECTIVE						
			MAINTENANCE, AND						
			EMERGENCYRESPONSE AS REQUIRED, ENSURING						
			THE RELIABLE AND EFFICIENT OPERATION OF THE						
			COOLING TOWER SYSTEMS ACROSS THE						
			DESIGNATED DEWA						
			FACILITIES.THROUGH THIS AMC, DEWA AIMS TO						
			ENHANCE ASSET LIFE, IMPROVE						
			ENERGYEFFICIENCY, AND MAINTAIN INDOOR						
			ENVIRONMENTAL QUALITY TO						
			SUPPORT THEAUTHORITY#S SUSTAINABILITY						
			OBJECTIVES. THE SERVICE CONTRACTOR						



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			SHALLADHERE STRICTLY TO THE SCOPE,						
			SCHEDULES, AND PERFORMA						
			NCE STANDARDSDEFINED IN THIS CONTRACT,						
			ENSURING THAT ALL MAINTENANCE ACTIVITIES						
			AREDOCUMENTED AND REPORTED FOR						
			VERIFICATION AND COMP						
			LIANCE.#SCOPE OF WORK:#THE CONTRACTOR IS						
			REQUIRED TO QUOTE LUMP SUM PRICE FOR						
			COMPREHENSIVEAMC OF COOLING TOWERS AND						
			SIDE STREAM & B						
			ASIN CLEANING FILTRATION SYSTEMWITH SPARE						
			PARTS (SUCH AS REPLACEMENT OF ALL TYPES OF						
			BUTTERFLY VALVE,GATE VALVE, EQUALIZER						
			VALVE, FL						
			OOD SWITCH, FLOOD VALVE, BELTS, FILTRATION						
			SYSTEM FILTERS, WATER LEVEL SENSORS,						
			CONTROL SWITCH, NOZZLESPRAY, FAN MOTOR,						
			GEAR BOX, FAN						
			BLADES, FAN REDUCER, BEARING ASSEMBLYSET,						
			CONTROL PANEL, PAINTING, COOLING TOWER						
			BASIN ETC)#THE QUOTATION WILL BE SUBMITTED						
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			R DEWA SPECIFICATION AND SURVEYONLY.#THE						!



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			CONTRACTOR IS REQUIRED TO CONDUCT A SITE						
			VISIT EVERY MONTH TOCHECK & INSPECT THE						
			CONDITION						
			AND THE PERFORMANCE OF THE COOLING						
			TOWERS& THE COOLING TOWERS WATER BASINS,						
			SITE STREAM AND BASIN CLEANINGFILTRATION						
			SYSTEM. THE INS						
			PECTION MUST INCLUDE INSPECTING THE						
			COOLINGTOWERS# CLEANLINESS,						
			HEALTHINESS, DEWA-CONFIDENTIAL CONDITION						
			AND THE SYSTEM PERFORMANCE OF						
			THE EQUIPMENT. IN ADDITION TOCARRY OUT						
			COOLING TOWERS CLEANING IF NEEDED OR						
			REQUESTED BY DEWASUPERVISOR RESPONSIBLE						
			FOR THE SITE.4.						
			THE CONTRACTOR MUST SUBMIT A DETAILED						
			REPORT AFTER CONDUCTING COOLINGTOWERS						
			INSPECTION AND CLEANING TO THE IN-CHARGE						
			SUPERVISOR OF						
			THE SITE.5. THE REPORT MUST INCLUDE						
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			AUSE LESS PERFORMANCEIN OPERATING THE						
			EQUIPMENT. IN ADDITION, PICTURES & VIDEOS						
			FOR THEINSPECTION AND THE CLEANING ACTIVITY						
			TO THE E						
			QUIPMENT.6. THE SPARE PARTS REQUIRED BY THE						
			CONTRACTOR TO CARRY OUT THERECTIFICATION						
			OR MAINTENANCE ACTIVITY MUST BE ARRANGED						
			AT THE						
			EARLIEST &BEFORE THE ACTIVITY STARTS ON						
			THE EQUIPMENT IN ORDER TO REDUCE						
			THEDOWNTIME OF THE EQUIPMENT.7. IF THE						
			CONTRACTOR SHOULD K						
			EEP SPARE PARTS IN THE BUILDING TO KEEP						
			THEEQUIPMENT DOWN TIME TO MINIMUM, THE						
			SPARE PARTS MUST BE KEPT IN A PROPERPLACE						
			& STORED CO						
			RRECTLY AND IN A PROPER PLACE WITHIN THE						
			BUILDINGPREMISES TO PREVENT ANY DAMAGE OR						
			WARE OR EXPOSURE TO ANY ELEMENT THATCAN						
			CAUSE A D						
			AMAGE TO THE SPARE PART.8. THE SPARE PARTS						
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			RECOMMENDED VENDORS AND						
			APPROVED BY DEWA ENGINEERS.9. THE						
			CONTRACTOR WHO ACCEPTS & SIGNS THIS AMC						
			HAS INSPECTED, MAINTAINEDAND REPAIRED THE						
			COOLING TOWERS R						
			ELATED EQUIPMENT SUCH AS VFD, PLC						
			ANDCONTROL PANELS. IN ADDITION, TO REPORT						
			ANY ISSUE IN THIS EQUIPMENT THATCAN CAUSE						
			OPERATION INTE						
			RRUPTION, PROPER PERFORMANCE OR						
			UNEXPECTEDFAILURE & SHUTDOWNS TO THE SITE						
			SUPERVISOR.10. DURING PPM ACTIVITIES						
			CONTRACTOR TO PROVIDE						
			SUFFICIENT MANPOWER TOCARRY OUT						
			PREVENTIVE MAINTENANCE AND TO BE						
			COMPLETED AS PER THE DEWASCHEDULE						
			WITHOUT DELAY. (IN CASE THE CONT						
			RACTOR FAILS TO COMPLETE THEJOB AS PER						
			GIVEN AND AGREED SCHEDULE, THEN						
			CONTRACTOR IS LIABLE TO PAYPENALTY AS PER						
			THE PENALTY CLAUSE.						
)11. ALL THE MATERIALS THAT WILL BE PROVIDED						
1			BY THE CONTRACTOR FOR USE INANY ACTIVITY		1				



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			STANDARDSAPPROVED AND IMPLEMENTED IN						
			DEWA.12. ALL PPM ACTIVITIES CAR						
			RIED OUT BY THE CONTRACTOR WHO AGREES &						
			SIGNSTHIS AMC MUST BE CARRIED OUT AS PER						
			THE APPROVED DEWA CHECK LIST GIVENBY THE						
			APPOINTED						
			DEWA SUPERVISOR.DEWA-CONFIDENTIAL1.#THE						
			CONTRACTOR WHO AGREES & SIGNS THIS AMC						
			MUST INCLUDE & SUBMITTHEIR OWN WORK CHECK						
			LIST FOR EV						
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			DEWAFOR FORWARDING						
			AND REGISTERING COMPLAINTS.3.#THE						
			CONTRACTOR WHO AGREES & SIGNS THIS AMC						
			MUST SUBMIT THEIRCORRECTIVE MAINTENANCE						
			CHECK LIST AND CON						
			SUMABLE MATERIALS OR ITEMS LISTTO DEWA		1				



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			APPROVAL.4.#ALL CORRECTIVE MAINTENANCE						
			REPORTS TO BE SUBMITTED W						
			ITHIN THREEWORKING DAYS ALONG WITH THEIR						
			OWN SERVICE REPORT TO DEWA SUPERVISOR						
			FORVERIFICATION AND RECORD.5.#THE						
			CONTRACTOR WHO AGRE						
			ES & SIGNS THIS AMC MUST PROVIDE						
			VALIDCALIBRATION CERTIFICATES FOR ALL						
			MEASURING INSTRUMENTATION, EQUIPMENTUSED						
			IN MAINTENANCE ACTIV						
			ITY, OR ANY CALIBRATION DEVICES USED						
			INMAINTENANCE ACTIVITY SUCH AS MANIFOLD						
			GAUGE, CLAMP METER AND MULTIMETERS						
			ETC6.#THE CONTRAC						
			TOR WHO AGREES & SIGNS THIS AMC MUST						
			PREPARE AND SUBMITRISK ASSESSMENT,						
			METHOD OF STATEMENT AND ACTION PLAN						
			BEFORE PROCEEDINGWORK, S						
			UCH AS PPM AND CORRECTIVE						
			MAINTENANCE.7.#ITS MANDATORY FOR THE						
			CONTRACTOR WHO ACCEPT & SIGN THIS						
1			ANNUALMAINTENANCE CONTRACT TO CARRI						



RFQ NUMBER : 2332503474

DATE : 31.12.2025

REQ No : 1032506715

REQ TITLE : Comprehensive 1032506715

DELIVERY LOCATION

CLOSING DATE : 07.01.2026

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			ED OUT ANY ACTIVITY RELATED TO						
			THISCONTRACT SCOPE OF WORK IN WAY THAT						
			MUST NOT CAUSE ANY DAMAGE, FAILURE, WARE,						
			BREAKDOWN AND MALFUNC						
			TION TO ANY OF THE EXISTING						
			EQUIPMENT/STRUCTURE OR ANY PROPERTIES OF						
			DEWA.8.#THE CONTRACTOR WHO ACCEPTS AND						
			SIGNS THIS AMC MUST DEPL						
			OY ANDPROVIDE KNOWLEDGEABLE &						
			PROFESSIONAL TECHNICIANS FOR CARRYING OUT						
			THEMAINTENANCE WORK & ANY RELATED						
			MAINTENANCE ACTIVITY TO TH						
			E EQUIPMENT.9.#THE CONTRACTOR WHO						
			ACCEPTS AND SIGNED THIS AMC MUST RESPONSE						
			TO ANYEMERGENCY CALL OR BREAKDOWN CALL						
			RELATED TO ANY EQ						
			UIPMENT FALLING UNDERTHIS CONTRACT WITHIN						
			30 MINUTES AFTER THE RECEIPT OF THE						
			NOTIFICATION ASPER THE TWO SLA CONDITIONS						
			MENTIONED IN						
			THIS CONTRACT.10.#THE CONTRACTOR WHO						
			AGREES & SIGNED THIS AMC MUST PROVIDE						
			COMPETENTSUPERVISOR TO SUPERVISE ALL		1				



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			MAINTENANCE ACTIVIT						
			IES RELATED TO THEEQUIPMENT UNDER THIS						
			CONTRACT. FAILING TO PROVIDE A COMPETENT						
			SUPERVISORTO SUPERVISE ANY MAINTENANCE						
			ACTIVITIES AS						
			MENTIONED IN THIS PARAGRAPHWILL SUBJECT						
			THE WORK TO BE UNDER EVALUATION BY DEWA						
			ENGINEERS TO BEAPPROVED OR						
			REJECTED.11.#THE CONTRAC						
			TOR WHO ACCEPTS & SIGNS THIS AMC MUST						
			SUBMIT THEQUARTERLY STATUS REPORT FOR						
			BUILDING COOLING TOWERS SYSTEMS TO THE						
			SITESUPERVISOR. T						
			HE REPORT MUST INCLUDE ALL THE INFORMATION						
			RELATED TO THECURRENT CONDITION OF THE						
			EQUIPMENT, ANY CORRECTIVE REPAIR OR						
			MAINTENANCEREQ						
			UIRED AND RECOMMENDATION FOR EQUIPMENT						
			REPLACEMENT IF						
			NEEDED.DEWA-CONFIDENTIAL1.#BUILDING						
			MAINTENANCE CONTRACT TO BE HANDED OVER						
			AFT						
			ER THE AMC TENUREIF THE AMC AWARDED TO						



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DELIVERY LOCATION

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SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			ANOTHER PARTY FOR UPCOMING YEAR WITH						
			PRESENCE OFDEWA SUPERVISOR ALSO SNAG TO						
			BE CLEARED WITHI						
			N 15 DAYS DEWA SUPERVISORWILL EVALUATE						
			SNAGS WHICH IS VALID OR INVALID, IF FAILED TO						
			CLEAR THESNAGS AS PER SLA DEWA WILL GET						
			THE REC						
			TIFICATION DONE THROUGH THIRDPARTY AND THE						
			RESPECTIVE COST SHALL BE DEDUCTED FROM						
			PAYMENT.2.#THE CONTRACT CAN BE TERMINATED						
			BY EMPLO						
			YER#S CONVENIENCE WITH SEVENDAYS WRITTEN						
			NOTICE TO THE CONTRACTOR WITHOUT						
			EXPLAINING ANY REASON FORTERMINATION. THE						
			CONTRACTOR WILL						
			SUBMIT THE INVOICE BASED ON ACTUAL						
			WORKDONE AT SITE AND APPLICABLE DUE						
			PAYMENT WILL BE RELEASED BASED						
			ONEMPLOYER VERIFICATION AND CO						
			NFIRMATION.3.#THE CONTRACT PERIOD WILL						
			START FROM THE DATE OF FIRST						
			SERVICE/VISIT.4.#THE CONTRACTOR WHO						
			ACCEPTS AND SIGNED THIS AMC						



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REQ No : 1032506715

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DELIVERY LOCATION

CLOSING DATE : 07.01.2026

CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			MUST RECEIVEEMERGENCY CALLS FROM T						

TOTAL AMOUNT IN WORDS: TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Comprehensive

Comprehensive AMC for Cooling Towers with Side Stream and Basin Cleaning

Filtration System at Jebal Ali New Staff Accommodation Buildings ((Block

A < (> & <) > B).

Contact: Mohideen / 553810513

Site Visit Date <(>&<)> Time: 09/01/2026 9:00

Payment Terms; Every three months (Quarterly basis)

STANDARD TERMS & CONDITIONS

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.





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DELIVERY LOCATION

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CLOSING TIME : 10:00:00

5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

6)Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

SUPPLIER'S REMARKS:		

SUPPLIER'S SIGNATURE AND STAMP