

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332600524  
**DATE** : 25.02.2026  
**REQ No** : 1032600784  
**REQ TITLE** : AMC for Thermo ICP-OES  
**DELIVERY LOCATION**  
**CLOSING DATE** : 03.03.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>AMC FOR THERMO ICP-OES (ICAP PRO) TERMS &amp; CONDITIONS ANNUAL MAINTENANCE CONTRACT WITHOUT SPARES &amp; CONSUMABLES SCOPE OF WORK:</p> <p>1) PREVENTIVE MAINTENANCE (PM) FOR THERMO ICP-OES # TWO VISITS PER YEAR. A) PM IS FOR THE RUNNING EQUIPMENT AND SHALL BE CARRIED OUT BY AUTHORIZED PERSONNEL. THE TIMING AND SCHEDULE OF VISIT SHALL BE PLANNED AND AGREED BY DEWAC. PM SHALL BE PERFORMED IN ACCORDANCE WITH THE PM PROTOCOL FROM THE EQD. OBSERVATIONS/ RECOMMENDATIONS TO PREVENT OR MINIMIZE ANY ANTICIPATED 2) CORRECTIVE MAINTENANCE (CM) FOR THERMO ICP-OES # UNLIMITED VISITS. A) CM OR OTHERWISE CALLED THE BREAKDOWN MAINTENANCE IS FOR THE MALFUNCTIONING. THE SERVICE ENGINEER SHALL INVESTIGATE THE EQUIPMENT AND PERFORM REPAIRS AND REPLACE SPARES &amp; CONSUMABLES IF ANY AS RECOMMENDED BY THE SERVICE ENGINEER. EACH CALL REQUEST FROM</p>	2	JOB				

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			DEWA SHALL BE CONSIDERED AS "URGENT# AND SHALL E)AFTER THE COMPLETION, A REPORT SHALL BE SUBMITTED TO DEWA ON THE INVECONTACT JISON.SIVAN@DEWA. GOV.AECONTACT NUMBER 043225887						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

**SPECIAL NOTES / INSTRUCTIONS:**

AMC for Thermo ICP-OES  
(iCAP PRO)

AUTHORIZED LOCAL AGENT: EAST WEST TRADING INTERNATIONAL VENDOR NUMBER  
203460

CONTACT NUMBER 043225887

**STANDARD TERMS & CONDITIONS**

1) Prices should be 'DDP' delivery duty paid at DEWA stores.

**MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.**

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- 2) Quotation to be submitted only in local currency U.A.E Dirhams
  - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
  - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
  - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
  - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**