

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332600472

**DATE** : 19.02.2026

**REQ No** : 1032600791

**REQ TITLE** : AMC PLUMBING

**DELIVERY LOCATION**

**CLOSING DATE** : 25.02.2026

**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>01)AMC OF WATER SUPPLYLINE SYSTEMS INVARIOUS ADMIN BUILDINGS (AS PERTHE ATTACHEDDEWA SPECIFICATION)#DEWA-CONFIDENTIALAMC PLUMBING M AINTENANCE AT DEWA#S ADMIN BUILDING (ZONE -01)1. INTRODUCTION THIS SCOPE OF WORK AIMS TO DEFINE THE REQUIREMENTS FORPLUMBING EQUIPME NT MAINTENANCE SERVICES FOR 15 BUILDINGS. THE SERVICEPROVIDER MUST HAVE THE NECESSARY SKILLS, TOOLS, AND EQUIPMENT TO PROVIDEREGULAR MAINTENANCE AND REPAIR SERVICES FOR VARIOUS TYPES OF PLUMBINGEQUIPMENT.2. SCOPE OF WORK THE SCOPE OF WORK INCLUDES BUT IS NOT LIMIT ED TO THEFOLLOWING:2.1. PLUMBING EQUIPMENT MAINTENANCE: THE SERVICE PROVIDER SHALL PROVIDEPLANNED PREVENTIVE MAINTENANCE (PPM) AND C ORRECTIVE MAINTENANCE FOR THEFOLLOWING PLUMBING EQUIPMENT.1. WATER SUPPLY</p>	4	JOB				

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			<p>SYSTEM:# WATER PUMPS(GATEVALVES,NRV ETC)# WATER STORAGE TANKS# CHILLER#S / COOLING TOWERS MAKEUP WATER PIPELINES2. PLUMBING FIXTURES:# FAUCETS AND TAPS# TOILETS AND URINALS# SINKS AND BASIN</p> <p>S# SHOWERS AND BATHTUBS# TOILET FLASH SYSTEM3. DRAINAGE SYSTEM:# DRAINAGE PIPES# FLOOR DRAINS# GREASE TRAPS# WATER PIPES NETWORK4. HOT WATER SYSTEM:# CEILING MOUND WATER HEATERS# CIRCULATION PUMPS (GATE VALVES, NRV ETC.)5. BACKFLOW PREVENTION DEVICES:O CHECK VALVE</p> <p>SO DOUBLE-CHECK VALVESO NON-RETURN VALVESO ALL AVAILABLE VALVES (IF APPLICABLE)THE FREQUENCY OF MAINTENANCE ACTIVITIES WILL BE AS FOLLOWS:# BI-MONTHLY PPM: MAJOR SERVICE, 1. WATER SUPPLY SYSTEM 2. THE HOT WATER SYSTEM 3. PLUMBING FIXTURES 4. THE DRAINAGE SYSTEM, #</p> <p>QUARTERLY PPM: MAJOR SERVICE, 1. WATER</p>						

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			<p>METERS AND MONITORING SYSTEMS, BACKFLOW PREVENTION DEVICES. 2.2. EQUIPMENT INSPECTION THE SERVICE PROVIDER SHALL CONDUCT PLANNED INSPECTIONS OF THE PLUMBING EQUIPMENT LISTED IN SECTION 2.1 ABOVE TO IDENTIFY POTENTIAL PROBLEMS BEFORE THEY OCCUR. INSPECTIONS SHALL BE CARRIED OUT ACCORDING TO THE MANUFACTURER'S GUIDELINES AND INDUSTRY STANDARDS. 2.3. EQUIPMENT TESTING THE SERVICE PROVIDER SHALL TEST ALL REPAIRED AND MAINTAINED PLUMBING EQUIPMENT TO ENSURE THEY ARE OPERATING OPTIMALLY. TESTING SHALL BE CARRIED OUT ACCORDING TO THE MANUFACTURER'S GUIDELINES AND INDUSTRY STANDARDS. 2.4. EMERGENCY SERVICES THE SERVICE PROVIDER SHALL BE AVAILABLE 24/7 TO RESPOND TO EMERGENCY REPAIR AND MAINTENANCE CALLS. THE RESPONSE TIME FOR EMERGENCY SERVICES SHALL NOT EXCEED 2</p>						

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			<p>HOURS FROM THE TIME OF THE CALL.3.DELIVERABLES THE SERVICE PROVIDER SHALL DELIVER THE FOLLOWING:3.1. MAINTENANCE REPORTS THE SERVICE PROVIDER SHALL PROVIDE A MONTHLYMAINTENANCE REPORT FOR EACH BUILDING DETAILING THE FOLLOWING:# EQUIPMENT INSPECTED# EQUIPMENT TESTED# EQUIPMENT REPAIRED# WORK CARRIED OUT# RECOMMENDATIONS FOR FURTHER WORK3.1. REPAIR REPORTS THE SERVICE PROVIDER SHALL PROVIDE A REPAIR REPORTFOR EACH PIECE OF EQUIPMENT REPAIRED DETAILING THE FOLLOWING:DEWA-CONFIDENTIAL# FAULTS DETECTED AND TROUBLESHOOTING CARRIED OUT# REPAIRS MADE# UPGRADES AND MODIFICATIONS MADE# TESTING AND COMMISSIONING CARRIED OUT4. TERMS AND CONDITIONS THE SERVICE PROVIDER SHALL COMPLY WITH THEFOLLOWING TERMS AND CONDITIONS:4.1. SAFETY THE SERVICE PROVIDER SHALL COMPLY WITH ALL APPLICABLE</p>						

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			<p>SAFETY REGULATIONS, INCLUDING WEARING PERSONAL PROTECTIVE EQUIPMENT WHEN NECESSARY.4.2. COMPLIANCE THE SERVICE PROVIDER SHALL COMPLY WITH ALL APPLICABLE DEWA REGULATIONS, STANDARDS, AND GUIDELINES RELATED TO THE MAINTENANCE AND REPAIR OF ELECTRICAL EQUIPMENT.4.3. QUALIFICATION</p> <p>THE SERVICE PROVIDER SHALL HAVE THE NECESSARY QUALIFICATIONS, CERTIFICATIONS, AND EXPERIENCE TO PERFORM THE SERVICES OUTLINED IN THE SCOPE OF WORK.4. MANPOWER AND MATERIALS</p> <p>THE MAINTENANCE PROGRAM SHALL BE DEVELOPED TO EXECUTE THE WORK WITH THE FOLLOWING MANPOWER:</p> <p># ONE QUALIFIED MECHANICAL ENGINEER FOR THE PLUMBING PPM AND CM ACTIVITY (B.TECH OR EQUIVALENT WITH 5 YEARS# EXPERIENCE IN THE RELEVANT FIELD).(SELECTION WILL BE MADE AFTER BEING INTERVIEWED BY DEWA).# ONE SENIOR PLUMBER</p>						

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			<p>AND HELPER FOR THE PPM AND CM ACTIVITY.# FOU R PLUMBERS EACH OF THEM WILL BE DEPLOYED IN THE DIFFERENT DEWAADMIN BUILDINGS FOR THE BUILDING ROUTINE MAINTENANCE. (DAE / ITI OREQU IVALENT WITH 5 YEARS EXPERIENCE IN RELEVANT FIELD) (SELECTION WILL BEMADE AFTER BEING INTERVIEWED BY DEWA).# DUTY HOURS EACH SHIFT W ILL CONSIST OF 10 HOURS PER DAY, 7 DAYS PERWEEK. (06:30 AM TO 05:30 PM)# REQUIRED MATERIALS FOR REACTIVE/PREDICTIVE MAINTENANCE SHAL L BEPROVIDED BY DEWA EXCEPT FOR CONSUMABLE ITEMS. THE CONTRACTOR IS TO BEPROVIDED WITH A CONSUMABLE ITEMS LIST FOR AED 30,000.# THE CONTRACTOR WILL BEAR CONSUMABLES ITEMS UP TO AED 30,000 OREMERGENCY ITEMS (INCLUDED).# TRANSPORTATION (INCLUDED).A. PLANNED PREVENTI VE MAINTENANCE CARRY OUT MAINTENANCE</p>						

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			<p>ACTIVITIES ATPREDETERMINED INTERVALS OR ACCORDING TO THE CRITERIA OR MEASURES TOREDUCE THE PROBABILITY OF FAILURE IN THE OPERATION OF THE SYSTEM. THECONTRACTOR MAINTENANCE TEAM WILL PROVIDE A DETAILED SCOPE OF PREVENTIVEMAINTENANCE ACTIVITIES RELATED TO THE FULL SCOPE.# PERFORM MAINTENANCE ACTIVITIES AT PREDETERMINED INTERVALS ORACCORDING TO STANDARDS OR MEASURES TO REDUCE THE PROBABILITY OF FAILUREOF SYSTEM OPERATION.# THE CONTRACTOR MAINTENANCE TEAM WILL RECOMMEND ACTIVITIES FOR EACH SYSTEM AFTER THEIR ANALYSIS. RECOMMENDATIONS FOR THESE MAINTENANCEACTIVITIES WILL BE BASED ON OPERATING CONDITIONS DURING THE TARGETEDSERVICE LIFE AND SHOULD BE PERFORMED AT REGULAR INTERVALS.# THE CONTRACTOR MAINTENANCE TEAM WILL VISIT THE BUILDING ACCORDING TOTHE</p>						

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			<p>DEDICATED DEWA PLAN AND THE OVERALL CONDITION OF PLUMBING EQUIPMENT AND ACCESSORIES.# THE CONTRACTOR MAINTENANCE TEAM SHALL ALSO BE RESPONSIBLE FOR ESTABLISHING AND IMPLEMENTING THE FOLLOWING PROGRAMS, STANDARDS AND PROCEDURES, CHECKLIST, AND EMERGENCY ESCALATION, WHICH REQUIRE THE APPROVAL OF DEWA AND ARE INCLUDED IN THE "SERVICES" PROVIDED BY THE CONTRACTOR.# THE PREVENTIVE MAINTENANCE SHALL BE CARRIED OUT AS PER THE DEWA#SPLAN).# PLANNED MAINTENANCE SERVICE TO BE CARRIED OUT IN THE PRESENCE OF DEWA CIVIL DEPARTMENT STAFF ONLY. EXECUTION AND OVERSIGHT OF PREVENTIVE MAINTENANCE ("PM") ACTIVITIES IN ACCORDANCE WITH DEWA STANDARD PRACTICE, INCLUDING, WITHOUT LIMITATION: 1. WATER SUPPLY SYSTEM: 2. PLUMBING FIXTURES: 3. DRAINAGE SYSTEM: 4. HOT WATER SYSTEM: 5. WATER TREATMENT EQUIPMENT: 6.</p>						



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			<p>WATER M ETERS AND MONITORING SYSTEMS:7. PLUMBING CONTROL SYSTEMS:8. BACKFLOW PREVENTION DEVICES:# PREDICTIVE MAINTENANCE / DAILY CHECKLIST ( BY DEDICATED DEPLOYEDMANPOWER) DAILY PATROLLING OR VISUAL INSPECTION METHOD HAS BEEN ADOPTEDAND APPLIED HERE TO DETECT SURFACE-LEVEL DEFECTS IN THE BUILDINGEQUIPMENT. ON THE EVIDENCE OF DAILY VISUAL INSPECTION AS DETERMINED BYDEWA, IF ANY DEFECTS ARE IDENTIFIED IN THE PLUMBING EQUIPMENT, REACTIVEMAINTENANCE FOR RECTIFICATION SHOULD BE PLANNED AND RECORDED IN THE LOGREGISTER. THE CONTRACTOR MAI NTENANCE TEAM SHALL ALSO BE RESPONSIBLE FORA PROBLEM DIAGNOSIS PROGRAM THAT PROVIDES PROCEDURES TO DETERMINE THECAUSE OFDEWA-CONFIDE NTIALOPERATIONAL OR EQUIPMENT FAILURES AND TO PREVENT FUTURE FAILURES</p>						

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			THROUGHRECOMMENDED CORRECTIONS, INCLUDING RECOMMENDATIONS FOR JUSTIFICATION. #CHECKING FOR ALL MAJOR AND MINOR SIGNS OF ELECTRICAL MALFUNCTION SUCH ASSHORT CIRCUITS, LOOSE CONNECTIONS, VISIBLE BURNING AND ARCING, AND SMALL(SERIAL) EXPLOSIONS.# PLUMBING INSPECTION CHECKLIST: BUT NOT LIMITED TO# INSPECTION OF WALLS AND CEILING S FOR STAINS.# INSPECTION OF WATER PRESSURE.# INSPECTION AND ENSURE THE WATER SYSTEM IS WATERTIGHT.# INSPECTION OF FAUCETS FOR DAMAGES AND LEAKS.# INSPECTION OF WATER DRAINS FOR CLOGS.# INSPECTION OF TOILETS FOR LOOSE FITTINGS.# INSPECTION OF THE DIRECTIONS FOR HOT AND COLD WATER (HOT TO THE LEFTAND COLD TO THE RIGHT)# INSPECTION OF MOST COMMON PLUMBING PROBLEMS ARE CLOGGED DRAINS ANDTOILETS, LEAKY FAUCETS AND PIPES, WATER HEATER						

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			ISSUES, LOW WATERPRESSURE, AND A RUNNING TOILET.B. CONDITIONAL MAINTENANCE THE CONTRACTOR MAIN TENANCE TEAM SHALL ALSO BERESPONSIBLE FOR CONDITIONAL MAINTENANCE WHEN PROGRAMMED ALARMS INDICATETHAT A PREDETERMINED THRESHOLD HAS BEEN REACHED AND MAY REQUIRE SHUTDOWNTO PERFORM ACTIVITIES. OR WHEN DEWA REQUIRED A CONTRACTOR MAINTENANCETEAM FOR ANY SP						
2		ITEM-00001	AMC OF PLUMBING FIXTURES IN VARIOUSADMIN BUILDINGS (AS PER THE ATTACHEDDEWASPECIFICATION)#	4	JOB				
3		ITEM-00001	AMC OF DRAINAGE SYSTEMS IN VARIOUSADMIN BUILDINGS #	4	JOB				
4		ITEM-00001	OTHERS (PLUMBING EMERGENCY ITEMS)#	4	JOB				

TOTAL AMOUNT IN WORDS:

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**SPECIAL NOTES / INSTRUCTIONS:**

AMC PLUMBING MAINTENANCE

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AT DEWA#S ADMIN BUILDING (ZONE -01)

for more information contact Thomaskutty - Phone : 503014789

Site visit date : 23.02.2026

Payment Terms : Payments shall be quarterly on completion

### **STANDARD TERMS & CONDITIONS**

- 1) Prices should be 'DDP' delivery duty paid at DEWA stores.
  - 2) Quotation to be submitted only in local currency U.A.E Dirhams
  - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
  - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
  - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
  - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider

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shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements  
The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**