

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332600236  
**DATE** : 26.01.2026  
**REQ No** : 1032600330  
**REQ TITLE** : ANNUAL MAINTENANCE OF  
**DELIVERY LOCATION**  
**CLOSING DATE** : 30.01.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM AT JEBEL ALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01, 02 & 03 PSNAJM A # 04 PSKHAWANEEJ LOCATION RASHIDIYA LOCATION PLEASE CONTACT MR. VISHNU (04-32229454) FOR FURTHER CLARIFICATIONS & SITE VISIT. 1.0# INTRODUCTION DUBAI ELECTRICITY & WATER AUTHORITY (DEWA) OWNS AND OPERATES POTABLE WATER BOOSTER PUMPING STATIONS AND RESERVOIR COMPLEX FOR DUBAI AND HATTAWATER NETWORK. TO MAINTAIN GOOD WATER QUALITY, DEWA IMPLEMENTED THE INSTALLATION OF NEW CHLORINE DIOXIDE SYSTEMS IN VARIOUS LOCATIONS OF DUBAI, WHICH REQUIRES PREVENTIVE (PERIODIC) AND BREAKDOWN MAINTENANCE. FOR THIS PURPOSE, DEWA WISHES TO OUTSOURCE THE SERVICES TO A REPUTED, WELL EXPERIENCED CONTRACTOR. 2.0# GENERAL CONDITION FOR BIDDER: THE CONTRACTOR /	1	SET				

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			<p>COMPANY SHALL BE AUTHORIZED OEM SERVICE PROVIDER WITH HANDS ON EXPERIENCE AND DEDICATED STAFF FOR SIMILAR ACTIVITIES WITHIN UAE. THE COMPANY / SERVICE PROVIDER SHALL HAVE OFFICE/ BUSINESS SET UP WITHIN UAE. THE COMPANY/ SERVICE PROVIDER SHALL HAVE NECESSARY FACILITIES INCLUDING TOOLS TO CARRY OUT MAINTENANCE ACTIVITIES. THE SERVICE PROVIDER SHALL HAVE TO SUBMIT REFERENCES OF SIMILAR TYPESYSTEM/EQUIPMENT/INSTRUMENTS MAINTENANCE RECORDS WITHIN UAE. THE SERVICE PROVIDER HAS TO SUBMIT THE REFERENCE OF SIMILAR TYPE OF MAINTENANCE WORKS WITH THEIR OFFER. 3.0#SC</p> <p>SCOPE OF WORKS: THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE/ PREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OF COMPLETE CHLORINE</p>						

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			<p>DI OXIDE SYSTEM. THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUT AT FREQUENCIES AS MENTIONED BELOW # ROUTINE PREVENTIVE MAINTENANCE (AS PER TABLE 01 BELOW) # BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT) A . # ROUTINE PREVENTIVE MAINTENANCE THE ROUTINE PREVENTIVE MAINTENANCE WORKS ARE CLASSIFIED AS # MONTHLY, QUARTERLY AND HALF YEARLY VISITS (SEE TABLE 01 BELOW) FOR EACH PERIODIC PREVENTIVE MAINTENANCE (PM), THERE IS A DIFFERENT CHECKLIST (TO BE PROVIDED BY THE CONTRACTOR) . THE NUMBER OF VISITS FOR THE ACTIVITIES WILL BE AS PER BELOW TABLE 01. SL NO. # VISIT DETAILS # NO. OF WEEKS # NO. OF VISITS # NO. OF DAYS # 01 # MONTHLY VISITS # 01 DAY IN EACH MONTH, TO ANY OF THE SITES* # 40 VISITS. # 40 DAYS. # 02 # HALF YEAR VISITS # 01 DAY TO ALL SITES* IN AN YEAR, EACH IN EVERY 2ND MONTH. (OVERHAULING </p>						

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			<p>WORKS)#6 VISITS.#06 DAYS.#03#YEARLY VISITS#01 DAY TO ALL SITES* IN AN YEAR, EACH IN 6 MONTHS PERIOD. (SEMI OVERHAULING &amp; INSP#N)#6 VISITS.#06 DAYS./*SITE SHALL BE DECIDED BY DEWA ENGINEER AS PER PLAN &amp; SCHEDULE.THE WORKING TIME FOR EACH VISIT SHALL BE 06.30 AM TO 15.30 (MONDAY TO FRIDAY). THE SERVICE PROVIDER HAS TO COMPLETE ALL PM PROCEDURES IN TIME.NECESSARY LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR TO COMPLETE ALL PM PROCEDURE IN TIME. NO ADDITIONAL PAYMENT SHALL BE CONSIDERED FOR MORE DAYS OR MORE HRS. MAYBE TO COMPLETE THE LISTED PM ACTIVITIES.B.#EMERGENCY COMPLAINTS ATTENDING OF EMERGENCY COMPLAINTS AS REPORTED BY DEWA ENGINEER ON 24 HRS. X 7 DAY#S BASIS. THE RESPONSE TIME BY THE CONTRACTOR SERVICE ENGINEER TO EMERGENCY COMPLAINTS SHALL BE</p>						

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			<p>WITHIN 4 HRS. OVER THE TELEPHONE BY THE SAME DAY.C. #BREAKDOWN MAINTENANCE THE BREAKDOWN MAINTENANCE REQUIRES FOR SMOOTH OPERATION OF THE COMPLETE CHLORINE DIOXIDE SYSTEM WHERE SERVICE ENGINEER ALONG WITH HIS TEAM IS REQUIRED THAT SHALL BE PROVIDED BY THE CONTRACTOR/S SERVICE PROVIDER UNDER THE FOLLOWING TERMS AND CONDITIONS 1. #DEWA ENGINEER SHALL INTIMATE TO CONTRACTOR SERVICE ENGINEER BASED ON THE ACTUAL SERVICE REQUIREMENTS / NOTICE OF DEFECTS (NOD) 2. #DEWA ENGINEER SHALL FORWARD THE NOTICE OF DEFECTS (NOD) / PRELIMINARY REPORT TO CONTRACTOR SERVICE ENGINEER 3. #THE RESPONSE TIME OF CONTRACTOR SERVICE ENGINEER SHALL BE WITHIN 4 HRS OVER THE PHONE. THE ACTUAL SITE VISIT SHALL BE DONE AS PER THE NOTICE OF DEFECTS (NOD) / EMERGENCY REQUIREMENTS AND AGREEMENT BETWEEN DEWA AND</p>						

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			<p>CONTRACTOR/SERVICE PROVIDER. IN ANY SITUATION THE ACTUAL SITEVISIT SHALL BE WITHIN 1 DAY4.#SINCE KEY PERFORMANCE INDICATOR (KPI) IS CALCULATING ON THE NOTIFICATION OF DEFECTS (NOD), THEREFORE THE CONTRACTOR SHALL HAVE TO COMPLETE ALLTYPE OF DEFECTS WITHIN 3 WORKING DAYS.5.#IF ANY MINOR DEFECTS OBSERVED THAT SHALL BE RECTIFIED DURING PMACTIVITIES6.#THE CONTRACTOR ENGINEER SHALL ARRANGE HIS TEAM WITH ALL NECESSARYTOOLS FOR TROUBLE SHOOTING AND RECTIFY THE DEFECTS.7.#DURING THE VISITS DEWA ENGINEER SHALL ARRANGE FOR SHUTDOWN/ISOLATIONWITH WATER OPERATION (STAFF). THE CONTRACTOR ENGINEER RECTIFIES THEDEFECTS AND SUBMITS SERVICE REPORT OF FAILURE.8.#IF THE DEFECT IS FOUND TO BE MAJOR THEN CONTRACTOR HAS TO PROVIDEDETAILED REPORT OF EQUIPMENT BREAKDOWN AND</p>						

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			CORRECTIVE ACTIONS REQUIRED.CONTRACTOR TO SUBMIT ACTION PLAN FOR RECTIFICATION AND SEEK PRIOR APPROVAL FROM CONCERNED DEWA ENGINEER.9.#NECESSARY TOOLS AND OTHER LOGISTICS SHALL BE ARRANGED BY THE CONTRACTOR / SERVICE PROVIDER10.#THE PAYMENTS FOR BREAKDOWN MAINTENANCE SHALL BE PROCESSED SEPARATELY ON CASE TO CASE BASIS THROUGH LPO4.0#PRIOR TO SUBMISSION OF BID, THE FOLLOWING SHALL BE DETERMINED CAREFULLY.A)#THE CONTRACTOR SHALL VISIT THE SITE AND MAKE HIMSELF FULLY FAMILIAR WITH THE WORK SCOPE, PLANT ACCESS, FACILITIES, COMPLEXITIES, ETC., BEFORE HE SUBMITS HIS BID.B)#DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRAS BEYOND THE ORDER RATES /PRICES DURING AND AFTER THE EXECUTION OF WORKS ORDERED.C)#THE CONTRACTOR WILL BE PROVIDED WITH THE EQUIPMENT SHUTDOWN PROGRAM IF REQUIRED IN COORDINATION WITH WATER						

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			OPERATIONS DEPARTMENT.D)#CONTRACTOR WILL HAVE TO MOBILIZE MANPOWER RESOURCES ACCORDING TO THE PLAN SCHEDULE AND BREAKDOWN MAINTENANCEE)#THE CONTRACTOR SHOULD SUBMIT THE TIME SCHEDULE / BAR CHART INDICATING EACH ACTIVITY.F)#ON COMPLETION OF THE WORK, THE INSPECTION CHECKLIST OF QUALITY PROCEDURE, WHEREVER APPLICABLE SHOULD BE FILLED IN AND SUBMITTED.G)#SITE SUPERVISION, COORDINATION OF FIELD ACTIVITIES, SUPPLY OF REQUIRED TECHNICIANS, TOOLS, EQUIPMENTS, TRANSPORT VEHICLES, TACKLES ETC. REQUIRED FOR EXECUTION OF THE CONTRACT WORKS SHALL BE SUITABLY CONSIDERED.5.0#WORK PROCEDURE ON RECEIVING OF LPO THE SERVICE PROVIDER/ CONTRACTOR HAS TO FOLLOW THE FOLLOWING STEPS A. SL NO#DESCRIPTION OF WORKS#RESPONSIBLE#REMARKS#1.#PREPARATION OF ANNUAL MAINTENANCE SCHEDULE						

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			FOR COMPLETE ONE YEAR FOR THE CHLORINE DI OXIDE SYSTEM#CONTRACTOR ENGINEER#TO BE SUBMITTED TO DEWA ENGINEER FOR APPROVAL#2.#ARRANGEMENT OF ALL NECESSARY TOOLS#CONTRACTOR ENGINEER##3.#SAFETY REQUIREMENTS (RISK ASSESSMENT, TOOL BOX TALK)#CONTRACTOR ENGINEER#TO BE SUBMITTED TO DEWA ENGINEER FOR APPROVAL#4.#SUBMISSION OF NAME AND OTHER DETAILS OF SERVICE TEAM FOR GATE PASS TO DEWA ENGINEER#CONTRACTOR ENGINEER#1 WEEK BEFORE EACH VISIT FOR PROCESSING WITH WO/M&E#5.#SUBMISSION OF SHUTDOWN REQUEST WITH DATE AND TIME AS PER THE PLAN#CONTRACTOR ENGINEER#M&E PLANNING ENGINEER WILL UPDATE IN SAP#6. #ARRANGEMENT OF WORK PERMIT# CONTRACTOR ENGINEER/WO#WORK PERMIT SHALL BE ISSUED AT SITE BY THE STATION OPERATOR#7.#ARRANGE ISOLATION OF EQUIPMENT FOR PM IF REQUIRED#						

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			CONTRACTOR ENGINEER/WO##8.#CONDUCT PREVENTIVE MAINTENANCE AS PER THE PROCEDURE AND CHECKLIST#CONTRACTOR ENGINEER#M & E ENGINEER SHALL CERTIFY THE ACTUAL WORK DONE AT SITE#9.#TEST THE FUNCTIONALITY OF EACH EQUIPMENT IN THE SYSTEM#CONTRACTOR ENGINEER/WO#NOTE FOR ANY A BNORMALITIES. MINOR REPAIR ADJUSTMENT SHALL BE DONE BY THE CONTRACTOR DURING PM#10#PREPARE SERVICE REPORT#CONTRACTOR ENGINEER#CHECKLIST SHALL BE SIGNED BY DEWA ENGINEER#11#SUBMIT INVOICE FOR APPROVAL AND FORWARD TO DEWA FOR PAYMENT(QUARTERLY)#CONTRACTOR ENGINEER#TO B E CLEARED ON QUARTERLY BASIS#B. MANPOWER REQUIREMENTS: TO CARRY OUT THE PM WORKS IN THE SPECIFIED LOCATIONS CHLORINE DI OXIDE SYSTEM, THE SERVICE PROVIDER HAS TO ENGAGE THE						

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			FOLLOWING CATEGORY TECHNICAL STAFF. ALL THE TECHNICAL STAFF TO BE ENGAGED FOR PM SHALL HAVE SUFFICIENT EXPERIENCE AND SHALL BE CERTIFIED BY THE MANUFACTURER AS OEM AUTHORIZED SERVICE PROVIDER. CV OF EACH STAFF SHALL BE ATTACHED WITH THE OFFER. TEAM SHALL HAVE 1 NO. ENGINEER IN LEAST OR A TEAM OF 1 NO. ENGINEER AND TECHNICIANS. ENGINEER (SUBJECT						
2		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM AT JEBEL ALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01, 02 & 03 PSNAJM A # 04 PSKHAWANEEJ LOCATION RASHIDIYA LOCATION PLEASE CONTACT MR. VISHNU/OMAR (04-3229454/29198) FOR FURTHER CLARIFICATIONS & SITE VISIT AS PER ATTACHED SPECIFICATIONS AND BOQ SCOPE OF WORK. THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE PREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND	1	SET				

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			BREAKDOWN MAINTENANCE OF COMPLETE CHLORINE DI OXIDE SYSTEM. THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUT AT FREQUENCIES AS MENTIONED BELOW # ROUTINE PREVENTIVE MAINTENANCE (AS PER TABLE 01 BELOW) # BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)						
3		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM AT JEBEL ALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01, 02 & 03 PSNAJM A # 04 PSKHAWANEEJ LOCATION RASHIDIYA LOCATION PLEASE CONTACT MR. VISHNU/OMAR (04-3229454/29198) FOR FURTHER CLARIFICATIONS & SITE VISIT AS PER ATTACHED SPECIFICATIONS AND BOQ SCOPE OF WORK. THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE PREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OF COMPLETE CHLORINE DI OXIDE SYSTEM. THE ANNUAL	1	SET				

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			MAINTENANCE CONTRACT REQU IRES MAINTENANCE TO BE CARRIED OUT AT FREQUENCIES AS MENTIONED BELOW Ø#ROUTINE PREVENTIVE MAINTENANCE (AS PER TABLE 01 BELOW) Ø#BREAKDO WN MAINTENANCE (AS PER NOTICE OF DEFECT)						
4		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM AT JEBEL ALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01, 02 & 03 PSNAJM A # 04 PSKHAWANEEJ LOCATION RASHIDIYA LOCATION PLEASE CONTACT MR. VISHNU/OMAR (04-3229454/29198) FOR FURTHER CLARIFICATIONS & SITE VISI TAS PER ATTACHED SPECIFICATIONS AND BOQ SCOPE OF WORKS THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE PREVENT IVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OF COMPLETE CHLORINE DI OXIDE SYSTEM. THE ANNUAL MAINTENANCE CONTRACT REQU IRES MAINTENANCE TO BE CARRIED OUT AT	1	SET				

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			FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (AS PER TABLE 01 BELOW)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)						
5		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM AT JEBEL ALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01, 02 & 03 PSNAJM A # 04 PSKHAWANEEJ LOCATION RASHIDIYA LOCATION PLEASE CONTACT MR. VISHNU/OMAR (04-3229454/29198) FOR FURTHER CLARIFICATIONS & SITE VISI TAS PER ATTACHED SPECIFICATIONS AND BOQ SCOPE OF WORK THE SCOPE OF WORK UNDER THE ANNUAL MAINTENANCE CONTRACT INCLUDES ROUTINE PREVENTIVE MAINTENANCE, TROUBLE SHOOTING AND BREAKDOWN MAINTENANCE OF COMPLETE CHLORINE DI OXIDE SYSTEM. THE ANNUAL MAINTENANCE CONTRACT REQUIRES MAINTENANCE TO BE CARRIED OUT AT FREQUENCIES AS MENTIONED BELOWØ#ROUTINE PREVENTIVE MAINTENANCE (AS PER TABLE 01)	1	SET				

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			BELOW)Ø#BREAKDOWN MAINTENANCE (AS PER NOTICE OF DEFECT)						
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8		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM AT JEBEL ALI HABAB PHASE # 01	1	SET				

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9		ITEM-00001	ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEMATJEBELALI HABAB PHASE # 01 PSHATTA PHASE #01 PSNAJMA PHASE # 01,02 & 03 PSNAJM	1	SET				

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TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

**SPECIAL NOTES / INSTRUCTIONS:**

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

<b>RFQ NUMBER</b>	: 2332600236
<b>DATE</b>	: 26.01.2026
<b>REQ No</b>	: 1032600330
<b>REQ TITLE</b>	: ANNUAL MAINTENANCE OF
<b>DELIVERY LOCATION</b>	
<b>CLOSING DATE</b>	: 30.01.2026
<b>CLOSING TIME</b>	: 10:00:00

ANNUAL MAINTENANCE OF CHLORINE DI OXIDE (CLO2) SYSTEM (ISIA)  
AT JEBELALI HABAB PHASE 01 PS, HATTA PHASE 01 PS, NAJMA PHASE 01,02  
<(>&<)> 03 PS, NAJMA 04 PS, KHAWANEEJ LOCATION AND RASHIDIYA LOCATION  
As per attached BOQ <(>&<)> Technical Specification

Please contact Mr. Vishnu (04-32229454) for further clarifications  
<(>&<)> site visit.

### **STANDARD TERMS & CONDITIONS**

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 2) Quotation to be submitted only in local currency U.A.E Dirhams
- 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
- 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

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If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements  
The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**