

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332600129
DATE : 15.01.2026
REQ No : 1032600046
REQ TITLE : Provision of technical support
DELIVERY LOCATION
CLOSING DATE : 21.01.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ONSITE TECHNICAL SUPPORT	30	EA				
2		ITEM-00001	REMOTE TECHNICAL SUPPORT	25	EA				

TOTAL AMOUNT IN WORDS:

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SPECIAL NOTES / INSTRUCTIONS:

Provision of technical support by Simulation Software Limited - SSL(UK)
(Onsite <(>&<)> Remote Software support)on implementation of the HMS
software and setup of the on-line hydraulic model. (propriatery tender
to Simulation Software Limited - SSL)

STANDARD TERMS & CONDITIONS

- Prices should be 'DDP' delivery duty paid at DEWA stores.
- Quotation to be submitted only in local currency U.A.E Dirhams
- DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by theSupplier/Service Provider in

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connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP