

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COMPREHENSIVE AMC FOR ELEVATORS AT DEWA DEWA CHC-UMM RAMOOLA.#INTRODUCTIONTHIS COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT IS INTENDED FOR THEOPERATION, MAINTENANCE, INSPECTION, TESTING, REPAIR, REPLACEMENT OFDEFECTIVE COMPONENTS, EMERGENCY BREAKDOWN SUPPORT, STATUT ORYCERTIFICATION, AND PERFORMANCE VERIFICATION OF SEVEN OTIS ELEVATORSINSTALLED AT DEWA CHC-UMM RAMOOLLOCATION#ELEVATOR SERIAL NUMBE R#DEWA CHC-UMM RAMOOL#N7NE0868#THE OBJECTIVE OF THIS AMC IS TO ENSURE SAFE, RELIABLE, CONTINUOUS, ANDEFFICIENT OPERATION OF ALL ELEV ATORS THROUGHOUT THE CONTRACT PERIODWHILE MAXIMIZING EQUIPMENT AVAILABILITY, EXTENDING ASSET LIFE CYCLE,ENSURING PASSENGER SAFETY, A ND MAINTAINING COMPLIANCE WITH DUBAIMUNICIPALITY, UAE FIRE & LIFE SAFETY CODE, OTIS STANDARDS, EN 81STANDARDS, ISO	1	NO				

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			STANDARDS, AND DE WA REQUIREMENTS.THE CONTRACT SHALL BE COMPREHENSIVE IN NATURE AND SHALL INCLUDE ALLLABOR, SUPERVISION, TRANSPORTATION, TOOLS, TESTIN G EQUIPMENT,CONSUMABLES, LUBRICANTS, SOFTWARE SUPPORT, TROUBLESHOOTING, REPAIRS,REPLACEMENT OF DEFECTIVE COMPONENTS, AND SPARE PARTS UNLESS SPECIFICALLYEXCLUDED.B.#DHGT251659264FLAYO UTINCELL1FALLOWOVERLAP1FBEHINDDOCUMENT 0FHIDDEN0FLAYOUTINCELL1SCOPE OF WORK1.#GENER AL REQUIREMENTSTHE CONTRACTOR SHALL:.#PERFORM A DETAILED CONDITION ASSESSMENT OF ALL ELEVATORS BEFORECOMMENCEMENT OF AMC.#VERIFY OP ERATIONAL CONDITION, SAFETY COMPLIANCE, EQUIPMENT HEALTH,AND MAINTENANCE HISTORY.#SUBMIT AN ASSET REGISTER INCLUDING:O#DEWA ASSET N UMBERO#LIFT						

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			NUMBERO#MANUFACTURERO#SERIAL NUMBERO#CAPACITYO#NUMBER OF STOPSO#YEAR OF INSTALLATIONO#CONTROLLER TYPEO#MACHINE TYPEO#CUR RENT CONDITION ASSESSMENT.#PROVIDE COMPLETE COMPREHENSIVE MAINTENANCE SERVICES INCLUDINGPREVENTIVE, CORRECTIVE, EMERGENCY, AND STATU TORY INSPECTIONS.#ENSURE UNINTERRUPTED OPERATION OF ALL ELEVATORS THROUGHOUT THECONTRACT DURATION.2.#DHGT251660288FLAYOUTINCELL1FAL LOWOVERLAP1FBEHINDDOCUMENT0FHIDDEN0FLA YOUTINCELL1COMPREHENSIVE MAINTENANCE COVERAGETHE AMC SHALL INCLUDE MAINTENANCE OF THE FOLLOWIN G:ELEVATOR CARS.#CAR OPERATING PANELS.#PUSH BUTTONS.#FLOOR INDICATORS.#EMERGENCY ALARM SYSTEMS.#INTERCOM SYSTEM.#CAR LIGHTING.#EMERG ENCY LIGHTING.#VENTILATION FANS.#CEILING PANELS.#HANDRAILS.#MIRRORS.#CAR						

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			FLOORING.#DOOR PROTECTION SENSORS.#OVERLOAD SYSTEMLANDING E QUIPMENT.#LANDING CALL STATIONS.#POSITION INDICATORS.#HALL LANTERNS.#DOOR LOCKING ARRANGEMENTS.#FIREMAN SWITCH INTERFACESELECTRICAL & CONTROL SYSTEMS.#ELEVATOR CONTROLLER.#POWER SUPPLY SYSTEM.#CONTROL RELAYS.#CONTACTORS.#VARIABLE FREQUENCY DRIVES.#POWER MODULES.#P RINTED CIRCUIT BOARDS.#COMMUNICATION MODULES.#ENCODERS.#SENSORS.#LIMIT SWITCHES.#TRAVEL SWITCHES.#SAFETY CIRCUITSMECHANICAL COMPONEN TS.#TRACTION MACHINE.#MOTORS.#BEARINGS.#BRAKE ASSEMBLY.#BRAKE COILS.#SHEAVES.#SUSPENSION ROPES.#ROPE TERMINATIONS.#COUNTERWEIGHT MEC HANISMS.#GUIDE RAILS.#GUIDE SHOES.#DOOR OPERATORS.#DOOR ROLLERS.#DOOR TRACKSSAFETY SYSTEMS.#OVERSPEED						

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			GOVERNOR.#SAFETY GEARS.#BUFFER SYSTEMS.#PIT SAFETY SWITCHES.#EMERGENCY STOP SWITCHES.#DOOR INTERLOCKS.#FIRE RECALL OPERATION.#RESCUE SYSTEMS.#AUTOMATIC RESCUE DEV ICE (ARD)3.#DHGT251661312FLAYOUTINCELL1FALLOW OVERLAP1FBEHINDDOCUMENT0FHIDDEN0FLAYOU TINCELL1PREVENTIVE MAINTENANCE SERVICES THE CONTR ACTOR SHALL CARRY OUT: MONTHLY PPM SERVICES12 VISITS ANNUALLY PER ELEVATOR.EACH SERVICE SHALL INCLUDE:MECHANICAL INSPECTION.#TRACTIO N MACHINE INSPECTION.#BRAKE ADJUSTMENT.#DOOR ALIGNMENT.#DOOR OPERATION CHECK.#ROPE WEAR INSPECTION.#BEARING CONDITION ASSESSMENTELEC TRICAL INSPECTION.#CONTROLLER INSPECTION.#TIGHTENING OF ELECTRICAL CONNECTIONS.#THERMAL SCANNING OF ELECTRICAL PANELS.#CHECKING POWE						

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			R QUALITY ABNORMALITIES·#TESTING VFD OPERATIONS·SAFETY INSPECTION·#EMERGENCY ALARM TESTING·#ARD TESTING·#DOOR INTERLOCK TESTING·#FIREM AN'S OPERATION TESTING·#EMERGENCY LIGHTING TESTING·#COMMUNICATION SYSTEM TESTING·HOUSEKEEPING·#CLEANING MACHINE ROOM·#CLEANING ELEVAT OR PIT·#CLEANING CONTROLLER PANELS·#CLEANING SHAFT ACCESS AREAS·LUBRICATION·#GUIDE RAILS·#DOOR MECHANISMS·#BEARINGS·#MOVING MECHANICA L ASSEMBLIES4·#DHGT251662336FLAYOUTINCELL1F ALLOWOVERLAP1FBEHINDDOCUMENT0FHIDDEN0F LAYOUTINCELL1MANDATORY ANNUAL SAFETY TESTINGTHE CON TRACTOR SHALL ARRANGE TWICE ANNUALY TESTING BY A DUBAIMUNICIPALITY APPROVED THIRD-PARTY AGENCY. TESTING SHALL INCLUDE·#FULL LOAD TE ST·#OVERLOAD TEST·#SAFETY GEAR TEST·#GOVERNOR TEST·#BRAKE PERFORMANCE						

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			TEST.#DOOR SAFETY TESTING.#EMERGENCY RESCUE SYSTEM TESTING.#EL ECTRICAL SAFETY TESTING.#EARTH CONTINUITY TESTING.#INSULATION RESISTANCE TESTINGCERTIFICATES SHALL BE SUBMITTED TO DEWA WITHIN 7 DAY S OF ISSUANCE.5.#DHGT251663360FLAYOUTINCELL1FAL LOWOVERLAP1FBEHINDDOCUMENT0FHIDDEN0FLA YOUTINCELL1EMERGENCY BREAKDOWN MAINTENANCE EMER GENCY SUPPORTTHE CONTRACTOR SHALL PROVIDE:#24 HOURS.#7 DAYS.#365 DAYS SUPPORTPASSENGER ENTRAPMENT.#IMMEDIATE HOTLINE RESPONSE.#TECH NICIAN MOBILIZATION WITHIN 30 MINUTES.#PASSENGER RESCUE WITHIN 30 MINUTESOTHER CRITICAL BREAKDOWNTECHNICIAN TO ARRIVE ON SITE WITHIN :#2 HOURS FOR OFFICES BUILDING.#2 HOURS FOR ACCOMMODATION BUILDINGS6.#DHGT251664384FLAYOUTINCELL1FAL						

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			LOWOVERLAP1FBEHINDDOCUMENT0FHID DEN0FLAYOUTINCELL1SPARE PARTS & REPAIRSTHE AMC SHALL BE FULLY COMPREHENSIVE AND INCLUDE:SPARE PARTS·#DOOR ROLLERS·#DOOR HANGERS·#DOO R TRACKS·#CONTACTORS·#RELAYS·#PUSH BUTTONS·#HALL INDICATORS·#ENCODERS·#SENSORS·#BRAKE LININGS·#BRAKE COILS·#INTERCOM UNITS·#CAR FANS ·#LIGHT FITTINGS·#ARD BATTERIES·#FUSES·#POWER SUPPLIES·#PCBS·#VFD COOLING FANS·CONSUMABLES·#LUBRICANTS·#CLEANING MATERIALS·#GREASES·# FASTENERS·#LABELS AND WARNING STICKERSONLY GENUINE OEM OTIS PARTS SHALL BE USED.CONTRACTOR SHALL MAINTAIN MINIMUM CRITICAL STOCK LOC ALLY WITHIN UAE.7·#DHGT251665408FLAYOUTINCELL1FALLOWO VERLAP1FBEHINDDOCUMENT0FHIDDEN0FLAYOUTI NCELL1SOFTWARE & CONTROLLER SUPPORTTHE						

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			C ONTRACTOR SHALL: #PROVIDE AUTHORIZED OTIS SOFTWARE ACCESS. #CARRY OUT SOFTWARE DIAGNOSTICS. #PERFORM CONTROLLER PARAMETER BACKUP. #M AINTAIN SOFTWARE REVISION RECORDS. #RESTORE ELEVATOR PARAMETERS FOLLOWING COMPONENT REPLACEMENT. PRIOR APPROVAL FROM DEWA SHALL BE OB TAINED BEFORE ANY SOFTWARE MODIFICATION. 8. #DHGT251666432FLAY OUT IN CELL 1 FOLLOW OVERLAP 1 FBHIND DOCUMENT TO HIDDEN 0 FLAY OUT IN CELL 1 CONDITION M ONITORING & RELIABILITY IMPROVEMENT THE CONTRACTOR SHALL SUBMIT: QUARTERLY HEALTH ASSESSMENT REPORT COVERING: #ELEVATOR RELIABILITY #B REAKDOWN TRENDS #REPEAT FAILURES #SAFETY RISKS #OBSOLETE COMPONENTS #MODERNIZATION RECOMMENDATIONS THE REPORT SHALL INCLUDE: #MTBF (MEAN TIME BETWEEN FAILURES) #NUMBER OF						

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			BREAKDOWNS.#AVAILABILITY %.#DOWNTIME ANALYSIS.#SPARE PARTS CONSUMPTION9.#DHGT251667456FLAYOUT INCELL1FALLOWOVERLAP1FBEHINDDOCUMENT0F HIDDEN0FLAYOUTINCELL1STATUTORY COMPLIANCEMAINTENANCE SHALL COMPLY WITH:.#EN 81 SERIES STANDARD S.#ISO 25745 ENERGY PERFORMANCE STANDARDS.#UAE FIRE & LIFE SAFETY CODE.#DUBAI MUNICIPALITY LIFT REGULATIONS.#DEWA SAFETY RULES.#UAE OCCUPATIONAL HEALTH & SAFETY REQUIREMENTS.#MANUFACTURER OTIS MAINTENANCE PROCEDURES10.#DHGT251668480FLAYOUTINCELL 1FALLOWOVERLAP1FBEH INDOCUMENT0FHIDDEN0FLAYOUTINCELL1DOCU MENTATION REQUIREMENTSTHE CONTRACTOR SHALL MAINTAIN MICROSOFT 365 SHARED FOLDER CONTAINING:MAN DATORY RECORDS.#ASSET REGISTER.#MAINTENANCE SCHEDULE.#PPM REPORTS.#BREAKDOWN REPORTS.#REPAIR						

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			HISTORY·#ELEVATOR LOGBOOKS·#SPARE PARTS RECORDS·#THIRD PARTY CERTIFICATES·#SAFETY INSPECTION REPORTS·#RISK ASSESSMENTS·#METHOD STATEMENTS·#TRAINING RECORDS·#CALIBRATION CE RTIFICATES11.#DHGT251669504FLAYOUTINCELL1F ALLOWOVERLAP1FBEHINDDOCUMENT0FHIDDEN0F LAYOUTINCELL1HSE REQUIREMENTSTHE CONTRACTOR SHALL PR OVIDE·#APPROVED RISK ASSESSMENT·#METHOD STATEMENT·#EMERGENCY RESCUE PROCEDURE·#LOTO PROCEDURE·#WORKING AT HEIGHT PERMIT (IF REQUIRE D)·#CONFINED SPACE PERMIT (WHERE APPLICABLE) TECHNICIANS SHALL POSSESS·#FIRST AID TRAINING·#RESCUE TRAINING·#ELEVATOR SAFETY TRAINI NG·#VALID UAE SAFETY CERTIFICATIONS12.#DHGT251670528FLAYOUTINCE LL1FALLOWOVERLAP1FBEH						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

OEM OTIS
"COMPREHENSIVE AMC FOR ELEVATORS AT DEWA DEWA CHC-UMM RAMOOL"

Note: Kindly obtain proposal from OEM, M/s OTIS Elevators.

Contact: Muhammad Arif / 552239059
Site Visit: 04.08.2026 @ 10:00
Payment: Quarterly

STANDARD TERMS & CONDITIONS

- 1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.
- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.
- 8) Data Privacy, Security and Sharing:
- a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
 - b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
 - c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
 - d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
 - e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
 - f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
 - g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.
- 9) Liquidated Damages for PO total value in excess of AED 50,000:

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601866
DATE : 30.07.2026
REQ No : 1032603217
REQ TITLE : OEM OTIS 1032603217
DELIVERY LOCATION
CLOSING DATE : 05.08.2026
CLOSING TIME : 10:00:00

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP