

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332600893  
**DATE** : 13.04.2026  
**REQ No** : 1032601294  
**REQ TITLE** : 1-Annual preventive maintenance  
**DELIVERY LOCATION**  
**CLOSING DATE** : 17.04.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>PREVENTIVE ANNUAL MAINTENANCE CONTRACT FOR 12 MONTHS- SCHEDULED VISIT TWICE A QUARTER; SERVICES DURING MAINTENANCE INCLUDING ONE TIME MAINTENANCE FOR FLUOROMETER</p> <p>1. CALIBRATION OF THE ONLINE ANALYZERS; AS PER ANALYZER AND SITE REQUIREMENTS</p> <p>2. ATTEND ANY ADDITIONAL REQUIREMENT FOR CALIBRATION AND MAINTENANCE</p> <p>3. CONSUMABLES REPLACEMENT AND VERIFICATION</p> <p>4. REPAIRING OR REPLACING ANY WORN-OUT ITEMS; IMMEDIATE ON OPERATIONAL SPARE AVAILABILITY WITH CLIENT</p> <p>5. REPLACING/CLEANING THE INLET FILTER; QUARTERLY</p> <p>6. CLEANING ALL SENSORS AND FILTERS; QUARTERLY</p> <p>7. ATTEND ANY EMERGENCY CALL WHENEVER IS REQUIRED; IMMEDIATE</p> <p>8. SYSTEM UPGRADE WHENEVER IS REQUIRED; IMMEDIATE AS PER OPERATIONAL RELEASE</p> <p>9. DATA OUTPUT CONNECTIVITY; DATA OUTPUT CONNECTIVITY AS PER REQUIREMENTS AGREED</p> <p>10. RESOLVE DATA</p>	1	AU				

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			COMMUNICATION ISSUES AT ANY TIME; IMMEDIATE 11. REPLACE ALL WATER TUBES; IF FOUND DEFECTIVE ELSE QUARTERLY PIPES ONLY 12. EXTENDED WARRANTY FOR FLUOROMETER (1 YEAR), MFG NAME : BBE MOLDAENKE GMBH, COUNTRY OF ORIGIN : GERMANY, TRANSPORTATION OF FLUOROMETER FOR CALIBRATION CAT NO : S00074 , MFG NAME : BBE MOLDAENKE GMBH, COUNTRY OF ORIGIN : GERMANY,						
2		ITEM-00001	INTERNAL TUBING KIT - ASSEMBLED (O&M SPARE) - EVERY 2 YEARS - MANDATORY (EXCHANGE RECOMMENDED EVERY YEAR), MFG NAME : VWMS AUSTRIA, COUNTRY OF ORIGIN: AUSTRIA, EUROPE, CAT NO : WP-TK-F	1	AU				
3		ITEM-00001	INTERNAL TUBING KIT - ASSEMBLED (O&M SPARE) - EVERY 2 YEARS - MANDATORY (EXCHANGE RECOMMENDED EVERY YEAR), MFG NAME : VWMS AUSTRIA, COUNTRY OF ORIGIN: AUSTRIA, EUROPE, CAT NO : WP-TK-F	1	AU				

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4		ITEM-00001	INTERNAL TUBING KIT - ASSEMBLED (O&M SPARE) - EVERY 2 YEARS - MANDATORY(EXCHANGE RECOMMENDED EVERY YEAR), MFG NAME : VWMS AUSTRIA, C COUNTRY OFORIGIN: AUSTRIA, EUROPE, CAT NO :WP-TK-F	1	AU				
5		ITEM-00001	INTERNAL TUBING KIT - ASSEMBLED (O&M SPARE) - EVERY 2 YEARS - MANDATORY(EXCHANGE RECOMMENDED EVERY YEAR), MFG NAME : VWMS AUSTRIA, C COUNTRY OFORIGIN: AUSTRIA, EUROPE, CAT NO :WP-TK-F	1	AU				
6		ITEM-00001	INTERNAL TUBING KIT - ASSEMBLED (O&M SPARE) - EVERY 2 YEARS - MANDATORY(EXCHANGE RECOMMENDED EVERY YEAR), MFG NAME : VWMS AUSTRIA, C COUNTRY OFORIGIN: AUSTRIA, EUROPE, CAT NO :WP-TK-F	1	AU				
7		ITEM-00001	INTERNAL TUBING KIT - ASSEMBLED (O&M SPARE) - EVERY 2 YEARS - MANDATORY(EXCHANGE RECOMMENDED EVERY YEAR), MFG NAME : VWMS AUSTRIA, C COUNTRY OFORIGIN: AUSTRIA, EUROPE, CAT NO	1	AU				

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			:WP-TK-F						
8		ITEM-00001	INTERNAL TUBING KIT - ASSEMBLED (O&M SPARE) - EVERY 2 YEARS - MANDATORY(EXCHANGE RECOMMENDED EVERY YEAR), MFG NAME : VWMS AUSTRIA, C COUNTRY OFORIGIN: AUSTRIA, EUROPE, CAT NO :WP-TK-F	1	AU				
9		ITEM-00001	SPARE PARTS AND SERVICE &HARDWARE WARRANTY EXTENSION1. COLIMINDER REAGENT TOTAL ACTIVITY 1000 MEASURMENTS, MFG NAME : VWMSAUSTRIA, C COUNTRY OF ORIGIN: AUSTRIA, EUROPE, CAT NO :RT-TA-10002. INTERNAL TUBING KIT - ASSEMBLED (O&M SPARE) - EVERY 2 YEARS -MANDATORY (EXCH ANGE RECOMMENDED EVERY YEAR), MFG NAME : VWMS AUSTRIA,COUNTRY OF ORIGIN: AUSTRIA, EUROPE, CAT NO :WP-TK-F3. MAIN PERISTALTIC PUMP TU BE (O&M SPARE) - EVERY 2 YEARS - ENTIRE TUBEASSEMBLY, MFG NAME : VWMS AUSTRIA, COUNTRY OF ORIGIN: AUSTRIA, EUROPE,CAT NO :WP-MPT4. V	1	AU				

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SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			<p>ALVE ASSEMBLY FOR WH SPACE-SAVING CANISTER (O&amp;M SPARE) - ONDEMAND/FOR PREVENTIVE EXCHANGE, MFG NAME : VWMS AUSTRIA, COUNTRY OFORIGIN : AUSTRIA, EUROPE, CAT NO :WP-WH-V5. REAGENT A TUBE ASSEMBLY (O&amp;M SPARE) - EVERY 5 YEARS -ENTIRE TUBEASSEMBLY, MFG NAME : VWMS AUSTR IA, COUNTRY OF ORIGIN: AUSTRIA, EUROPE,CAT NO :WP-TK-RA6. REAGENT B TUBE ASSEMBLY (O&amp;M SPARE) - EVERY 5 YEARS -ENTIRE TUBEASSEMBLY, MFG NAME : VWMS AUSTRIA, COUNTRY OF ORIGIN: AUSTRIA, EUROPE ,CAT NO :WP-TK-RB7. SPARE PARTS SET - 1ST SET DELIVERED WITH THE DEVICE (O&amp;M SPARE) -FIRST DUE AFTER 4 YEARS, MFG NAME : VWMS AUSTRIA, COUNTRY OF ORIGIN:AUSTRIA, EUROPE, CAT NO :WP-SP-K8. ASSEMBLY FOR SAM PLE INTAKE (SAMPLE TUBE/CONNECTORS) (O&amp;M SPARE) - ONDEMAND/FOR PREVENTIVE EXCHANGE, MFG NAME : VWMS AUSTRIA, COUNTRY OFORIGIN: AUSTR</p>						

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			<p>IA, EUROPE , CAT NO :WP-ST9. TUBE ASSEMBLY FOR WH SPACE-SAVING CANISTER - 1.5M (O&amp;M SPARE) - ONDEMAND/FOR PREVENTIVE EXCHANGE, MFG N            AME : VWMS AUSTRIA, COUNTRY OFORIGIN: AUSTRIA, EUROPE, CAT NO :WP-TK-WH10. TUBE ASSEMBLY FOR RINSING WATER CANISTER - 50 CM (O&amp;M SPA            RE) - ONDEMAND/FOR PREVENTIVE EXCHANGE, MFG NAME : VWMS AUSTRIA, COUNTRY OFORIGIN: AUSTRIA, EUROPE, CAT NO :WP-RW-111. TUBE ASSEMBLY            FOR RINSING WATER CANISTER INTERNAL (O&amp;M SPARE) - ONDEMAND/FOR PREVENTIVE EXCHANGE, MFG NAME : VWMS AUSTRIA, COUNTRY OFORIGIN: AUSTRIA, EUROPE , CAT NO :WP-RW-212. TUBING FOR WASTE OUTLET - LENGTH: 200 CM (O&amp;M SPARE) - ON DEMAND/FORPREVENTIVE EXCHANGE, MFG NAME :            VWMS AUSTRIA, COUNTRY OF ORIGIN:AUSTRIA, EUROPE, CAT NO :WP-TK-WO13. SERVICE &amp;HARDWARE WARRANTY EXTENSION FOR ALL</p>						

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			<p>SUBSEQUENT YEARS,  MANDATORY FOR 1ST YEAR, HIGHLY  RECOMMENDED FOR SUBSEQUENT YEARS  COSTSPER YEAR, MFG NAME : VWMS AUSTRIA,  COUNTRY OF ORIGIN : AUSTRIA,  EUROPE,CAT NO :SP-Y:14. PH &amp; REFERENCE  ELECTRODE FOR PH::LYSER, MFG NAME :S::CAN  GMBH, COUNTRY OF ORIGIN: AUSTRIA, VIENNA,  CAT NO :</p> <p>E-514-PH: 15. ORP &amp; REFERENCE ELECTRODE FOR  REDO::LYSER, MFG NAME: S::CAN GMBH,COUNTRY  OF ORIGIN: AUSTRIA - EUROPE, PACKING SIZE : EA  , CAT NO:E-513-ORP: 16. BRUSH FOR FLOW-CELL  AUTOBRUSH (SPARE PART), MFG NAME :S::CAN  GMBH, COUNTRY OF ORIGIN :AUSTRIA, CAT NO  :F-446</p> <p>-BRUSH: 17. SPAREPARTS KIT AOA (FOR 2 YEARS):  1M HOSE (MAPRENE) E10924, 5M PVC-HOSEE12536,  10PC. WASHER DISKS E12236, 10PC. SCEWS E1  8071, 2PC. O-RING SEALE10407, 4PC. HOSE CLIPS  E10031, 1PC. PIPE FITTING E10601,  2PC.CONNECTORS E12727, MFG NAME : BBE  MOLDAENKE GMBH</p>						

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			, COUNTRY OF ORIGIN:GERMANY, CAT NO :BG0080.0097						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

### **SPECIAL NOTES / INSTRUCTIONS:**

1-Annual preventive maintenance

### **STANDARD TERMS & CONDITIONS**

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

**MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.**

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7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:

- Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- DEWA reserves the right to withhold data from third parties if deemed sensitive.
- Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

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- 10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.
- 11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.
- 12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.
- 13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.
- 14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.
- 15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.
- 16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**