

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601922
DATE : 07.08.2026
REQ No : 1032603624
REQ TITLE : Maintenance and Repair of Flo
DELIVERY LOCATION
CLOSING DATE : 13.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	MAINTENANCE AND REPAIR OF FLOOR STANDING AIR CONDITIONING UNITS ATMUSHRIF TEM STORE.SCOPE OVERVIEWTHE CONTRACTOR SHALL PROVIDE ALL NECESSARY MANPOWER, TOOLS, TESTINGINSTRUMENTS, CONSUMABLES, TRANSPORTATION, AND SUPERVISION TO CARRY OUTTHE FOLLOWING WORKS. ALL MAT ERIALS SHALL BE NEW, GENUINE, AND COMPATIBLEWITH THE EXISTING UNIT. THE WORK SHALL BE EXECUTED BY QUALIFIED HVACTECHNICIANS IN ACCOR DANCE WITH MANUFACTURER RECOMMENDATIONS, DEWAREQUIREMENTS.1. MAJOR SERVICING OF FLOOR STANDING AIR CONDITIONING UNITSQUANTITY: 3 NOS .THE CONTRACTOR SHALL CARRY OUT COMPREHENSIVE MAJOR SERVICING OF THEEXISTING FLOOR-STANDING AIR CONDITIONING UNITS, INCLUDING BUT NO TLIMITED TO THE FOLLOWING:##ISOLATE THE ELECTRICAL SUPPLY AND ENSURE SAFE WORKING PROCEDURES.##CLEAN INDOOR EVAPORATOR	1	JOB				

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			COIL USING AP PROVED COIL CLEANING CHEMICALS.##CLEAN CONDENSER COIL THOROUGHLY USING SUITABLE CHEMICAL SOLUTION ANDHIGH-PRESSURE WATER.##REMOVE, C LEAN, AND REINSTALL AIR FILTERS.##CLEAN BLOWER WHEEL, FAN ASSEMBLY, CONDENSATE DRAIN PAN, AND DRAINLINE.##INSPECT AND TIGHTEN ALL EL ECTRICAL TERMINALS AND WIRING CONNECTIONS.##CHECK COMPRESSOR OPERATION AND ELECTRICAL PARAMETERS.##INSPECT REFRIGERANT PIPING AND IN SULATION CONDITION.##CHECK OPERATING PRESSURES, SUCTION/DISCHARGE TEMPERATURES, AND SYSTEMPERFORMANCE.##LUBRICATE MOVING PARTS WHERE APPLICABLE.##CHECK THERMOSTAT OPERATION AND CALIBRATE IF REQUIRED.##MEASURE AND RECORD SUPPLY/RETURN AIR TEMPERATURE.##TEST THE COM						

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			LETE UNIT AFTER SERVICING AND ENSURE SATISFACTORY OPERATION.##SUBMIT A SERVICE REPORT INDICATING ALL MEASURED PARAMETERS AND OBSERVATIONS.2. SUPPLY AND INSTALLATION OF 5 TR COMPRESSOR QUANTITY: 1 NO. THE CONTRACTOR SHALL SUPPLY AND INSTALL ONE NEW 5 TR COMPRESSOR SUITABLE FOR THE EXISTING AIR CONDITIONING UNIT. DEWA-CONFIDENTIAL THE SCOPE SHALL INCLUDE:##SUPPLY OF A NEW GENUINE OEM COMPRESSOR.##RECOVERY OF REFRIGERANT IN ACCORDANCE WITH ENVIRONMENTAL REGULATIONS.##REMOVAL AND DISPOSAL OF THE DEFECTIVE COMPRESSOR.##REPLACEMENT OF FILTER DRIER.##NITROGEN PRESSURE TESTING OF REFRIGERANT CIRCUIT.##VACUUM DEHYDRATION USING A HIGH-CAPACITY VACUUM PUMP.##BRAZING USING NITROGEN PURGING.##CHARGING REFRIGERANT AS PER MANUFACTURER RECOMMENDATION.##REPLACEMENT OF						

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			COMPRESSOR OIL (IF APPLICABLE).##TESTING OF COMPRESSOR INSULATION RESISTANCE.##COMMISSIONING AND PERFORMANCE TESTING.##THE COMPRESSOR SHALL BE SUPPLIED WITH A MINIMUM ONE-YEAR MANUFACTURER'S WARRANTY.3. OVERHAULING OF CONDENSER FAN MOTOR QUANTITY: 2 NOS. THE CONTRACTOR SHALL OVERHAUL THE CONDENSER FAN MOTORS, INCLUDING:##DISMANTLING OF FAN MOTOR ASSEMBLY.##CLEANING INTERNAL AND EXTERNAL COMPONENTS.##REPLACEMENT OF BEARINGS, SEALS, AND OTHER WORN COMPONENTS WHERE REQUIRED.##INSPECTION OF WINDING INSULATION.##DYNAMIC BALANCING OF ROTATING PARTS IF NECESSARY.##REASSEMBLY AND ALIGNMENT.##LUBRICATION USING MANUFACTURER-APPROVED LUBRICANTS.##TESTING INSULATION RESISTANCE USING A MEGGER.##CHECKING MOTOR CURRENT, VOLTAGE, VIBRATION, AND ROTATION DIRECTION.##PERFORMANCE TESTING						

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			AFTER COMPLETION.ANY MAJOR DEFECTS IDENTIFIED DURIN G OVERHAULING SHALL BE REPORTED TODewa BEFORE CARRYING OUT ADDITIONAL WORK.4. REFRIGERANT GAS LEAKAGE RECTIFICATION AND GAS CHARGING DEWA-CONFIDENTIALQUANTITY: 1 NO.THE CONTRACTOR SHALL IDENTIFY AND RECTIFY REFRIGERANT LEAKAGE IN THESYSTEM.THE SCOPE SHALL INCLUDE:# #LEAK DETECTION USING AN ELECTRONIC LEAK DETECTOR AND SOAP SOLUTION.##REPAIR OF LEAKAGE BY BRAZING OR REPLACEMENT OF DEFECTIVEFITTING GS/COMPONENTS.##NITROGEN PRESSURE TESTING TO VERIFY LEAK-FREE CONDITION.##VACUUM EVACUATION TO ACHIEVE THE REQUIRED VACUUM LEVEL.##C HARGING REFRIGERANT AS PER MANUFACTURER SPECIFICATIONS.##RECORDING OPERATING SUCTION AND DISCHARGE PRESSURES.##PERFORMANCE TESTING A FTER REFRIGERANT CHARGING.##ENSURE THE						

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			UNIT ACHIEVES THE REQUIRED COOLING PERFORMANCE.5. REPLACEMENT OF OUTDOOR UNIT (ODU) CONTACTOR AND CAPACITORQUANTITY: AS REQUIRED FOR ONE OUTDOOR UNITTHE CONTRACTOR SHALL:##SUPPLY AND INSTALL A NEW HEAVY-DUTY CONTACTOR OF EQUIVALENT RATING.##SUPPLY AND INSTALL A NEW CAPACITOR MATCHING THE MANUFACTURER'SSPECIFICATIONS.##INSPECT ELECTRICAL WIRING AND TERMINAL CONNECTIONS.##TIGHTEN ALL ELECTRICAL CONNECTIONS.##VERIFY CORRECT OPERATION OF COMPRESSOR AND CONDENSER FAN.##MEASURE OPERATING CURRENT AND VOLTAGE AFTER REPLACEMENT.##TEST THE COMPLETE SYSTEM AND ENSURE PROPER OPERATION.ALL ELECTRICAL COMPONENTS SHALL BE GENUINE OEM OR DEWA-APPROVEDEQUIVALENT.6. GENERAL REQUIREMENTS##ALL REPLACEMENT MATERIALS SHALL BE BRAND NEW, GENUINE OEM, ANDAPPROVED BY						

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			DEWA.##THE CONTRACTOR SHALL PROVIDE ALL TOOLS, LIFTING EQUIPMENT,REFRIGERANT, CONSUMABLES, NITROGEN, VACUUM PUMP, CHEMICALS, AND TESTING INSTRUMENTS NECESSARY TO COMPLETE THE WORK.##ALL WORKS SHALL BE CARRIED OUT BY QUALIFIED AND EXPERIENCED HVAC TECHNICIANS.##THE CONTRACTOR SHALL COMPLY WITH ALL DEWA SAFETY REGULATIONS AND OBTAIN NECESSARY WORK PERMITS BEFORE COMMENCING WORK.DEWA-CONFIDENTIAL##ANY DAMAGED COMPONENTS REMOVED FROM THE UNIT SHALL BE HANDED OVER TO THE DEWA ENGINEER.##THE CONTRACTOR SHALL MAINTAIN GOOD HOUSEKEEPING THROUGHOUT THE WORK AND CLEAN THE WORK AREA UPON COMPLETION.##THE CONTRACTOR SHALL CONDUCT COMPLETE FUNCTIONAL TESTING AND COMMISSIONING AFTER COMPLETION OF ALL WORKS.##A DETAILED SERVICE AND TESTING REPORT, INCLUDING OPERATING PARAMETERS(VOLTAGE,						

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			CURRENT, SUCTION PRESSURE, DISCHARGE PRESSURE, REFRIGERANT TYPE, SUPPLY/RETURN AIR TEMPERATURES, AND OBSERVATIONS), SHALL BE SUBMITTED TO DEWA FOR APPROVAL.##THE CONTRACTOR SHALL PROVIDE A MINIMUM 12-MONTH WARRANTY FOR ALL SUPPLIED MATERIALS AND 7. COMPLETION TIMELINE##WORK SHALL BE COMPLETED WITHIN THE AGREED TIMEFRAME FROM DATE OF SITE HANDOVER.##ANY DELAYS SHALL BE JUSTIFIED AND APPROVED.8. TERMS OF PAYMENT##PAYMENT WILL BE MADE AFTER COMPLETION OF THE WORK.##INVOICE SHALL BE ADDRESSED TO OUR FINANCE DEPARTMENT ALONG WITH COMPLETION OF REPORTS.9. WARRANTY##THE CONTRACTOR SHALL PROVIDE A MINIMUM ONE (1) YEAR WARRANTY FOR THE INSTALLATION OF COMPRESSOR. THIS WARRANTY WILL COVER ANY DEFECTS, LEAKAGE, OR ISSUES ARISING DUE TO IMPROPER INSTALLATION,						

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			WORKMANSHIP.##THE WARRANTY WILL TAKE EFFECT FROM THE DATE OF TAKEOVER BY DEWA ON THE JOB CARRIED OUT BY THE CONTRACTOR.10. PENALTY CLAUSE##IN CASE CONTRACTOR, DUE TO HIS FAULT FAILS TO COMPLETE THE JOB INTIME AS PER GIVEN AND AGREED SCHEDULE, THEN CONTRACTOR IS LIABLE TO PAY1.25% OF THE JOB VALUE AS PENALTY FOR EVERY WEE K OF DELAY WITH A MAXIMUMCEILING OF 10%.##IN CASE CONTRACTOR FAILS TO KEEP THE ACTIVITY SCHEDULE IN PROGRESS, THEN DEWA WILL TAKE OVE R THE WORK AND EXECUTE IT THE WAY THAT MAY FEELRIGHT TO MEET THE TIME SCHEDULE. THE EXPENDITURE INCURRED WILL BE BACKCHARGED TO THE CONTRACTOR.DEWA-CONFIDENTIAL11. CONTACT ENGINEERS IN DEWA CIVIL TEAM FOR DOCUMENTS SUBMISSION ONSITE VISIT:##MR. MOHIDEEN ESMail (EM AIL: MOHIDEEN.ESMAIL@DEWA.GOV.AE /						

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			TEL.04-3227879/MOB: 055-3810513)*****						
2		ITEM-00001	SUPPLY AND INSTALLATION OF 5 TR COMPRESSOR	1	JOB				
3		ITEM-00001	OVERHAULING OF CONDENSER FAN MOTOR	1	JOB				
4		ITEM-00001	GAS LEAKAGE RECTIFICATION	1	JOB				
5		ITEM-00001	REPLACEMENT OF CONTACTOR AND CAPACITOR	1	JOB				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Maintenance and Repair of Floor Standing Air Conditioning Units at
Mushrif TEM Store.

Contact: Mr.Mohideen - 055-3810513

Payment Terms: After completion of work

Site Visit Date: 10.08.2026

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 2) Prices should be 'DDP' delivery duty paid at DEWA stores.
- 3) Quotation to be submitted only in local currency U.A.E Dirhams
- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.
- 8)Data Privacy, Security and Sharing:
 - a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
 - b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
 - c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
 - d) DEWA reserves the right to withhold data from third parties if deemed sensitive.

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- e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
- f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
- g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.
- 9) Liquidated Damages for PO total value in excess of AED 50,000:
If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.
- 10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.
- 11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.
- 12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.
- 13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.
- 14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be

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extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP