

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332600708
DATE : 24.03.2026
REQ No : 1032601253
REQ TITLE : For Palm RO 1032601253
DELIVERY LOCATION
CLOSING DATE : 30.03.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>COMPLETE OVERHAULING OF FLUSHING PUMP AT PJRO (QTY-1 NOS)SCOPE OF WORK:WORK ACTIVITIES.#PRE- SHUTDOWN DATA COLLECTION OF THE PUMP AT SITE PRIOR TOREMOVAL/OVERHAUL.##COLLECT AND RECORD ALL PRE-SHUTDOWN DATA OF THE PUMPS WHICH SHALLINCLUDE ALL THE PARAMETERS SUCH A S SUCTION AND DISCHARGE PRESSURE,VIBRATION READINGS, MOTOR CURRENT ETC.##COPIES OF THESE DATA SHALL BE SUBMITTED PRIOR TO COMMENCIN G THEOVERHAUL.##PUMP MOTOR AND INSTRUMENTATION DISCONNECTIONS AT SITE (BY DEWA)##PUMP DIS-ASSEMBLY AT SITE##ARRANGE REQUIRED WOOD EN PLANKS ETC. WHEREVER REQUIRED (MAINLY FORVERTICAL PUMPS), TO UNSCREW PUMP MOTOR FLANGES.##DECOUPLE MOTOR AND PUMP BY REMOVING COUPLING BOLTS OR ANY OTHERAPPLICABLE COUPLING DEVICES.##REMOVAL OF ALL AUXILIARY PIPING CONNECTIONS, PLATFORM,</p>	1	AU				

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			<p>STRUCTURE, VENT VALVES AND DISCHARGE PIPE CONNECTIONS FROM DISCHARGE HEADER AND PUTBLIND ON DISCHARGE HEADER END.##DRAIN LUBE OIL /GREASE LINES FROM BEARING CASING AND REMOVE THE OILINJECTION PIPES WHEREVER APPLICABLE.##REMOVE MOTOR PEDESTAL (USE OVERHEAD CRANE WHEREVER AVAILABLE) AF TERDE-COUPPLING PUMP THRUST BEARING SHAFTS WHEREVER APPLICABLE.##REMOVE THE PUMP BASE BOLTS (CASE OF VERTICAL PUMPS)/ CASING BOLTS(HORIZONTAL SPLIT CASING PUMPS) AND REMOVE THE PUMP ALONG WITH ITSCASING (VERTICAL PUMP). IN THE CASE OF HORIZONTAL SPLIT PUMPS REMOVE REMOVABLE CASING AND ROTOR SEPARATELY USING OVERHEAD CRANE.##TRANSPORT THE PUMP TO SERVICE PROVIDER#S WORKSHOP OR AT FACILITIES ATD EWA PREMISES.##PUMP INSPECTION AND OVERHAUL##DIS-MOUNT: REMOVE</p>						

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			JOURNAL/THRUST BEARING ASSEMBLY, MECHANICAL SEAL CARTRIDGE (IF APPLICABLE) AND PUMP ASSEMBLY.##DISMANTLE JOURNAL AND THRUST BEARING ASSEMBLY (IF APPLICABLE) AS PER OEM MAINTENANCE PROCEDURE.##CLEAN, INSPECT EVERY COMPONENT FOR WEAR, EROSION, CORROSION AND RECORD ALL FINDINGS.##DISMANTLE MECHANICAL SEAL CARTRIDGE (IF APPLICABLE) AS PER OEM MAINTENANCE PROCEDURE.##CLEAN AND INSPECT THE PUMP SHAFTS FOR RUN OUT (IF REQUIRED SHALL BE STRAIGHTENED), INSPECT THE IMPELLER FOR EROSION OR CAVITATION, CARRY OUT NDT ON SHAFT AND IMPELLER, INSPECT THE SHAFT SLEEVES FOR SCORING OR DAMAGES, INSPECT THE RUBBER LINED BEARINGS, WEAR RINGS (WHEREVER APPLICABLE). RECORD WEAR CONDITION/DIAMETRICAL CLEARANCES OF ALL PUMP PARTS AND COMPARE WITH OEMS MAXIMUM AVAILABLE TOLERANCES.##MINOR						

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			<p>REPAIR/MACHINING OF SHAFT, SLEEVE, KEYS, WEAR RING ETC. IS PART OF THE SERVICE COST.##CLEAN AND CHECK EVERY PUMP PART FOR CRACK, WEAR, EROSION, CORROSION AND RECORD ALL FINDINGS.##PREPARE AND SUBMIT A DETAILED INSPECTION REPORT TO DEWA MAINTENANCE PERSONNEL WITHIN TWO WORKING DAYS FROM RECEIPT OF THE PUMP. INSPECTION REPORT SHALL INCLUDE ALL AS FOUND DETAILS, RECOMMENDATIONS FOR REPAIR, REPLACEMENTS AND UPGRADES.##SERVICE PROVIDER SHALL PROCEED WITH THE OVERHAUL OF THE PUMP AFTER GETTING RESPONSE FROM DEWA MAINTENANCE SECTION AS STATED WITHIN THE INSPECTION REPORT UTILIZING SPARE PARTS IF ANYTHING REQUIRED ISSUED FROM DEWA.##IN THE EVENT THE SPARE PARTS ARE NOT AVAILABLE, THEN THE SERVICE PROVIDER SHALL PROVIDE THE MISSING SPARE PARTS AT</p>						

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			<p>THE RATE AGREED WITH THE PRICE SCHEDULE. HOWEVER, ALL CONSUMABLE SPARE PARTS SHALL BE SUPPLIED BY THE SERVICE PROVIDER WITHOUT ANY ADDITIONAL COST.##THE PUMP CASINGS PARTICULARLY (NI RESIST) MATERIAL SHALL BE CLEANED THOROUGHLY TO REMOVE THE SCALE FORMATIONS INTERNALLY AND EXTERNALLY AND A ROUGH PAINT COATING SHALL BE APPLIED.##MAJOR REPAIR WORKS IF ANY ON NI RESIST CASING PARTS SHALL BE CARRIED OUT AFTER APPROVAL FROM DEWA AT AN EXTRA COST AGREED.##COMPLETE PUMP ROTOR SHALL BE DYNAMICALLY BALANCED AT THE SERVICE PROVIDER'S WORKSHOP. ##RE-ASSEMBLE THE PUMP BY REPLACING THE WEAR, DAMAGED PARTS AND REPAIRS IF ANY AS PER OEM RECOMMENDATIONS AND INSTRUCTIONS.##PREPAR E FINAL AS BUILD REPORT DETAILING THE DAMAGES, WITH PICTORIAL ATTACHMENTS,</p>						

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			REPAIRS CARRIED OUT, AS BUILT RUNNING CLEARANCES, SPAREPARTS USED ETC...##TRANSPORT THE PUMP BACK TO THE SITE INCLUDING ALL THE FORMALITIES.ALL OLD USED PARTS SHALL ALSO BE RETURNED TO DEWA ##COUPLING AND KEYS, AIR VENT VALVES, AUXILIARY PIPING INSPECTION##EXAMINE ALL KEYS FOR WEAR AND DAMAGE##MAKE SURE THAT THEY ARE FLAT, PARALLEL AND FREE OF BURRS, HAVE A GOODFIT IN THE KEY SLOT, REPLACE IF NECESSARY.##PREPARE LIST OF SPARES REQUIRED, IF PART IS NOT AVAILABLE WITH SUBMITREVERSED ENGINEERED PARTS OFFER AND SEND FOR DEWA APPROVAL TOMANUFACTURE AND REPLACE AS REQUIRED.##CARRY OUT INTERNAL COATING AND BUILDING, COATING, AND BUILDINGPROCEDURE SHALL BE SUBMITTED FOR DEWA APPROVAL.##CHECK THE FUNCTION OF ALL SMALL VALVES, AIR RELEASE VALVES						

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			<p>ANDAUXILIARY PIPING.##INSPECT THE GEAR COUPLING FOR WEAR OF TOOTH/ FLEXIBLE COUPLING FORCRACKS, COUPLING ELEMENTS FOR DAMAGES.##RE-ASSEMBLY OF PUMP AT SITE##BEFORE RE-ASSEMBLY, CLEAN THE MACHINED SURFACES OF THE MOTORPEDESTAL, BARREL FLANGES BASE AND OUTSIDE SURFACES OF THE COUPLING.##ALL RE-ASSEMBLY MUST BE DONE ACCORDING TO JOINT MARKS, WHICH HAVEBEEN PUT ON EACH PART EARLIER.##WHEN RE-ASSEMBLING FLEXIBLE COUPLINGS TO THE SHAFT, A COAT OF ANTI #GALLING COMPOUND (ANTI-SEIZE OR EQUIVALENT) SHALL BE APPLIED AT THEMATING SURFACES, TO PREVENT SEIZING WHILE TIGHTENING THE FIXING BOLTS.##RE- INSTALL THE PUMP ASSEMBLY AND RE-ASSEMBLE PUMP COMPONENTS.##CARRY OUT THE ALIGNMENT OF THE PUMP AND MOTOR AS PER OEMSPECIFICATIONS.##RECOUPLE PUMP AND</p>						

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			<p>MOTOR AND REFILL BEARING/COUPLING ASSEMBLY WITH REQUIRED TYPE AND AMOUNT OF GREASE/OIL. ## OTHER WORK AS NECESSARY TO MAKE THE SCOPE COMPLETE AND PUMP READY FOR SERVICE. INCLUDING REMOVAL OF ALL TEMPORARY SUPPORTS, SCAFFOLDING, HOUSEKEEPING, AND DISPOSAL OF WASTE TO SEGREGATED AREA. FINAL WALK DOWN INSPECTION ## REINSTALLATION OF PUMP MOTOR, RESTORING MOTOR CONNECTIONS OF INSTRUMENTATION BY DEWA. ## COMMISSIONING OF PUMP AT SITE AFTER OVERHAUL ## CARRY OUT RE-COMMISSIONING OF THE PUMP AND CHECK THE PUMP UNDER OPERATING CONDITIONS, MONITORING THE PARAMETERS NOTED IN THE PRE-SHUTDOWN DATA CHECKS. ## RESTORE BACK THE EQUIPMENT PREFERABLY TO A BETTER CONDITION AND IN NO CASE WORSE THAN THE ORIGINAL CONDITION. SUCH CONDITION WILL BE MUTUALLY AGREED,</p>						

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			<p>AND DATA TAKEN BEFORE DIE ASSEMBLY, IT WILL INVOLVE FL OW, SPEED,VIBRATION MOTOR AMPS ETC...##VIBRATION LEVEL MUST BE BETTER/ ACCEPTABLE ISO LIMITS OR AT LEAST NOTWORSE THAN THE CONDTIO N BEFORE DISMANTLING.##REPORTS##RECORD CONDITION OF EACH PUMP BEFORE AND AFTER THE OVERHAUL WORK##DETAILS OF INSPECTION AND WORKS UNDERTAKEN##DESCRIPTION OF ON-SITE AND OFF-SITE WORK PERFORMED##INSPECTION CHECK LISTS.##DETAILS OF PERSONNEL WHO UNDERTOOK THE WORK.##LIST OF PARTS USED.##IDENTIFICATION OF DEFECTS TOGETHER WITH DETAILS OF ANY REMEDIAL WORKCARRIED OUT.##PHOTO DOCUMENTATION ##RECOMMENDATIONS FOR PUMPS OPERATION##THE ABOVE REPORT SHALL BE SUBMITTED WITHIN ONE WEEK AFTER THECOMPLETION OF OVERHAUL.##LOGI STICS##ALL LOGISTICS LIKE PUMP HANDLING,</p>						

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			<p>SUITABLE PACKING OF THE PUMP, LOADING/UNLOADING OF THE PUMP, SHIPPING OF THE PUMP TO THE SERVICE PROVIDER'S WORKSHOP TO THE PLANT ETC. WILL BE ENTIRELY UNDER THE RESPONSIBILITY OF THE SERVICE PROVIDER. #DEWA SUPPLY / SCOPE: #Scaffolding if required. #ALL NECESSARY PERMITS & PASSES. #ISOLATION OF THE LINE THE #SERVICING WORK #CARRIED OUT UNDER THIS JOB SHALL INCLUDE #PERFORMANCE WARRANTY OF 24 MONTHS #FROM THE #DATE OF INSTALLATION. FOR MORE INFORMATION AND SITE VISIT PLEASE CONTACT MR- SAMPREETH/05 24503218/SAMPREETH.PALANNA@DEWA.GOV.AE/ MR MUHAMMAD ALI/MOHAMMAD.ALI1@DEWA.GOV.AE</p>						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

For Palm RO

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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Flushing pump Overhauling work at PJRO

For more information, please contact

MR- SAMPREETH/0524503218/sampreeth.palanna@dewa.gov.ae/ MR MUHAMMAD ALI

/mohammad.ali1@dewa.gov.ae

STANDARD TERMS & CONDITIONS

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

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7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:

- Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- DEWA reserves the right to withhold data from third parties if deemed sensitive.
- Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

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- 10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.
- 11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.
- 12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.
- 13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.
- 14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.
- 15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.
- 16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP