

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601030
DATE : 29.04.2026
REQ No : 1032601934
REQ TITLE : OEM-Replacement of
DELIVERY LOCATION
CLOSING DATE : 05.05.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>REPLACEMENT OF COMPRESSOR SHAFT SEAL WITH COMPLETE OVERHAUL FOR YORKWATER COOLED CHILLER AT RUWAIYAH GARAGE.# REPLACEMENT OF COMPRESSOR SHAFT SEAL WITH COMPLETE OVERHAUL FOR YORKWATER COOLED CHILLER AT RUWAIYAH GARAGE.1. OBJECTIVE TO CARRY OUT SAFE REFRIGERANT RECOVERY, COMPRESSOR DISMANTLING, SHAFT SEAL REPLACEMENT, COMPRESSOR OVERHAUL, REASSEMBLY, TESTING, AND RECOMMISSIONING OF THE YORK WATER COOLED CHILLER, ENSURING RESTORATION OF LEAK-FREE AND EFFICIENT OPERATION AS PER OEM STANDARDS.2. TECHNICAL SCOPE OF WORKS</p> <p>2.1 PRE-COMMISSIONING ASSESSMENT##RECORD BASELINE OPERATING PARAMETERS: SUCTION / DISCHARGE PRESSURE##OIL PRESSURE AND TEMPERATURE##MOTOR AMPERAGE AND VOLTAGE##EVAPORATOR AND CONDENSER TEMPERATURES####CONFIRM SHAFT SEAL LEAKAGE THROUGH: VISUAL</p>	1	JOB				

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			INSPECTION##OIL/REFRIGERANT TRACES##PRESSURE DROP VERIFICATION##2.2 SYSTEM SHUTDOWN & ISOLATION##EXECUTE CONTROLLED SHUTDOWN OF CHILLER UNIT.##ELECTRICAL ISOLATION INCLUDING MCC PANEL DISCONNECTION.##MECHANICAL ISOLATION OF CHILLED WATER AND CONDENSER WATER LINES (IFREQUIRED).##IMPLEMENTATION OF LOCK-OUT/TAG-OUT (LOTO) PROCEDURES.2.3 REFRIGERANT PUMP-DOWN & RECOVERY##PERFORM REFRIGERANT PUMP-DOWN (IF APPLICABLE).##RECOVER REFRIGERANT USING CERTIFIED RECOVERY UNIT COMPLIANT WITHENVIRONMENTAL STANDARDS.##MEASURE AND RECORD RECOVERED REFRIGERANT QUANTITY. ##STORE REFRIGERANT IN APPROVED RECOVERY CYLINDERS WITH PROPERLABELING.DEWA-CONFIDENTIAL2.4 COMPRESSOR DISMANTLING##DRAIN COMPRESSOR OIL AND STORE FOR INSPECTION.##DISMANTLE						

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			<p>COMPRESSOR CASING TO ACCESS SHAFT SEAL ASSEMBLY.##REMOVE COUPLING/DRIVE COMPONENTS WHERE APPLICABLE.##ENSURE PROPER HANDLING TO AVOID SHAFT DAMAGE OR MISALIGNMENT.2.5 COMPRESSOR INTERNAL INSPECTION & OVERHAUL##INSPECT AND ASSESS: COMPRESSOR SHAFT CONDITION (WEAR, SCORING,RUN-OUT TOLERANCE)##BEARINGS (RADIAL & THRUST)##MECHANICAL SEAL SEATING SURFACES## OIL PUMP AND LUBRICATION SYSTEM####MEASURE TOLERANCES AND CLEARANCES AS PER OEM LIMITS.##CLEAN INTERNAL PARTS USING APPROVED SOLVENT S.##REPLACE DEFECTIVE PARTS INCLUDING: BEARINGS##GASKETS AND O-RINGS##OIL FILTERS##GAUGE, LIQUID LEVEL SIGHT GLASS##2.6 SHAFT SEAL REPLACEMENT##SUPPLY OEM OR OEM-APPROVED SHAFT SEAL KIT COMPATIBLE WITH YORKCOMPRESSOR MODEL.##REMOVE DAMAGED SHAFT SEAL ASSEMBLY.##IN</p>						

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			<p>SPECT SEAL HOUSING AND SHAFT SLEEVE FOR DEFECTS.#INSTALL NEW SHAFT SEAL ENSURING: CORRECT ALIGNMENT#PROPER SEATING AND COMPRESSION#LUBRICATION DURING INSTALLATION##REPLACE ALL ASSOCIATED SEALING ELEMENTS (O-RINGS, GASKETS).2.7 REASSEMBLY & ALIGNMENT DEWA-CONFIDENTIAL##REASSEMBLE COMPRESSOR USING CALIBRATED TORQUE TOOLS AS PER OEM TORQUE SPECIFICATIONS.##REINSTALL COUPLING AND ENSURE PRECISION ALIGNMENT (LASER/DIAL GAUGE METHOD).##REFILL COMPRESSOR WITH OEM-APPROVED LUBRICANT OIL TO REQUIRED LEVEL.##REPLACE OIL FILTER/DRIER IF REQUIRED.2.8 PRESSURE TESTING (LEAK INTEGRITY TEST)##PRESSURIZE SYSTEM USING DRY NITROGEN UP TO RECOMMENDED TEST PRESSURE.#CONDUCT LEAK DETECTION USING: ELECTRONIC LEAK DETECTOR#SOAP SOLUTION METHOD##MAINTAIN PRESSURE HOLDING TEST FOR SPECIFIED</p>						

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			DURATION.#RECTIFY ANY DETECTED LEAKAGE.2.9 EVACUATION (VACUUM DEHYDRATION)##PERFORM DEEP VACUUM USING TWO-STAGE VACUUM PUMP.##ACHIEVE VACUUM LEVEL # 500 MICRONS.##CONDUCT VACUUM DECAY TEST TO CONFIRM SYSTEM DRYNESS AND TIGHTNESS.2.10 REFRIGERANT CHARGING##CHARGE RECOVERED REFRIGER ANT OR NEW REFRIGERANT AS REQUIRED.##ENSURE CORRECT REFRIGERANT TYPE AND CHARGE QUANTITY PER OEM DATA.##MONITOR SUPERHEAT/SUBCOOLING DURING CHARGING PROCESS.2.11 TESTING & COMMISSIONING##START CHILLER AND MONITOR: SUCTION / DISCHARGE PRESSURE STABILITY##OIL PRESSU RE DIFFERENTIAL##COMPRESSOR VIBRATION LEVELS##MOTOR CURRENT (WITHIN RATED LIMITS)####VERIFY: NO REFRIGERANT OR OIL LEAKAGE AT SHAFT SEAL##DEWA-CONFIDENTIAL#STABLE SYSTEM PERFORMANCE#PROPER COOLING						

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			<p>CAPACITY##OPERATE SYSTEM CONTINUOUSLY FOR MINIMUM 4#6 HOURS UNDER LOAD CONDITIONS.3. INSTRUMENTATION & TOOLS REQUIREMENT CONTRACTOR SHALL PROVIDE:##REFRIGERANT RECOVERY UNIT##VACUUM PUMP WITH MICRON GAUGE##NITROGEN CYLINDER WITH REGULATOR##ELECTRONIC LEAK DETECTOR##DIAL GAUGE / LASER ALIGNMENT TOOL##VIBRATION METER##MANIFOLD GAUGES AND TEMPERATURE SENSORS4. QUALITY & STANDARDS#ALL WORKS SHALL COMPLY WITH: OEM GUIDELINES (YORK CHILLER MANUAL)#ASHRAE STANDARDS#ENVIRONMENTAL REGULATIONS FOR REFRIGERANT HANDLING##ONLY OEM OR APPROVED EQUIVALENT SPARE PARTS SHALL BE USED.5. DELIVERABLES##DETAILED SERVICE AND OVERHAUL REPORT##BEFORE/AFTER PERFORMANCE DATA SHEETS##REFRIGERANT RECOVERY AND CHARGING LOG##LIST OF REPLACED COMPONENTS##ALIGNMENT AND VIBRATION REPORTS6.</p>						

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			<p>WARRANTY#MINIMUM 12 MONTHS WARRANTY FOR: SHAFT SEAL#DEWA-CONFIDENTIAL#WORKMANSHIP##GUARANTEE AGAINST REFRIGERANT LEAKAGE FROM REPLACED SEAL.7. CONTRACTOR RESPONSIBILITIES##PROVIDE SKILLED MANPOWER, SUPERVISION, AND ALL REQUIRED TOOLS.##ENSURE COMPLIANCE WITH SITE HSE REQUIREMENTS.##MAINTAIN PROPER HOUSEKEEPING AND WASTE DISPOSAL.##MINIMIZE DOWNTIME AND COORDINATE WITH SITE OPERATIONS.8.TERMS OF PAYMENT##PAYMENT WILL BE MADE AFTER COMPLETION OF THE WORK.##INVOICE SHALL BE ADDRESSED TO OUR FINANCE DEPARTMENT ALONG WITHCOMPLETION OF REPORTS.9.COMPLETION##THE SYSTEM SHALL BE CONSIDERED COMPLETE ONLY AFTER SUCCESSFUL TESTING, COMMISSIONING, DOCUMENTATION SUBMISSION, AND FORMAL ACCEPTANCEBY THE</p>						

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			<p>DEWA ENGINEER.10. PENALTY CLAUSE##IN CASE CONTRACTOR, DUE TO HIS FAULT FAILS TO COMPLETE THE JOB INTIME AS PER GIVEN AND AGREED SCHEDULE, THEN CONTRACTOR IS LIABLE TO PAY1.25% OF THE JOB VALUE AS PENALTY FOR EVERY WEEK OF DELAY WITH A MAXIMUMCEILING OF 10%.##IN CASE CONTRACTOR FAILS TO KEEP THE ACTIVITY SCHEDULE IN PROGRESS, THEN DEWA WILL TAKE OVER THE WORK AND EXECUTE IT THE WAY THAT MAY FEELRIGHT TO MEET THE TIME SCHEDULE. THE EXPENDITURE INCURRED WILL BE BACKCHARGED TO THE CONTRACTOR.11. CONTACT ENGINEERS IN DEWA CIVIL TEAM FOR DOCUMENTS SUBMISSION ONSITE VISIT:##MR. MOHIDEEN ESMAIL (EMAIL: MOHIDEEN.ESMAIL@DEWA.GOV.AE / TEL.04-3227879/MOB: 055-3810513)##MR. RASHED KHAMIS (EMAIL: RASHED.MANA@DEWA.GOV.AE/ MOB:</p>						

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			050-5158400)DEWA- CONFIDENTIAL *****						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

OEM-Replacement of Compressor Shaft Seal with Complete Overhaul for York Water Cooled Chiller at Ruwaiyah Garage.

Contact: Mohideen / 553810513

Site Vist: 04.05.2026 @ 10:00

Payment: After completion of work

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.
- 8)Data Privacy, Security and Sharing:
- a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
- e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.

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g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

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15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP