

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332600526
DATE : 25.02.2026
REQ No : 1032600770
REQ TITLE : OEM/AGENT SERVICE
DELIVERY LOCATION
CLOSING DATE : 03.03.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	SERVICE IS REQUIRED FOR THE FOLLOWING ACTUATOR DUE TO OPERATIONAL ISSUES OBSERVED DURING COMMAND INITIATION. ACTUATOR DETAILS: MAKE : ROTORK, SERIAL NO: ME17441101, WIRING DIAGRAM: 100B0000-6, ACTUATOR TYPE: IQ95, BASE: F30, COUPLING: A, SPEED: 24 RPM, MAXIMUM OUTPUT TORQUE: 2983 NM, DEFAULT TORQUE LIMIT SETTING (OPEN/CLOSE): 45% THE ACTUATOR IS EXPERIENCING TORQUE TRIP IN BOTH OPEN AND CLOSED POSITIONS IMMEDIATELY UPON INITIATION OF THE COMMAND. THE SUSPECTED CAUSE IS A FAULTY TORQUE SENSOR, WHICH MAY REQUIRE REPLACEMENT UPON INSPECTION AND CONFIRMATION. SCOPE OF WORK: COLLECTION OF THE ACTUATOR FROM DEWA PREMISES AT JAPS. DETAILED INSPECTION AND SUBMISSION OF A PRELIMINARY SERVICE REPORT WITH RECOMMENDATIONS PRIOR TO CARRYING OUT REPAIRS. REPLACEMENT OF FAULTY	1	EA				

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			<p>COMPONENT(S), INCLUDING THE TORQUE SENSOR IF CONFIRMED DEFECTIVE. CALIBRATION AND CONFIGURATION TO FACTORY SETTINGS AS REQUIRED. COMPLETE FUNCTIONAL TESTING AFTER SERVICING. DELIVERY OF THE ACTUATOR BACK TO OUR PREMISES. SUBMISSION OF A DETAILED SERVICE COMPLETION REPORT AND SERVICE COMPLETION CERTIFICATE. A SITE VISIT MAY BE REQUIRED PRIOR TO ISSUANCE OF THE PURCHASE ORDER TO ENABLE DEWA ENGINEER PERSONNEL TO VERIFY THE SERVICE STAT</p> <p>ION CAPABILITY. THE CONTRACTOR SHALL PROVIDE DOCUMENTARY EVIDENCE CONFIRMING OEM AUTHORIZED SERVICE CENTRE STATUS, ALONG WITH PHOTOGRAPHS OF THE SERVICE FACILITY. A MINIMUM WARRANTY PERIOD OF ONE YEAR SHALL BE PROVIDED FOR THE REPLACED COMPONENTS AND THE SERVICES CARRIED OUT. PLEASE REQUEST TO ATTACH THE OEM APPROVED SERVICE AGENT</p>						

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			CERTIFICATE/HISTORY OF SIMILAR KIND OF SERVICE.						
2		ITEM-00001	REPLACEMENT OF FAULTY TORQUE SENSOR, IF ITS CONFIRMED FAULTY AND NEEDED TO BE REPLACED, (PRE AND POST COMMUNICATION TO BE DONE), THEN ITS CALIBRATION AND TESTING. CALIBRATION CERTIFICATE TO BE PROVIDED.	1	EA				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

OEM/AGENT SERVICE

for more information and details please contact:

arun.prakasan

arun.prakasan@dewa.gov.ae

04-80-44486

STANDARD TERMS & CONDITIONS

1) Prices should be 'DDP' delivery duty paid at DEWA stores.

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 2) Quotation to be submitted only in local currency U.A.E Dirhams
 - 3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material
 - 4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
 - 5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.
 - 6) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer.
- If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements
- The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP