

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601415
DATE : 17.06.2026
REQ No : 1032602658
REQ TITLE : Annual Maintenance Contract (
DELIVERY LOCATION
CLOSING DATE : 23.06.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	ANNUAL MAINTENANCE CONTRACT (AMC) FOR ENVIRONMENTAL QUALITY TESTING ATDEWA PREMISES.1. PROJECT LOCATIONSTHE SERVICES SHALL BE CARRIED OUT AT THE FOLLOWING FACILITIES, LIMITED TO THE CALL CENTER AREAS ONLY.##AL QUOZ SUSTAINABLE BUILDING.##UMM RAMOOL CHC.##ZONA OFFICE, AL GUSAIS.ALL TESTING AND RELATED ACTIVITIES SHALL BE CONDUCTED IN ACCORDANCE WITHDEWA REQUIREMENTS AND PREVAILING SITE CONDITIONS.2. SCOPE OF SERVICES THE CONTRACTOR SHALL PERFORM COMPREHENSIVE ENVIRONMENTAL QUALITY ASSESSMENTS, INCLUDING BUT NOT LIMITED TO THE FOLLOWING:2.1 AIR QUALITY TESTING#MEASUREMENT OF INDOOR AIR QUALITY PARAMETERS SUCH AS: CO (CARBONDIOXIDE)#CO (CARBON MONOXIDE)#PM 2.5 & PM10 (PARTICULATE MATTER)#VOCS (VOLATILE ORGANIC COMPOUNDS)#TEMPERATURE AND VENTILATION EFFECTIVENESS##EVALUATION	2	JOB				

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			<p>IN ACCORDANC E WITH APPLICABLE DEWA REQUIREMENTS AND INTERNATIONAL STANDARDS (E.G., ASHRAE, WHO WHERE APPLICABLE) 2.2 LIGHT QUALITY TESTING##MEASUR EMENT OF ILLUMINATION LEVELS (LUX) ACROSS VARIOUS AREAS##ASSESSMENT OF COMPLIANCE WITH LIGHTING STANDARDS FOR OFFICES, CORRIDORS, AND UTILITY SPACES##IDENTIFICATION OF INSUFFICIENT OR EXCESSIVE LIGHTING LEVELS. 2.3 NOISE LEVEL TESTING##MEASUREMENT OF AMBIENT AND OPER ATIONAL NOISE LEVELS (DB)##ASSESSMENT IN OCCUPIED AND CRITICAL AREAS##COMPLIANCE VERIFICATION WITH PERMISSIBLE NOISE STANDARDS 2.4 H UMIDITY TESTING##MEASUREMENT OF RELATIVE HUMIDITY LEVELS ACROSS ALL DESIGNATED AREAS DEWA-CONFIDENTIAL##EVALUATION OF HVAC SYSTEM EFF ECTIVENESS IN MAINTAINING ACCEPTABLE INDOOR CONDITIONS 3. FREQUENCY OF TESTING##ALL</p>						

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			<p>TESTS SHALL BE CONDUCTED TWICE PER YEAR (SEMI-ANNUALLY (JUNE & DECEMBER))## TESTING SHALL COVER THE CALL CENTER AREA ONLY WITHIN THE BUILDING, AS PER DEWA REQUIREMENTS AND SITE CONDITION</p> <p>4. METHODOLOGY THE CONTRACTOR SHALL:## SUBMIT A METHOD STATEMENT PRIOR TO COMMENCEMENT## USE INTERNATIONALLY ACCEPTED TESTING PROCEDURES## ENSURE INSTRUMENTS ARE CALIBRATED AND TRACEABLE TO RECOGNIZED STANDARDS## CONDUCT TESTS WITHOUT DISRUPTING NORMAL OPERATIONS## FOLLOW ALL SITE SAFETY REGULATIONS</p> <p>5. REPORTING REQUIREMENTS THE CONTRACTOR SHALL SUBMIT COMPREHENSIVE REPORTS AFTER EACH TESTING CYCLE, INCLUDING:## DETAILED TEST RESULTS AND ANALYSIS## COMPARISON WITH DEWA AND APPLICABLE INTERNATIONAL STANDARDS## IDENTIFICATION OF NON-COM</p>						

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			<p>PLIANCE AREAS##ROOT CAUSE ANALYSIS (IF APPLICABLE)##RECOMMENDATIONS AND CORRECTIVE ACTIONS##PHOTOGRAPHIC EVIDENCE (WHERE REQUIRED)## CALIBRATION CERTIFICATES OF TESTING INSTRUMENTSREPORTS SHALL BE SUBMITTED SEMI-ANNUALLY FOR REVIEW AND RECORD.6. STANDARDS AND COMPLIANCEALL TESTING SHALL BE CARRIED OUT IN ACCORDANCE WITH:##DEWA REQUIREMENTS AND GUIDELINES##RELEVANT INTERNATIONAL STANDARDS (ASHRAE, WHO, ISO, ETC.)##LOCAL AUTHORITY REGULATIONS (IF APPLICABLE)7. CONTRACTOR REQUIREMENTS##USE CALIBRATED AND CERTIFIED INSTRUMENTS# #DEPLOY QUALIFIED AND EXPERIENCED PERSONNEL##ENSURE MINIMAL DISRUPTION TO BUILDING OPERATIONSDEWA-CONFIDENTIAL##COORDINATE WITH SITE REPRESENTATIVES PRIOR TO TESTING8. RECOMMENDATIONS SECTION</p>						

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			(MANDATORY)##CORRECTIVE ACTIONS##PREVENTIVE MEASURES##IMPROVEMENT SUGGESTIONS FOR HVAC, LIGHTING, AND ACOUSTIC SYSTEMS.9. PAYMENT TERMS##PAYMENT SHALL BE MADE TWICE PER YEAR (SEMI-ANNUALLY)##EACH PAYMENT WILL BE PROCESSED AFTER SUCCESSFUL COMPLETION OF TESTINGAND SUBMISSION OF APPROVED REPORTS10. DELIVERABLES SUMMARY##TWO (2) COMPLETE TESTING CYCLES PER YEAR##TWO (2) COMPREHENSIVE REPORTS WITH RECOMMENDATIONS##COMPLIANCE VERIFICATION FOR ALL LISTED PARAMETERS11. CONTACT ENGINEERS IN DEWA CIVIL TEAM FOR DOCUMENTS SUBMISSION ONSITE VISIT:##MR. MOHIDEEN ESMail (EMAIL: MOHIDEEN.ESMAIL@DEWA.GOV.AE / TEL.04-3227879/MOB: 055-3810513)*****						
2		ITEM-00001	ANNUAL MAINTENANCE CONTRACT (AMC) FOR ENVIRONMENTAL QUALITY TESTING ATUMM	2	JOB				

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3		ITEM-00001	ANNUAL MAINTENANCE CONTRACT (AMC) FOR ENVIRONMENTAL QUALITY TESTING ATZONAL OFFICE, AL GUSAIS	2	JOB				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Annual Maintenance Contract (AMC) for Environmental Quality Testing at DEWA Premises.

Contact: Mr.Mohideen - 055-3810513

Payment Terms: twice per year (semi-annually)

Site Visit Date: 19.06.2026

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.
- 8) Data Privacy, Security and Sharing:
 - a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
 - b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
 - c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
 - d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
 - e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
 - f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.

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g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA#s data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

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15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP