

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332601636  
**DATE** : 07.07.2026  
**REQ No** : 1032602817  
**REQ TITLE** : AMC for Push Cord Alarm System  
**DELIVERY LOCATION**  
**CLOSING DATE** : 13.07.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	<p>THE CONTRACT PERIOD WILL BE MINIMUM 1 YEAR (12 MONTHS).BOQ # PUSH CORD BATHROOM ALARM SYSTEMSL NO LOCATION DETAILS NUMBER OF POD TOI</p> <p>LETS WITH PUSH CORD ALARM SYSTEM#1 #DEWA HEAD OFFICE 06 NOS #2 #HUDAIBA CSO#05 NOS #3 #AL QUOZ # SUSTAINABLE BUILDING 09 NOS #4 #JEB</p> <p>EL ALI POWER STATION # ADMIN BUILDING 08 NOS #5 #WARSAN ADMIN BUILDING 08 NOS #6 #WARSAN TCC BUILDING 08 NOS #7 #WARSAN DCC BUILDING 06 NOS #8 #QUSAIS DCC BUILDING 04 NOS #9 #NAJMA ASSESSMENT CENTER 03 NOS #10 #DEWA R&amp;D BUILDING 03 NOS #11 #HATTA CSO 03 NOS #12 #D</p> <p>EWA GARAGE ADMIN # RUWAYYAH 02 NOS #13 #DEWA STORES # RUWAYYAH 04 NOS #14 #DEWA WORKSHOP # RUWAYYAH 01 NOS #15 #UMM RAMOOL OFFICE 03</p> <p>NOS #16 #BURJ NAHAR 03 NOS #17 #AL WASL NEW BUILDING 03 NOS #18 #RUWAYYAH COMPLEX 30 NOS #19 #DEWA ACADEMY 18 NOS #20 #SOLAR INNOVA</p>	12	MON				

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332601636  
**DATE** : 07.07.2026  
**REQ No** : 1032602817  
**REQ TITLE** : AMC for Push Cord Alarm System  
**DELIVERY LOCATION**  
**CLOSING DATE** : 13.07.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			<p>TION CENTER 05 NOS #21 #AL QUSAIS ZONAL OFFICE # NEW LOCATION 02 NOS #TOTAL NUMBER OF POD TOILETS(PUSH CORD ALARM SYSTEM) 134 NOS #M</p> <p>MAINTENANCE MEANS REPAIR AND PREVENTIVE SERVICES OF THE EQUIPMENT LISTED ABOVE. COMPREHENSIVE MAINTENANCE WILL BE PROVIDED FOR THE CONTRACT YEAR, AT APPROXIMATE (3) MONTHS INTERVALS WHEREIN THERE WILL BE, ATTEND TO PRIORITY CONCERNS IMMEDIATELY CONTINUE WITH ROUTINE TESTING AND VERIFICATION OF THE MAINTAINED EQUIPMENT OPERATING CONDITIONS. REPORT AND COORDINATE SERVICE RESULTS AND RECOMMENDATIONS AFTER EACH SERVICE VISIT. ALL CONTROL EQUIPMENTS ARE OPERATIONAL. CHECK ALL POD EQUIPMENT ARE WORKING PROPERLY (LIGHTS, SOUNDERS, KEYPADS, GSM MODULE, PULL CORDS &amp; RESET BUTTONS) CHECK THE PROGRAMMING &amp; CONFIGURATIONS CHECK THE POWER</p>						

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332601636  
**DATE** : 07.07.2026  
**REQ No** : 1032602817  
**REQ TITLE** : AMC for Push Cord Alarm System  
**DELIVERY LOCATION**  
**CLOSING DATE** : 13.07.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			<p>CONNECTIONS AND SUPPLYCHECK THE OVERALL PERFORMANCE OF THE SYSTEM INCLUDING GRAPHICS IF ANYREPAIR ALL FAULTS (WHERE APPLICABLE)RETRAIN THE USERS ON THE SYSTEM (RESET / CLEAR ALARMS)LOG ALL TEST RESULTS AND SUBMIT MAINTENANCE REPORT TO DEWA INCLUDING ANYRECOMMENDATIONS FOR SYSTEM IMPROVEMENTSTEST SMS ALERT FUNCTIONS FOR ALL POD TOILETSCONFIRM WITH DEWA CONTROL CENTER FOR CALL/SMS ALERT TESTTHE FOLLOWING RESPONSE AND RECTIFICATION TIMES ARE A MUSTNORMAL REQUEST (DURING NORMAL WORKING HOURS) # RESPONSE &amp; RECTIFICATIONTIME IS WITHIN 24 HOURS.NORMAL REQUEST (DURING OUTSIDE OF NORMAL WORKING HOURS) # RESPONSE &amp;RECTIFICATION TIME IS WITHIN 24 - 48 HOURSAND IN EMERGENCY IMMEDIATELY.REPLACEMENT OF SPARE PARTS / REPAIR/ SERVICE OF EQUIPMENTS ARE INCLUDEDIN THIS CONTRACT WITHOUT ANY</p>						

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332601636  
**DATE** : 07.07.2026  
**REQ No** : 1032602817  
**REQ TITLE** : AMC for Push Cord Alarm System  
**DELIVERY LOCATION**  
**CLOSING DATE** : 13.07.2026  
**CLOSING TIME** : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			ADDITIONAL COST TO DEWA.COMPLETE EQUIPMENTS UNDER PUSH CORD ALARM ARE COVERED IN THIS CONTRACT.ANY FIRMWARE & SOFTWARE UPGRADES ARE COVERED IN THIS CONTRACT						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

### **SPECIAL NOTES / INSTRUCTIONS:**

AMC for Push Cord Alarm System at DEWA Buildings

FOR TECHNICAL CLARIFICATIONS, PLEASE CONTACT Shaikha 04 3223577

### **STANDARD TERMS & CONDITIONS**

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

3) Quotation to be submitted only in local currency U.A.E Dirhams

4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents,

**MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.**

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

<b>RFQ NUMBER</b>	: 2332601636
<b>DATE</b>	: 07.07.2026
<b>REQ No</b>	: 1032602817
<b>REQ TITLE</b>	: AMC for Push Cord Alarm System
<b>DELIVERY LOCATION</b>	
<b>CLOSING DATE</b>	: 13.07.2026
<b>CLOSING TIME</b>	: 10:00:00

subject to the material and/or services having been duly accepted.

5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.

7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

8)Data Privacy, Security and Sharing:

a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.

b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.

c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.

d) DEWA reserves the right to withhold data from third parties if deemed sensitive.

e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.

f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.

g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332601636  
**DATE** : 07.07.2026  
**REQ No** : 1032602817  
**REQ TITLE** : AMC for Push Cord Alarm System  
**DELIVERY LOCATION**  
**CLOSING DATE** : 13.07.2026  
**CLOSING TIME** : 10:00:00

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

## REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

**RFQ NUMBER** : 2332601636  
**DATE** : 07.07.2026  
**REQ No** : 1032602817  
**REQ TITLE** : AMC for Push Cord Alarm System  
**DELIVERY LOCATION**  
**CLOSING DATE** : 13.07.2026  
**CLOSING TIME** : 10:00:00

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

**SUPPLIER'S REMARKS :**

**SUPPLIER'S SIGNATURE AND STAMP**