

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332601995
DATE : 17.08.2026
REQ No : 1032603331
REQ TITLE : Removal 1032603461
DELIVERY LOCATION
CLOSING DATE : 26.08.2026
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	REMOVAL DFR PC & ACCESSORIES-MBRBLVRD	1	AU				
2		ITEM-00002	REMOVAL DFR PC & ACCESSORIES-MEDHMAR	1	AU				
3		ITEM-00003	REMOVAL DFR PC & ACCESSORIES-MFGT	1	AU				
4		ITEM-00004	REMOVAL DFR PC & ACCESSORIES-NSHR	1	AU				
5		ITEM-00005	REMOVAL DFR PC & ACCESSORIES-OPERADS	1	AU				
6		ITEM-00006	REMOVAL DFR PC & ACCESSORIES-PEARLJUM	1	AU				
7		ITEM-00007	REMOVAL DFR PC & ACCESSORIES-RSDNRKHR	1	AU				
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9		ITEM-00009	REMOVAL DFR PC & ACCESSORIES-SAADAST	1	AU				
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14		ITEM-00014	SCOPE OF WORK (SOW)REMOVAL OF DIGITAL FAULT RECORDER (DFR) SYSTEMS FROM SUBSTATIONS1. OBJECTIVETHE OBJECTIVE OF THIS SCOPE IS TO SAFELY DISMANTLE, REMOVE, DOCUMENT,AND TRANSPORT DIGITAL FAULT RECORDER (DFR) SYSTEMS AND ASSOCIATEDCOMPONENTS FROM DESIGNATED SUBSTATI	1	AU				

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			ONS TO DEWA-APPROVED LOCATIONS.2. SCOPE OF SERVICE THE CONTRACTOR SHALL PERFORM THE FOLLOWING ACTIVITIES:2.1 SITE VISITS-#THE CONTRACTOR SHALL VISIT A MINIMUM OF FIVE (5) SUBSTATIONS PER DAY.#WORK SHALL BE COORDINATED WITH DEWA REPRESENTATIVES TO ENSURE PROPER PTW AND SAFETY COMPLIANCE.2.2 ISOLATION AND SAFETY COMPLIANCE-#CONFIRM THAT ALL CIRCUITS CONNECTED TO THE DFR SYSTEMS ARE DE-ENERGIZED AND SAFE FOR REMOVAL.2.3 DISMANTLING AND REMOVAL THE CONTRACTOR SHALL: #CAREFULLY DISMANTLE AND REMOVE THE FOLLOWING COMPONENTS FROM PANELS:O#DIGITAL FAULT RECORDER (DFR) COMPUTERSO#MONITORSO#KEYBOARDSO#MOUSEO#PRINTERS.#REMOVE ALL ASSOCIATED WIRING, INCLUDING:O#COMMUNICATION CABLESO#POWER SUPPLY CABLESO#INTERFACE AND CONTROL WIRING.#ENSURE NO DAMAGE IS CAUSED TO						

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			ADJACENT EQUIPMENT, PANELS, OR WIRING DURING REMOVAL ACTIVITIES.2.4 DOCUMENTATION AND ASSET RECORDING.#MAINTAIN A RECORD OF ALL REMOVED EQUIPMENT, INCLUDING:O#EQUIPMENT DETAILS (SUCH AS COMPUTER, PRINTER, ETC)O#MAKE / MANUFACTURERO#MODEL / TYPEO#SERIAL NUMBERSO#SUBSTATION NAME AND PANEL LOCATION.# SUBMIT THE ABOVE RECORD TO DEWA REPRESENTATIVES.2.5 HANDLING, PACKING, AND TRANSPORTATION.#PROPERLY PACK AND SECURE ALL DISMANTLED EQUIPMENT TO PREVENT DAMAGEDURING TRANSPORTATION.#LOAD EQUIPMENT SAFELY USING APPROPRIATE HANDLING METHODS AND TOOLS.#TRANSPORT THE REMOVED ITEMS TO ANY OF THE FOLLOWING LOCATIONS AS INSTRUCTED BY DEWA:O#DEWA STOREO#DEWA SCRAPYARDO#ANY OTHER LOCATION DESIGNATED BY DEWA2.6 HANDOVER.#ENSURE PROPER HANDOVER OF MATERIALS AT THE DESIGNATED						

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15		ITEM-00015	REMOVAL DFR PC & ACCESSORIES-BKHALIFA	1	AU				
16		ITEM-00016	REMOVAL DFR PC & ACCESSORIES-BSNSTOWR	1	AU				
17		ITEM-00017	REMOVAL DFR PC & ACCESSORIES-CNST	1	AU				
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20		ITEM-00020	REMOVAL DFR PC & ACCESSORIES-DESIGNDS	1	AU				
21		ITEM-00021	REMOVAL DFR PC & ACCESSORIES-DUBAIWTC	1	AU				
22		ITEM-00022	REMOVAL DFR PC & ACCESSORIES-HUMANCTY	1	AU				
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			WIRING·#ENSURE NO DAMAGE IS CAUSED TO ADJACENT EQUIPMENT, PANELS, OR WIRING DURING REMOVAL ACTIVITIES.2.4 DOCUMENTATION AND ASSET RECORDING·#MAINTAIN A RECORD OF ALL REMOVED EQUIPMENT, INCLUDING:O#EQUIPMENT DETAILS (SUCH AS COMPUTER, PRINTER, ETC)O#MAKE / MANUFACTURERO#MODEL / TYPEO#SERIAL NUMBERSO#SUBSTATION NAME AND PANEL LOCATION·#SUBMIT THE ABOVE RECORD TO DEWA REPRESENTATIVES.2.5 HANDLING, PACKING, AND TRANSPORTATION·#PROPERLY PACK AND SECURE ALL DISMANTLED EQUIPMENT TO PREVENT DAMAGEDURING TRANSPORTATION·#LOAD EQUIPMENT SAFELY USING APPROPRIATE HANDLING METHODS AND TOOLS·#TRANSPORT THE REMOVED ITEMS TO ANY OF THE FOLLOWING LOCATIONS AS INSTRUCTED BY DEWA:O#DEWA STOREO#DEWA SCRAPYARDO#ANY OTHER LOCATION DESIGNATED BY DEWA2.6 HANDOVER·#ENSURE PROPER						

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			FOR CLARIFICATION PLEASE CONTACT:SYED MUHAMMAD NOMAN TAHIRPHONE: 04-32-21748 # MOBILE: +971506953063SYED.TAHIR@DEWA.GOV.AE##NOEL OR CALES AMPER+971523601282 NOEL.AMPER@DEWA.GOV.AE						
24		ITEM-00024	REMOVAL DFR PC & ACCESSORIES-KTJR	1	AU				
25		ITEM-00025	REMOVAL DFR PC & ACCESSORIES-KWRD	1	AU				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Scope of work is attached

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

3) Quotation to be submitted only in local currency U.A.E Dirhams

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.
- 8)Data Privacy, Security and Sharing:
- a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
 - b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
 - c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
 - d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
 - e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
 - f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
 - g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and

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evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

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15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP

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21		ITEM-00021	REMOVAL DFR PC & ACCESSORIES-DUBAIWTC	1	AU				
22		ITEM-00022	REMOVAL DFR PC & ACCESSORIES-HUMANCTY	1	AU				
23		ITEM-00023	SCOPE OF WORK (SOW)REMOVAL OF DIGITAL FAULT RECORDER (DFR) SYSTEMS FROM SUBSTATIONS1. OBJECTIVETHE OBJECTIVE OF THIS SCOPE IS TO SAF ELY DISMANTLE, REMOVE, DOCUMENT,AND TRANSPORT DIGITAL FAULT RECORDER (DFR) SYSTEMS AND ASSOCIATEDCOMPONENTS FROM	1	AU				

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SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
			DESIGNATED SUBSTATIONS TO DEWA-APPROVED LOCATIONS.2. SCOPE OF SERVICE THE CONTRACTOR SHALL PERFORM THE FOLLOWING ACTIVITIES:2.1 SITE VISITS-#THE CONTRACTOR SHALL VISIT A MINIMUM OF FIVE (5) SUBSTATIONS PER DAY. #WORK SHALL BE COORDINATED WITH DEWA REPRESENTATIVES TO ENSURE PROPER PTW AND SAFETY COMPLIANCE.2.2 ISOLATION AND SAFETY COMPLIANCE-#CONFIRM THAT ALL CIRCUITS CONNECTED TO THE DFR SYSTEMS ARE DE-ENERGIZED AND SAFE FOR REMOVAL.2.3 DISMANTLING AND REMOVAL THE CONTRACTOR SHALL: #CAREFULLY DISMANTLE AND REMOVE THE FOLLOWING COMPONENTS FROM PANELS:O#DIGITAL FAULT RECORDER (DFR) COMPUTERSO#MONITORSO#KEYBOARDSO#MOUSEO#PRINTERS.#REMOVE ALL ASSOCIATED WIRING, INCLUDING:O#COMMUNICATION CABLESO#POWER SUPPLY CABLESO#INTERFACE AND CONTROL						

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			WIRING·#ENSURE NO DAMAGE IS CAUSED TO ADJACENT EQUIPMENT, PANELS, OR WIRING DURING REMOVAL ACTIVITIES.2.4 DOCUMENTATION AND ASSET RECORDING·#MAINTAIN A RECORD OF ALL REMOVED EQUIPMENT, INCLUDING:O#EQUIPMENT DETAILS (SUCH AS COMPUTER, PRINTER, ETC)O#MAKE / MANUFACTURERO#MODEL / TYPEO#SERIAL NUMBERSO#SUBSTATION NAME AND PANEL LOCATION·#SUBMIT THE ABOVE RECORD TO DEWA REPRESENTATIVES.2.5 HANDLING, PACKING, AND TRANSPORTATION·#PROPERLY PACK AND SECURE ALL DISMANTLED EQUIPMENT TO PREVENT DAMAGEDURING TRANSPORTATION·#LOAD EQUIPMENT SAFELY USING APPROPRIATE HANDLING METHODS AND TOOLS·#TRANSPORT THE REMOVED ITEMS TO ANY OF THE FOLLOWING LOCATIONS AS INSTRUCTED BY DEWA:O#DEWA STOREO#DEWA SCRAPYARDO#ANY OTHER LOCATION DESIGNATED BY DEWA2.6 HANDOVER·#ENSURE PROPER						

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			HANDOVER OF MATERIALS AT THE DESIGNATED LOCATION.#OBTAIN SIGNED ACKNOWLEDGEMENT FROM DEWA STORE/SC RAPIYARD PERSONNELCONFIRMING RECEIPT OF MATERIALS.#SUBMIT ALL DOCUMENTATION AND HANDOVER FORMS TO DEWA UPON COMPLETION.3. CONTRACTOR RESPONSIBILITIES THE CONTRACTOR SHALL:#PROVIDE ALL NECESSARY MANPOWER, TOOLS, AND EQUIPMENT REQUIRED FOR EXECUTION.#COORDINATE DAILY ACTIVITIES WITH DEWA REPRESENTATIVES.#COMPLETE ALL WORK WITHIN THE AGREED TIMEFRAME AND MAINTAIN PRODUCTIVITY TARGETS.4. HEALTH, SAFETY & ENVIRONMENTAL (HSE) REQUIREMENTS#STRICT ADHERENCE TO DEWA HSE POLICIES AND PROCEDURES#PROPER USE OF PERSONAL PROTECTIVE EQUIPMENT (PPE)#SAFE HANDLING AND DISPOSAL PRACTICES FOR REMOVED MATERIALS.#IMMEDIATE REPORTING OF ANY INCIDENTS OR UNSAFE CONDITIONS						

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			FOR CLARIFICATION PLEASE CONTACT: SYED MUHAMMAD NOMAN TAHIR PHONE: 04-32-21748 # MOBILE: +971506953063 SYED.TAHIR@DEWA.GOV.AE##NOEL OR CALES AMPER+971523601282 NOEL.AMPER@DEWA.GOV.AE						
24		ITEM-00024	REMOVAL DFR PC & ACCESSORIES-KTJR	1	AU				
25		ITEM-00025	REMOVAL DFR PC & ACCESSORIES-KWRD	1	AU				

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

Scope of work is attached

STANDARD TERMS & CONDITIONS

1) RFQ Document Disclaimer: The PDF version of this Request for Quotation (RFQ) is provided for convenience only and contains a summary of key information. It does not include all technical details, requirements, or specifications. Bidders must refer to the complete system documentation and all referenced materials to obtain full and accurate information necessary for preparing their proposals.

2) Prices should be 'DDP' delivery duty paid at DEWA stores.

3) Quotation to be submitted only in local currency U.A.E Dirhams

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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- 4) DEWA Standard Payments: Payment will be made within 30 days from the date the Supplier/Contractor submits a complete and accurate invoice, together with all required supporting documents, subject to the material and/or services having been duly accepted.
- 5) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.
- 6) The offered product and/or services in the Quotation, shall be confirming and in accordance with DEWA Energy Management Policy & EnMS Manual.
- 7) Confidentiality Clause: The Supplier/Service Provider shall treat all information and data (excluding open data) contained in the Purchase Order or obtained by the Supplier/Service Provider in connection with the execution of Works as proprietary and strictly confidential. In particular, the Supplier/ Service Provider shall not publish or disclose any data or information including but not limited to personally identifiable information, government data, project details, specifications, drawings or photographs concerning the Works to any third parties without the prior written consent of the Employer. If the Supplier/Service Provider is obligated to obtain NOCs / Permits /Permissions for the Project from Government agencies as per the terms and scope of the Contract, the Supplier/Service Provider shall submit only the specific data required for the purpose to the authorized team of the agency, through their prescribed channel / system, subject to information security requirements. The Supplier/Service Provider shall comply with all the applicable data protection laws and regulations.
- 8)Data Privacy, Security and Sharing:
- a) Third-party shall handle DEWA data in accordance with all applicable laws, regulations, and DEWA policies.
 - b) DEWA data shall not be shared outside UAE, in line with DESC ISR requirements.
 - c) DEWA's Non-Disclosure Agreement (NDA) and External Party Acknowledgment (EPA) shall be signed by the third-party and their sub-contractors who handle DEWA data prior to the contract commencement.
 - d) DEWA reserves the right to withhold data from third parties if deemed sensitive.
 - e) Access to data must be restricted to authorized, named third-party employees only and DEWA must be informed of any changes in employment status of those with access.
 - f) Third party shall not disclose, transfer or share any DEWA data with other third parties (government, semi government, private) without obtaining DEWA's authorized data owner written approval.
 - g) Upon the completion/ termination of the agreement the external party shall securely delete all DEWA's data in their custody/ control including the backup and provide written confirmation and

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evidence to DEWA upon the data deletion completion as per agreed data disposal process, this is to address risk of data remanence.

9) Liquidated Damages for PO total value in excess of AED 50,000:

If the Contractor/Supplier delays or fails to deliver, fails to commence or perform the services, DEWA has the right to deduct an amount equal to 1.25% per day/week of the total PO fee for the services/supplies delayed, not performed or not delivered, subject to a cap of 10% of the total PO fee without recourse to any judicial proceedings, as compensation for the delay or failure to perform. If the deducted amount exceeds 10% of the total PO fee, without prejudice to any of DEWA's rights under the applicable law, DEWA shall be entitled to terminate the PO immediately without the need for any notice or judicial proceedings against the defaulting Supplier, and without the need to prove the damage.

10) Indemnity: The Supplier shall indemnify DEWA from and against all claims, damages, costs and liabilities brought by any third party against DEWA arising out of or in connection with any of acts or omissions of the Supplier/Contractor, or any failure to perform its obligations under this PO.

11) Dispute Resolution: Any dispute arising out of or in connection with this PO shall be settled through mutual good faith negotiation and understanding between the Parties: Failing amicable settlement, the dispute shall finally be referred to the courts having appropriate jurisdiction in the Emirate of Dubai.

12) Intellectual Property Rights: The Supplier/Contractor shall not use DEWA's intellectual property, including logos, trademarks, service marks, trade names, service names, and brand names, whether in a press release or otherwise, without obtaining DEWA's prior written consent. All intellectual property rights in the deliverables created or developed, under this PO, shall be solely owned by DEWA.

13) Assignment and Transfer: The Supplier/Contractor shall not assign this PO or any part thereof without the prior written consent of DEWA. Such consent shall not relieve the Contractor of any of its obligations or duties under this PO.

14) Force Majeure: If either party is affected by a Force Majeure event, it will promptly notify the other party of the nature and extent thereof. Neither party will be deemed to be in breach of this PO, by reason of any delay or non-performance, of any of its obligations hereunder, due to any Force Majeure event of which it has notified the other party. The time for performance of these obligations will be extended accordingly as may be fair and reasonable in the circumstances. Provided always that if the duration of such delay or impediment exceeds thirty (30) days, either party may give a fifteen (15) working days' notice to terminate a specific item or the PO in its entirety.

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15) Certificate of Conformity for Green Materials and Services Specifications: The Bidder shall, wherever applicable, provide a Certificate of conformity issued by accredited body/ laboratory as proof of compliance with the applicable green materials, services and specifications.

16) Taking Over Certificate: TOC shall be issued only after full delivery or completion of the service or deliverables. TOC will be issued conditionally ("conditional TOC") with the reasonable guarantee/observation in case of any defects after delivery or completion of the PO.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP