

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332601165  
**DATE** : 13.05.2026  
**REQ No** : 1032602137  
**REQ TITLE** : AMC OF CHW & COND  
**DELIVERY LOCATION**  
**CLOSING DATE** : 19.05.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>DEWA-CONFIDENTIAL COMPREHENSIVE ANNUAL MAINTENANCE OF CHILLED &amp; CONDENSER WATER CHEMICAL TREATMENTS, BACTERIA &amp; LEGIONELLA IN THE WATER SYSTEM AT BMC BUILDING.#SCOPE OF WORK FOR CHILLED &amp; CONDENSER WATER CHEMICAL TREATMENTS: -#THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM PRICE FOR COMPREHENSIVE ANNUAL MAINTENANCE OF CHILLED AND CONDENSER WATER CHEMICAL TREATMENTS AND BACTERIA &amp; LEGIONELLA IN THE WATER SYSTEM (INCLUDING SUPPLY OF CHEMICALS, REPAIR AND REPLACEMENT OF AUTO DOSING SYSTEMS, REPLACEMENT OF DEFECTIVE SENSORS, REPLACEMENT OF BLOWDOWN SOLENOID OR MOTORIZED VALVES, REPLACEMENT OF DOSING TUBES AND CONDUCTIVITY CONTROLLERS ETC.)#THE PARTIES SHOULD VISIT THE SITE AND CHECK THE SYSTEMS, ASSESS THE REQUIREMENTS AND QUOTE LUMP SUM ACCORDINGLY.#ALL THE MATERIALS IN GENERAL</p>	4	JOB				

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			<p>WILL CONFORM AS PER LATEST STANDARDS AND SHALL BE SUBMITTED TO DEWA FOR ENGINEERS APPROVAL. #TEST THE WATER CHEMICAL ANALYSIS AND ADVISE AND ADD OF THE REQUIRED CHEMICAL. #ADD THE REQUIRED CHEMICALS FOR SOFTENING, ANTICORROSION AND TAKE SAMPLE AGAIN FOR WATER SAMPLING AND ANALYZING.</p> <p>#EVERY MONTH TAKE WATER SAMPLES AND TESTS TO ANALYZE ALL FACTORS REQUIRED FOR CLOSED CIRCUITS CHILLED WATER SYSTEM TO KEEP WATER EFFICIENCY AT 7 DEG. C AND CONDENSER WATER CIRCUIT AS WELL. #THE CONTRACTOR MUST SUBMIT ANALYZING REPORTS (CHILLED &amp; CONDENSER WATER AND BACTERIA &amp; LEGIONELLA) MONTHLY BASIS. (FROM DM APPROVED LAB) FOR OUR VERIFICATION. #CONTRACTOR TO MAINTAIN AND KEEP MINIMUM SPARE CHEMICALS AS PER SITE REQUIREMENT. #THE CONTRACTOR TO BE REMOVED EMPTY CANS AND</p>						

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			<p>EXPIRED CHEMICALS AS WELLFROM THE SITE.#DURATION OF THE WATE R FLUSHING, TESTING AND ADJUSTING TO COMPLETE ALLWORK WITHIN TWO MONTHS OF THE WINTERTIME ONLY.RECOMMENDED LIMITS FOR CHILLED WATER.</p> <p>SR. NO #TEST NAME #CONTROL LIMIT#1 #PH #8.5 - 11 #2 #CONDUCTIVITY (#S/CM) #&lt; 3000 #3 #TOTAL DISSOLVED SOLIDS (MG/L) #&lt; 2100 #4 #SUSPENDEDED SOLIDS (MG/L) #&lt; 30 #5 #DISSOLVED IRON (MG/L) #&lt; 0.5 #6 #NITRITE (MG/L NO2) #&gt; 600 #RECOMMENDED LIMITS FOR CONDENSER WATER.</p> <p>S</p> <p>R. NO #TEST NAME #CONTROLLIMIT #1 #TOTAL HARDNESS(PPM AS CACO3) #&lt; 500 #2 #CALCIUM HARDNESS (PPM AS CACO3) #&lt; 300 #3 #MALKALINITY ( PPM AS CACO3) #&lt; 300 #4 #CHLORIDE (MG/L) #&lt; 600 #5 #PH #8 - 9 #6 #CONDUCTIVITY (#S/CM) #&lt; 2400 #7 #TOTAL DISSOLVED SOLIDS (MG/L) #&lt; 1700 #8 #PHOSPHONATE (MG/L) #8 - 10 #9 #DISSOLVED IRON (MG/L) #&lt; 1 #SCOPE OF WORK FOR BACTERIA/ LEGIONELLA IN THE WATER</p>						

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			<p>SYSTEM: -##T                      HE CONTRACTOR IS REQUIRED TO QUOTE LUMP                      SUM PRICE FOR ANNUALMAINTENANCE OF                      TESTING AND CONTROLLING AND TREATMENT OF                      MICROBIOLOGICALA                      NALYSIS &amp; LEGIONELLA IN THE WATER                      SYSTEM.##THE PARTIES SHOULD VISIT THE SITE                      AND CHECK THE SYSTEMS ASSES                      THEREQUIREMENT AND TO QUOTE                      LUMP SUM ACCORDINGLY.##MONTHLY                      INSPECTION OF THE SYSTEM, TESTING AND GIVE                      REPORT FORBACTERIAL COUNT AS PER DM                      REGULATION (AS PER BE                      LOW TABLE)##EVERY MONTH TEST REPORTS TO                      BE PROVIDED FOR BACTERIA AEROBIC COUNTFOR                      COOLING TOWERS (AS PER BELOW                      TABLE)##EVERY THREE-M                      ONTH TEST REPORT TO BE PROVIDED FOR                      LEGIONELLA (ALLWATER SYSTEM AND CHILLED                      WATER &amp; COOLING TOWER) (AS PER BELOW                      TABLE)##EVERY THREE                      -MONTH TEST REPORT TO BE PROVIDED FOR                      BACTERIA AEROBICCOUNT FOR ALL WATER</p>						

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			<p>SYSTEM EXPECT COOLING TOWER AS PER DM REGULATION.(AS PER B ELOW TABLE)##TEST TO BE PERFORMED FROM DUBAI MUNICIPALITY ACCREDITED LABORATORYONLY.##IF THE BACTERIA/ LEGIONELLA COUNT WAS FOUND ABOVE THE ACCEPTABLE RANGE, IT HAS TO BE INTIMATED TO THE CONCERNED ENGINEER AND CORRECTIVE MEASURES/PLAN HAS TO BE GIVEN.##WATER QUALITY MUST BE TESTED TO ASSESS EFFICACY OF THE WATERTREATMENT SYSTEM AND GENERAL SYSTEM CLEANLINESS. SAMPLING AND TESTINGMUST BE CARRIED OUT FOR THE PRESENCE OF BACTERIA, BOTH GENERAL (AEROBIC)BACTERIAL SPECIES AND LEGIONELLA BACTERIA.DEWA-CONFIDENTIAL##SAMPLE SHOULD BE COLLECTED FROM EACH COOLING WATER SYSTEMS (COOLINGTOWERS AND EVAPORATIVE CONDENSERS).##SAMPLE SHOULD BE COLLECTED FROM EACH WATER</p>						

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			<p>SYSTEM WITH A WATERSTORAGE VOLUME OF OVER 1,000 LITERS AND WHICH PRODUCE SPRAY OR AEROSOLSUCH AS SPAS, FOUNTAIN, WATERFALL SYSTEMS, EVAPORATIVE AIR COOLERS,MISTERS, AIR WASHERS AND HUMIDIFIERS.##THE MINIMUM RECOMMENDED SAMPLING FREQUENCY AS SHOWN BELOW: -##MICROB IOLOGICAL ANALYSIS OF WATER SAMPLES: -SAMPLES MAY BE ANALYZEDBY THE LABORATORY BY THE DM APPROVED METHOD.##THE ANALYSIS OF MICROBIOL OGICAL SAMPLES MUST BE UNDERTAKEN BY ALABORATORY THAT IS ACCREDITED BY DUBAI MUNICIPALITY TO PERFORM THEREQUIRED TESTING. AND THE TE ST RESULTS MUST BE AVAILABLE FOR INSPECTIONBY THE DUBAI MUNICIPALITY (DM) STAFF.##THE CONTRACTOR IS REQUIRED TO TAKE ALL PRECAUTION. SO AS NOT, DAMAGEANY OF THE EXISTING EQUIPMENT/ STRUCTURE ETC###SHOULD WE EXPERIENCE A BREAKDOWN IN ANY OF</p>						

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			<p>EQUIPMENT/SYSTEM AT ANY TIME OF THE DAY OR NIGHT, YOU WILL RESPOND TO OUR REQUEST WITH YOUR 24HOURS EMERGENCY CALL OUT SYSTEM AVAILABLE 7 DAYS A WEEK ALL YEAR ROUND. RESPONDING TIME TO BREAKDOWN CALLS IS WITHIN 30 MINUTES AFTER RECEIPT OF NOTIFICATION AS PER BELOW TWO SLA CONDITIONS. ##RISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN TO BE SUBMITTED BEFORE PROCEEDING THE WORK. ##ALL MAINTENANCE ACTIVITIES SHALL BE PERFORMED IN PRESENCE/SUPERVISION OF COMPETENT SUPERVISOR. ##SERVICE/ ANALYSIS REPORT TO BE SUBMITTED ON A MONTHLY AND QUARTERLY BASIS FOR OUR VERIFICATION. ##THE CONTRACT PERIOD WILL START FROM THE DATE OF FIRST SERVICE/ VISIT. ##IN CASE OF UN-SATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLED GIVING 30 DAYS# NOTICE ##CONTACT PERSON FOR SITE VISIT MR.</p>						

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			<p>MOHIDEEN: 055 3810513, 04 3227879.WATER SYSTEM TYP  E, COMPONENTS, AND MINIMUM NUMBER OF WATER SAMPLESTHE MINIMUM RECOMMENDED SAMPLING FREQUENCY AS SHOWN IN TABLE BELOW:PARAMETER #FREQ  UENCY #ALL WATER SYSTEMS (EXPECT COOLING WATER SYSTEM) #COOLING WATER #LEGIONELLA #QUARTERLY #QUARTERLY #THE TESTING FOR LEGIONELLA  BACTERIA MUST BE DETECTED BY CULTURE OFVIABLE ORGANISMS ACCORDING TO THE INTERNATIONAL STANDARD ISO 11731(ENUMERATION OF LEGIONELLA) (LATEST VERSION).##THE SAMPLING METHOD SHOULD BE IN ACCORDANCE WITH BS 7592 (SAMPLINGFOR LEGIONELLA BACTERIA IN WATER SYSTEM) (LATE  ST VERSION)##THE ANALYSIS OF MICROBIOLOGICAL SAMPLES MUST BE UNDERTAKEN BY ALABORATORY THAT IS ACCREDITED BY THE EMIRATES INTERNATIO  NALACCREDITATION CENTRE (EIAC) TO PERFORM</p>						

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			<p>THE REQUIRED TESTING.##THE TEST RESULTS MUST BE AVAILABLE FOR INSPECTION BY THE DUBAIMUNICIPALITY STAFF.WATER QUALITY GUIDELINE.##A DETECTABLE POPULATION OF LEGIONELLA BACTERIA IN THE WATER INDICATES THAT THERE WILL BE A LARGE POPULATION IN SEDIMENTS AND BIOFILM WITHIN THE SYSTEM.##UNDETECTABLE LEGIONELLA BACTERIA IN THE WATER SAMPLE MAY NOT NECESSARILY INDICATE THAT THE SYSTEM IS FREE OF THESE ORGANISMS, AS THEY MAY STILL BE ATTACHED TO SURFACES.##THE PRIMARY TOOL FOR THE CONTROL OF LEGIONELLA BACTERIA IS GOOD HYGIENE PRACTICE. IT HAS BEEN FOUND TO BE VERY DIFFICULT TO MANAGE THE MICROBIAL CHARACTERISTICS OF A COOLING WATER SYSTEM BASED ONLY ON LEGIONELLA BACTERIA-SPECIFIC DATA.##MONITORING THE OVERALL BACTERIAL LEVEL IS FAR MORE EFFECTIVE.RECOM</p>						

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			<p>MENDED LIMITS FOR BACTERIAL CONTAMINATION IN (CFU/L) UNIT, ACCORDING TO THE WATER SYSTEM IN TABLE BELOW: LIMIT REFERENCE OF MICROBIAL CONTAMINATION. NO #WATER SYSTEM #MICROORGANISM #LIMIT REFERENCE #1 #COOLING WATER SYSTEM (COOLING TOWER AND EVAPORATIVE CONDENSER) # LEGIONELLA #NOT EXCEED 1000 CFU/L #AEROBIC BACTERIAL COUNT #NOT EXCEED 10000 CFU/ML #2 #HOT, WARM AND COLD WATER SYSTEM #LEGIONELLA #NOT EXCEED 1000 CFU/L #TOTAL BACTERIAL COUNT #500 CFU/ML #3 #EVAPORATIVE AIR COOLERS, #LEGIONELLA #LESS THAN 1 CFU/L #TOTAL BACTERIA L COUNT #500 CFU/ML #COOLING WATER SYSTEM (COOLING TOWER AND EVAPORATOR CONDENSER). # LEGIONELLA BACTERIA COUNT SHOULD NOT EXCEED 100 0 CFU/LITRE. # TOTAL BACTERIA COUNT (TBC) SHOULD BE BELOW 10000 CFU/ML OF WATERSAMPLE. HOWEVER, THIS MAY NOT BE</p>						

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			PRACTICAL IN ALL CIRCUMSTANCES.# CONCENTRATIONS ABOVE 10000 CFU/ML INDICATE THAT CONDITIONS IN THE SYSTEM ARE FAVORING BACTERIAL MULTIPLICATION.# THE BELOW DETAILS RECOMMENDED ACTION TO BE UNDERTAKEN FOR A RANGE OF TBC#S.ACTION LEVELS FOLLOWING TESTING WATER IN COOLING TOWERS:A						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

**SPECIAL NOTES / INSTRUCTIONS:**

AMC OF CHW <-&-> COND WATER TREATMENT AT BMC.

Contact: Mr.Mohideen - 055-3810513

Payment Terms: Quarterly

Site Visit Date: 15.05.2026

**STANDARD TERMS & CONDITIONS**

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

**MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.**

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- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.
- 8) Data Privacy, Security and Sharing:
  - a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
  - b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
  - c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
  - d) DEWA reserves the right to withhold data from third parties if deemed sensitive.

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- e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.
- 9) Liquidated Damages for PO total value in excess of AED 50,000:  
If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.
- 10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.
- 11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.
- 12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.
- 13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.
- 14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be

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extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**