

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601746
DATE : 17.07.2026
REQ No : 1032603161
REQ TITLE : 1032603161 Removal of
DELIVERY LOCATION
CLOSING DATE : 23.07.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	TECHNICAL SPECIFICATION 1.0 INTRODUCTION THE CONTRACTOR SHALL CARRY OUT THE REMOVAL OF FALLEN REFRACTORY BRICKS, REFRACTORY DEBRIS AND INSULATION MATERIALS TRAPPED BETWEEN THE BOILER TUBE OF THE AUXILIARY BOILER AT E-STATION, JEBEL ALI. THE OBJECTIVE OF THIS WORK IS TO SAFELY REMOVE ALL LOOSE REFRACTORY MATERIALS LODGED BETWEEN THE BOILER TUBES WITHOUT CAUSING ANY DAMAGE TO THE TUBES OR REQUIRE CUTTING, MODIFICATION OR REMOVAL OF BOILER TUBES. THE WORK SHALL BE CARRIED OUT USING SUITABLE TECHNIQUES, SPECIALIZED TOOLS AND INSPECTION EQUIPMENT TO RESTORE THE BOILER TO A SAFE OPERATING CONDITION. THE CONTRACTOR SHALL PROPOSE A TECHNICALLY ACCEPTABLE METHOD STATEMENT RETRIEVAL TECHNIQUE AND SHALL ENSURE COMPLETE REMOVAL OF ALL REFRACTORY DEBRIS FROM THE AFFECTED AREAS. 2.0 SCOPE OF	1	JOB				

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			WORK2.1 INSPECTIO NCARRY OUT DETAILED VISUAL INSPECTION OF THE AFFECTED BOILER AREA PRIORTO COMMENCEMENT OF WORK. IDENTIFY THE LOCATION, QUANTITY ANDA CCESSIBILITY OF REFRACTORY DEBRIS TRAPPED BETWEEN TUBES. FINALLY,SUBMIT PROPOSED REMOVAL METHOD STATEMENT.UNDER NO CIRCUMSTANCES SHA LL BOILER TUBES BE CUT, MODIFIED OR DAMAGEDDURING EXECUTION OF THE WORK. ANY PROPOSED METHOD INVOLVING CUTTING OFTUBES SHALL NOT BE ACCEPTED. CHEMICAL DISSOLUTION METHODS SHALL NOT BEUSED UNLESS SPECIFICALLY APPROVED BY DEWA AFTER SUBMISSION OF COMPLETETECHNICAL J USTIFICATION AND COMPATIBILITY ASSESSMENT.2.2 PROTECTION OF BOILER COMPONENTSA. PROTECT ALL BOILER TUBES AGAINST MECHANICAL DAMAGE D URING REMOVALACTIVITIES.B. PREVENT IMPACT DAMAGE TO TUBE SURFACES.C. PREVENT						

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			FOREIGN MATERIAL FROM ENTERING BOILER HEADERS OR INACCE SSIBLEAREAS.D. ENSURE NO LOOSE DEBRIS REMAINS INSIDE THE BOILER AFTER COMPLETION.2.3 SITE VISITTHE CONTRACTOR SHALL CARRY OUT A SITE VISIT PRIOR TO SUBMISSION OF THEQUOTATION TO FAMILIARIZE THEMSELVES WITH THE WORK LOCATION,ACCESSIBILITY, BOILER CONFIGURATION, CON DITION OF THE FALLEN REFRACTORY,AVAILABLE ACCESS OPENINGS AND ALL ASSOCIATED CONSTRAINTS.THE CONTRACTOR SHALL VERIFY ALL DIMENSIONS, ACCESS LIMITATIONS, AND SITECONDITIONS BEFORE SUBMITTING THEIR OFFER. NO CLAIMS FOR ADDITIONAL COSTOR EXTENSION OF TIME DUE TO LACK OF KNOWLEDGE OF SITE CONDITIONS SHALLBE ENTERTAINED AFTER AWARD OF THE CONTRACT.2.4 ESTIMATED QUANTITYACTUAL QUANTITY MAY VARY AND SHALL BE CONFIRMED DURING SITE						

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			INSPECTION.3.0 REMOVAL REQUIREMENTS3.1 GENERALTHE CONTRACTOR SHALL EMPLOY SPECIALIZED MECHANICAL RETR IEVAL TECHNIQUESSUITABLE FOR CONFINED BOILER SPACES. REMOVAL METHODS SHALL ENSURECOMPLETE REMOVAL OF REFRACTORY MATERIALS WHILE MAIN TAINING THE INTEGRITYOF ALL BOILER TUBES.3.2 RESTRICTIONSTHE FOLLOWING ACTIVITIES SHALL NOT BE PERMITTED:·#CUTTING OF BOILER TUBES.· #GRINDING OF BOILER TUBES.·#WELDING ON BOILER TUBES.·#TUBE SPREADING.·#CHEMICAL DISSOLUTION OF REFRACTORY WITHOUT PRIOR DEWA APPROVA L.·#ANY ACTIVITY THAT MAY COMPROMISE BOILER INTEGRITY.3.3 PROTECTION REQUIREMENTS·DURING EXECUTION OF THE WORK THE CONTRACTOR SHALL E NSURE:·#NO DAMAGE TO BOILER TUBES.·#NO IMPACT MARKS ON BOILER TUBES.·#NO FOREIGN MATERIAL LEFT INSIDE THE BOILER.·#NO DAMAGE SHOULD BE DONE TO THE EXISTING REFRACTORY AND						

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			FIREBRICKSWHILE REMOVING THE STUCK REFRACTORY.4.0 DOCUMENTATIONTHE CONTRACTOR SHALL SUBMIT:·# METHOD STATEMENT·#RISK ASSESSMENT·#INSPECTION REPORTS·#DAILY PROGRESS REPORTS·#PHOTOGRAPHS BEFORE AND AFTER REMOVAL·#FINAL COMPLETION REPORT5.0 WARRANTYTHE CONTRACTOR SHALL PROVIDE A WARRANTY FOR 1YEAR FROM THE DATE OFCOMPLETION THAT WILL INCLUDE DAMAGE CAUSED TO BOILER TUBES DUE TOWORKMANSHIP OR FAILURE ARISING FROM POOR WORKMANSHIP DURING EXECUTION OFTHE WORK. ANY DEFECTS IDENTIFIED DURING THE WARRANTY PERIOD RESULTINGFROM THE CONTRACTOR'S WORKMANSHIP SHALL BE RECTIFIED BY THE CONTRACTORAT NO ADDITIONAL COST TO DEWA.GENERAL TERMS & CONDITIONS:-1.#WORKING HOURS ON WEEKDAYS FROM MONDAY TO THURSDAY SHOULD BE PLANNEDBETWEEN 07:30 HRS. TO 16:30 HRS. AND F						

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			RIDAY UP TO 12:00 HRS.2.#THE INTERFACING OF THE WORK SHALL BE AS PER DEWA OUTAGE PROGRAM ORSCHEDULED MAINTENANCE PERIOD.3.#DEWA SHALL NOT BE RESPONSIBLE FOR ANY CHANGES IN SHUTDOWN SCHEDULEDUE TO OPERATIONAL REQUIREMENTS.4.#THE CONTRACTOR SHALL ASSIGN A COMPETENT SAFETY OFFICER TO SUPERVISEALL ACTIVITIES.5.#THE CONTRACTOR SHALL ASSIGN A DEDICATED SITE SUPERVISOR THROUGHOUTTHE WORK DURATION.6.# ALL PERSONNEL SHALL COMPLY WITH DEWA SAFETY RULES AND REGULATIONS.7.#DAILY TOOLBOX TALK (TBT) SHALL BE CONDUCTED BEFORE COMMENCEMENT OFWORK AND RECORDS MAINTAINED.8.#THE CONTRACTOR SHALL PROVIDE ALL NECESSARY PPE, FIRST AID KITS ANDSAFETY EQUIPMENT.9.#SCAFFOLDING, IF REQUIRED FROM DEWA, SHALL BE REQUESTED AT LEAST TWO(2) WORKING DAYS IN ADVANCE.10.#THE CONTRACTOR SHALL PROVIDE						

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			ALL SPECIALIZED TOOLS & CONSUMABLES REQUIRED TO COMPLETE THE WORK.11.#THE CONTRACTOR SHALL ARRANGE A SITE VISIT PRIOR TO SUBMISSION OF THE QUOTATION TO VERIFY THE ACTUAL WORK SCOPE AND ACCESSIBILITY. NO CLAIMS ARISING FROM LACK OF SITE INSPECTION SHALL BE ENTERTAINED AFTER AWARD OF THE CONTRACT.12.#PAYMENT SHALL BE MADE ON ACTUAL WORK COMPLETED AND ACCEPTED BY DEWA.13. 90% OF THE AMOUNT SHALL BE RELEASED UPON SUCCESSFUL COMPLETION OF THE WORK. THE REMAINING 10% SHALL BE RELEASED UPON THE SUCCESSFUL COMPLETION OF THE 1 YEAR WARRANTY PERIOD.FOR TECHNICAL QUERY CONTACT:- RASHED MOBILE: 0568110028 EMAIL: RASHED.ALALI@DEWA.GOV.AE						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Removal of Trapped Refractory Bricks Between Boiler Tubes at E-Station. Jabel Ali

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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STANDARD TERMS & CONDITIONS

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.

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8) Data Privacy, Security and Sharing:

- a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
- b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
- c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
- d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
- e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

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13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

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SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP