

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332600927  
**DATE** : 17.04.2026  
**REQ No** : 1032601660  
**REQ TITLE** : Shutter Doors 1032601660  
**DELIVERY LOCATION**  
**CLOSING DATE** : 23.04.2026  
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SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	DEWA-CONFIDENTIAL REPLACEMENT OF DAMAGE SHUTTER DOOR AT HATTA PUMPING STATIONS PHASE 11.INTRODUCTIONSUPPLY AND INSTALLATION OF REPLACEMENT PARTS FOR DEFECTIVE SHUTTER DOORSAT VARIOUS DEWA FACILITIES. THIS INITIATIVE ENSURES THE SECURITY ANDOPERATIONAL EFFICIENCY OF DEWA'S PUMPING STATIONS AND RESERVOIRS BYPROMPTLY REPAIRING DAMAGED SHUTTERS.THE TENDERER MUST ASSESS THE SITE AND SURROUNDINGS BEFORE SUBMITTING THEOFFER. THE QUANTITIES IN THE BOQ ARE PROVIDED TO ASSIST IN TENDERPREPARATION. HOWEVER, THE TENDERER MUST ENSURE THE ACCURACY OF THESEQUANTITIES AND REQUEST ANY ADDITIONAL ITEMS DEEMED NECESSARY. NOSUBSEQUENT CLAIMS FOR EXTRA COSTS DUE TO INCORRECT QUANTITIES OR ITEMSSHOWN IN THE DRAWINGS OR BOQ, OR ITEMS REQUIRED DUE TO SITE CONDITIONSBUT NOT LISTED IN THE BOQ,	1	EA				

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			<p>WILL BE ENTE  RTAINED. THE QUOTED RATE SHOULD COVER ALL  EXPENSES ASSOCIATED WITH THE WORK.2.SCOPE  OF WORKTHE CONTRACTOR SHALL PERFORM THE  FOLLOWING  ACTIVITIES:1#PRE-WORK  VERIFICATION2#CONDUCT SITE VISITS TO INSPECT  AND VERIFY TECHNICAL REQUIREMENTSPRIOR TO  QUOTATIONSUBMISSION.3#  PARTS SUPPLY &amp; INSTALLATION4#SUPPLY,  INSTALL, AND/OR REPLACE DEFECTIVE SHUTTER  DOOR COMPONENTS IN STRICT COMPLIANCE WITH  THE TECHNICAL  SPECIFICATIONS (ANNEXURE-1).5#WORK  SCHEDULE COMPLIANCE6#EXECUTE ALL WORKS  EXCLUSIVELY DURING STANDARD WORKING  HOURS (AS PER DEWA'S DE  SIGNATED DUTY TIMINGS).7#SAFETY  DOCUMENTATION8#SUBMIT A COMPREHENSIVE  METHOD STATEMENT AND RISK ASSESSMENT FOR  DEWA APPROVAL BEFORE WORK  COMMENCEMENT.1#ROLLING SHUTTER  SERVICES PERFORM FULL END-TO-END SERVICES,</p>						

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			<p>INCLUDING:2#INSPECTION OF EXISTING INSTALLATIONS3#PROCUREMENT OF REPLACEMENT PARTS4#REMOVAL OF DEFECTIVE COMPONENTS5#INSTALLATION OF NEW SHUTTERS6#COMMISSIONING AND FUNCTIONAL TESTINGDEWA-CONFIDENTIAL##CONTRACTOR IS RESPONSIBLE FOR REMOVING DAMAGED SHUTTERS AND PARTS ANDSHIFTING THEMTO THE DEWA SCRAP YARD.##WARRANTY PROVISION##PROVIDE A 12-MONTH WARRANTY COVERING BOTH SUPPLIED PARTS ANDINSTALLATION SERVICESAGAINST DEFECTS FROM THE DATE OF JOB TAKING OVER.3.ANNEXURE-1: BILL OF QUANTITIES (BOQ)ANNEXURE-1: SCHEDULE OF ITEMSITEM NO.DESCRPTIONLOCATIONQTY1SUPPLY AND INSTALLATION OF COMPLETE ROLLING SHUTTER SET (INCLUDINGCURTAIN, ROLLING GUIDES, MOTOR WITH PROTECTIVE HOOD; SIZE AS PER ACTUALMEASUREMENT)HATTA PUMP ING STATION PHASE 1, PUMP BAY</p>						

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			<p>AREA14.MATERIAL SPECIFICATIONSSOLID SLAT            ROLLER SHUTTERS##BARREL ASSEMBLY: STEEL            TUBE, 4" DIAMETER, 3            MM THICKNESS.##CURTAIN:#1.2 MM THICK, 75 MM            DEEP GALVANIZED STEEL            INTERLOCKINGLATHS.###60/40% PERFORATED            SLATS (1.2 MM THICK), BS EN            10142, 275 G/M<sup>2</sup> ZINCCOATING.###BOTTOM RAIL:            GALVANIZED STEEL "T" SECTION.###GUIDES: 3            MM x 65 MM GALVANIZED STEEL HEAVY-DUTY            CHANN            ELS.##OPERATION:#ELECTRICAL OPERATION WITH            3-STATION PUSH BUTTON PER            DOOR.###EMERGENCY CHAIN HOIST            INCLUDED.###MOTORS:##ROLLING SHU            TTERS#SINGLE-PHASE, 220 VAC, 370 W, 6 M            LIFTING HEIGHT,600 KG CAPACITY. OUTPUTSPEED:            5.3 RPM, TORQUE: 412 NM.###SECTIONAL DOOR            HEAD            .#SINGLE-PHASE, 220 VAC, 370 W, 4 M            LIFTINGHEIGHT, 400 KG CAPACITY. LIFE            TIME:84.000 - 300.000 DOOR CYCLES, TEMP.-20 °C -            +60 °C/WEI</p>						

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			<p>GHT 400 KG =            84.000CYCLES.##DEWA-CONFIDENTIAL##FINISH:            HOT-DIPPED GALVANIZED (275 G/M<sup>2</sup>), POLYESTER            POWDER COAT (RALCOLOUR).##HOOD: 1            .0 MM THICK GI SHEET, POWDER            COATED.##DESIGN WIND SPEED: 140KM/HR.            NECESSARY WIND LOCKS TO BE PROVIDED            TORESIST THE WIND PRESSURE.##            PREFERRED MANUFACTURERS/SUPPLIERS.            HORMANN, ASSA ABLOY, BIN DASMAL,OR AN            APPROVED EQUIVALENT.PROTECTION AND            SAFETY##FALL BACK PROTEC            TION MECHANISMS AND FEATURES ARE            INTEGRATED WITH THEROLLER SHUTTERS.            ROLLING SHUTTERS SHALL BE PROVIDED WITH            MECHANICALPROTECTION AN            D PROTECTION AGAINST UNINTENTIONAL AND            UNCONTROLLEDMOVEMENTS.##MOTORS SHALL            HAVE AN INTEGRATED BLOCKAGE DETECTION            THAT SWITCHES OFFT            HE MOTOR /ROLL BACK IF THE ROLLER SHUTTER            CURTAIN IS OBSTRUCTED DURINGDOWNWARD            MOTION.##INSTALL THE SAFETY PHOTOCCELL IN</p>						

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			<p>BOTTOM FOR A            ADDITIONAL SAFETY FOR ROLLING SHUTTERS.(ONLY            FOR MUSHRIF RESERVOIR)5. GENERAL TERM AND            CONDITIONS CONTRACT TERMS AND            CONDITIONS.#POST-I            NSTALLATION INSPECTION DEWA (DUBAI            ELECTRICITY AND WATER AUTHORITY) WILL            CONDUCT A COMPREHENSIVE INSPECTION UPON            PROJECT COMPLETION.#T            HE INSPECTION WILL VERIFY COMPLIANCE WITH: #            TECHNICAL SPECIFICATIONS# QUALITY            STANDARDS # OPERATIONAL            REQUIREMENTS###DAMAGE LIABILITY            TY THE CONTRACTOR ASSUMES FULL            RESPONSIBILITY FOR ANY DAMAGE TO DEWA            ASSETS CAUSED BY: # CONTRACTOR PERSONNEL            # CONTRACTOR EQUIPMENT #            CONTRACTOR OPERATIONS###REMEDIAL ACTIONS            REQUIRED: # PAYMENT OF THE ASSET'S CURRENT            MARKET VALUE, OR # REPLACEMENT WITH A NEW            EQUIVAL            ENT ASSET###ALL REPAIRS/REPLACEMENTS ARE            SUBJECT TO DEWA APPROVAL.####REGULATORY</p>						

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			<p>COMPLIANCE MANDATORY ADHERENCE TO DEWA'S INTEGRATED MANAGEMENT SYSTEM COVERING: # QUALITY MANAGEMENT (ISO 9001) # HEALTH &amp; SAFETY (OHSAS 45001) # ENVIRONMENTAL STANDARDS (ISO 14001)##DEW</p> <p>A-CONFIDENTIAL##WORKFORCE PROTECTION REQUIREMENTS INCLUDE:#PROVISION OF COMPLETE PPEFOR ALL SITE PERSONNEL#SAFETY INDUCTION FOR WORKERS PRIOR TO SITEACCESS#COMPLIANCE WITH DUBAI CIVIL DEFENSE REGULATIONS####4.APPROVED WORKING HOURSSTANDARD WORK WINDOW: 06:30 # 14:30##WORKING DAYS: MONDAY THROUGH FRIDAY##WEEKEND OR NIGHT WORK REQUIRES PRIOR WRITTEN APPROVAL.####5.PERSONNEL DOCUMENTATIONREQUIRED SUBMISSIONS (MINIMUM 72 HOURSBEFORE MOBILIZATION):#VALID UAE RESIDENCE VISAS FOR ALL TEAMMEMBERS#EMIRATES ID COPIES (FRONT AND BACK )#DEWA SECURITY PASSES</p>						

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			(WHEREAPPLICABLE)#TRADE LICENSE COPY#THIRD-PARTY LIABILITY INSURANCECERTIFICATE#####6.PROJECT SCHEDULINGSUBMIS SION REQUIREMENTS:#DETAILED WORK SCHEDULE(MINIMUM 7 DAYS PRIOR TO COMMENCEMENT)#DAILY MANPOWER ALLOCATIONPLAN#EQUIPMENT DEPLOYMENT SCHEDULE##THE SCHEDULE MUST INCLUDE:#PHASE-WISE IMPLEMENTATION PLAN#CRITICALMILESTONES#CONTINGENCY PLANNING##OTHER TERMS AND CONDITIO NSA)DOCUMENTS TO BE SUBMITTED WITH THE OFFER.##DUBAI TRADE LICENSE COPY##COMPANY PRE-QUALIFICATION, INCLUDING DETAILS OF PAST PROJEC TS(PROJECT NAME, SCOPE OFWORK, CLIENT, AND VALUE IN AED)##SUPPLIER/SUBCONTRACTOR PRE-QUALIFICATIONS AND TRADE LICENSE COPIES.B)DOCUM ENTS TO BE SUBMITTED FOR APPROVAL.##PRODUCT TECHNICAL SPECIFICATIONS, CATALOGUES, SAMPLES, OR						

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			<p>PROTOTYPE DOOR SECTION##SHOP DRAWINGS##  METHOD STATEMENT##RISK ASSESSMENT##ANY  OTHER DOCUMENTS DEEMED NECESSARY  DURING JOB EXECUTION.C)JOB COMPLETION  PERIOD##THE JOB COMPLE  TION PERIOD SHALL BE SPECIFIED AS ONE MONTH,  AS HIGHLIGHTED IN THE SPECIFICATIONS.D)DEFECT  LIABILITY PERIOD##THE CONTRACTOR SHALL  GUAR  ANTEE THE WORK FOR ONE YEAR FROM THE DATE  OF TAKING OVER.##A 5% RETENTION AMOUNT WILL  BE RELEASED AT THE END OF THE  DEFECT LIABILITY P  ERIOD.E)CONTRACTOR'S  SUPERINTENDENCE##THE CONTRACTOR SHALL  PROVIDE FULL-TIME SUPERINTENDENCE DURING  THE EXECUTION OF THE WORKS AND THE  REAFTER AS REQUIRED BY THE  AUTHORITY.DEWA-CONFIDENTIAL##A COMPETENT  AND AUTHORIZED REPRESENTATIVE, APPROVED  IN WRITING BY THE AUTHORI  TY, SHALL ALWAYS BE PRESENT ON SITE.#THIS  REPRESENTATIVE SHALL BE RESPONSIBLE FOR</p>						

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			<p>RECEIVING INSTRUCTIONS FROM THE AUTHORITY  ORITS REPR  ESSENTATIVE. THIS IS A LUMP SUM JOB.  ALTHOUGH THE CONTRACT REQUIREMENTS ARE  ITEMIZED, IT IS THE TENDERER'S  SOLE RESPONSIBILITY TO ENSURE  ALL ASPECTS OF THE WORK ARE INCLUDED.  OMISSION OF ANY ITEM WILL NOT EXCUSE  INCOMPLETE WORK. #NO ADDITIONAL PAYMENTS  WILL BE ACCEPTED FOR  MOBILIZATION, REMOBILIZATION, WAITING  TIME, OR DELAYS IN SITE HANDOVER DUE TO  PENDING NOC, SHUTDOWNS, OR  CLEARANCES. #WORK MAY COMMENCE  ONLY AFTER OBTAINING ALL NECESSARY  APPROVALS, ENTRY PERMITS, AND WORK  PERMITS. #ALL WORK IS TO BE CONDUCTED  WITHIN DEWA'S SECURED AREAS,  WITH FULL-TIME SUPERVISION BY AN ENGINEER  OR SITE SUPERVISOR. #DETAILED SHOP  DRAWINGS AND METHOD STATEMENTS MUST BE  SUBMITTED FOR APPROVAL. #ALL MATERIALS MUST COMPLY WITH</p>						

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			RELEVANT STANDARDS AND ARE SUBJECT TO DEWA'S APPROVAL.#SAFETY MEASURES MUST COMPLY WITH DEWA'S SAFETY REQUIREMENTS.#WORK MUST BE CARRIED OUT WITHIN APPROVED DEWA WORKING HOURS. WORK ON HOLIDAYS REQUIRES SPECIAL APPROVAL.#F)IMPOR TANT NOTES6.PAYMENT TERMS##PAYMENT WILL BE MADE UPON SATISFACTORY COMPLETION						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

**SPECIAL NOTES / INSTRUCTIONS:**

Shutter Doors  
 Replacement of Defective Parts for Shutter Doors at pumping stations and reservoirs  
 Contact : Adnan Haider / 509634981  
 Site Visit Date <(>&< Time : 20/04/2026  
 Payment Terms : 100% on Job Completion.

**STANDARD TERMS & CONDITIONS**

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.
- 8)Data Privacy, Security and Sharing:
  - a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
  - b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.

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c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.

d) DEWA reserves the right to withhold data from third parties if deemed sensitive.

e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.

f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.

g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

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14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**