

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332601129  
**DATE** : 08.05.2026  
**REQ No** : 1032602122  
**REQ TITLE** : "REPLACING OF DAMAGED  
**DELIVERY LOCATION**  
**CLOSING DATE** : 14.05.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	SPECIFICATION OF REPLACING OF DAMAGED FIRE ALARM CONTROL PANEL WITH NEW INCLUDING PROGRAMMING, TESTING AND COMMISSIONING @ HATTA STORE A. SCOPE OF WORKS: -# THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR REPLACING OF DAMAGED FIRE ALARM CONTROL PANEL WITH NEW INCLUDING PROGRAMMING, TESTING AND COMMISSIONING @ HATTA STORE AND WORKSHOP# CORRECTIVE MAINTENANCE DETAILS BUILDING NAME HATTA STORE AND WORKSHOP LOCATION/FLOOR GROUND FLOOR UNIT/EQUIPMENT DESCRIPTION FIRE ALARM SYSTEMS REPLACING OF DAMAGED FIRE ALARM CONTROL PANEL WITH NEW INCLUDING PROGRAMMING, TESTING AND COMMISSIONING DIAGNOSIS/PROBLEM IDENTIFICATION FACP DAMAGED SOLUTION/ACTION REQUIRE FROM CONTRACTOR REPLACING OF DAMAGED FIRE ALARM CONTROL PANEL WITH NEW MATERIAL REQUIREMENT NEW FIRE ALARM CONTROL PANEL WITH	1	JOB				

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			<p>ACCESSORIES QUANTITY 1 NO.            QUALITY NEW ADDITIONAL REQUIREMENT IF ANY 1.            THE PARTIES SHOULD VISIT THE SITE, AND CHECK            THE SYSTEMS, ASSES THERE REQUIREMENT AND TO            QUOT            E LUMP SUM ACCORDINGLY. 2. THE CONTRACTOR            SHALL HAVE THE APPROVAL FROM DCD FOR THE            MAINTENANCE AND INSTALLATION OF FIRE            PROTECTION SYSTEMS.            MS. 3. THE SYSTEMS SHALL BE MAINTAINED AS PER            CIVIL DEFENSE REGULATIONS. 4. IN CASE OF            UN-SATISFACTORY PERFORMANCE, THE LPO WILL            BE CANCELLED GIVING 15 DAYS# NOTICE. 5.            INSTALLATION TO BE CARRIED OUT IN THE            PRESENCE OF DEWA STAFF ONLY. 6. ALL THE            MATERIALS IN GENERAL SHALL            CONFIRM AS PER LATEST STANDARDS AND            SHALL BE SUBMITTED TO DEWA FOREIGN ENGINEERS            APPROVALS. 7. ALL THE INSTALLATIONS SHALL BE            COMPLYING            WITH THE LOCAL CIVIL DEFENSE REGULATIONS            AND OTHER LOCAL AUTHORITIES IF REQUIRED. 8.</p>						

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			<p>PRIOR TO PLACING ORDER FOR ANY EQUIPMENT, THE CON  TRACTOR SHALL SUBMIT COMPREHENSIVE DOCUMENTS COMPRISING WORKING DRAWINGS, CATALOGUES AND DESCRIPTIVE LITERATURE OF COMPONENTS, USER'S MANUALS, MAINTENANCE MANUALS ETC., FOR ENGINEER'S STUDY AND APPROVAL. 9. THE CONTRACTOR SHALL BE REQUIRED TO TRAIN AND INSTRUCT CLIENT'S PERSONNEL IN THE CORRECT USE, OPERATION AND SUPERVISION OF THE SYSTEM, PREFERABLY PRIOR TO THE HANDING OVER OF THE PROJECT. 10. THE CONTRACTOR SHALL BE ENSURING THAT ALL SYSTEM COMPONENTS OFFERED SHALL BE MANUFACTURED BY ONE MANUFACTURER WHO SHALL ALSO BE ON THE LOCAL CIVIL DEFENSE AUTHORITY'S LIST OF APPROVED MANUFACTURERS AND ESTABLISHED IN DUBAI FOR A MINIMUM OF 5 YEARS. 11. THE CONTRACTOR SHALL BE RESPONSIBLE FOR ALL SUBMITTALS OF</p>						

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			<p>COMPLETED DESIGN INFORMATION TO DUBAI CIVIL DEFENSE AUTHORITY AND FOR OBTAINING ALL NECESSARY APPROVAL CERTIFICATES PRIOR TO THE COMMENCEMENT OF THE INSTALLATION AND UPON COMPLETION IF REQUIRED. 12. ONE-YEAR WARRANTY TO BE GIVEN FOR ALL THE MATERIAL SUPPLIED BY THE PARTY AFTER TESTING AND COMMISSIONING. 13. QUOTATION WILL BE SUBMITTED AS PER DEWA SPECIFICATION AND SITE SURVEY. NO CHANGES/ VARIATION WILL BE APPLICABLE AFTER RELEASING THE PO. 14. PARTY SHOULD ARRANGE ALL REQUIRED ACCESSORIES, CONSUMABLES, LABOUR, AND HIGH-LEVEL ACCESS IF REQUIRED. 15. ANY CORRUPTION/ DAMAGE IN EXISTING SYSTEMS/ STRUCTURE/ PROGRAMS DURING EXECUTION OF WORK SHALL BE CLEARED BY THE PARTY. 16. IF ANY PROGRAMMING IS REQUIRED THROUGH SOLE AGENT ONLY. 17. ALL REQUIRED CIVIL WORK. 18. CABLE 2</p>						

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			<p>CORE 1.5MM FP 200 PRYSMIAN ONLY.19. FOUND ANY DEVICES FAULTY DURING TESTING AND COMMISSIONING THECONTRACTOR SHOULD PROVIDE NEW DEVI  CES.# CONTRACTOR SHOULD SUBMIT MATERIAL SUBMITTAL, METHOD OF STATEMENT,RISK ASSESSMENT AND ACTION PLAN TO DEWA#S SUPERVISORAPPROVAL  BEFORE CARRYING OUT THE INSTALLATION.# ALL MAINTENANCE ACTIVITIES SHALL BE PERFORMED IN PRESENCE/SUPERVISIONOF CONTRACTOR#S COMPETEN  T SUPERVISOR# THE CONTRACTOR SHALL DEPLOY THE SKILLED TECHNICIANS FOR CARRY OUT THEWORKS# CONTRACTORS TO BE SUBMITTED THEIR OWN CHEC  K LIST FOR CORRECTIVEMAINTENANCE FOR DEWA#S SUPERVISOR VERIFICATION AND RECORD# CONTRACTORS TO SUBMIT REQUIRE CONSUMABLE ITEMS TO CO  MPLETE CORRECTIVEMAINTENANCE FOR DEWA#S SUPERVISOR VERIFICATION ANDRECORD.# CORRECTIVE MAINTENANCE REPORTS TO BE</p>						

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			<p>SUBMITTED WITHIN THREE WORKINGDAYS WITH SERVICE REPORT TO DEWA SUPERVISOR#S VERIFICATIONAND RECORD.# FOLLOW THE MANUFACTURER GUIDELINES FOR REPAIRING/MODIFICATION OFPARTICULAR EQUIPMENT# TESTING AND COMMISSIONING SHALL BE COMPLETED AS PER EXISTING SITE REQUIREMENTS AND MANUFACTURES RECOMMENDATION# THE JOB EXECUTION SHALL BE CARRIED OUT IN THE TIMING ASSIGNED BY THEDEWA ENGINEER# IN CASE OF UN-SATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLED BY15 DAYS# NOTICE PERIOD# CONTACT PERSON FOR SITE VISIT MR. THOMASKUTTY 050 3014789B. GENERAL CONDITION &amp; MOBILIZATION AT SITE OF THE CONTRACT:                      -# ALL THE MATERIALS IN GENERAL WILL BE AS PER LATEST STANDARD AND SAME SHALL BE SUBMITTED FOR DEWA ENGINEERS APPROVAL.# THE CONTRACTOR IS REQUIRED TO TAKE ALL</p>						

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			<p>PRECAUTION AS PER HEALTH &amp; SAFETY PROCEDURE, SO AS NOT DAMAGE ANY OF THE EXISTING EQUIPMENT/STRUCTURE ETC.# SHOULD WE EXPERIENCE A BREAKDOWN IN ANY OF EQUIPMENT/SYSTEM AT ANYTIME OF THE DAY OR NIGHT, YOU WILL RESPOND TO OUR REQUEST WITH YOUR 24 HOURS EMERGENCY CALL OUT SYSTEM AVAILABLE 7 DAYS A WEEK. RESPONDING TIME TO BREAKDOWN CALLS IS WITHIN 1 HOUR AFTER RECEIPT OF NOTIFICATION.# CONTRACTOR SHALL OBTAIN ALL NECESSARY APPROVALS/ CLEARANCE FROM CONCERNED DEWASA ENGINEER/SUPERVISOR BEFORE COMMENCING ANY MAINTENANCE ACTIVITIES.# CONTRACTOR SHALL TAKE CARE OF ALL RELATED FORMALITIES SUCH AS MOBILIZATION OF STAFF, ENSURING TOOLS &amp; TEST EQUIPMENT#S ARE AVAILABLE AT SITE FOR CARRYING OUT THE CORRECTIVE MAINTENANCE ACTIVITIES.# TRANSPORTATION IS CONTRACTOR SCOPE FOR</p>						

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			<p>THEIR OWN STAFF UNTIL SUCCESSFUL JOB COMPLETION# DEWA WILL NOT ACCEPT ANY CLAIM FOR EXTRA BEYOND THE ORDER PRICEDURING AND AFTER THE EXECUTION OF WORK.# CONTRACTOR SHALL BE RESPONSIBLE FOR ANY DISCREPANCIES OR DAMAGES OF THE EXISTING SYSTEM DURING EXECUTION OF WORK# CONTRACTOR MUST EXECUTE ALL RELATED WORKS REQUIRE TO COMPLETE THE CORRECTIVE MAINTENANCE JOB, EVEN THOUGH IS NOT MENTIONED EXPLICITLY IN THE ORDER.# COVID-19 PRECAUTION MEASURES TO BE FOLLOWED AS PER DEWA HEALTH &amp; SAFETY DEPARTMENT RECOMMENDATION UNTIL FURTHER NOTICE.# CONTRACTOR STAFF IS REQUIRED TO WEAR PROPER PERSONAL PROTECTIVE EQUIPMENT AT ALL TIME ON THE SITE.C. SAFETY PRECAUTION &amp; SITE CLEANLINESS: -# AREA OF WORK SHALL BE KEPT CLEAN &amp; CLEAR AT ALL TIMES DURING AND AFTER THE WORK.</p>						

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			<p>IF ANY WASTE GENERATED, THEN IT SHOULD BE CLEANED AND DISPOSED IMMEDIATELY.# CONTRACTOR SHOULD MAKE PROPER PROTECTION AROUND WORKING AREA TO AVOID ANY DAMAGES OF DEWA PROPERTIES.# CONTRACTOR SHOULD WEAR PROPER PERSONAL PROTECTIVE EQUIPMENT INSIDE THE DEWA PREMISES.# ALL HEALTH AND SAFETY MEASURES, SIGNBOARDS, FIRE BLANKET, FIRE EXTINGUISHERS ETC.# TO BE FOLLOWED UP STRICTLY.# CONTRACTOR MUST ENSURE THAT ALL STAFF INSIDE DEWA PREMISES SHALL FOLLOW DEWA'S SAFETY &amp; ENVIRONMENT RULES AND REGULATIONS.# WELDING, FLAME HEATING OR CUTTING, GRINDING, PNEUMATIC CHIPPING ETC. SHALL BE CARRIED OUT WITHOUT SPECIFIC CLEARANCE FROM DEWA. ALL SUCH ACTIVITIES WILL BE CARRIED OUT THROUGH #HOT WORK PERMITS#. HOT WORK PERMIT IF REQUIRED, SHALL BE OBTAINED ON DAILY BASIS.# CONTRACTOR SHALL NOT KEEP</p>						

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			<p>INFLAMMABLE SUBSTANCES IN THE PLANT/WORKAREAS. BUT IN-CASE SUCH ITEMS ARE REQUIRED FOR THE ACTIVITY, THEN ALL REQUIRED PERMISSION MUST BE OBTAINED FROM CONCERNED AUTHORITIES.# WORKMEN SHALL WEAR ALL NECESSARY PPE'S LIKE UNIFORM, SAFETY SHOES AND HELMET AT WORK SITE.# ALL ADJOINING PLANT INSTALLATION, INSTRUMENTS, ELECTRIC CABLES AND CUBICLES SHALL BE ADEQUATELY PROTECTED DURING EXECUTION OF ANY MAINTENANCE ACTIVITIES.# RIGGING TOOLS &amp; TACKLES WITH VALID TEST/ INSPECTION CERTIFICATES FROM 3RD PARTY SHALL ONLY BE USED BY THE CONTRACTOR.D. TERMS OF PAYMENT: -# 90 % PAYMENT WILL BE MADE AFTER COMPLETION OF THE WORK.# 10 % PAYMENT WILL BE MADE AFTER COMPLETION OF WARRANTY PERIOD.# INVOICE SHALL BE ADDRESSED TO OUR FINANCE DEPARTMENT ALONG WITH COMPLETION</p>						

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			OF REPORTS.E. WARRANTY: -# ONE YEAR WARRANTY FOR REPLAC ED EQUIPMENT AND ALL RELATED WORK# THE WARRANTY WILL TAKE EFFECT FROM THE DATE OF TAKEOVER BY DEWA ONTHE JOB CARRIED OUT BY THE CONT RACTOR.G. DOCUMENTS: -ON SATISFACTORY COMPLETION OF EACH ACTIVITIES, A DETAILED FACT-FINDINGREPORT (						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

**SPECIAL NOTES / INSTRUCTIONS:**

"REPLACING OF DAMAGED FIRE ALARM CONTROL PANEL WITH NEW INCLUDING PROGRAMMING, TESTING AND COMMISSIONING"

Contact: THOMASKUTTY / 503014789

Site Visit: 13.05.2026 @10:00

Payment: 100 % Payment will be made after completion of the work

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### STANDARD TERMS & CONDITIONS

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The

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Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8) Data Privacy, Security and Sharing:

- Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- DEWA reserves the right to withhold data from third parties if deemed sensitive.
- Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

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12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**