

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332600272  
**DATE** : 28.01.2026  
**REQ No** : 1032600199  
**REQ TITLE** : 1-AMC OTIS Elevators  
**DELIVERY LOCATION**  
**CLOSING DATE** : 03.02.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR OTIS ELEVATORS N7NE4708AS PER ATTACHED DEWA SPECIFICATION #DEWA-CONFIDENTIAL COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR ELEVATORS (DEWA DCC GUSAIS) SCOPE OF WORK & TECHNICAL SPECIFICATIONS 1. GENERAL REQUIREMENTS 1.1 SITE ASSESSMENT# THE OEM CONTRACTOR SHALL PERFORM A DETAILED INSPECTION OF ALL ELEVATORS# THE ASSESSMENT SHALL COVER SYSTEM OPERATIONAL CONDITIONS, SAFETY CHECKS, REQUIRED SPARE PARTS, AND MODERNIZATION RECOMMENDATIONS (IF APPLICABLE). # FINDINGS SHALL BE DOCUMENTED, AND A COMPREHENSIVE LUMP-SUM QUOTATION, INCLUDING PREVENTIVE, CORRECTIVE MAINTENANCE AND SPARE PARTS, SHALL BE PROVIDED. 1.2 CONTRACTOR QUALIFICATION# THE CONTRACTOR MUST POSSESS A MINIMUM OF FIVE YEARS OF PROVEN EXPERIENCE IN THE MAINTENANCE OF	1	NO				

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			ELEVATORS OR EQUIVALENT HIGH-RISE ELEVATOR SYSTEMS. # THE CONTRACTOR SHALL PROVIDE TRADE LICENSES, THIRD-PARTY CERTIFICATION (SUCH AS DM APPROVAL), SAFETY RECORDS, AND CLIENT REFERENCES. # THE MAINTENANCE TEAM MUST INCLUDE CERTIFIED LIFT TECHNICIANS AND LICENSED ELECTRICAL ENGINEERS. 1.3 CONTRACT DURATION # THE AMC DURATION SHALL BE FOR TWELVE MONTHS FROM THE DATE OF AWARD, WITH THE POSSIBILITY OF RENEWAL SUBJECT TO SATISFACTORY PERFORMANCE. 1.4 COMPLIANCE # ALL SERVICES MUST COMPLY WITH DUBAI MUNICIPALITY (DM), DEWA INTERNAL POLICIES, EMIRATES AUTHORITY FOR STANDARDIZATION AND METROLOGY (ESMA), AND OTHER APPLICABLE UAE REGULATIONS. DEWA-CONFIDENTIAL # MANDATORY THIRD-PARTY TESTING AND CERTIFICATION (AUTHORITY-APPROVED) MUST BE OBTAINED. 1.5 EQUIPMENT DETAILS ## DEWA						

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			BUILDINGID#BUILDINGNAME#ELEVATORIDNUMBER #1#DC-030#D CC GHUSAIS#N7NE4708#2#DC-030#DCC GHUSAIS#N7NE4707#						
2		ITEM-00001	COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR OTIS ELEVATORS N7NE4707AS PER ATTACHED DEWA SPECIFICATION #	1	NO				

TOTAL AMOUNT IN WORDS:

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**SPECIAL NOTES / INSTRUCTIONS:**

1-AMC OTIS Elevators

for more information contact M.Arif Mushtaq - phone : 552239059

Site visit date : 30.01.2026

Payment Terms : 100% on statifatory completion

**STANDARD TERMS & CONDITIONS**

1) Prices should be 'DDP' delivery duty paid at DEWA stores.

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2) Quotation to be submitted only in local currency U.A.E Dirhams

3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material

4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.

If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements

The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

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**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**