

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332600910
DATE : 16.04.2026
REQ No : 1032601657
REQ TITLE : 1- Renewal of AMC 1032601657
DELIVERY LOCATION
CLOSING DATE : 22.04.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>ANNUAL MAINTENANCE CONTRACT FOR NOISE MONITORING SYSTEMS INSTALLED ATD-STATION, JEBEL ALI, FOR REGULAR INSPECTION, SERVICING INCLUDI NGREPLACING DEFECTIVE REQUIRED SPARE PARTS / CALIBRATION / PERIODICTESTING AND CONFIGURATION OF SOUND ADVISOR 831C SOUND LEVEL METER /PERIODIC TESTING AND UPKEEPING THE G4 UTILITY SOFTWARE WORKSTATION.(TOTAL 3 NOS. OF NMS-045 SETS INSTALLED AT D- STATION), TO ENSUR EHEALTHINESS, EFFECTIVENESS, RELIABILITY AND AVAILABILITY. ANNUALMAINTENANCE WORKS OF NOISE MONITORING SYSTEMS AT DEWA D-STATION, SH ALLCOVER THE FOLLOWINGS EQUIPMENT: -1.#SOUND LEVEL METER MODEL 831C INCLUDING ALL NECESSARY FIRMWARE.2.#OUTDOOR MICROPHONE WITH PREA MPLIFIER- PRM2103-FF & OUTDOORPROTECTION FOR MICROPHONES- EPS2116.3.#SEN032-045 ULTRASONIC WIND SPEED AND DIRECTION</p>	3	EA				

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			<p>SENSOR INCLUDING CBL229-20, DVX008A AND ADP101.4.#PC WITH G4 UTILITY SOFTWARE.5.#NOISE LEVEL MONITORING CONTROL PANELS AND BATTERIES INCLUDINGREMOVAL , FIXING, ASSEMBLY AND ASSOCIATED CABLES.SCOPE OF WORK (TOTAL 3 NOS. OF NOISE LEVEL MONITORING SYSTEMS AND 1 PCWITH G4 UTILITY SOFTW ARE):CONTRACTORS SHALL VISIT THE SITE ON REGULAR BASIS FOR FULL SYSTEMHEALTHINESS INSPECTION, SERVICING AND MAINTENANCE OF NOISE MON ITORINGSYSTEM /MICROPHONE / WIND SENSOR/831C FIELD SOUND LEVEL METER/ PC WITHG4 UTILITY SOFTWARE, INCLUDING BUT NOT LIMITED TO THE B ELOW ACTIVITIES:-1ST AND 3RD QUARTER (02 VISIT) MAINTENANCE ACTIVITIES (2 DAYS X 2 VISITS= 4 DAYS).1.#SYSTEM INSPECTION - CHECK PHYS ICAL CONDITION, ENSURE NO DAMAGES OROBSTRUCTIONS. VERIFYING ALL CABLES AND</p>						

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			<p>CONNECTIONS ARE SECURE.2.#DATA VERIFICATION - REVIEW DATA LOGS FOR ANOMALIES OR GAPS. CONFIRMCORRECT DATA TRANSMISSION TO THE CENTRAL SYSTEM.3.#BATTERY CHECK - INSPECT BATTERY STATUS FOR AN Y ANOMALIES. CHECKBATTERY CONNECTION TO THE POWER DISTRIBUTION ADP107.4.#831 CONNECTION CHECK- CABLE CONNECTION WITH SOUND LEVEL MET ER. CABLECONNECTION WITH POWER DISTRIBUTION.5.#EPS045-AC-OPT1 - CHECK CONNECTING WIRE ADAPTER SEALING & TIGHTENINGWITH FIBERGLASS BO X. CHECK TIGHTNESS OF EPS045-AC-OPT1 BY TIGHTENING THENUTS.6.#CHECK SURGE SUPPRESSOR AND POWER SUPPLY - CHECK WORKING OF SURGESUPPRE SSOR CONNECTION WITH POWER SUPPLY.7.#REPORTING - PROVIDE MAINTENANCE REPORT SUMMARIZING THE STATUS OF THEEQUIPMENT AND ISSUES RESOLV ED.HALF-YEARLY MAINTENANCE ACTIVITIES (2</p>						

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			DAYS X 2 VISITS = 4 DAYS)1.#MICROPHONE CHECK - CLEAN MICROPHONES AND WEATHER SENSORS TO PRE VENTDEBRIS BUILDUP. EPS2116 OUTDOOR PROTECTION CLEANING. CHECK TIGHTENINGBETWEEN 426A12-NPT WITH ADP100. CALIBRATION OF 377B02 MICRO PHONE USINGCAL200 CALIBRATOR.2.#WEATHER SENSOR CHECK - WEATHER SENSOR CLEANING FOR ANY DEBRIS ANDBUILDUP. CONNECTION OF ADP101 WITH SEN031. CHECK TIGHTENING OF TRP012WITH ADP101. CHECK TIGHTENING OF TRP012 WITH BOX INSTALLED WITH DEWAPOLE.3.#831C SLM CHECK - HEAL THINESS CHECK OF BUILT-IN HUMIDITY, TEMPERATURESENSOR INSTALLED INSIDE 831C-SLM.CABLE CONNECTION BETWEEN 831C AND POWERDISTRIBUTION ADP107. CONNECTION OF 831C-MEM32G.4.#DATA BACKUP AND ARCHIVING - BACKUP ALL COLLECTED DATA & ARCHIVEOLDER DATA ON DEWA PROVIDED MED						

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			<p>IA AS PER THEIR RETENTION POLICY.5.#FIRMWARE AND SOFTWARE UPGRADE - ENSURE ALL FIRMWARE/SOFTWARE AREUPDATED AS PER REQUIREMENT.6.#REPORTING - PROVIDE MAINTENANCE REPORT SUMMARIZING THE STATUS OF THEEQUIPMENT AND ISSUES RESOLVED.ANNUAL MAINTENANCE ACTIVITIES (6 DAY S X 1 VISIT = 6 DAYS)1.#REPLACE 831C- MEM32G - REPLACE MEMORY STICK 831C-MEM32G WITH NEWONE. SYSTEM INSPECTION - MOUNTING PLATE TIGHTNESS WITH EPS045-AC. CHECKCONNECTING WIRE ADOPTER SEALING & TIGHTENING WITH EPS045-AC. CHECKTIGHTENING OF TRP012 WITH BOX INSTALLED WITH DEWA POLE. CHECK TIGHTENINGAND SEALING OF 426A12 WITH BOX INSTALLED WITH DEWA POLE. TIGHTENING OFMOUNTING BOX WITH DEWA POLE. REPLACEMENT OF BATTERY BAT020 IF REQUIRED.REPLACEMENT OF SURGE SUPPRESSOR IF REQUIRED.2.#CALIBRATION -</p>						

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			<p>CALIBRATION OF THE 831C SLM, MICROPHONE PREAMP.SPARE PARTS:-1.#PSA040 - BATTERY CHARGER FOR SLA BATTERIES WITH ANDERSON POWER POLECONNECTORS. INPUT: 100-240VAC, 50-60HZ, 0.80-035A. OUTPUT:14.7VDC, 3A,OUTPUT CABLE LENGTH 1 FT (30 CM)2.#PSA036 - HIGH EFFICIENCY DC POWER ADAPTER, 12V BATTERY TO 5V (3AMAX) FOR USE WITH DVX0133.#DVX013 - USB HUB WITH ETHERNET PORT4.#831-MEM32 - 32 GB REMOVABLE USB FLASH MEMORY5.#CBL224-02 - PO WER CABLE FOR 831C OR 831 WITH ANDERSON POWER POLECONNECTORS (2 FT / 0.6 M)6.#SURGE SUPPRESSOR - SURGE SUPPRESSOR 220V ISO BAR (3330 JULES7.#POWER SUPPLY - CAT6 ETHERNET CABLE LENGTH 3M8.#ADP107 - POWER DISTRIBUTION BLOCK, 8 POSITION, WITH ANDERSON POWERPOLE CONNE CTORS9.#ETHERNET CABLE - CAT6 ETHERNET CABLE LENGTH 3M10.#DSC003 - REPLACEMENT</p>						

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			<p>DESICCANT CARTRIDGES USED WITH EPS2106, EPS2108 & EPS211611.#NMS BAT020 - BATTERY SLA 12V 35 AH BLADE CONNECTORSNOTES:1.#CONTRACTOR SHALL ATTEND ALL ROUTINE MAINTENANCE ACTIVITIES (PERIODIC SITE VISITS) AND EMERGENCY CALLS (ON CALL BASIS) IN ORDER TO RESOLVE THE ISSUES AND ENSURE SMOOTH WORKING OF THE NOISE MONITORING SYSTEM.2.#THE ANNUAL MAINTENANCE SCOPE SHALL BE CONSIDERED AS COMPREHENSIVE.3.#ALL SYSTEM ROUTINE CHECKS, TROUBLESHOOTING & FIXING SHALL BE MADE BY QUALIFIED TECHNICAL STAFF ONLY.4.#NOISE MONITORING SYSTEM SHALL BE MAINTAINED ALWAYS IN HEALTHY CONDITION WITH MINIMAL INTERRUPTION.CONTRACTOR SHALL ISSUE A PAYMENT CERTIFICATE ONE WEEK EARLIER THAN THE END OF EACH QUARTER#FOR DEWA CERTIFICATION / APPROVAL BEFORE INVOICE.CONTACT PERSON: D.</p>						

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			JANARDHANAN MOB NO - 055-7071297 EMAIL ID:JANARDHANAN.DHANASEKARAN@DEWA.GOV.A E						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

1- Renewal of AMC

STANDARD TERMS & CONDITIONS

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8) Data Privacy, Security and Sharing:

a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.

b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.

c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.

d) DEWA reserves the right to withhold data from third parties if deemed sensitive.

e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.

f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.

g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

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- 10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.
- 11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.
- 12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.
- 13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.
- 14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.
- 15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.
- 16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP